

12/20/2019

ASS. REC. BY:

REF: CS/A1920000762/T15d3

Special Instruction:

Assigner: T/office

MCH/MON

ASSIGNMENT (Office)

From (Person): Hor Yinnul

of

AIG

Date/Time: 10/01/2020 @ 5:01pm

Estimated Cost:

Bill to:

OD (FP) / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

SLN 1893S

Insured:

SLA 4484M

at Workshop m/s

Ng Motor Vehicle

Tel:

9762 7152

of

BLK 8 Sin Ming Ind Est Sec C # 01-70/72

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

15/11/2019

CA / REV / REP. / REV 24 HRS

wp

H.O.D. Endorsement:

Cha

Date/Time: 1:55pm @ 13/1/2020

Person Contacted:

Lawrence

Vehicle IN/OUT

lawrence@hotmail.com

Date/Time	Action/Instruction
	Estimate ✓ Insp: BLK 753 woodlands Circle # 11-556
	SLN 1893S - C83/FC190/0548/DCD 382 DOA: 8/6/2019
	SLA 4484M - X

Taylor

#169

REF:

ASS. REC. BY:

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SLN 18935 Yr Regn: 2017, April  
 Type: M Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Toyota Altis c.c. 1598.  
 Colour: Black A/C: Insured / Std / NI / NA  
 Sp. Reading: 218425 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: MRO53CEH104557517  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 215/45R17  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or \_\_\_\_\_  
 Front R/Bal. 6 mm Rear R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 14/1/2020 5pm  
 Survey held at 753 W.L. Circle  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or \_\_\_\_\_  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	9- PAK, Repair days
	NO GIA & NO ESTIMATE
	Submit HS \$650/- @ 2 days (unconfirm)
	C\$ 551.00 Red - 46%
	<i>[Signature]</i>
	2/4/2020

Date/Time, File Pass by? 02/04/20  
 1) Tyng  : Proli. Report  
 : Final Report  
 Date/Time, File Return to?

Days Of Repair: 2  
 Resurvey No. of Trip: 1

Add Fee:  Site Insp (\$)  
 Interview (\$)  
 Tech. Invs (\$)  
 Wheel end (\$)

Survey Fee:	<u>250</u>
Transportation	
S + PS, SF	
Photos	
Others	<u>11</u>
TOTAL	<u>261</u>

Repair Form #1  
 Lump Sum / R.P. / C\$ \$650/- U.S.

**PRE-REPAIR INSPECTION REQUEST – SLA4484M vs SLA4484M (OI) on D.O.A.: 15/11/2019**

From: Hor, Yinrul  
To: "assignments@kkauto.com", Admin A (admin-a@kkauto.com)  
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Di  
Sent: 1/10/2020 5:01:24 PM  
Attachments:  [PRJ\\_Lawrence Cha, SLN18935\\_15112019.pdf](#)  [PRJ\\_Lawrence Cha, SLN18935\\_15112019.pdf](#)

Hi,

Please refer to the enclosed request from **MAXIMUS LAW LLC**.  
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)  
AIG  
FNOL Adjuster I  
Singapore AUTO Claims

Tel: 8001206556 | Ext: 1002208  
[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

From: MAXIMUS LAW LLC <maximuslaw.sg@gmail.com>  
Sent: Friday, January 10, 2020 3:55 PM  
To: Hor, Yinrul <Yinrul.Hor@aig.com>  
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLA4484M AND SLN18935 ON 15/11/2019

This message is from an external sender; be cautious with links and attachments.

Dear Yinrul,

Our client requests that you appoint surveyor from LKK Auto Consultants Pte Ltd to survey his vehicle.

Please request you appointed surveyor to liaise directly with our client at handphone no: 9762 7152 (Lawrence Cha Yin Thou) for arrangement of survey appointment and venue.

Thank you and best regards.

Yours faithfully,

Mr Yinn

**MAXIMUS LAW LLC**

10 Neo Tappa Road  
#12-09 Chatterbox Point  
Singapore 699413  
Tel: 62265023  
Fax: 62265008

On Fri, 10 Jan 2020 at 10:32, Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)> wrote:

This is a secure, encrypted message. To read it, open the attachment.

Este es un mensaje cifrado y seguro. Para leerlo, abra el archivo adjunto.

Esta é uma mensagem criptografada segura. Para lê-lo, abra o anexo.

Ceci est une sécurité, un message crypté. Pour le lire, ouvrez la pièce jointe.

これは暗号化された電子メールです。閲覧には添付ファイルを開いてください。

[Click here](#) by 2020-01-16 21:32 EST to read your message.  
After that, open the attachment.

