

ASS. REC. BY:

REF: CS/ICS 20000744/Kv131

Special Instruction:

Survivor Kenneth

ASSIGNMENT (Office)

From (Person): Crystabel Tan

of

ECICS

Date/Time: 13 Jan 2020 1149 a.m.

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLH 9339E

Insured:

at Workshop m/s

Chung Hoi Motor

Tel:

6755 6142

of

BLR 1019 A 01-3741382 Yishun

Policy No:

MPC MP 00032000

Claim No:

DMP C 20000104 / CT

Sum Insured:

Excess:

\$750.00

Make of Veh:

(Client's Record)

D.O.A. 10.01.2020

CA / REV / REP. / REV 24 HRS

Date/Time:

13.1.2020 1.16 p.m.

Person Contacted:

Jum

H.O.D. Endorsement:

Vehicle IN/OUT

| Date/Time | Action/Instruction (✓) Estimate                        |
|-----------|--------------------------------------------------------|
|           | SLH 9339E - X                                          |
| 14/1/2020 | Revert via merimen                                     |
| 16/1/2020 | Rece approved: propose LS \$4700 from Desmond by email |
| 16/1/2020 | Informed Ekeeda c/A on LS repair ex \$750 by email     |

Kenneth

## ASSIGNMENT

From:

Date:

Estimated Cost:

DD/TP/WS/TP RES/OO RES/EVA/INV/MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

GIA / PR Seen:

Est. Repairs:

Lum Sum:

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour

Sp. Reading

Eng No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD / R/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Rear

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1

File pass to

3/2

11 Lng B 52501 Car Bimed (Red 1693.80, 2492)

RECEIVED 04 FEB 2020

Date/Time, File Pass to?

☐

: Prelim. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

4/2 - typist

Report Format:

Merimen

Lump Sum / I.B.I. (\$

5250/2

Days Of Repair:

8

Resurvey No. of Trlp:

2

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S - RS - SI

Fees

Others

TOTAL

|     |
|-----|
| 290 |
|     |
|     |
|     |
| 11  |
| 261 |

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

| Case | Notified                                          | Est Submitted                           | Adj Assigned                                | Adj Rpt | Adj Submitted | Ins Auth'd | Status                                               |
|------|---------------------------------------------------|-----------------------------------------|---------------------------------------------|---------|---------------|------------|------------------------------------------------------|
| Main | 13 Jan 2020 10:33<br><a href="#">Sendback Est</a> | 13 Jan 2020 10:44<br><b>S\$6,943.80</b> | 13 Jan 2020 11:49<br><a href="#">Assign</a> |         |               |            | <b>New Assignment</b><br><a href="#">Cancel Case</a> |

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

### CLAIM SUBFOLDER DETAILS

|                   |                                                                                                                        |                        |                                                                              |
|-------------------|------------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------------------|
| Insured:          | <b>ANG LING LONG</b> , ID: S7101904G, Email: hcneoall@singnet.com.sg                                                   |                        |                                                                              |
| Vehicle Reg. No.: | <b>SLH9339E</b>                                                                                                        | Date of Loss:          | 10/01/2020 15:00 - :59<br>[37 Months and 18 Days From LTA Reg Date (Man Yr)] |
| Claim Type:       | <b>OD / DMPC2000010H/CT</b>                                                                                            | Policy/Cover Note No.: | MPC19P00032000 (Comprehensive)                                               |
|                   |                                                                                                                        | Excess:                | S\$750.00                                                                    |
| Repairer:         | <b>Cheng Hoe Motor Pte Ltd (Yishun)</b> Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142 |                        |                                                                              |
| Handling Insurer: | <b>ECICS Limited (HQ)</b> - Tel: 63374779 /6303 0178 ... [Handled by <b>Crystabelle Tan</b> - 6303 0190]               |                        |                                                                              |
| Adjuster:         | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Final Rpt due 22/01/2020]                               |                        |                                                                              |
| Driver/Custodian: | NEO HWEE CHING (47 / Female) , NRIC: S7228147J, Tel: +6596214385 Email: hcneoall@singnet.com.sg                        |                        |                                                                              |

### ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)[Compose Case Mail](#)

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

## View Received Message

This mail is associated with :

**SLH9339E (DMPC2000010H/CT)**

OD

Jan 10 2020 3:00PM

[ANG LING LONG]

Cheng Hoe Motor Pte Ltd

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**From** ECICS Limited (HQ) (ECICS), sent on 03/02/2020 19:22 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$5250.00) - SLH9339E - Claim Handler: Crystabelle Tan

Approved:5250.00;Under vehicle >3yrs of age. propose Lump sum repair at \$4,700/-

### DOCUMENTS SUMMARY

There are no documents.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

|       |                                                                                       |       |                                                                                                     |
|-------|---------------------------------------------------------------------------------------|-------|-----------------------------------------------------------------------------------------------------|
| To:   | ECICS Limited<br>10 Eunus Road 8<br>#09-04A Singapore Post Centre<br>Singapore 408600 | From: | LKK Auto Consultants Pte Ltd<br>51 Ubi Ave 1 #01-25<br>Paya Ubi Industrial Park<br>Singapore 408933 |
| Attn: | Crystabelle Tan                                                                       | Date: | 03 Feb 2020                                                                                         |

## Preliminary Advice

|                    |                                                                                                          |                         |                  |
|--------------------|----------------------------------------------------------------------------------------------------------|-------------------------|------------------|
| Vehicle No         | : SLH9339E                                                                                               | Accident Date           | : 10/01/2020     |
| Make               | : HONDA ODYSSEY                                                                                          | Policy No.              | : MPC19P00032000 |
| Assignment Date    | : 13/01/2020                                                                                             | Excess                  | : S\$750.00      |
| Date of Inspection | : 13/01/2020                                                                                             | Est. Duration of Repair | : 8.00           |
| Inspection At      | : CHENG HOE MOTOR PTE LTD (YISHUN)<br>BLK 1019 #01-374/382, YISHUN INDUSTRIAL PARK A<br>SINGAPORE 768761 |                         |                  |

## Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

|                                 |      |           |
|---------------------------------|------|-----------|
| Repairer's Estimate (Gross)     | :S\$ | 6,943.80  |
| Revised Amount                  | :S\$ | 6,603.80  |
| Check Items (Estimated)         | :S\$ |           |
| Total                           | :S\$ | 6,603.80  |
| Lump Sum Repair                 | :S\$ | 5,250.00  |
| <b>Total Loss Consideration</b> |      |           |
| New for Old Value               | :S\$ |           |
| Pre-Accident Value              | :S\$ | 98,000.00 |
| COE / PARF Rebate               | :S\$ | 62,986.00 |
| Salvage Value                   | :S\$ |           |
| Margin for Repair               | :S\$ | 35,014.00 |

## Remarks

|       |                                                                                                                                             |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------|
| ( X ) | The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation. |
| ( )   | The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.                                                 |
| ( )   | Other comments :                                                                                                                            |

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 16 January 2020 3:59 PM  
**To:** 'Cheng Hoe Motor Pte Ltd (Yishun-June)'; SUR  
**Subject:** SLH 9339E-DOA: 10/1/2020 ( ECICS OD)

Dear Efeeda,

As instructed by our client , please proceed to repair the insured vehicle **SLH 9339E on Lump Sum Repair, (Excess \$750/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**SLH9339E (DMPC2000010H/CT)**

OD

Jan 10 2020 3:00PM

[ANG LING LONG]

Cheng Hoe Motor Pte Ltd

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**From** ECICS Limited (HQ) (ECICS), sent on 16/01/2020 14:35 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$4700.00) - SLH9339E - Claim Handler: Crystabelle Tan

Approved:4700.00:Under vehicle >3yrs of age, propose Lump sum repair at \$4,700/-

### DOCUMENTS SUMMARY

There are no documents.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

|                                  |                                                                                       |       |                                                                                                     |
|----------------------------------|---------------------------------------------------------------------------------------|-------|-----------------------------------------------------------------------------------------------------|
| To:                              | ECICS Limited<br>10 Eunos Road 8<br>#09-04A Singapore Post Centre<br>Singapore 408600 | From: | LKK Auto Consultants Pte Ltd<br>51 Ubi Ave 1 #01-25<br>Paya Ubi Industrial Park<br>Singapore 408933 |
| Attn:                            | Crystabelle Tan                                                                       | Date: | 14 Jan 2020                                                                                         |
| <b><u>Preliminary Advice</u></b> |                                                                                       |       |                                                                                                     |

|                    |                                                                                                          |                         |                  |
|--------------------|----------------------------------------------------------------------------------------------------------|-------------------------|------------------|
| Vehicle No         | : SLH9339E                                                                                               | Accident Date           | : 10/01/2020     |
| Make               | : HONDA ODYSSEY                                                                                          | Policy No.              | : MPC19P00032000 |
| Assignment Date    | : 13/01/2020                                                                                             | Excess                  | : S\$750.00      |
| Date of Inspection | : 13/01/2020                                                                                             | Est. Duration of Repair | : 8.00           |
| Inspection At      | : CHENG HOE MOTOR PTE LTD (YISHUN)<br>BLK 1019 #01-374/382, YISHUN INDUSTRIAL PARK A<br>SINGAPORE 768761 |                         |                  |

## **Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

|                             |      |          |
|-----------------------------|------|----------|
| Repairer's Estimate (Gross) | :S\$ | 6,943.80 |
| Revised Amount              | :S\$ | 4,930.50 |
| Check Items (Estimated)     | :S\$ | 773.30   |
| Total                       | :S\$ | 5,703.80 |
| Lump Sum Repair             | :S\$ |          |

## **Total Loss Consideration**

|                    |      |           |
|--------------------|------|-----------|
| New for Old Value  | :S\$ |           |
| Pre-Accident Value | :S\$ | 98,000.00 |
| COE / PARF Rebate  | :S\$ | 62,986.00 |
| Salvage Value      | :S\$ |           |
| Margin for Repair  | :S\$ | 35,014.00 |

## **Remarks**

|                                     |                                                                                                                                             |
|-------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> | The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation. |
| <input type="checkbox"/>            | The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.                                                 |
| <input checked="" type="checkbox"/> | Other comments :Vehicle repair on part by part.                                                                                             |



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

|                                     |                                         |
|-------------------------------------|-----------------------------------------|
| <b>Vehicle Owner Particulars</b>    |                                         |
| Owner ID Type:                      | Singapore NRIC                          |
| Owner ID:                           | 904G                                    |
| <b>Vehicle Details</b>              |                                         |
| Vehicle No.:                        | SLH9339E                                |
| Vehicle to be Exported:             | No                                      |
| Intended Deregistration Date:       | 11 Jan 2020                             |
| Vehicle Make:                       | HONDA                                   |
| Vehicle Model:                      | ODYSSEY ABSOLUTE 2.4 CVT ABS AIRBAG 2WD |
| Primary Colour:                     | Purple                                  |
| Manufacturing Year:                 | 2015                                    |
| Engine No.:                         | K24W1412061                             |
| Chassis No.:                        | RC11111820                              |
| Maximum Power Output:               | 140.0 kW (187 bhp)                      |
| Open Market Value:                  | \$31,054.00                             |
| Original Registration Date:         | 23 Nov 2016                             |
| First Registration Date:            | 23 Nov 2016                             |
| Transfer Count:                     | 0                                       |
| Actual ARF Paid:                    | \$35,476.00                             |
| <b>Intended PARF Rebate Details</b> |                                         |
| PARF Eligibility:                   | Yes                                     |
| PARF Eligibility Expiry Date:       | 22 Nov 2026                             |
| PARF Rebate Amount:                 | \$26,607.00                             |
| <b>Intended COE Rebate Details</b>  |                                         |
| COE Expiry Date:                    | 22 Nov 2026                             |
| COE Category:                       | E - Open Category                       |
| COE Period(Years):                  | 10                                      |
| QP Paid:                            | \$54,200.00                             |
| COE Rebate Amount:                  | \$36,379.00                             |
| <b>Total Rebate Amount:</b>         | <b>\$62,986.00</b>                      |

