

ASS. REC. BY: Sun Pin

REF:

NSI INC 20000746/Gsf 317

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: FBP 22162Policy No. 5112220144 (27/08/2019-26/08/2020)Claims No. MT/1079379-003

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % J Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHB 573H Yr Regn: 10/12/2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toyota Prius c.c. 1798Colour: Maroon A/C: Insured / Std / NI / NASp. Reading: 623099 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKN364105751688

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rlm / STD A/Rlm or

Tyre Size: F: 195/65 R15R: 195/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front: _____ Rear: _____

R/Bal. 5 mm R/Bal. 5 mmL/Bal. 5 mm L/Bal. 5 mmD.O.A. 08/01/2020 D.O.I. 10/01/2020Survey held at SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

FBP 22162 X

SHB 573H (5112220144) (27/08/2019-26/08/2020) Rep. 10/01/2020

T.P. TAX / 01 / 20 / 2029

FBP 22162

RECEIVED 10 FEB 2020

Confirm with Poh Sun

Finalise \$3,100 @ 3 days (L/S) (\$6,350.98)

Red - 69%

Date/Time, File Pass to?

1) Type

Date/Time, File Return to?

2)

Rep. Format:

Lump Sum / L.E.I.: \$3,100/- L/S

Days Of Repair: 3Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weed and (\$Survey Fee: 160

Transportation:

S + RS \$

Phone

Others

TOTAL

160

eBaoTech

General Claim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No. Date of Accident
Vehicle No. (For Motor) Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☒	5112220144		MARTIN BEM	S2750541D	GMC	Third Party	FBP2216Z	FBP2216Z	27/08/2019	26/08/2020

Shiau Chan (LKKAUTO)

From: MTCL@income.com.sg
Sent: Monday, 10 February 2020 2:36 PM
To: Shiau Chan (LKKAUTO)
Subject: FW: REQUEST CLAIMS NUMBER

Hi,

All claims created.

With Regards

Samsia
Senior Admin Assistant,
Motor Insurance
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at Income.com.sg/careers

in with you

From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Monday, 10 February 2020 11:15 AM
To: MTCL@income.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: REQUEST CLAIMS NUMBER

Dear Sir/Madam,

Please refer to the below:

TP Claims against NTUC Income: Follow-Through Survey

Date : 10/2/2020

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	D:
1	MT/1083668-001	SMRT TAXIS PTE LTD	SHB 5926R	SJB 5766C	
2	MT/1079379-003	SMRT TAXIS PTE LTD	SHB 573H	FBP 2216Z	

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	369K

Vehicle Details

Vehicle No.:	SHB573H
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Jan 2020
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR1463801
Chassis No.:	JTDKN36U105753688
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,920.00
Original Registration Date:	10 Dec 2014
First Registration Date:	10 Dec 2014
Transfer Count:	0
Actual ARF Paid:	\$8,088.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Dec 2022
PARF Rebate Amount:	\$5,661.00

Intended COE Rebate Details

COE Expiry Date:	09 Dec 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$51,668.00
COE Rebate Amount:	\$18,760.00
Total Rebate Amount:	\$24,421.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 13 Jan 2020

OK

Oi Sun Pin (LKK Auto)

From: Oi Sun Pin (LKK Auto)
Sent: Friday, 31 January, 2020 2:52 PM
To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Subject: RE: SHB573H

Dear Poh Suan,

Confirm the finalize amount \$3,100. Repair day 3 days under lump sum repair.

Thank you.

Best Regards,
Oi Sun Pin | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: Sunpin@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) [<mailto:YeoPohsuan@smrt.com.sg>]
Sent: Thursday, 30 January, 2020 2:37 PM
To: Oi Sun Pin (LKK Auto)
Cc: SUR; CS A Team
Subject: SHB573H

Hi Sun Pin,

Attached herewith the repair estimate of SHB 573H having Case No: TAX/01/20/2039.

