

Nivitha (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 10 January 2020 4:58 PM
To: 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'
Cc: 'Claims'
Subject: OD CLAIM FOR SMJ 9770 U ON 10/1/2020
Attachments: SMJ 9770 U - 10012020.PDF

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 13/1/2020, 10am.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Tuesday, 14 January 2020 4:36 PM
To: claims@premiumauto.com.sg; SUR
Cc: 'Nora Khai PA'
Subject: RE: OD CLAIM FOR SMJ 9770 U

Dear Sir,

Please take note the repair days will change to 3 days due to owner doesn't want to repair the bonnet.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Tuesday, 14 January 2020 3:12 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMJ 9770 U

Dear Sir,

Please see below from AIG.

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Tuesday, 14 January 2020 1:36 PM
To: claims@premiumauto.com.sg; SUR
Subject: RE: OD CLAIM FOR SMJ 9770 U

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMJ 9770U (Excess \$3,800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Tuesday, 14 January 2020 11:24 AM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMJ 9770 U

Dear Sir,

Still pending approval. Will update you once done

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>
Sent: Tuesday, 14 January 2020 11:19 AM
To: SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMJ 9770 U

View Received Message

This mail is associated with :

***SMJ9770U (4945638793SG)**

OD

Jan 10 2020 8:15AM

[RAIMANA HERMAN CHAUVIN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 14/01/2020 13:10 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$3983.00) - SMJ9770U - Claim Handler: Mohd Rizal, Nur Mariah Huibrechts

Approved:3983.00:Note: why is the number of days for 1 bumper at 4 days? Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 14 Jan 2020

Preliminary Advice

Vehicle No	: SMJ9770U	Accident Date	: 10/01/2020
Make	: AUDI Q2	Policy No.	: 1900148098
Assignment Date	: 13/01/2020	Excess	: S\$0.00
Date of Inspection	: 13/01/2020	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	21,109.00
Revised Amount	:S\$	3,983.00
Check Items (Estimated)	:S\$	1,110.00
Total	:S\$	5,093.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	119,000.00
COE / PARF Rebate	:S\$	44,380.00
Salvage Value	:S\$	
Margin for Repair	:S\$	74,620.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Calvin 14/1/2020

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 Audi Q2 1.0 TFSI S tronic (A)	\$140,776 \$12,800 /yr ?	Premium Automobiles • 19.2km/l 114bhp 7-speed (A) S tronic	Germany	★★★★★ 3 User Reviews Editor's Review

Car Model	Price	Dealer	Built in	User Rating

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Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	787H
Vehicle No.:	SMJ9770U
Vehicle to be Exported:	Yes
Intended Deregistration Date:	13 Jan 2020
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Black
Manufacturing Year:	2019
Engine No.:	CHZC32959
Chassis No.:	WAUZZZGA7KA082500
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$23,664.00
Original Registration Date:	22 Aug 2019
First Registration Date:	22 Aug 2019
Transfer Count:	0
Actual ARF Paid:	\$25,130.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Aug 2029
PARF Rebate Amount:	\$18,847.00
COE Expiry Date:	21 Aug 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,917.00
COE Rebate Amount:	\$25,533.00
Total Rebate Amount:	\$44,380.00

The information contained herein is correct as at 13 Jan 2020

OK



COVER NOTE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

The following risk described on this Cover Note is hereby HELD COVERED on the terms and conditions of the Policy issued to the Policyholder.

Name of Policyholder : RAIMANA HERMAN CHAUVIN ✓
Period of Insurance : 22 Aug 2019 to 21 Aug 2021 ✓
Engine No. : CHZ C32959 ✓
Chassis No. : WAUZZGA7KA082500 ✓

Vehicle No. : SMJ9770U
Cover Note No. : 1900148088 ✓
Endorsement No. :
Issued Date : 22 Aug 2019

ABOUT THE COVER

Make/Model : AUDI Q2/ Q2 Sport 1.0 TFSI S tronic ✓
Engine Capacity/Tonnage : 999.00 CC ✓
Driver Restriction : NA ✓
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2019
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)
RAIMANA HERMAN CHAUVIN - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 83662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 8338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately.
We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia). For Corporate Policies, this Cover Note is valid for 60 days from the commencement date of the period of insurance.