The information contained herein is correct as at 11 Jan 2020

OK

for  
surveyor  
SLH9339E  
Honda Odyssey  
01/2015

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                    |
|----------------------------|--------------------|
| Date Of Report             | 11/01/2020 11:16   |
| Date Of Accident           | 10/01/2020 15:10   |
| Exact Location Of Accident | SLE TWDS WOODLANDS |
| Country/State of Loss      | SINGAPORE          |

### DETAILS OF OWN VEHICLE

|                             |                         |
|-----------------------------|-------------------------|
| Vehicle Registration Number | SLH9339E                |
| <b>Insured/Policyholder</b> |                         |
| Name Of Registered Owner    | ANG LING LONG           |
| NRIC No                     | SXXXX904G               |
| Email Address               | HCNEOALL@SINGNET.COM.SG |
| Mobile Phone No             | (LOCAL) +65-98537497    |
| Alternative Phone No        | OTHERS-98537497         |

### Vehicle Particulars

|                                                                              |                                         |
|------------------------------------------------------------------------------|-----------------------------------------|
| Manufacturer                                                                 | HONDA                                   |
| Model                                                                        | ODYSSEY ABSOLUTE 2.4 CVT ABS AIRBAG 2WD |
| Exact Purpose for which vehicle was being used at time of accident           | PTE USE                                 |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES                                     |
| If No, Please state action to be taken                                       |                                         |
| Vehicle Category                                                             | PRIVATE CAR                             |

### Insurance Company

|                           |                     |
|---------------------------|---------------------|
| Name of Insurance Company | ECICS LIMITED       |
| Type Of Coverage          | COMPREHENSIVE       |
| Fleet Policy              | NO                  |
| Policy Number             | MPC19P00032000      |
| Cover Note Number         | 23/11/19 - 22/11/20 |

### Driver

|                      |                         |
|----------------------|-------------------------|
| Name of Driver       | NEO HWEE CHING          |
| NRIC No              | SXXXX147J               |
| Date Of Birth        | 07/08/1972              |
| Occupation           | INDOOR                  |
| Date Of Driving Pass | 30/07/1996              |
| Driving Experience   | 23 YEARS AND 5 MONTHS   |
| Gender               | FEMALE                  |
| Mobile Number        | (LOCAL) +65-96214385    |
| Fax Number           |                         |
| Contact Number       |                         |
| Email Address        | HCNEOALL@SINGNET.COM.SG |

Nature Of Damage

No. Of Passenger (Including Driver)

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

GBC6405L

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

|                                                     |                                |
|-----------------------------------------------------|--------------------------------|
| Address                                             | BLK 622 WOODLANDS DR.62 #06-32 |
| Postcode                                            | 730622                         |
| Was driver an employee of the Insured's Company     | NO                             |
| If No, Relationship of the Driver with the Insured  | SPOUSE                         |
| Vehicle Registration Number of Driver's Own Vehicle | -                              |
|                                                     | -                              |
|                                                     | -                              |
| Insurance Company of Driver's Own Vehicle           | -                              |
|                                                     | -                              |
|                                                     | -                              |

#### General Information of the Accident

|                    |            |
|--------------------|------------|
| Type Of Accident   | SIDE SWIPE |
| Weather Conditions | CLEAR      |
| Road Surface       | DRY        |

#### Other Information

|                                                                                             |     |
|---------------------------------------------------------------------------------------------|-----|
| Was any foreign vehicle involved in this accident?                                          | NO  |
| Number of vehicles (including own vehicle) involved in the accident                         | 3   |
| Was any body injured in the Accident?                                                       | NO  |
| Was any injured conveyed to hospital by ambulance?                                          |     |
| Was any other material or property damaged?                                                 | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)                                                     | 1   |

#### Details of Police Action

|                                           |                                                               |
|-------------------------------------------|---------------------------------------------------------------|
| Was the accident reported to the police?  | YES                                                           |
| If Yes, Please state which Police Station |                                                               |
| Police Station Name                       | TRAFFIC POLICE DIVISION HQ                                    |
| Police Station Address                    | ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE |
| Police Station Contact                    | TEL NO: 65470000 - FAX NO:                                    |
| Was notice of intended Prosecution given? | NO                                                            |
| If Yes, against whom?                     |                                                               |

#### Circumstances of Accident

REFER TO POLICE REPORT ATTACHED.