There is no change to the approved amount of \$3,100 @ 3 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Sent: Thursday, 30 January 2020 2:22 PM
To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Subject: Scan Data from FX-D421D6

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/01/2020 10:27
Date Of Accident	09/01/2020 21:40
Exact Location Of Accident	JEROVIS ROAD AND BISHOPSGATE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB573H
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	1XXXXX369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
Vehicle Particulars	
Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	
Driver	
Name of Driver	JACKSON SEAH PING KIAT
NRIC No	SXXXX798C
Date Of Birth	07/09/1973
Occupation	OUTDOOR
Date Of Driving Pass	09/09/2003
Driving Experience	16 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address 11
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - HIRER
 Vehicle Registration Number of Driver's Own Vehicle -
 Vehicle -
 Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident SIDE SWIPE
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? YES
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? YES
 If Yes, Please state which Police Station
 Police Station Name 10 UBI AVENUE 3
 Police Station Address ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
 Police Station Contact TEL NO: - FAX NO:
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO POLICE REPORT - T/20200109/7002

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number FBP2216Z
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category MOTORCYCLE
 Name of Driver MARTIN BEM
 NRIC/Passport Number SXXXX541D
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name JACKSON SEAH PING KIAT

Approximate Age

Injuries Sustain

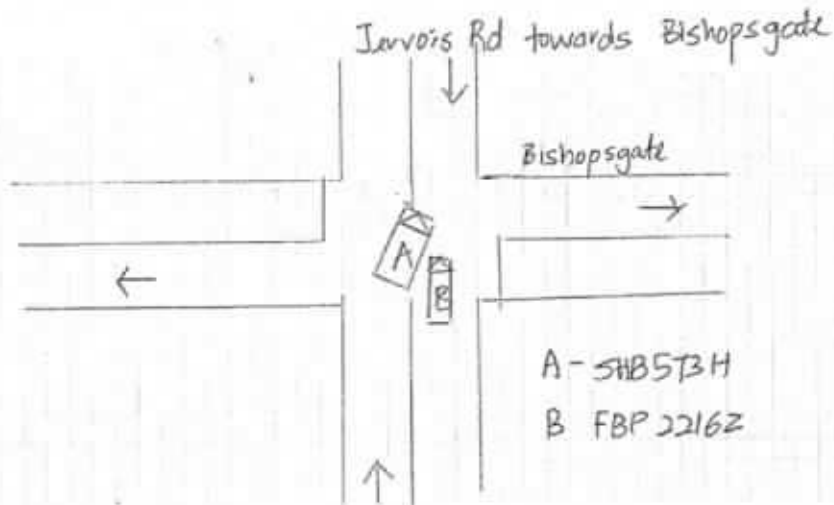
Injured person in which vehicle? SHB573H

Were seat belts worn?

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

DECLARATION

We declare the foregoing particulars are true in every respect.

Date & Time:

(If driver is not the policyholder)

Date & Time:

Market:

BRIEFING No.

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 9/1/2020

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 3



**SINGAPORE
POLICE FORCE**



T/20200109/7002

1 of 3

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No. T/20200109/7002

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 09/01/2020 02:39		Vide Report No.:		Station Diary No.:	
Informant's Particulars					
Name of Informant: JACKSON SEAH PING KIAT		Address: 113B MCNAIR ROAD #02-266 SINGAPORE 323113			
ID Type / ID No.: NRIC NO / S7331798C		Contact No.: Home/Office:		Mobile: 87785668	
Nationality: SINGAPORE CITIZEN		Email: merakgate2@gmail.com			
Sex: Male	Age: 46	Date of Birth: 07/09/1973	Type of Informant: Driver		
Race: Chinese		Language: English		Institution / School Name:	
Occupation:		Driving Licence Information: Class: 3		Date of Expiry: 01/02/2040	

General Information of the Accident

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 08/01/2020 14:10	Type of Location: Gradient
Location: junction between jervois road and bishopgate				
Weather: Clear		Road Surface: Dry	Road Speed Limit: 60 K.m/h	
Traffic Flow: Two Way		Traffic Control: Not Controlled	Traffic Volume: No Traffic	
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No	Type	Make	Model	Color	Condition	No of Passenger
FBP2216Z	Motorcycle			Black	Slightly Damaged	0
SHB573H	Car	TOYOTA	prius	Brown	Slightly Damaged	0

