# Zero Gravity

#### 2 Kaki Bukit Ave 2

#01-25 Kaki Bukit Autohub Singapore 417921 Tel: 67412845 Fax: 67412170

31/03/2020

LONPAC INSURANCE BHD 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555

Sirs / Madams

RE: ACCIDENT INVOLVING VEHICLE(S) SGW3518A & SMD240Z AT 3BEDOK SOUTH RD NEAR UPP EAST COAST RD ON 10/01/2020.

We understand that you are the insurer of vehicle SMD240Z.

I/We wish to inform you that my/our vehicle <u>SGW3518A</u> have been completed repairs to my/our satisfaction by ZERO GRAVITY. I/We therefore propose to claim from your as follows:

1. Cost of Repair	S\$5500.00
2. LTA Search Fee	S\$7.45
3. Loss of Rental (\$150.00 X 13 Days)	S\$1950.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

MEI NI

# LETTER OF AUTHORITY

ACCIDENT ON: 10/01/2020
INVOLVING VEHICLE(S) NO .: SOW 3518 A & SMD 240 Z
AT/ALONG: BEDOK SOUTH RD NEAR UPP EAST COAST RD
I. X JIMMY SUROTO HUANG NRIC No/Co Reg. No.: 57377168 Pof
6, DL. TUA KONG # 01-13 Singapore 457269 CRESCENDU PARK
Owner/Driver of motor vehicle registration no: SGW3518A insured by
MS AIG under policy no: 2100430609-04 do hereb
authorize m/s Zero Gravity ("my Repairer") of 2 Kaki Bukit Ave 2, # 01-25 Kaki Bukit Autohub, Singapore 417921, to act as my representative in my claim against my insurance and/or against the owner(s) / driver(s) of motor vehicle(s) registration no(s) in respect of the above-mentioned accident.
I also hereby authorize my repairer to proceed repair to my vehicle, give all further instruction on my behalf concerning the said claim and as such, all future correspondences should be addressed to my repairer.
My repairer is further authorized to receive on my behalf monies claims, correspondence and to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign and discharge voucher or any other documents in connection with this matter on and for my behalf.
I confirm that in the event of unsuccessful claim against the negligent party and/or my own insurer (if only under comprehensive cover) for the damages caused to my vehicle, I agree to pay for all the costs and incidentals incurred by my repairer.
I the above-mentioned vehicle owner/driver hereby affirm the above-mentioned statement to be true and correct.
Date this 13 day of 01 Year 2070
Signature : July
(Company Stamp if applicable)
Full Name : 9 JIMMY SUROTO HUANC
NRIC No : 9 57377168 D
Contact No : (HP) 98239765 (O) (H)



# LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VP05/022898

DATE

: 21 JULY 2020

### DISCHARGE VOUCHER

I/We, JIMMY SUROTO HUANG confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SMD 240Z the sum of Singapore Dollar Seven Thousand One Hundred Forty Only (\$7,140.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SGW3518A and SMD240Z on 10 JANUARY 2020 along BEDOK SOUTH RD NEAR UPP EAST COAST RD.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ TENG LAN SIONG AND/OR QIU XIAOYUE) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to ZERO GRAVITY.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

21/7/2020 Signature of vehicle owner/Date

Signed without prejudice for any claim for personal injury

Jimmy Surato Huary 21/7/2020

Name of vehicle owner /Date



### ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67412845 Fax No: +65 67412170 Email: zero\_gravity@singnet.com.sg

Buss.Reg.No.: 52888887X

**FINAL REPAIR BILL** 

No: I-008787

LONPAC INSURANCE BHD

Your Ref.

: SMD240Z

300 BEACH ROAD

Vehicle No.

: SGW3518A

#17-04/07 THE CONCOURSE

Make & Model

HONDA STREAM

Chasis No.

: RN61039637

SINGAPORE 199555

Engine No.

: R18A1744728

: 10-01-2020

Attention: Motor Claim Department TEL : 62507388

FAX

: 62962706

Policy No.

Accident Date

210042060904

Date

: 31-03-2020

Thank you for your inquiry. We are pleased to submit our quote as follows:

Page

: 1 of 1

Item

Description

Oty

U/ Price 5\$ Amount S\$

1 Lumpsum 1.0

5,500.00

SINGAPORE DOLLAR FIVE THOUSAND FIVE HUNDRED ONLY

E. & O.E

Total

5\$

5,500.00

Discount

S\$

0.00

**Net Total** 

S\$

5,500.00

Customer's Signature/Co. Stamp

ZERO GRAVITY

Terms: C.O.D.