[More info](#)

From: Yinrul.Hor@aig.com  
To: maximuslaw.sg@gmail.com  
Cc: Andy-SY.Fong@aig.com ,Winnie-LW.Fan@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com ,Theerthan.Parthiban@aig.com ,Divyashni.Subramaniam@aig.com  
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLA4484M AND SLN1893S ON 15/11/2019  
Date: Wed, 8 Jan 2020 02:29:19 +0000  
Without Prejudice

Your Reference : SLN1893S  
Our Reference : SLA4484M

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rui (Viviane)  
AIG  
FNOL Adjuster I  
Singapore AUTO Claims

Tel: 8001206556 | Ext: 1002208  
[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

From: MAXIMUS LAW LLC <[maximuslaw.sg@gmail.com](mailto:maximuslaw.sg@gmail.com)>  
Sent: Tuesday, January 7, 2020 5:23 PM  
To: Fan, Winnie-LW <[Winnie-LW.Fan@aig.com](mailto:Winnie-LW.Fan@aig.com)>  
Subject: [EXTERNAL] Fwd: Notice to Insurer to Conduct Pre-repair Inspection on Vehicle SLN1893S; Accident Involving SLN1893S and SLA4484M on 15.11.2019 along slip road from Henderson Road to Telok Blangah Road.

This message is from an external sender; be cautious with links and attachments.

**Your insured vehicle: SLA4484M**

Our client vehicle: SLN1893S

Dear Ms Winnie,

We forward our below email and attachment for your necessary action.

Yours faithfully,  
Yam Cheng

**MAXIMUS LAW LLC**

117 North Bridge Road  
#12-01 E. Handover Point  
Singapore 059412  
Tel: 62265862  
Fax: 62265868

----- Forwarded message -----

From: **MAXIMUS LAW LLC** <[maximuslaw.sg@gmail.com](mailto:maximuslaw.sg@gmail.com)>

Date: Mon, 2 Dec 2019 at 09:38

Subject: RE: Notice to Insurer to Conduct Pre-repair Inspection on Vehicle SLN1893S; Accident involving SLN1893S and SLA4484M on 15.11.2019 along slip road from Henderson Road to Telok Blangah Road.

To: AIG Asia Pacific Insurance Pte Ltd <[claims.aigsgp@aig.com](mailto:claims.aigsgp@aig.com)>

**Your insured vehicle: SLA4484M**

Our client vehicle: SLN1893S

Dear Sirs,

**RE: Notice to Insurer to Conduct Pre-repair Inspection on Vehicle SLN1893S;  
Accident Involving SLN1893S and SLA4484M on 15.11.2019 along slip road from Henderson Road to Telok Blangah Road.**

We attach herewith our client's PRI letter to you for your necessary action.

Yours faithfully,

Yani Cheng

**MAXIMUS LAW LLC**

121 Selegie Road

#12-09 Chinatown Point

Singapore 059413

tel: 67265922

Fax: 62265608

To: AIG ASIA PACIFIC INSURANCE PTE LTD  
(Motor Claims Department)  
Your insured vehicle: SLA4484M

By Fax: 6835 7416

My vehicle: SLN1893S

Date: 29 November 2019

Dear Sirs,

**RE: Notice to Insurer to Conduct Pre-repair Inspection on Vehicle SLN1893S;  
Accident Involving SLN1893S and SLA4484M on 15.11.2019 along slip road from  
Henderson Road to Telok Blangah Road.**

My motor vehicle SLN1893S was damaged in the above matter involving your Insured motor vehicle SLA4484M..

I would like your own surveyor to assess the damages and repairs for my vehicle.

Please request your appointed surveyor to contact me to arrange a date, time and location to inspect the car.

Handphone : 9762 7152

Email : [lawrencecha@hotmail.com](mailto:lawrencecha@hotmail.com)

Address : Blk 753 Woodlands Circle #11-556, Singapore 730753.

Please request your appointed surveyor to contact me to arrange a mutually convenient date, time and location to inspect the car.

Thank you.

Yours faithfully,

Lawrence Cha Yin Thou

Hp no. 9762 7152



+65 9749 5749

最后上线于今天 下午1:41



今天

您发送到此对话的消息和通话都已进行端到端加密。点击以获取更多信息。

For SLN1893  
 Frt bumper put deform..  
 25% - \$398.25  
 Reverse sensor - put not necessary  
 Labour 200  
 Spray 200  
 Total lumpsum 20% - \$650. 2 days  
 Submit unconfirm 11:54

Already call owner.. he using lawyer to claim..told him we submit  
 unconfirm l/s\$650.2days 11:55

Ok 11:56

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	19/11/2019 16:16
Date Of Accident	15/11/2019 16:20
Exact Location Of Accident	JUNCTION OF TELOK BLANGAH AND HENDERSON ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLN1893S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SHUN FENG LIMO & SERVICES
Co Reg No	53359566E
Email Address	LAWRENCECHA@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-97627152
Alternative Phone No	OFFICE-97627152

