

## Mei Kwan (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, 20 January, 2020 6:24 PM  
**To:** Jaime Tay; Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: PRI PA6346T VS FBJ6871L DOA 08/01/2020. EQI REF: DM20HO00098/JT  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

**Categories:** HMK

**EQI REF: DM20HO00098/JT**  
**LKK REF: CC4/EQI20000758/Epa3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler, you may contact the undersigned.***

*Wishing you a Happy and Prosperous Lunar New Year*



Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Friday, 10 January, 2020 5:26 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** PRI PA6346T VS FBJ6871L DOA 08/01/2020. EQI REF: DM20HO00098/JT

Dear Sirs,

Please find enclosed GIA reports for your necessary action.

Thank you.

Regards,

Jaime Tay  
Executive | Claims

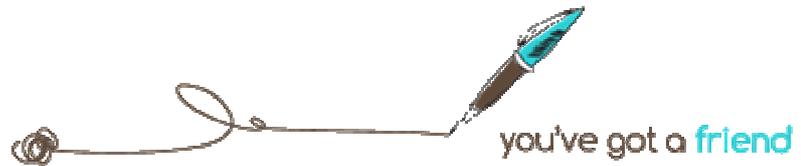


**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A Member of Citystate



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** Jaime Tay

**Sent:** 10 January 2020 17:19

**To:** 'kenjilee@woodlandstransport.com.sg' <[kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg); [slchan@woodlandstransport.com.sg](mailto:slchan@woodlandstransport.com.sg)

**Subject:** RE: PRI PA6346T VS FBJ6871L DOA 08/01/2020

**WITHOUT PREJUDICE**

Dear Kenji,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS and direct settlement.**

Regards,

Jaime Tay

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A Member of Citystate



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) [<mailto:kenjilee@woodlandstransport.com.sg>]

**Sent:** 10 January 2020 15:57

**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

Cc: [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg); [slchan@woodlandstransport.com.sg](mailto:slchan@woodlandstransport.com.sg)

Subject: RE: PRI PA6346T VS FBJ6871L DOA 08/01/2020

Dear Jaime,

We choose :-

6) LKK Auto Consultants Pte Ltd

as the single joint expert for this PRI.

Please contact Mr Chan at Tel: 6559 8984 / 9299 4122 for an appointment to view the vehicle.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg)

Group of Companies:



CASHBOX



---

**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Sent:** Friday, 10 January 2020 2:11 PM

**To:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)

**Subject:** PRI PA6346T VS FBJ6871L DOA 08/01/2020

**Importance:** High

**Without Prejudice**

**Save As To Costs**

Dear Kenji,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<p>1) <b>AJAX Inspection Services Pte Ltd</b></p> <p>Tel: 6255 0808</p> <p>Fax: 6849 9155</p>	<p>2) <b>Automobile Inspection Services Pte Ltd</b></p> <p>Tel: 6286 0155</p> <p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p>
<p>3) <b>LBS Automotive Appraisal Pte Ltd</b></p> <p>L.B.S. Auto Consultants Pte Ltd</p> <p>Tel: 6281 6690 / 62832866</p> <p>Fax: 6281 8748</p> <p>Contact Person: Amy/ Grace</p>	<p>4) <b>Priority Services</b></p> <p>Tel: 62934822</p> <p>Fax: 62963283</p> <p>Contact Person: Sharon</p>
<p>5) <b>RT Appraisal Pte Ltd</b></p> <p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Elson/Elgene</p>	<p>6) <b>LKK Auto Consultants Pte Ltd</b></p> <p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>
<p>7) <b>Kelvin Automotive Appraising Services</b></p> <p>Tel: 81825263</p> <p>Fax: 67461148</p> <p>Contact Person: Kelvin</p>	<p>8) <b>Automotive Appraiser &amp; Surveying Services</b></p> <p>Tel: 96623655</p> <p>Fax: 67655662</p> <p>Contact Person: Mr Chee</p>
<p>9) <b>JP Knights Pte Ltd</b></p> <p>Tel: 63450068</p> <p>Fax: 63445328</p>	<p>10) <b>Appraisals Associates Pte Ltd</b></p> <p>Tel : 67472822</p> <p>Fax: 67470070</p>

11) <b>Infiniti Appraisal Service</b>	12) <b>Formteam Adjusters Pte Ltd</b>
Tel : 96684818/90099001	Tel: 65091788
Fax: 64587432	Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

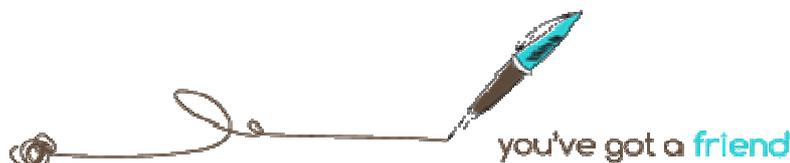
**Moving forward, as Elaine, Wei Yin and Janet are no longer with EQI, please send all motor related emails to [equprs@eqinsurance.com.sg](mailto:equprs@eqinsurance.com.sg) for our prompt attention.**

Regards,

Jaime Tay  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

**From:** Chia Ka Wei  
**Sent:** 10 January 2020 13:29  
**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Subject:** FW: PRI PA6346T VS FBJ6871L DOA 08/01/2020  
**Importance:** High

Hi

FYA pls

Rgds  
KW

**From:** [kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg) <[kenjilee@woodlandstransport.com.sg](mailto:kenjilee@woodlandstransport.com.sg)>  
**Sent:** Friday, 10 January 2020 10:01 AM  
**To:** Tan Wei Yin <[weiyin.tan@eqinsurance.com.sg](mailto:weiyin.tan@eqinsurance.com.sg)>; Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>; Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

Cc: [goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg); [slchan@woodlandstransport.com.sg](mailto:slchan@woodlandstransport.com.sg)

Subject: PRI PA6346T VS FBJ6871L DOA 08/01/2020

Dear Sir

We are instructed by **Woodlands Transport Service Pte Ltd** to notify you of a road traffic accident on **08/01/2020** at about **18:14 hrs** at **PIE towards Changi** involving our client's/customer's vehicle registration number **PA6346T** and vehicle registration number FBJ6871L driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at **No. 8 Gul Circle, Singapore 629564**.

Please contact **Mr Chan at Tel: 6559 8984 / 9299 4122** for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.

Thank you.

Thanks and Regards,

*Kenji Lee* 李东仁

Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg) 

Group of Companies:



CASHBOX