Any claim for faulty workmanship is limited solely to the rectification free of cost of such work, no claim for loss consequential or otherwise being admissible. Any objections to the validity of these charges must be made seven (7) days from the date of this invoice otherwise if is assumed that this bill is accepted as correct.



#### ZG PTE LTD

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub , Singapore 417921

Tel: +65 67477100 Buss.Reg.No.:201317155Z

HIRER'S PARTICULARS	I/We			
If Different From	of			
Section (1)		S	Tel:	

1) THIRD PARTY ONLY MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$2500 to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from leability to let the same Vehicle out on hire of loss resulting from theft and destruction of the Vehicle.

2) COMPREHENSIVE MOTOR VEHICLE COVERAGE

A) If the Rental Vehicle is damaged or destroyed while it is in the possession the Renter, Renter agrees to pay any required insurance deductible. B) Renter will be reponsible for the full amount of the excess not exceeding \$2000 for own damages and \$1500 for third party claims upon reporting of

3) Only persons above 22 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the Vehicle whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof.

Vehicle Regn No :	SHX	5345 M		ment: NO.: Co		
Section ① Hirer'	's And/Or Driver's Par	ticulars	Date & Time OUT: 10/0/6020 1)		llam	
Name: JM	114 SUROTO	HUANG	Date & Time IN: 22/1/2020 7-20pm			
Address: 6, JL. TUA KONG #01-13		6 #01-13	Chargeable Rates			Amount
	457269					
	98239765		13	Days @	@\$ 150:00	\$1450,00
I/C No:/Passort N	10: 5 737	7168 D				
Type of I/C :/Pass	iort: # 4/C			Weeks @\$		
Driving Licence N	0: 757377	168 D				
Pass Date: 2	2/7/2000			Months @5	3	
Date of Birth: 6/3/1973						
Place of Issue: SINGAPORE			Surcharge @\$			
a)Third Party Onl	y Policy Excess \$2500	)/-				
b)Comprehensive	Policy Excess \$3500	<i>J</i> -	Insurance :			
Vehicle Must Be I	Returned To Owner's	Office By:		Total Charge:		\$1950,00
			Security Deposit			
			Total Payable			
			Amount Paid			
		Delivery Fees				
IMPORTANT!		Collection Fees/Misc.				
For Singapore Use only		Ext	Extra Hours @\$			
Fuel Tank OUT	(E) (%) (6) (%) (%) (%)	(¾) (¾) (F)	Rates Do Not	Include Fuel		
Fuel Tank IN	(E) (%) (%) (%) (%)	(%) (%) (F)	Refuelling			
Vehicle No:	1)	From:	To:			
Vehicle No:	2)	From:	To:			
Tools	Spare Tyre	Accessories	Total Additional Charges			
Vehicle Issued By						
Vehicle Collected	ГВу:		- 1- 1			
NOTE: HIRER AND /OR DRIVER IS LIABLE FOR ALL PARKING , TRAFFIC AND SMOKY EXHAUST VIOLATION		Grand Total				

I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement. HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE PLS CHECK ENGINE OIL AND RADIATOR WATER EVERY MORNING

Date: \ 10/1/2020

### > Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

10 Jan 2020 / 12:25:08

Receipt Date/Time: 10 Jan 2020 / 12:25:08

#### Tax Invoice/Receipt

Receipt No.: ITNET-00000-200110-001493

Previous Receipt No.:

