

ying@smemotor.com.sg

From: "Jeff Lin" <Jeff.Lin@income.com.sg>
Date: Wednesday, 8 January 2020 2:15 PM
To: <ying@smemotor.com.sg>
Subject: RE: ACCIDENT INVOLVING VEHICLE SKC4036A & SMP9835K DOA ON 02/01/2020 (Ref: MT/1078955)

'Without Prejudice'

Dear Ying,

Accident was captured by our Insured showing 'green light' in our Insured's favour at the time of accident.



Hence, please re-direct your claim to the Insurer of SHC923B, MS First Capital Insurance Ltd, who is the main cause of accident.

Thank you.

Jeff Lin
 Claims Executive
 Operations, Motor and Personal Lines (PL)
 T +65 6430 7872
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at Income.com.sg/careers

in with you

From: ying@smemotor.com.sg [mailto:ying@smemotor.com.sg]
Sent: Wednesday, 8 January 2020 10:35 AM
To: Jeff Lin <Jeff.Lin@income.com.sg>
Subject: Re: ACCIDENT INVOLVING VEHICLE SKC4036A & SMP9835K DOA ON 02/01/2020 (Ref: MT/1078955)

Hi Jeff,

We don't have video or scene photos.

Kindly advise liability.

thanks & regards
 YING

From: Jeff Lin
Sent: Tuesday, January 7, 2020 4:40 PM
To: ying@smemotor.com.sg

Subject: RE: ACCIDENT INVOLVING VEHICLE SKC4036A & SMP9835K DOA ON 02/01/2020 (Ref: MT/1078955)

'Without Prejudice'

Dear Ying,

Please let us have the following documents to support your client's version:-

1. Accident scene photo;
2. Accident video footage.

Thank you.

Jeff Lin

Claims Executive

Operations, Motor and Personal Lines (PL)

T +65 6430 7872

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From: ying@smemotor.com.sg [mailto:ying@smemotor.com.sg]

Sent: Tuesday, 7 January 2020 4:26 PM

To: Jeff Lin <Jeff.Lin@income.com.sg>

Cc: MTCL@income.com.sg

Subject: Fw: ACCIDENT INVOLVING VEHICLE SKC4036A & SMP9835K DOA ON 02/01/2020

Dear Jeff,

Your ref: SMP9835K

Our ref: SKC4036A

doa on 02/01/2020

Kindly advise liability.

Thanks & regards

YING

From: MTCL@income.com.sg

Sent: Tuesday, January 7, 2020 4:18 PM

To: ying@smemotor.com.sg

Cc: jenny.ho@smemotor.com.sg

Subject: RE: ACCIDENT INVOLVING VEHICLE SKC4036A & SMP9835K DOA ON 02/01/2020

Dear Sir/Mdm,

We have registered the claim.

Our reference number : MT/1078955-002

Claim Officer : JEFF LIN

Please allow the claim officer 2-3 working days to respond to your case.

We appreciate if you do not respond to this email.

Thank you.

With Regards

Samsia

Senior Admin Assistant,
Motor Insurance
www.income.com.sg



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From: ying@smemotor.com.sg [mailto:ying@smemotor.com.sg]
Sent: Tuesday, 7 January 2020 10:13 AM
To: MTCL@income.com.sg
Cc: MTSurvey <MTSurvey@income.com.sg>; jenny.ho@smemotor.com.sg
Subject: ACCIDENT INVOLVING VEHICLE SKC4036A & SMP9835K DOA ON 02/01/2020

Dear Sirs / Madam,

Your ref: SMP9835K
 Our ref: SKC4036A
 doa on 02/01/2020

Kindly advise liability.

 Aside to MTsurvey,

Possible to arrange for today, as our side have 2 re-survey appointment today.
 Vehicle already lying in our workshop.

thanks & regards
 YING

From: ptr2@smemotor.com.sg
Sent: Tuesday, January 7, 2020 9:05 AM
To: SME YING
Subject: Attached Image

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