### Vehicle Particulars

Manufacturer	TOYOTA
Model	COROLLA ALTIS
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5090549399-02 (DRIVO CLASSIC)
Cover Note Number	

### Driver

Name of Driver	CHA YIN THOU
NRIC No	S7800105D
Date Of Birth	06/01/1978
Occupation	OUTDOOR
Date Of Driving Pass	16/02/2011
Driving Experience	8 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97627152
Fax Number	
Contact Number	OTHERS-97627152
Email Address	NOEMAIL

Address	BLK 753 #11-556 WOODLANDS CIRCLE
Postcode	730753
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - SELF-EMPLOYED
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO STATEMENT ATTACHED.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	UNABLE TO UPLOAD
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLA4484M
Vehicle Make/Model/Colour	KIA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



19 NOV 2019

*[Handwritten Signature]*

19 NOV 2019

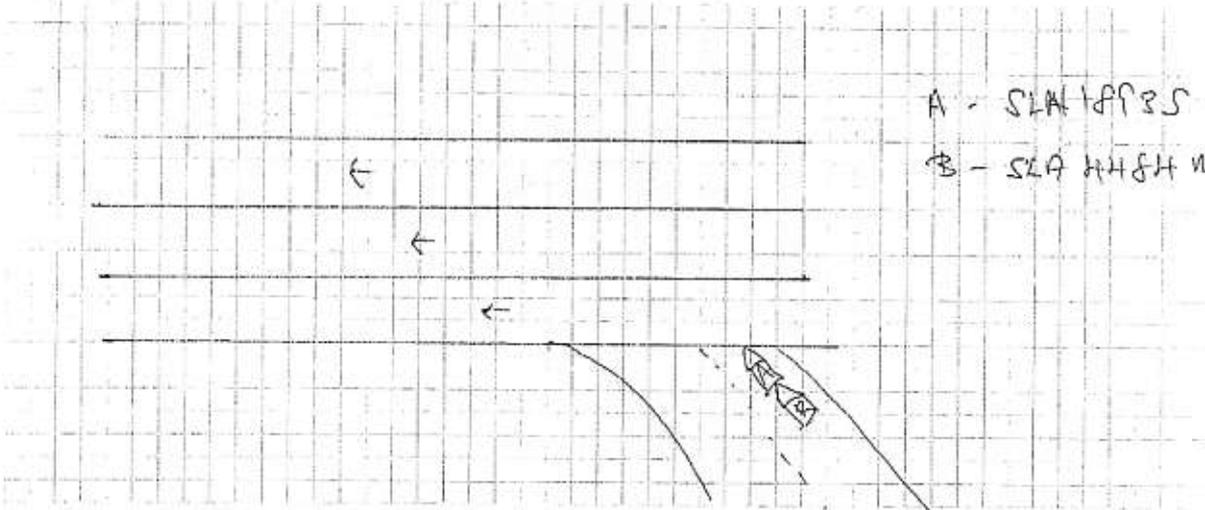


Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 19.11.2019  
P 1625 Hrs.

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 18. Nov. 19, @ 1620 Hrs, at Junction Henderson & Teko Blengah Rd after lane, vehicle SLA 4484M damaged on my vehicle: SLA 1893S.

Damages: Rear Bumper Damage

19 NOV 2019

DECLARATION

I/We declare the foregoing particulars are true in every respect.

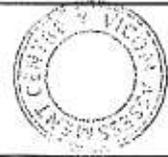
  
 Policyholder's Signature

Date & Time: 19. Nov. 17. 1625hr

  
 Driver's Signature

(If driver is not the policyholder)  
Date & Time:

19 NOV 2019



Reporting Centre Personnel's Signature

Name:  
NRIC/FIN No.:

黄摩哆汽车喷漆  
NG MOTOR VEHICLE SPRAY PAINTING

8 Sin Ming Ind. Est. #01-70/72 Singapore 2057 Tel: 4531432 Fax: 4584553

Reg No. 424320/00

Date: 15.11.2019

Shun Feng Limo & Services  
753 WOODLANDS CIRCLE  
#11-556  
Singapore 730753

Vehicle No.: SLN1893S Toyota Corolla Altis

1. 1 Bumper	\$ 531.00 <del>R</del> def ✓
2. 2 Sensors	\$ 220.00 <del>X</del> Xm
3. Remove and fixing	\$ 250.00 200
4. Spray Painting	\$ 200.00 200
<b>Estimated total amount</b>	<b>\$ 1,201.00</b>

4400 #  
2 days

黄摩哆汽车喷漆  
NG MOTOR VEHICLE SPRAY PAINTING  
8 Sin Ming Ind. Est. #01-70/72 Singapore 2057  
Tel: 4531 432 Fax: 4584 553 Ho: 9755 0968