#### Attachment(s)

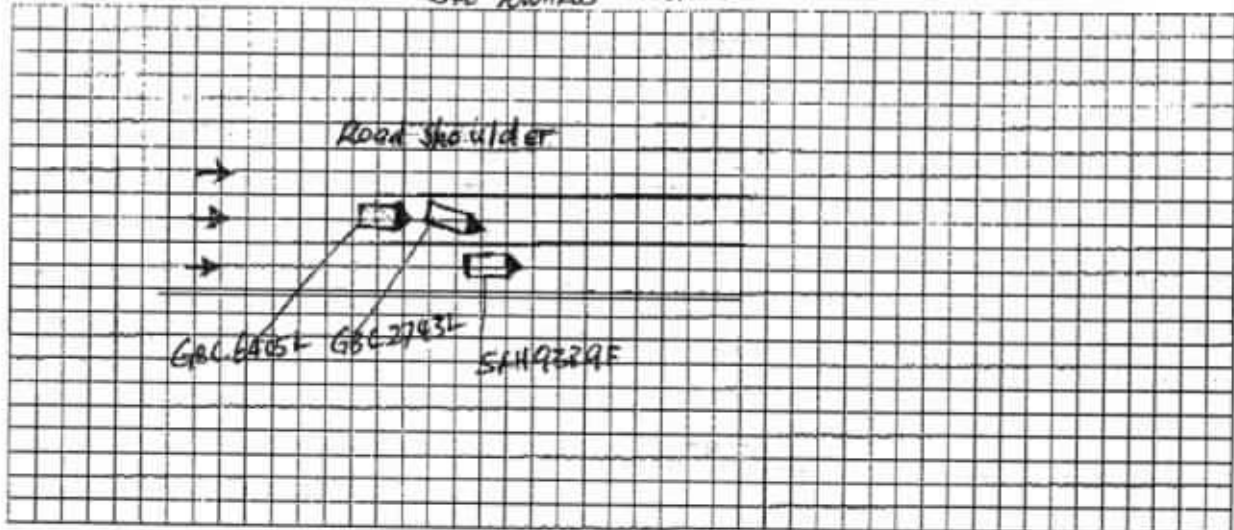
|                                               |                             |
|-----------------------------------------------|-----------------------------|
| Are accident photos available for attachment? | YES                         |
| Was there any video captured by Car Camera?   | YES                         |
| Remarks/ Reasons:                             | SD CARD WITH TRAFFIC POLICE |
| Was there any audio recorded?                 | NO                          |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |                    |
|-----------------------------|--------------------|
| Vehicle Registration Number | GBC2743L           |
| Vehicle Make/Model/Colour   |                    |
| Details Of Properties       |                    |
| Vehicle Category            | COMMERCIAL VEHICLE |
| Name of Driver              | HOSSAIN MONIR      |
| NRIC/Passport Number        | GXXXX112Q          |
| Contact Number              | 84092938           |
| Address                     |                    |
| Postcode                    |                    |
| Insurance Company Name      |                    |

**SKETCH PLAN**

SLE TOWARDS WOODLANDS



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

REFER TO POLICE REPORT

Note : Please note that your insurer may have 14days Time Frame for you to submit an Own Damage Claim under your own comprehensive policy. Please check with your policy for more information.

**DECLARATION**

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature \_\_\_\_\_ Date & Time: \_\_\_\_\_

Driver's Signature (If driver is not the policyholder) \_\_\_\_\_ Date & Time: 11/1/2020

Reporting Centre Personnel's Signature \_\_\_\_\_ Name: (WL) \_\_\_\_\_ NRIC/FIN No: \_\_\_\_\_

GIARMC SketchPlanForm\_V3 ( ) Claim Own Policy ( ) Claim Third Party ( ) Reporting Only ( ) Claim OD/TP at other workshop ( )

**SKETCH PLAN**

VEHICLE NO.: SLH 933 9F  
 INSURER : ECICS  
 DATE & TIME: 10/01/2020 1540 HRS

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
 Date & Time:

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time: 11/1/2020

Reporting Centre Personnel's Signature  
 Name: (WL)  
 NRIC/FIN No.: 11/01/20



**SINGAPORE  
POLICE FORCE**



T/20200110/7029

Police Station Of Origin:  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

1 of 3

Report No. T/20200110/7029

**REPORT OF A TRAFFIC ACCIDENT**

|                                            |                                     |                    |
|--------------------------------------------|-------------------------------------|--------------------|
| Date/Time Report Made:<br>10/01/2020 21:30 | Vide Report No.:<br>F/20200110/0117 | Station Diary No.: |
|--------------------------------------------|-------------------------------------|--------------------|

| Informant's Particulars                  |            |                                                                             |                              |
|------------------------------------------|------------|-----------------------------------------------------------------------------|------------------------------|
| Name of Informant:<br>NEO HWEE CHING     |            | Address:<br>622 WOODLANDS DRIVE 52 #06-32 HDB-WOODLANDS<br>SINGAPORE 730622 |                              |
| ID Type / ID No.:<br>NRIC NO / S7228147J |            | Contact No.:<br>Home/Office: Mobile: 96214385                               |                              |
| Nationality:<br>SINGAPORE CITIZEN        |            | Email:<br>hcneoall@singnet.com.sg                                           |                              |
| Sex:<br>Female                           | Age:<br>47 | Date of Birth:<br>07/08/1972                                                | Type of Informant:<br>Driver |
| Race:<br>Chinese                         |            | Language:<br>English                                                        | Institution / School Name:   |
| Occupation:<br>Admin officer             |            | Driving Licence Information:<br>Class: 3                                    | Date of Expiry:              |

| General Information of the Accident                                         |                                  |                                    |                                            |                                                                    |
|-----------------------------------------------------------------------------|----------------------------------|------------------------------------|--------------------------------------------|--------------------------------------------------------------------|
| Type of Accident:                                                           | Non-Injury<br>Attended by Police | Drink Drive:<br>No                 | Date/Time of Accident:<br>10/01/2020 15:10 | Type of Location:<br>Along road 1 SLE<br>( BKE ) towards woodlands |
| Location:<br>SELETAR EXPRESSWAY towards woodlands                           |                                  |                                    |                                            |                                                                    |
| Weather:<br>Clear                                                           |                                  | Road Surface:<br>Dry               | Road Speed Limit:<br>90 Km/h               |                                                                    |
| Traffic Flow:<br>Dual Carriage Way                                          |                                  | Traffic Control:<br>Not Controlled | Traffic Volume:<br>Moderate                |                                                                    |
| Type of Collision:<br>Between Moving Vehicles - Side Swipe - Same Direction |                                  |                                    | Anyone conveyed by ambulance:<br>No        |                                                                    |

| Details of Vehicle Involved |       |        |         |        |                   |                 |
|-----------------------------|-------|--------|---------|--------|-------------------|-----------------|
| Vehicle No                  | Type  | Make   | Model   | Color  | Condition         | No of Passenger |
| GBC2743L                    | Lorry | TOYOTA |         | Silver | Slightly Damaged  | 0               |
| GBC6405L                    | Lorry |        |         | White  | Slightly Damaged  | 0               |
| SLH9339E                    | Car   | HONDA  | odyssey | Purple | Seriously Damaged | 0               |



