

Surveyor:

MARCUS

DOI: 13/01/2020

Date / Time: 13/01/2020

Registered in Merimen: 13.01.2020

Pre-assign / CCU / FTE



Insured Vehicle No. : SFQ 6626U

Name of Insured : TEO HONG CHUAH

Insured Tel No. : HP: +65-93893373

Excess Sec II : \$ D.O.A : 11/01/2020

Is driver the owner? (☒ YES / NO) Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

Policy No. : 2100427530

Make / Model : MAZDA BIANTE

Place of Accident : TAMPINES AVENUE 10

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Insured Liability : % Final ? Yes / No

SLF 7134C

INSRS:
WSP: NPH AUTO
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date / Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI: 21-01-20	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	☐ ☐
	After call ltr to OI:	☐ ☐
	Authorisation To Act:	☒ ☐
	Release Voucher:	☒ ☐
	Final Repair Bill:	☒ ☐
	Car Rental Invoice:	☐ ☐
	Towing Invoice:	☐ ☐
	LTA / GIA :	☒ ☐
	Medical Bill:	☒ ☐
	PIR:	☐ ☐
	Mandate/Reject Instruction:	☒ ☐
	LOD	☒ ☐
	Payment Breakdown Form:	☐ ☐
	Post-Repair Photos:	☐ ☐
	Others:	☐ ☐
PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost: 45 \$52,300	(3 days) Reduction:	45 %
		Confirm by: ☒ Email ☐ Call ☐
FINAL SETTLEMENT	Date/Time: 31-03-20	Confirm with: Peggy
Final Liability: % 100	(Agreed / Assessed) BOLA S/N No. : 21	Email ☒ Call ☐
Repair Cost: 2365	\$52,354.00	If NO or B 28, Ass. Lia :
Loss of Rental (LOR):	\$5 - (days)	
Loss of Use (LOU):	\$5 240.00 (\$60 x 4 days)	
Loss of Income (LOI):	\$5 - (\$ x days)	
LOR only ☐ LOU only ☒	LOR + LOU ☐ LOR + LOI ☐ [Tick only one]	
GIA/LTA Search	\$52-00	
Medical:	\$591.30	
Disbursement:	\$5 - (e.g. Tow/ Independent)	
Legal Cost	\$5 -	
Total:	\$52,81.30	Global Sum \$5:
FINAL PAYMENT	Date/Time: 31-03-20	Confirm with: Peggy
Payee 1:	\$52,887.30	Name 1: NPH AUTO SERVICE
Payee 2: (Strike if N.A.)	\$5	Name 2:
Payee 3: (Strike if N.A.)	\$5	Name 3:

08/17/13 wsf

ASS. REC. BY: Marcus

REF:

A14/

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bel. or Market Value:

IDAC Accident Rpt:

GIA / PR Seen:

Est. Repairs:

2

days

Res:

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

MTA 44221

45: 42,200

(RED: 1,119,40 45/-)

Veh No: SHF 7134C Yr Regn: 9 16

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA /

Make:

noxa 3

C.C.

1496

Colour:

grey

A/C:

Insured / Std / NI / NA

Sp. Reading

117874

T/Radio:

Insured / Std / NI / NA

Eng/No:

JM6BM42A860346663

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/50 R16

R:

BS / BUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

6

Rear

6

R/Bal.

mm

R/Bal.

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

11/1/20

D.O.A.

13/1/20

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

: Prel. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp

(\$

☐

: Interview

(\$

☐

: Tech. Invs

(\$

☐

: Weekend

(\$

) \$ + RS \$

) Photo

) Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$




Page : 1/2
Date : 15/01/2020

Not Authorized
Date: 15/01/2022
L/S \$2202 L/S \$2200
Zohy.

ENGINE#
CHASSIS#

APPENDED BELOW ARE THE ESTIMATED COST OF REPAIR & TO BE REPLACED:

1. Remove & install r/lamp, r/bumper, bumper enforcement, knocking r/boot, r/spare tyre panel, cut out & renew r/lamp panel and restraighthen body.
2. Spray painting.
3. check wiring system,
4. Remove & install rear boot carpet.
5. Renew parking sensor

460	780.00	
600	700.00	
20	25.00	20
60	100.00	60
50	100.00	50
	<u>1,705.00</u>	

[illegible]

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 099A

Vehicle Details

Vehicle No.: SLF7134C
Vehicle to be Exported: No
Intended Deregistration Date: 14 Jan 2020
Vehicle Make: MAZDA
Vehicle Model: MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT
Primary Colour: Grey
Manufacturing Year: 2016
Engine No.: P520375798
Chassis No.: JM6BM42A8G0346663
Maximum Power Output: 88.0 kW (118 bhp)
Open Market Value: \$16,723.00
Original Registration Date: 06 Sep 2016
First Registration Date: 06 Sep 2016
Transfer Count: 2
Actual ARF Paid: \$11,723.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 05 Sep 2026
PARF Rebate Amount: \$8,792.00