Details of Vehicle Insurance

Vehicle No	Insurance Company	Insurance No	Effective	Expiry Date
SHB573H	SMRT TAXI	SMRT TAXI		



**SINGAPORE
POLICE FORCE**



T/20200109/7002

2 of 3

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No. T/20200109/7002

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver:			
Name	JACKSON SEAH PING KIAT	ID No.	S7331798C
Related Vehicle	SHB573H (Car)	Contact No.	87765668
Hospital/Clinic	MOUNT ALVERNIA HOSPITAL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: 01/02/2040
Date Treatment	09/01/2020	Date Discharge	09/01/2020
No. of Days granted Medical Leave	05	Degree of Injury	Slight

Brief Details.

I was alone driving an SMRT Taxi SHB573H along Jervois Road, as I slowed down at the junction to turn right towards Bishopgate, a Motorcycle FBP2216Z tried to speed and overtake from my right and collided and hit the front right-hand side mirror and front right door of my Taxi, causing total damage to the mirror and scratches and dents to the front right door. The speed of the motorcycle and the resulting collision caused substantial damages to my vehicle and slight injuries to me.



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408965
Tel No: 65470000



T/20200109/7002

3 of 3

Report No. T/20200109/7002

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan.

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 09/01/2020 02:39
Officer In Charge Of Case: TP / TPHQ / SHARIFAH NOR FARIZAN BINTE SYED MOHD SAID Contact No.: 65476172	Classification Of Case:
Authentication Stamp NP168	



Case Details

Case Reference Number : TAX/01/20/2039
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHB573H

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-10078-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd
 Accident Date and Time : 08/01/2020 01:40 PM
 Vehicle Age(In Months) : 61

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval				
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			FENDER FRT/RH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace	✓ PD
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace	✓ N&
One Time Key In	Main			FENDER PROTECTOR FRT/RH SIDE	1	113.90	113.90	25.00	85.43	Replace	0	0	Check	✗ Svc
One Time Key In	Main			FENDER LINER FRT/RH	1	171.70	171.70	25.00	128.77	Replace	0	0	Check	✗ Svc
One Time Key In	Main			FENDER LINER PAD, FR WHEEL RH	1	49.30	49.30	25.00	36.97	Replace	0	0	Check	✗ Svc
One Time Key In	Main			FENDER APRON SUB FRT/RH	1	637.80	637.80	25.00	478.35	Replace	0	0	Check	✗ Svc
One Time Key In	Main			WHEEL DISC, FRONT	1	1,484.20	1,484.20	25.00	1,113.15	Replace	0	0	Not Give	✗ Svc
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give	✗ Svc
One Time Key In	Main			MOULDING BODY, RH	1	673.60	673.60	25.00	505.20	Replace	0	0	Not Give	✗ Svc

Total Spare Part Cost 6,755.43

Surveyor Total 2,591.51

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 5,404.34

Final Sur Total 2,073.21

SMRT Recommendation											Surveyor Approval			
BOM Type	Coating Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			DOOR FRT/RH	1	894.40	894.40	25.00	670.80	Replace	1	670.80	Replace	• / DD
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace	• / Nec
One Time Key In	Main			HINGE LOWER RH, DOOR	1	90.10	90.10	25.00	67.57	Replace	0	0	Check	• X Svc
One Time Key In	Main			HINGE UPPER RH, DOOR	1	80.50	80.50	25.00	60.38	Replace	0	0	Check	• X Svc
One Time Key In	Main			CHECK ASSY, FR DOOR,	1	150.30	150.30	25.00	112.73	Replace	0	0	Check	• X Svc
One Time Key In	Main			DOOR GLASS FRT/RH	1	324.00	324.00	25.00	293.00	Replace	0	0	Not Give	• X Svc
One Time Key In	Main			QUARTER GLASS FRT/RH	1	234.90	234.90	25.00	176.18	Replace	0	0	Not Give	• X Svc.
One Time Key In	Main			MIRROR ASSY,RH	1	1,307.10	1,307.10	25.00	980.32	Replace	1	980.32	Replace	• / CR. 4
One Time Key In	Main			MIRROR GLASS RH	1	212.80	212.80	25.00	159.60	Replace	1	159.60	Replace	• / CRA
One Time Key In	Main			MIRROR LAMP RH	1	65.30	65.30	10.00	58.77	Replace	1	58.77	Replace	• / CRA
One Time Key In	Main			COVER, OUTER MIRROR, RH	1	107.40	107.40	25.00	80.55	Replace	1	80.55	Replace	• / M/I
One Time Key In	Main			DOOR REGULATOR SUB-ASSY, FRT/REAR RH	1	224.80	224.80	25.00	168.60	Replace	0	0	Check	• X Svc
One Time Key In	Main			DOOR REGULATOR MOTOR FRONT RH	1	947.80	947.80	25.00	710.85	Replace	0	0	Check	• X Svc
Total Spare Part Cost									6,755.43	Surveyor Total 2,591.51				
Lump Sum Discount (%)									20.00	Lump Sum Dis (%) 20				
Final Spare Part Cost									5,404.34	Final Sur Total 2,073.21				