**SINGAPORE  
POLICE FORCE**

Police Station Of Origin;  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000



T/20200110/7029

3 of 3

Report No. T/20200110/7029

**CONTINUATION OF REPORT**

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:  
Not applicable

Signature Of Interpreter:  
Not applicable

Officer In Charge Of Case:  
TP / TPHQ /  
MUHAMMAD AFIQ BIN JOHARI  
Contact No.: 93840429

Authentication Stamp  
NP188

Signature Of Informant:  
The identity of the person making this report has  
been authenticated by SingPass. No signature is  
required.

Date/Time:  
10/01/2020 21:30

Classification Of Case:





**SINGAPORE  
POLICE FORCE**



T/20200110/7029

Police Station Of Origin:  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

2 of 3

Report No. T/20200110/7029

**CONTINUATION OF REPORT**

| Details of Vehicle Insurance |                   |                |            |             |
|------------------------------|-------------------|----------------|------------|-------------|
| Vehicle No.                  | Insurance Company | Insurance No.  | Effective  | Expiry Date |
| SLH9339E                     | ECICS LIMITED     | MPC19p00032000 | 23/11/2019 | 22/11/2020  |

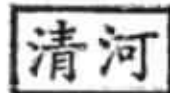
| Details of Person Involved        |                |                                        |                                 |
|-----------------------------------|----------------|----------------------------------------|---------------------------------|
| Any Pedestrian Involved: No       |                |                                        |                                 |
| No. of Pedestrians Injured: NIL   |                | Use of Pedestrian Crossing: NA         |                                 |
| Driver                            |                |                                        |                                 |
| Name                              | NEO HWEE CHING | ID No.                                 | S7228147J                       |
| Related Vehicle                   | SLH9339E (Car) | Contact No.                            | 96214385                        |
| Hospital/Clinic                   | NIL            | Class of Driving Licence & Expiry Date | Class: 3<br>Date of Expiry: NIL |
| Date Treatment                    | NIL            | Date Discharge                         | NIL                             |
| No. of Days granted Medical Leave | NIL            | Degree of Injury                       | NIL                             |

**Brief Details.**

On 10/1/2020 at about 1510hrs, I was driving my car ( SLH 9339E ) along SLE ( BKE ) on the right lane . While driving, I felt an impact from left rear passenger door of my car . I saw my left rear door glass shatter and an image of a lorry outside was seen. I then drove to the road shoulder to check and discovered that the left rear door was dented in badly and not sure if the door system will be affected or not? I looked back and spotted a silver lorry GBC 2743L that collided onto my left rear door. There was another lorry GBC 6405L behind the Silver Lorry. No injuries were found in the accident. There is a front in-car camera in my car which the police officer took the SD Card from my car to investigate. The Driver of the silver lorry GBC 2743L name is Hossain Monir ( G2451112Q ), contact 84092938 .

## Repairer Estimates

Page 1 of 2

**CHENG HOE MOTOR PTE LTD**

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761  
Tel : 67556142 Fax : 67557719  
Email: chomotor@singnet.com.sg

SLH9339E  
OD/ECICS

INSURER:

ECICS Limited (HQ)

**PARTICULARS OF CLAIM**

|                               |                                                |                       |            |
|-------------------------------|------------------------------------------------|-----------------------|------------|
| Claim Type:                   | OD (OWN DAMAGE)                                | Ref. No:              | OD/ECICS   |
| Policy No:                    | MPC19P00032000                                 | Date of Loss:         | 10/01/2020 |
| Vehicle Reg. No.:             | SLH9339E                                       | Driveable?            |            |
| Driver Age/Info:              | 47 / FEMALE                                    | Party At Fault:       | UNKNOWN    |
| TP Injury Involved?           | NO                                             | Third Party Involved? | YES        |
| Insured/Claimant:             | ANG LING LONG                                  |                       |            |
| Driver:                       | NEO HWEE CHING                                 |                       |            |
| Make/Model:                   | HONDA ODYSSEY, 2.4 (A)                         | Vehicle Reg. Date:    | 23/11/2018 |
| Vehicle Colour:               | PURPLE                                         |                       |            |
| Engine No:                    | K24W1412061                                    | Chassis No:           | RC11111520 |
| Odometer:                     | 0 KM                                           |                       |            |
| Paint Type:                   |                                                |                       |            |
| Total Loss?                   | NO                                             |                       |            |
| Est. Duration of Repair (day) | 0                                              |                       |            |
| Description of Accident/Loss  | REFER TO POLICE REPORT ATTACHED.               |                       |            |
| Remarks:                      | VEHICLE CURRENTLY LYING AT WOODLANDS WORKSHOP. |                       |            |
| Present Location:             | CHENG HOE MOTOR PTE LTD (YISHUN)               |                       |            |

*Not Authorised  
Repairing B4 points  
Ex \$7500  
8 days*

**COST OF CLAIMS**

|                           | Amount          |
|---------------------------|-----------------|
| Parts                     | 4,463.80        |
| Miscellaneous Items       | 40.00           |
| Labour                    | 2,440.00        |
| Paintwork Labour          | 0.00            |
| Towing                    | 0.00            |
| <b>Gross Total (\$\$)</b> | <b>6,943.80</b> |
| <b>+ GST 7.00% (\$\$)</b> | <b>486.07</b>   |
| <b>Nett Amount (\$\$)</b> | <b>7,429.87</b> |