S/N   Item Description/   Business Transaction Reference No.   Reference No.						
No. GST (S\$) (S\$) (S\$)  Result of Insurance Enquiry - SMD240Z  As at 10 Jan 2020/07:30:00 Insurance Co: LONPAC INSURANCE BHD  1 Insurance Enquiry - SMD240Z Enquiry Fee 20200110122356846484  Sub-Total 7.00 0.49 7.49  Total Before Rounding 7.00 0.49 7.49  Rounding Difference 0.04  Total Amount Payable 7.45  Paid By   XXXXXXXXXXXXXX7004 Credit Card: Visa/MasterCard 7.45  Cash Change 0.00 Tendered Amount 7.45	A STATE OF THE PARTY OF THE PAR			Amount	GST	Amount
Result of Insurance Enquiry - SMD240Z As at 10 Jan 2020/07:30:00 Insurance Co: LONPAC INSURANCE BHD  1 Insurance Enquiry - SMD240Z Enquiry Fee 20200110122356846484  Sub-Total 7.00 0.49 7.49  Total Before Rounding 7.00 0.49 7.49  Rounding Difference 0.04  Total Amount Payable 7.45  Paid By     XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Busine	ss Transaction Reference		Before	Amount	After GST
Result of Insurance Enquiry - SMD240Z As at 10 Jan 2020/07:30:00 Insurance Co: LONPAC INSURANCE BHD  Insurance Enquiry - SMD240Z Enquiry Fee 20200110122356846484  Sub-Total 7.00 0.49 7.49 Total Before Rounding 7.00 0.49 7.49 Rounding Difference 0.04 Total Amount Payable 7.45  Paid By    XXXXXXXXXXXXXXXX7004   Credit Card: Visa/MasterCard Visa/MasterCard 7.45   Cash Change 0.00   Tendered Amount 7.45	No.			GST (S\$)	(S\$)	(S\$)
Insurance Co: LONPAC INSURANCE BHD  Insurance Enquiry - SMD240Z Enquiry Fee 7.00 0.49 7.49 20200110122356846484  Sub-Total 7.00 0.49 7.49 Total Before Rounding 7.00 0.49 7.49 Rounding Difference 0.04 Total Amount Payable 7.45  Paid By  XXXXXXXXXXXX7004 Credit Card: Visa/MasterCard 7.45 Cash Change 0.00 Tendered Amount 7.45	Result of Insur	rance Enquiry - SMD240Z				3800000
Insurance Enquiry - SMD240Z   Enquiry Fee	As at 10 Jan 2	020/07:30:00				
Enquiry Fee 20200110122356846484  Sub-Total 7.00 0.49 7.49  Total Before Rounding 7.00 0.49 7.49  Rounding Difference 0.04  Total Amount Payable 7.45  Paid By  XXXXXXXXXXXXXXXXX7004 Credit Card: Visa/MasterCard 7.45  Cash Change 0.00  Tendered Amount 7.45	Insurance Co:	LONPAC INSURANCE BHD				
Sub-Total   7.00   0.49   7.49     Total Before Rounding   7.00   0.49   7.49     Rounding Difference   0.04     Total Amount Payable   7.45     Paid By     Credit Card:   Visa/MasterCard   7.45     Cash Change   0.00     Tendered Amount   7.45     Total   7.45     Cash Change   0.00     Tendered Amount   7.45     Total   7.4	1 Insurance	Enquiry - SMD240Z				
Total Before Rounding	10.000			7.00	0.49	7.49
Rounding Difference   0.04   Total Amount Payable   7.45			Sub-Total	7.00	0.49	7.49
Total Amount Payable   7.45			<b>Total Before Rounding</b>	7.00	0.49	7.49
Paid By			Rounding Difference			0.04
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			Total Amount Payable			7.45
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX				100		
Total 7.45  Cash Change 0.00  Tendered Amount 7.45			Paid By			
Cash Change 0.00 Tendered Amount 7.45			xxxxxxxxx7004			7.45
Tendered Amount 7.45			Total			7.45
			Cash Change			0.00
			Tendered Amount			7.45
		*****	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

#### Jia Le (LKK Auto)

From: ONG LI LI < llong@lonpac.com>
Sent: Monday, 20 July 2020 2:48 PM

To: Jia Le (LKK Auto)
Cc: MT\_Claim\_SG; Admin A

Subject: RE: PRI ACCIDENT INVOLVING SMD240Z & SGW3518A Our Ref:

19/20/20/VP05/022898 [External General]

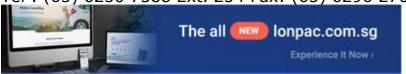
#### **Lonpac External - General**

Dear Jia Le

Please proceed with your recommendation.

Regards, Ong Li Li Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

**Sent:** Monday, 20 July 2020 8:59 AM **To:** ONG LI LI < llong@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI ACCIDENT INVOLVING SMD240Z & SGW3518A Our Ref: 19/20/20/VP05/022898

[External General]

Lonpac Ref: 19/20/20/VP05/022898

LKK Ref: CC4/LPC20000787/Ada3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 13/01/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured moving out from minor road. Liability is not in our driver's favour.