Labour's Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
-------	--------------	-----------	-------------------------	-------------------------	---------

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR FRONT RH PORTION	507.00	400	
Total:			507.00	400.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY FRONT FENDER LH	378.00	200	
2	Main	TO RESPRAY RIM	180.00	0	
3	Main	TO RESPRAY FRONT DOOR LH	378.00	200	
4	Main	RESPRAY MIRROR COVER LH	180.00	80	
Total:			1,116.00	480.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0	
2	Main	TO REMOVE AND REFIX WING MIRROR	120.00	30	
3	Main	TO TRANSFER DOOR MECHANISM	120.00	60	
4	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	
5	Main	TO REPLACE SUNDRY PARTS	100.00	20	
6	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
7	Main	TO WASH AND VACUUM	60.00	0	
8	Main	TOWING CHARGE	66.00	0	
Total:			776.00	130.00	

1172634

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	5,404.34	2,073.21
Total Labour Cost	507.00	400.00

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spray/Painting	1,118.00	480.00
Other	776.00	130.00
Overall Total	7,803.34 7450.98	3,083.21
Lump Sum Repair Option		
Lump Sum Total	7,800.00	3,100.00
Surveyor Approved Amount		3,100.00
No of Repair Days*	5	3
Remarks		Lump Sum Repair. After spray photo.
Surveyor Name		Sun Pin (LKK)
Signature		 13/1/2020
Survey Date	10/01/2020	

Save

Clear

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section A - Accident Details

Registration Number	SHB573H
Case Reference Number	TAX/01/20/2039
Registration Date	10/12/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	JACKSON SEAH PING KIAT (SHE BINJIE)
Type of Accident	Head To Side
Accident Date and Time	8/1/2020 9:40 PM
Accident Reported Date and Time	9/1/2020 11:03 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	Yes
Towed Back Date and Time	8/1/2020 9:46 PM
Replacement Vehicle issued?	No
Job Card Number	24105241
Special Instruction to ARC, if any	TP/TOWED \$40/ RIGHT PORTION
Prepared Date and Time	9/1/2020 4:07 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$507.00	\$400.00
Total Spray Cost	\$1,116.00	\$460.00
Total Spare Part Cost	\$7,051.98	\$2,888.09
Total Other Cost	\$776.00	(\$888.09)
TOTAL COST	\$9,450.98	\$3,100.00 (L/S)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Fong Soon Loh	Sun Pin (LKK) / NTUC
ARC / Surveyor Sign Off Date	13/01/2020 2:07 PM	13/01/2020 1:19 PM
Signature		
Remarks	Total number of repair days = 3 days. SUP = 0 day.	Lump Sum Repair, After spray photo.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-2001-0353	Invoice Number	
Quotation Date	23.01.2020	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT RH PORTION	\$507.00	\$400.00
Total Labour	\$507.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
TO RESPRAY RIM	\$180.00	\$0.00
TO RESPRAY FRONT DOOR RH	\$378.00	\$200.00
RESPRAY MIRROR COVER RH	\$180.00	\$80.00
Total Spray Painting & Panel Beating	\$1,116.00	\$480.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	\$0.00	(\$798.09)
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$0.00
TO REMOVE AND REFIX WING MIRROR	\$120.00	\$30.00
TO TRANSFER DOOR MECHANISM	\$120.00	\$60.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
TOWING CHARGE	\$56.00	\$0.00
Total Other Costs	\$776.00	(\$668.09)

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		53801-47050	FENDER FRT/RH	1.00	\$723.40	25.00	\$542.55	Replace	Replace
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace
		53827-47030	FENDER PROTECTOR FRT/RH SIDE	0.00	\$113.90	0.00	\$0.00	Replace	Check X
		53875-47030	FENDER LINER FRT/RH	0.00	\$171.70	0.00	\$0.00	Replace	Check X
		53851-47040	FENDER LINER PAD, FR WHEEL RH	0.00	\$49.30	0.00	\$0.00	Replace	Check X
		53701-47050	FENDER APRON SUB FRT/RH	0.00	\$637.80	0.00	\$0.00	Replace	Check X
		42611-47140	WHEEL DISC. FRONT	0.00	\$1,484.20	0.00	\$0.00	Replace	Not Given X
			TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given X
		75851-47900	MOULDING BODY, RH	0.00	\$673.80	0.00	\$0.00	Replace	Not Given X



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park EA, Singapore 707708
FAX Number: 63693362
Estimator Telephone Number: 65623622
Accident Reporting Number: 08892672

Date Generated: 28/01/2020

User ID: Punbuan

	67001-47070	DOOR FRT/RH	1.00	\$894.40	25.00	\$670.80	Replace	Replace	✓
		STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace	✓
	68730-12120	HINGE LOWER RH, DOOR	0.00	\$90.10	0.00	\$0.00	Replace	Check	X
	68710-12151	HINGE UPPER RH, DOOR	0.00	\$80.50	0.00	\$0.00	Replace	Check	X
	68810-47021	CHECK ASSY, FR DOOR,	0.00	\$150.30	0.00	\$0.00	Replace	Check	X
	68101-47072	DOOR GLASS FRT/RH	0.00	\$524.00	0.00	\$0.00	Replace	Not Given	X
	62110-47021	QUARTER GLASS FRT/RH	0.00	\$234.90	0.00	\$0.00	Replace	Not Given	X
	87910-47330	MIRROR ASSY, RH	1.00	\$1,307.10	25.00	\$980.33	Replace	Replace	✓
	87931-47200	MIRROR GLASS RH	1.00	\$212.80	25.00	\$159.60	Replace	Replace	✓
	81730-52090	MIRROR LAMP RH	1.00	\$65.30	10.00	\$58.77	Replace	Replace	✓
	879157-4010	COVER, OUTER MIRROR, RH	1.00	\$107.40	25.00	\$80.55	Replace	Replace	✓
	89801-52070	DOOR REGULATOR SUB-ASSY, FRT/REAR RH	0.00	\$224.80	0.00	\$0.00	Replace	Check	X
	85710-47120F	DOOR REGULATOR MOTOR FRONT RH	0.00	\$947.80	0.00	\$0.00	Replace	Check	X
Total				\$8,931.94		\$2,591.53			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	
		68730-12120	HINGE LOWER RH, DOOR	1.00	\$90.10	25.00	\$67.58	Replace	Replace	✓
		68710-12151	HINGE UPPER RH, DOOR	1.00	\$80.50	25.00	\$60.38	Replace	Replace	✓
		89801-52070	DOOR REGULATOR SUB-ASSY, FRT/REAR RH	1.00	\$224.80	25.00	\$168.60	Replace	Replace	✓
Total					395.40		296.56			

+ 2888.09/-
 + 400.00/-
 + 610.00/-

3898.09/-

- 202

3118.47/-

4/5 \$3100/- 3dgn

REQUEST FOR SUPPLEMENT PARTS

Contractor:			
Accident Case Number	TAX 01/20/2039	Date of Collection	1 / 1
Vehicle No	SUB 573-H	Date of Request	11/01/2020
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	X 0