This claim is handled by: SHARON CHIONG BENG CHOON

Generated using Merimen e-Claims Internet Estimation &amp; Adjusting System

## Repairer Estimates

Page 2 of 2

## REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 13 Jan 2020)

Parts: M1-MPV HONDA ODYSSEY 2.4 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Cheng Hoe Motor Pte Ltd/SLH9339E/13/01/2020 10:44

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*

## Estimates on Parts

| No. | Qty | Part No. | Particulars                             | %Disc | %Depr | Amount    |
|-----|-----|----------|-----------------------------------------|-------|-------|-----------|
| 1   | 1   |          | *1 PC REAR LH DOOR                      | 0.00  | 0.00  | *800.00 F |
| 2   | 1   |          | *1 PC REAR LH DOOR GLASS                | 0.00  | 0.00  | *340.00 F |
| 3   | 1   |          | *1 PC REAR LH DOOR GLASS REGULATOR      | 0.00  | 0.00  | *285.00 F |
| 4   | 1   |          | *1 PC REAR LH DOOR GLASS OUTER MOULDING | 0.00  | 0.00  | *58.00 F  |
| 5   | 1   |          | *1 PC REAR LH DOOR INNER LOCK           | 0.00  | 0.00  | *380.00 F |
| 6   | 1   |          | *1 PC REAR LH DOOR INNER BOARD          | 0.00  | 0.00  | *420.00 F |
| 7   | 1   |          | *1 PC REAR LH DOOR GLASS CHANNEL        | 0.00  | 0.00  | *58.00 F  |
| 8   | 1   |          | *1 PC REAR LH DOOR INNER RUBBER         | 0.00  | 0.00  | *85.00 F  |
| 9   | 1   |          | *1 PC REAR LH DOOR LOWER MOULDING       | 0.00  | 0.00  | *250.00 F |
| 10  | 1   |          | *1 PC REAR LH DOOR OUTER HANDLE         | 0.00  | 0.00  | *55.00 F  |
| 11  | 1   |          | *1 PC REAR LH DOOR OUTER HANDLE NOTE    | 0.00  | 0.00  | *55.00 F  |
| 12  | 1   |          | *1 PC REAR LH DOOR STEP GARNISH         | 0.00  | 0.00  | *55.00 F  |
| 13  | 1   |          | *1 PC REAR LH DOOR ROLLER               | 0.00  | 0.00  | *35.00 F  |
| 14  | 1   |          | *1 PC REAR LH FENDER                    | 0.00  | 0.00  | *600.00 F |
| 15  | 1   |          | *1 PC REAR LH FENDER GLASS MOULDING     | 0.00  | 0.00  | *52.00 F  |
| 16  | 1   |          | *1 PC FRT LH DOOR                       | 0.00  | 0.00  | *550.00 F |

F=Franchise part.

Sub Total (\$\$) 4,058.00

+ Margin on L,N Items 10.00% (\$\$) 405.80

Total Parts (\$\$) 4,463.80

Cheng Hoe Motor Pte Ltd/SLH9339E/13/01/2020 10:44. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

| No               | Qty | Particulars                     | Amount |
|------------------|-----|---------------------------------|--------|
| 1                | 1   | 1 ROLL REAR LH FENDER GLASS GUM | 40.00  |
| Sub Total (\$\$) |     |                                 | 40.00  |

## Estimates on Labour

| No                       | Particulars                                                                                                                                                            | Lab Type | Amount   |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------|
| 1                        | REMOVE & REFIX REAR LH FENDER GLASS                                                                                                                                    | New      | 100.00   |
| 2                        | REMOVE & REFIX FRT & REAR LH DOORS, TRANSFER DOORS ATTACHMENTS, TO CUT, WELD & RENEW REAR LH FENDER, KNOCK & REPAIR LH ROCKER PANEL, LH DOOR PILLAR & REALIGN THE SAME | New      | 1,100.00 |
| 3                        | REMOVE & REFIX FRT & REAR LH DOOR GLASS                                                                                                                                | New      | 120.00   |
| 4                        | REMOVE & REFIX SEAT, CARPET, GARNISH, TOP ROOF LINING, ETC                                                                                                             | New      | 120.00   |
| 5                        | PUTTY & RESPRAY ON FRT & REAR LH DOORS, LH PILLAR, LH ROCKER PANEL, REAR LH FENDER                                                                                     | New      | 1,000.00 |
| Gross Labour Cost (\$\$) |                                                                                                                                                                        |          | 2,440.00 |

Cheng Hoe Motor Pte Ltd/SLH9339E/13/01/2020 10:44. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

&lt; END OF ESTIMATES &gt;

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |                                                      |                                            |                                                      |                                                      |                                                |             |                                                                 |
|--------------------------|------------------------------------------------------|--------------------------------------------|------------------------------------------------------|------------------------------------------------------|------------------------------------------------|-------------|-----------------------------------------------------------------|
| Case                     | Notified                                             | Est Submitted                              | Adj Assigned                                         | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'ed | Status                                                          |
| Main                     | 13 Jan 2020<br>10:33<br><a href="#">Sendback Est</a> | 13 Jan 2020<br>10:44<br><b>\$56,943.80</b> | 13 Jan 2020<br>11:49<br><a href="#">Edit Adj Rpt</a> | <b>\$55,250.00</b><br><a href="#">Edit Estimates</a> | <b>\$55,250.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                                                                                                                         | Reference                                                                                                                      | Claim Details          | Documents                                                                    | Show All |         |             |              |            |       |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b>                                                                                                                                                                                                                                               |                                                                                                                                |                        |                                                                              |          |         |             |              |            |       |
| Insured:                                                                                                                                                                                                                                                                     | ANG LING LONG, ID: S7101904G, Email: hcneoall@singnet.com.sg                                                                   |                        |                                                                              |          |         |             |              |            |       |
| Vehicle Reg. No.:                                                                                                                                                                                                                                                            | SLH9339E                                                                                                                       | Date of Loss:          | 10/01/2020 15:00 - :59<br>[37 Months and 18 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:                                                                                                                                                                                                                                                                  | OD / DMPC2000010H/CT                                                                                                           | Policy/Cover Note No.: | MPC19P00032000 (Comprehensive)                                               |          |         |             |              |            |       |
|                                                                                                                                                                                                                                                                              |                                                                                                                                | Excess:                | S\$750.00                                                                    |          |         |             |              |            |       |
| Repairer:                                                                                                                                                                                                                                                                    | Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142                |                        |                                                                              |          |         |             |              |            |       |
| Handling Insurer:                                                                                                                                                                                                                                                            | ECICS Limited (HQ) - Tel: 63374779 /6303 0178 ... [Handled by <b>Crystabelle Tan</b> - 6303 0190]                              |                        |                                                                              |          |         |             |              |            |       |
| Adjuster:                                                                                                                                                                                                                                                                    | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 22/01/2020]</b> |                        |                                                                              |          |         |             |              |            |       |
| Driver/Custodian:                                                                                                                                                                                                                                                            | NEO HWEE CHING (47 / Female) , NRIC: S7228147J, Tel: +6596214385 Email: hcneoall@singnet.com.sg                                |                        |                                                                              |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>                                                                                                                                                                                   |                                                                                                                                |                        |                                                                              |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>ECICS (03/02/2020): Alert - Adj Mandate Approved (\$55250.00) - SLH9339E - Claim Handler: Crystabelle...</li> <li>ECICS (16/01/2020): Alert - Adj Mandate Approved (\$54700.00) - SLH9339E - Claim Handler: Crystabelle...</li> </ul> |                                                                                                                                |                        |                                                                              |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>                                                                                                                                   |                                                                                                                                |                        |                                                                              |          |         |             |              |            |       |
| Due Date                                                                                                                                                                                                                                                                     | Priority                                                                                                                       | Type                   | Task Group                                                                   | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                                                                                                                  |                                                                                                                                |                        |                                                                              |          |         |             |              |            |       |

## Claim Documents

SLH9339E (DMPC2000010H/CT)

OD

Jan 10 2020 3:00PM

[ANG LING LONG]

Cheng Hoe Motor Pte Ltd

| <a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> |                 |                                   | <b>View</b> <a href="#">View in Browser</a>                                                                                        |                                     |
|---------------------------------------------------------------------------------------------------|-----------------|-----------------------------------|------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| <b>Assessment Reports</b>                                                                         |                 |                                   | 1 per page                                                                                                                         | <input checked="" type="checkbox"/> |
| No                                                                                                | Finalized On    | Cheng Hoe Motor Pte Ltd (Yishun)  | Thumbnail                                                                                                                          | Print                               |
| 1                                                                                                 | 13/01/20 10:44  | Repairer Estimates                |  Load HTM                                       | <input type="checkbox"/>            |
| No                                                                                                | Finalized On    | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                                                          | Print                               |
| 1                                                                                                 | 14/01/20 10:13  | Adjuster Immediate Advice         |  Load HTM                                       | <input type="checkbox"/>            |
| 2                                                                                                 | 03/02/20 10:28  | Adjuster Immediate Advice         |  Load HTM                                       | <input type="checkbox"/>            |
|                                                                                                   |                 |                                   |                                                                                                                                    |                                     |
| <b>Photos/Images</b>                                                                              |                 |                                   | 3 per page                                                                                                                         | <input checked="" type="checkbox"/> |
| No                                                                                                | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                                                          | Print                               |
| 1                                                                                                 | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/>   | <input checked="" type="checkbox"/> |
| 2                                                                                                 | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/>   | <input checked="" type="checkbox"/> |
| 3                                                                                                 | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/>   | <input checked="" type="checkbox"/> |
| 4                                                                                                 | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/>   | <input checked="" type="checkbox"/> |
| 5                                                                                                 | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/>   | <input checked="" type="checkbox"/> |
| 6                                                                                                 | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/>  | <input checked="" type="checkbox"/> |
| 7                                                                                                 | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 8                                                                                                 | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 9                                                                                                 | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 10                                                                                                | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 11                                                                                                | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 12                                                                                                | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 13                                                                                                | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 14                                                                                                | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 15                                                                                                | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 16                                                                                                | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 17                                                                                                | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 18                                                                                                | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 19                                                                                                | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 20                                                                                                | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 21                                                                                                | 14/01/20 10:08  | General View                      |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 22                                                                                                | 03/02/20 10:19  | Reinspection Photo                |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 23                                                                                                | 03/02/20 10:19  | Reinspection Photo                |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 24                                                                                                | 03/02/20 10:19  | Reinspection Photo                |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 25                                                                                                | 03/02/20 10:19  | Reinspection Photo                |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 26                                                                                                | 03/02/20 10:19  | Reinspection Photo                |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 27                                                                                                | 03/02/20 10:19  | Reinspection Photo                |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 28                                                                                                | 03/02/20 10:19  | Reinspection Photo                |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 29                                                                                                | 03/02/20 10:19  | Reinspection Photo                |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 30                                                                                                | 03/02/20 10:19  | Reinspection Photo                |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 31                                                                                                | 03/02/20 10:19  | Reinspection Photo                |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 32                                                                                                | 03/02/20 10:19  | Reinspection Photo                |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 33                                                                                                | 03/02/20 10:19  | Reinspection Photo                |  Load JPG <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |

| Assessment Reports |                 |                                   | 1 per page                                                                                   | <input checked="" type="checkbox"/> |
|--------------------|-----------------|-----------------------------------|----------------------------------------------------------------------------------------------|-------------------------------------|
| No                 | Finalized On    | Cheng Hoe Motor Pte Ltd (Yishun)  | Thumbnail                                                                                    | Print                               |
|                    |                 |                                   |                                                                                              | <input checked="" type="checkbox"/> |
| 34                 | 03/02/20 10:19  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 35                 | 03/02/20 10:19  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 36                 | 03/02/20 10:19  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 37                 | 03/02/20 10:19  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 38                 | 03/02/20 10:19  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 39                 | 03/02/20 10:19  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation      |                 |                                   | 1 per page                                                                                   | <input checked="" type="checkbox"/> |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                    | Print                               |
| 1                  | 14/01/20 10:14  | MARK ESTIMATE                     |  Load PDF |                                     |
| 2                  | 03/02/20 10:24  | FINAL MARKING                     |  Load PDF |                                     |