0504125250

PREMIUM LEASING - JY

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Shafary Lon

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 25928

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0036/2020/KK
Date : 11-Jan-20

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

3 days - ok - jb - 25 Mar 20

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Raimana Herman Chauvin
Address : 551 East Coast Road
#02-25
Singapore 429075
Telephone : HP +65 82282619
Type of Claim : Own Damage Claims
Policy No. : 1900148098
Vehicle No : **SMJ 9770 U**
Model Code : Audi Q2 1.0 TFSI S TRONIC
Model / Year : Aug-19
Engine No : CHZ C32959
Chassis No : WAUZZZGA7KA082500
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 10-Jan-20
Place of Accident : Upper East Coast Rd And Bedok South Ave 1

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMJ 9770 U

S/N	Nature of Jobs		Estimated Charges		Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$	360.00
2	To dismantle and renew front bumper, bonnet and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$	2,800.00	\$	500.00
3	To respray front bumper and bonnet.	\$	2,200.00	\$	1,100.00
4	To carry out diagnostic check.	S/N \$	192.00	\$	192.00
TOTAL LABOUR CHARGES		:	\$ 5,552.00	\$	2,152.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMJ 9770 U

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	Remarks
1	FRONT BUMPER - LH/RH	\$ 1,571.00	
2	FRONT BUMPER CONNECTIG PIECE - CENTER	\$ 134.00	
3	FRONT BUMPER FIXING PARTS	\$ 314.00	
4	FRONT BUMPER GRILLE - CENTER	\$ 179.00	\$ 143.20
5	FRONT BUMPER AIR GUIDE GRILLE - LH/RH	\$ 308.00	
6	FRONT BUMPER END CAP - LH/RH	\$ 62.00	
7	FRONT BUMPER SPOILER	\$ 273.00	\$ 218.00
8	FRONT BUMPER CLOSING ELEMENT	\$ 142.00	
9	FRONT WHEEL SPOILER - LH/RH	\$ 62.00	
10	FRONT BUMPER ADAPTER - LH	\$ 32.00	
11	FRONT BUMPER ADAPTER - RH	\$ 38.00	
12	RADIATOR GRILLE	\$ 1,301.00	\$ 1,040.80
13	RADIATOR STRIKER PLATE	\$ 114.00	
14	FRONT BUMPER CARRIER	\$ 625.00	
15	FOAM FILLER PIECE	\$ 71.00	
16	FRONT BUMPER TOP COVER	\$ 91.00	
17	SIGN 'CAUTION'	\$ 13.00	
18	A/C STICKER	\$ 7.00	
19	FAN FARE - LH	\$ 262.00	
20	SIGNAL HORN - RH	\$ 180.00	
SUB TOTAL SPARE PARTS		\$ 5,779.00	\$ 1,402.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMJ 9770 U

S/N	Parts Description	c/f	Damage Parts & Prices	
			S/NETT	Remarks
				\$ 1,402.00
21	SPRING SHACKLE - LH/RH		\$ 58.00	
22	BONNET		\$ 2,549.00	
23	BONNET ATTACHMENT PARTS		\$ 149.00	
24	IMPACT PROTECTION - CENTER		\$ 27.00	
25	IMPACT PROTECTION - LH		\$ 28.00	
26	IMPACT PROTECTION - RH		\$ 27.00	
27	BONNET STRIKER - LH/RH		\$ 200.00	
28	GAS FILLED STRUT		\$ 93.00	
29	BONNET ENGINE ABS SOUND COVER		\$ 201.00	
30	LID LOCK MICROSWITCH	2	\$ 367.00	
31	BOWDEN CABLE - CENTER		\$ 53.00	
32	RELEASE ELEMENT		\$ 53.00	
33	RELEASE LEVER		\$ 12.00	
34	BOWDEN CABLE - LH/RH		\$ 106.00	
35	HEADLIGHT MOUNTING		\$ 107.00	
36	LED HEADLIGHT - RH		\$ 4,491.00	
37	LIFT CYLINDER - LH/RH		\$ 256.00	
38	FRONT WHEEL COVER - LH/RH		\$ 588.00	\$ 469.60
39	RADIATOR AIR GUIDE - LH/RH		\$ 54.00	
40	RADIATOR AIR GUIDE - UPPER CENTRE		\$ 19.00	
41	FRONT NO PLATE	S/N	\$ 40.00	\$ 40.00
42	SUNDRIES		\$ 300.00	
TOTAL SPARE PARTS CHARGES			\$ 15,557.00	\$ 1,911.60
TOTAL LABOUR CHARGES			\$ 5,552.00	\$ 2,152.00
GRAND TOTAL			\$ 21,109.00	\$ 4,063.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant