

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 16 January 2020 12:06 PM  
**To:** Mei Kwan (LKKAuto); Lily Loi  
**Cc:** Sharon Ten; Ling Ting An; Ong Hock Kong; Admin A  
**Subject:** RE: SMR504P CLAIMING AGAINST SMD5205T DOA 23/12.19 (AIG) \*\*\* LKK REF: CC6/AIG20000751/Kea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Tuesday, 14 January 2020 9:15 AM

**To:** Lily Loi <lily.loi@ow.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Cc:** Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: SMR504P CLAIMING AGAINST SMD5205T DOA 23/12.19 (AIG) \*\*\* LKK REF: CC6/AIG20000751/Kea3

Dear Sir / Madam,

Thank you for your email.

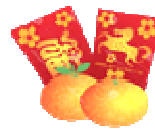
Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

*To check availability of the case handler, you may contact the undersigned.*

*Wishing you a Happy and Prosperous Lunar New Year"*



Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>

**Sent:** Friday, 10 January, 2020 11:28 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ong Hock Kong <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>

**Subject:** SMR504P CLAIMING AGAINST SMD5205T DOA 23/12.19 (AIG)

Dear Mei kwan,

Enclosed docs for your perusal

Kindly advise on liability.

Thank you.

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Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department

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