Intended COE Rebate Details

COE Expiry Date: 05 Sep 2026
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$53,334.00
COE Rebate Amount: \$35,429.00
Total Rebate Amount: \$44,221.00

The information contained herein is correct as at 14 Jan 2020

OK

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	13 Jan 2020 16:12	Cim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	13 Jan 2020 16:12	Cim Veh Model Changed	(205938) MAZDA 3 1.5 L 4-DOOR SEDAN SP.6EAT (A).	[A] HOW MEI KWAN
3	13 Jan 2020 16:12	Cim Created	Reg No: SLF7134C. Acct Date: 2020/01/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: NPH Auto Service (HQ)	[A] HOW MEI KWAN
4	13 Jan 2020 16:12	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Jan 2020 16:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/22	[A] HOW MEI KWAN
6	13 Jan 2020 16:12	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Jan 2020 16:12	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	13 Jan 2020 16:13	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	13 Jan 2020 16:13	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	13 Jan 2020 16:47	Adj Adjuster Assigned	ADRIAN LING -> MARCUS CHUA	[A] HOW MEI KWAN
11	20 Feb 2020 13:18	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	20 Feb 2020 13:18	Cim Dtl Modified	JPJ Reg. Date: -> 2016/09/06.	[A] JOANNE LEE KHANG MIN
13	20 Feb 2020 13:18	Cim Details Notified		[A] JOANNE LEE KHANG MIN
14	26 Feb 2020 12:01	Adj Mandate Request	Cur.Req:2687.30:LIABILITY: 100% B:27 OI REAR ENDED TP	[A] Asher Sng Rong Yi

Date From

Date To

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2444616	20 Feb 2020 13:18:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLF7134C	SFQ6626U	11.77

Print Received Message

This mail is associated with :
*SLF7134C (3621693673SG)
[SFQ6626U]
TP
LIM WOH HIM
Jan 11 2020 12:00AM
[TEO HONG CHUAH]
NPH Auto Service

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 27/03/2020 09:52 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2687.30) - SLF7134C - Claim Handler: Lee, Ming-Yao

Approved:2687.30.

Print Received Message

AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 27/03/2020 09:52 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2687.30) - SLF7134C - Claim Handler: Lee, Ming-Yao

...CLAIM SUBFOLDER...(Pending for Survey Report)
Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Jan 2020 Edit Reg		13 Jan 2020 00:00 Edit Adj Rpt	\$52,200.00 Edit Estimates	\$52,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:

TEO HONG CHUAH, ID: S18071951, Tel: +6599999999

Main Claimant:

LIM WOH HIM, ID: S1512099A

Vehicle Reg. No.:

SLF7134C

Date of Loss:

11/01/2020 00:00 - :59
[40 Months and 5 Days From LTA Reg Date (Man Yr)]

Claim Type:

TP / 3621693673SG

Policy/Cover Note No.:

2100427530 (Comprehensive)

Vehicle Reg. No. (Insured):

SFQ6626U

Policy No. (Claimant):

MP310838

Excess:

Repairer:

NPH Auto Service (HQ) Blk 9005 Tampines Steet 93, #01-246/254, 528839 Tampines - Tel: 6784 0663

Handling Insurer:

AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com

Claimant's Insurer:

HL Assurance Pte Ltd (HQ) - Tel: 69226030

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 22/01/2020]

ASSOCIATED MAIL RECEIVED

[View All](#)

[Compose Case Mail](#)

• AIG_SG_EXPRESS (27/03/2020): Alert - Adj Mandate Approved (\$52687.30) - SLF7134C - Claim Handler: Lee, Ming-Y...

• AIG_SG (14/01/2020): Request to upload TP GIA Report

ALL ASSOCIATED TASKS

[View All](#)

[Search Tasks](#)

[Create New Task](#)

[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLF7134C (3621693673SG)
[SFQ6626U]
TP
LIM WOH HIM
Jan 11 2020 12:00AM
[TEO HONG CHUAH]
NPH Auto Service

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No

Finalized On

LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

Print

1

(Draft)

Third Party Express Settlement – Payment Breakdown

1

Edit

Photos/Images

3 per page

No

Relabel/Reorder

LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

Print

1

13/01/20 16:47

Chassis Number

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General View

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General View

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Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
					☒
41	13/01/20 16:53	General View		Load JPG	☒
42	13/01/20 16:53	General View		Load JPG	☒
43	13/01/20 16:53	General View		Load JPG	☒
44	13/01/20 16:53	General View		Load JPG	☒
45	13/01/20 16:53	General View		Load JPG	☒
46	13/01/20 16:53	General View		Load JPG	☒
47	04/02/20 08:59	After Repair Photo		Load JPG	☒
48	04/02/20 08:59	After Repair Photo		Load JPG	☒
49	04/02/20 08:59	After Repair Photo		Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/01/20 21:23	TP GIA REPORT		Load PDF	
2	21/01/20 17:13	LETTER TO OI		Load PDF	
3	20/02/20 13:32	MEDICAL FEE		Load PDF	
4	20/02/20 13:32	GIA SEARCH		Load PDF	
5	20/02/20 13:32	LOD		Load PDF	
6	03/04/20 13:32	WORKSHOP INVOICE		Load PDF	
7	03/04/20 13:32	AUTHORISATION TO ACT FORM		Load PDF	
8	03/04/20 13:32	Release Voucher		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	14/01/20 16:00	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)