Summary to offer to third party repairer, "ZERO GRAVITY" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 15,370.80	\$ 5,500.00
2. Loss of Rental (13days x \$150.00)	\$ 1,950.00	\$ 1,650.00 (11days x \$150.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 17,328.25	<u>\$ 7,157.45</u>

<sup>\*\*9</sup>days recommendation for repair + 1sunday+ 1PRS = 11days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

#### The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Tuesday, 14 January 2020 1:46 PM

To: Mei Kwan (LKKAuto)

Cc: MT Claim SG; Admin A; Jia Le (LKK Auto)

Subject: RE: PRI ACCIDENT INVOLVING SMD240Z & SGW3518A Our Ref: 19/20/20/VP05/022898

[External General]

#### **Lonpac External - General**

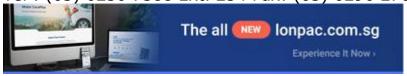
Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Monday, 13 January 2020 5:29 PM

To: ONG LI LI

Cc: MT Claim SG; Admin A; Jia Le (LKK Auto)

Subject: RE: PRI ACCIDENT INVOLVING SMD240Z & SGW3518A Our Ref: 19/20/20/VP05/022898

[External General]

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

LPC REF: 19/20/20/VP05/022898 LKK REF: CC4/LPC20000787/da3

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

### Wishing you a Happy and Prosperous Lunar New Year"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Friday, 10 January, 2020 4:34 PM

To: 'ONG LI LI' < <a href="mailto:llong@lonpac.com">llong@lonpac.com</a>; assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>> <a href="mailto:Cc:">Cc: 'MT Claim SG' < mt claim@lonpac.com</a>; Admin A <a href="mailto:Admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

Subject: RE: PRI ACCIDENT INVOLVING SMD240Z & SGW3518A Our Ref: 19/20/20/VP05/022898

[External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed survey on 13/01/2020.





Best Regards

**G.NIVITHA** 

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: ONG LI LI [mailto:llong@lonpac.com]

**Sent:** Friday, 10 January 2020 4:04 PM

To: Zero Gravity < <u>zero\_gravity@singnet.com.sg</u>>; <u>assignments@lkkauto.com</u>; Summer Lee (LKK Auto)

<admin-d@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: PRI ACCIDENT INVOLVING SMD240Z & SGW3518A Our Ref: 19/20/20/VP05/022898

[External General]

#### **Lonpac External - General**

Dear Nivitha

Please see below and arrange TP survey.

Regards,

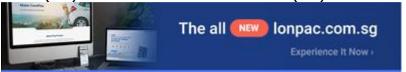
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Zero Gravity [mailto:zero gravity@singnet.com.sg]

Sent: Friday, 10 January 2020 3:52 PM

To: ONG LI LI

Subject: RE: PRI ACCIDENT INVOLVING SMD240Z & SGW3518A Our Ref: 19/20/20/VP05/022898

[External General]

Dear Li Li,

We would like to choose Surveyor No.6 Adrian Ling.

Kindly please arrange for survey.

Thank you.

Best regards, Mei Ni

Zero Gravity

Tel:67412845/67412170

Fax:67412170





51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

#### PHOTOGRAPHS FOR VEHICLE NO. SGW 3518A

INSPECTION











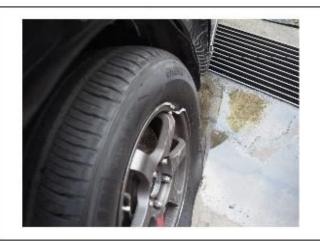


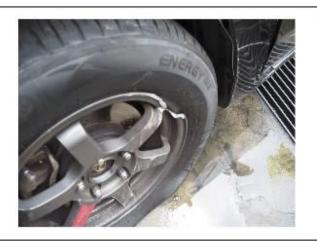


51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315















51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315















51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315















51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315















51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315











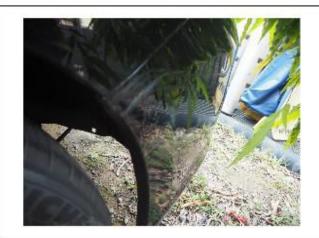




51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315











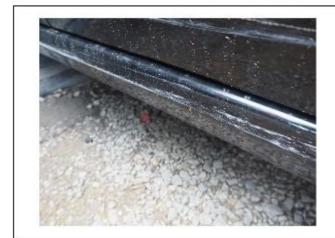




51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315











51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

#### PHOTOGRAPHS FOR VEHICLE NO. SGW 3518A

RE-INSPECTION















51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315











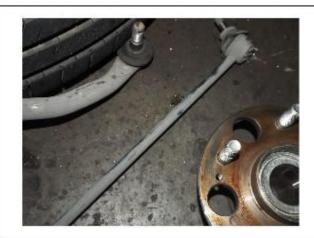




51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315















51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315















51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315