S/N	Part Number	Part Description	Quantity	Unit Price	
		HINGE LOWER RH / DOOR	1pc		BT
		HINGE UPPER RH / DOOR	1pc		BT
		DOOR REGULATOR SUB ASSY / FRONT RH	1pc		BT

<<<Please submit photographs for damaged parts>>>

I, (Name) _____

(Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....
Signature of person making this declaration
[to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC20000746/Qsf3e2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 13-02-2020	
			Code: INC4	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	FBP 2216Z	Veh. Inspected	SHB 573H	
Policy No.	5112220144	Coverage (\$)	0.00	
Claim No.	MT/1079379-003	Excess (\$)	0.00	
Assign From		Assign Date	10/01/2020	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	JTDKN36U105753688	Colour	MAROON	
Odometer	623055	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	5 mm	
L/H Front Tyre	195/65 R15	FALKEN	5 mm	
R/H Rear Tyre	195/65 R15	FALKEN	5 mm	
L/H Rear Tyre	195/65 R15	FALKEN	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	08/01/2020	Inspection Date	10/01/2020	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**National Assessment Centre Services**

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 573H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FENDER FRT / RH (DISC 25%)	DENTED	723.40	542.55
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.93
1	DOOR FRT / RH (DISC 25%)	DENTED	894.40	670.80
1	MIRROR ASSY, RH (DISC 25%)	CRUMPLED	1,307.10	980.33
1	MIRROR GLASS RH (DISC 25%)	CRACKED	212.80	159.60
1	COVER, OUTER MIRROR, RH (DISC 25%)	MISSING	107.40	80.55
1	HINGE LOWER RHF, DOOR (DISC 25%)	BENT	90.10	67.58
1	HINGE UPPER RHF, DOOR (DISC 25%)	BENT	80.50	60.38
1	DOOR REGULATOR SUB-ASSY, FRT / REAR RH (DISC 25%)	BENT	224.80	168.60
1	MIRROR LAMP RH (DISC 10%)	CRACKED	65.30	58.77
1	STICKER DECAL SMRT (DOOR) (SN)	NECESSARY	60.00	60.00
1	FENDER PROTECTOR FRT / RH SIDE	SERVICEABLE	113.90	-
1	FENDER LINER FRT / RH	SERVICEABLE	171.70	-
1	FENDER LINER PAD, FR WHEEL RH	SERVICEABLE	49.30	-
1	FENDER APRON SUB FRT / RH	SERVICEABLE	637.80	-
1	WHEEL DISC, FRONT	SERVICEABLE	1,484.20	-
1	TYRE	SERVICEABLE	126.74	-
1	MOULDING BODY, RH	SERVICEABLE	673.60	-
1	HINGE LOWER RHF, DOOR	SERVICEABLE	90.10	-
1	HINGE UPPER RHF, DOOR	SERVICEABLE	80.50	-
1	CHECK ASSY, FR DOOR,	SERVICEABLE	150.30	-
1	DOOR GLASS FRT / RH	SERVICEABLE	524.00	-
1	QUARTER GLASS FRT / RH	SERVICEABLE	234.90	-
1	DOOR REGULATOR SUB-ASSY, FRT / REAR RH	SERVICEABLE	224.80	-
1	DOOR REGULATOR MOTOR FRONT RH	SERVICEABLE	947.80	-
			9,327.34	2,888.09
<u>LABOUR</u>				
	PANEL BEATING & BODY WORK.		507.00	400.00
	SPRAY PAINT.		1,116.00	480.00

Report Ref No. NS/INC20000746/Qsf3e2



National Assessment Centre Services

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Reg. No: 52983356E GST Reg. No. 20-0405911-H



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE).	NOT NECESSARY	120.00	-
	TO REMOVE AND REFIX WING MIRROR.		120.00	30.00
	TO TRANSFER DOOR MECHANISM.		120.00	60.00
	TO DO WHEEL ALIGNMENT / TYRE BALANCING.	NOT NECESSARY	120.00	-
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TOWING CHARGE.		56.00	-
			2,399.00	1,010.00
GRAND TOTAL			11,726.34	3,898.09
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				3,100.00

Report Ref No. NS/INC20000746/Qsf3e2

OI SUN PIN

Asst. Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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