Vehicle No:	SFQ6626U (Insd veh)	Model:	MAZDA 3 1.5 L 4-DOOR SEDAN SP.6EAT (A)
	SLF7134C (TP veh)		
Date of Accident:	11/01/2020		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	4,257.96
Final Repair Cost	:	\$	2,354.00
Loss of Use	:	\$	240.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	91.30
	:	\$	
Final Settlement Sum	:	\$	2,687.30

Is Third Party Workshop GIA Registered?	☐ YES	☒ NO	(Kindly indicate below)
A) For <u>Non GIA Registered Workshop</u> :	Agreed Liability ____ 100 ____ (%)		
B) For <u>GIA Registered Workshop</u> :	BOLA Applicable: Yes/ No BOLA Scenario No: ____		
	BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	NPH Auto Service	:- \$	2,687.30
2)		:- \$	
3)		:- \$	
4)		:- \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

03 Apr 2020

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG20000767/UEA3Q2
Date: 03/04/2020

REFERENCE				
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.		Policy No:	2100427530	
Claimant				
Vehicle No :	SLF7134C	Insured Vehicle No :	SFQ6626U	
Date of Loss:	11/01/2020	Nature of Claim:	TP	Claim No: 3621693673SG

DESCRIPTION & IDENTIFICATION OF VEHICLE			
Reg No:	SLF7134C		
Make & Model:	MAZDA 3, 1.5 L 4-DOOR SEDAN SP.6EAT (A)	Engine No:	P520375798
Reg. Date:	06/09/2016 (Man. Year: 2016)	Chassis No:	JM6BM42A8G0346663
Colour:	Grey	Odometer:	117874 km
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY				
General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

<u>CONDITION OF TYRES</u>			
Front Tyre Size:	205/50 R16	Rear Tyre Size:	205/50 R16
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm
<i>The above values represent the remaining tyre treads depth</i>			

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,274.40	1,569.60	704.80	30.99
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,705.00	1,190.00	515.00	30.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,979.40	2,759.60	1,219.80	30.65
Approved Total (Overridden) (S\$)		2,200.00		
(S\$)	3,979.40	2,200.00	1,779.40	44.72
+ GST 7.00/7.00% (S\$)	278.56	154.00	124.56	44.72
Nett Amount (S\$)	4,257.96	2,354.00	1,903.96	44.72
+ Loss of Use (4.0 x S\$60.00/day) (S\$)		240.00		
+ Medical Costs (S\$)		91.30		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		2,687.30		

<u>INSPECTION</u>		
Date of Assignment:	13/01/2020	
Date Inspected:	13/01/2020	Inspected At:
		NPH Auto Service (HQ) Blk 9005 Tampines Steet 93, #01-246/254 Singapore 528839
Estimated Period of Repair:	3.0 days	

Adjuster: MARCUS CHUA

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LOGO	Not Necessary	79.00 FL	*- FL
2	1		*REAR BOOT MAZDA EMBLEM	Not Necessary	57.00 FL	*- FL
3	1		*REAR BOOT SKYACTIV TECHNOLOGY EMBLEM	Not Necessary	67.00 FL	*- FL
4	1		*REAR BUMPER	Dented / Torn	1,129.00 FL	*1,129.00 FL
5	1		*REAR BUMPER TOWING HOOK COVER L&R	N/S Deformed / Torn	36.00 FL	*18.00 FL
6	2		*REAR BUMPER SIDE RETAINER L&R	Not Necessary	76.00 FL	*- FL
7	1		*REAR BUMPER REFLECTOR LAMP LH	Not Necessary	53.00 FL	*- FL
8	1		*REAR BUMPER REINFORCEMENT	Dented	565.00 FL	*565.00 FL
9	1		*REAR LAMP CENTER PANEL	Repair	531.00 FL	*- FL
10	1		*SET REAR BUMPER PARKING SENSOR	Shorted	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	2,793.00	1,912.00
- List Item Discount on L Items 20.00/20.00% (S\$)	518.60	342.40
Total Parts (S\$)	2,274.40	1,569.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE & INSTALL R/LAMP ,R/BUMPER ,BUMPER ENFORCEMENT ,KNOCKING ,R/BOOT,R/SPARE TYRE PANEL ,CUT OUT & RENEW R/LAMP PANEL AND RESTRAIGHTEN BODY	New	780.00	460.00
2	SPRAY PAINTING	New	700.00	600.00
3	CHECK WIRING SYSTEM	New	25.00	20.00
4	REMOVE & INSTALL REAR BOOT CARPET	New	100.00	60.00
5	RENEW PARKING SENSOR	New	100.00	50.00
Gross Labour Cost (S\$)			1,705.00	1,190.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >