



CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

08 JUN 2020

Your Ref: D20000175 MFSH

THE MOTOR CLAIMS DEPT
MS FIRST CAPITAL INSURANCE LTD
Singapore

WITHOUT PREJUDICE

Dear Sir / Madam

**T/ACCIDENT INVOLVING M/V GX2508E & SHC8638Y ON 01/01/2020
ALONG LOADING BAY (BLK 608 ELIAS RD).**

We are authorized by the owner of GX2508E for his/her/their above claims.

As you are the insurer of SHC8638Y, we therefore wish to seek your compensation.
Quantum of the claims as follow:-

COST OF REPAIR	: S\$	2193.50	(As recommended by your appointed surveyor)
LOSS OF USE (5 x \$60/Day)	: S\$	300.00	
HIRE OF VEHICLE	: S\$	0.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	0.00	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
	S\$	2493.50	

Copies of all the relevant documents are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours Faithfully,

LETTER OF AUTHORISATION
(FOR PROPERTY DAMAGE CLAIM ONLY)

Re: Motor Insurance Claim GX2508E
in respect of the traffic accident on 1/1/2020
at/along Loading Bay (Blk 608 Elias Road)


I/We, Quek Gim Toh
NRIC S0099581I of Blk 403 Yishun Ave 6 #05-1226
Singapore 760403
owner of motor vehicle GX2508E, insured by NTUC Income Insurance
Co-operative Ltd under policy no. 5106186775

hereby authorise **M/s CHENG HOE MOTOR PTE LTD** on Blk 1019 Yishun Industrial Park A #01-374 Singapore 768761, to act as my/our representative in my/our claim against the owner /driver of motor vehicle SHC8638Y in respect of the above-mentioned accident.

I/We further authorise that any payment due to me/us from the aforesaid claim is to be directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed : 
Date : 2/1/2020

DISCHARGE RECEIPT

CLAIM REFERENCE : D20Q00175MFSH
ACCIDENT DATE : 01/01/2020
ACCIDENT LOCATION : LOADING BAY (BLK 608 ELIAS ROAD)
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : LIM CHIN HWEE
INSURED VEHICLE : SHC 8638Y
INVOLVED PARTY : GX 2508E
SETTLEMENT SUM : \$2,493.50

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

*Payment to be made payable to "CHENG HOE MOTOR PTE LTD"

CLAIMANT : QUEK GIM TOH

Signature and Date :

13/03/2021

WITNESS : Sharon Chiong

Signature and Date :

13/03/2021

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : MS FIRST CAPITAL INSURANCE LTD

36 ROBINSON ROAD

#16-01 CITY HOUSE

SINGAPORE 068877

TEL: 65073848

FAX: 65073849

ATTN: Motor Claim Department

WS Ref: TP/FC/YS

Claim Type: Third Party

Accident Date: 01/01/2020

TP Veh Reg No: SHC8638Y

NO: CL8210114

Date: 13 Mar 2021

Policy No: 5106186775

Veh Reg No: GX2508E

Make/Model: TOYOTA LITEACE 5DR

Job No: JC1601564

PAGE:1

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	S\$ 2,050.00	S\$ 2,050.00

Total S\$ 2,050.00

Add GST @ 7% 143.50

Total Amount payable S\$ 2,193.50

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

**RE: SURVEY ASSESSMENT - D20000175MFSH/1 /SHC8638Y/ EXPRESS SETTLEMENT.
DOA 01-01-2020**

Rachel Wu <RachelWu@msfirstcapital.com.sg>

Mon 11/30/2020 12:53 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

 2 attachments (7 MB)

LKK SURVEY REPORT & PHOTOS.pdf; TP LOD & DOCS.pdf;

Dear Jaslin,

Please proceed as per your recommendation at \$2,493.50.

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862

| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, November 30, 2020 12:32 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000175MFSH/1 /SHC8638Y/ EXPRESS SETTLEMENT. DOA 01-01-2020

Your ref : **D20000175MFSH**

Our ref : CC4/FCI20000783/Kra3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 8638Y (FCI) AND GX 2508E (TP) ON 01/01/2020

We refer to the above matter.

We seek your approval to offer repairer "**CHENG HOE MOTOR PTE LTD**" at **\$2,493.50 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised

1. Cost of Repair (w/GST)	\$ 3,057.70	\$ 2,193.50 (\$2,050.00 +7%GST)
2. Loss of Use (5days x \$60.00)	\$ 300.00	\$ 300.00
Total	\$ 3,357.70	<u>\$ 2,493.50</u>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Monday, 30 November 2020 11:08 AM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000175MFSH/1 /SHC8638Y/ EXPRESS SETTLEMENT. DOA 01-01-2020

Dear Jia Le,

Please let us have your claimnote for approval.

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862

| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C

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From: Rachel Wu

Sent: Thursday, November 19, 2020 10:40 AM

To: 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000175MFSH/1 /SHC8638Y/ EXPRESS SETTLEMENT. DOA 01-01-2020

Dear Jia Le,

Please let us have your claimnote for approval.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862

| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Monday, October 26, 2020 10:56 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000175MFSH/1 /SHC8638Y/ EXPRESS SETTLEMENT. DOA 01-01-2020

Dear Rachel,

We attached herewith the LOD for your reference.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]

Sent: Wednesday, 19 February 2020 12:09 PM

To: Mei Kwan (LKKAuto)

Cc: Admin A; Jia Le (LKK Auto)

Subject: RE: SURVEY ASSESSMENT - D20000175MFSH/1 /SHC8638Y/ EXPRESS SETTLEMENT. DOA 01-01-2020

Dear Mei Kwan,

Please proceed with express settlement.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, February 16, 2020 11:56 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000175MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000175MFSH

LKK REF: CC4/FCI20000783/Kda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GX 2508E on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 13 January 2020 12:43 PM

To: 'CWS Motor Claims'; assignments

Cc: 'Rachel Wu'; Admin A

Subject: RE: SURVEY ASSESSMENT - D20000175MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Monday, 13 January 2020 12:05 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu
<RachelWu@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D20000175MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

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