## Linked Accident Report Documents

| Assessment Reports |                |                                  | 1 per page                                                                                     | <input checked="" type="checkbox"/> |
|--------------------|----------------|----------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
| No                 | Finalized On   | Cheng Hoe Motor Pte Ltd (Yishun) | Thumbnail                                                                                      | Print                               |
| 1                  | 11/01/20 14:05 | Accident Statement               |  Load HTM   |                                     |
| Photos/Images      |                |                                  | 3 per page                                                                                     | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Cheng Hoe Motor Pte Ltd (Yishun) | Thumbnail                                                                                      | Print                               |
| 1                  | 11/01/20 13:51 | Accident Photo                   |  Load JPG   | <input checked="" type="checkbox"/> |
| 2                  | 11/01/20 13:51 | Accident Photo                   |  Load JPG   | <input checked="" type="checkbox"/> |
| 3                  | 11/01/20 13:51 | Accident Photo                   |  Load JPG  | <input checked="" type="checkbox"/> |
| 4                  | 11/01/20 13:51 | Accident Photo                   |  Load JPG | <input checked="" type="checkbox"/> |
| 5                  | 11/01/20 13:51 | Accident Photo                   |  Load JPG | <input checked="" type="checkbox"/> |
| 6                  | 11/01/20 13:51 | Accident Photo                   |  Load JPG | <input checked="" type="checkbox"/> |
| 7                  | 11/01/20 13:51 | SCENE                            |  Load JPG | <input checked="" type="checkbox"/> |
| 8                  | 11/01/20 13:51 | SCENE                            |  Load JPG | <input checked="" type="checkbox"/> |
| 9                  | 11/01/20 13:51 | SCENE                            |  Load JPG | <input checked="" type="checkbox"/> |
| 10                 | 11/01/20 13:51 | SCENE                            |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation      |                |                                  | 1 per page                                                                                     | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Cheng Hoe Motor Pte Ltd (Yishun) | Thumbnail                                                                                      | Print                               |
| 1                  | 11/01/20 13:50 | Sketch Plan                      |  Load JPG | <input checked="" type="checkbox"/> |
| 2                  | 11/01/20 13:50 | Sketch Plan #2                   |  Load JPG | <input checked="" type="checkbox"/> |
| 3                  | 11/01/20 13:50 | PR                               |  Load JPG | <input checked="" type="checkbox"/> |
| 4                  | 11/01/20 13:50 | PR                               |  Load JPG | <input checked="" type="checkbox"/> |
| 5                  | 11/01/20 13:50 | PR                               |  Load JPG | <input checked="" type="checkbox"/> |
| 6                  | 11/01/20 13:51 | Driving License                  |  Load JPG | <input checked="" type="checkbox"/> |
| 7                  | 11/01/20 13:51 | Driving License                  |  Load JPG | <input checked="" type="checkbox"/> |
| 8                  | 11/01/20 13:51 | Identification Card              |  Load JPG | <input checked="" type="checkbox"/> |
| 9                  | 11/01/20 13:51 | Identification Card              |  Load JPG | <input checked="" type="checkbox"/> |
| 10                 | 11/01/20 13:51 | Identification Card              |  Load JPG | <input checked="" type="checkbox"/> |
| 11                 | 11/01/20 13:51 | Identification Card              |  Load JPG | <input checked="" type="checkbox"/> |

## Documents Checklist

| DOCUMENTS CHECKLIST                          | Reset | Save | Print |
|----------------------------------------------|-------|------|-------|
| There are no document checklists configured. |       |      |       |

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Repairer ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd

(Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

ECICS Limited  
10 Eunus Road 8, #09-04A Singapore Post Centre  
Singapore 408600

Our File No: CS/ICS20000744/KVF3E2

Date: 04/02/2020

### REFERENCE

Insured/Claimant: ANG LING LONG Policy No: MPC19P00032000  
Date of Loss: 10/01/2020 Nature of Claim: OD Claim No: DMPC2000010H/CT

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLH9339E  
Make & Model: HONDA ODYSSEY, 2.4 (A) Engine No: K24W1412061  
Reg. Date: 23/11/2016 (Man. Year: 2015) Chassis No: RC11111820  
Colour: Metallic Violet Odometer: 62180 km  
Engine Capacity: 2356 cc  
Market Value/New Car Price: S\$98,000.00  
Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/55 R17 Rear Tyre Size: 215/55 R17  
Front Left Side: Michelin 8 mm Rear Left Side: Michelin 8 mm  
Front Right Side: Michelin 8 mm Rear Right Side: Michelin 8 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                           | Repairer's      | Adjuster's      | Difference      | Diff %       |
|------------------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts                                    | 4,463.80        | 4,463.80        | 0.00            | 0.00         |
| Miscellaneous Items                      | 40.00           | 40.00           | 0.00            | 0.00         |
| Labour                                   | 2,440.00        | 2,100.00        | 340.00          | 13.93        |
| Paintwork Labour                         | 0.00            | 0.00            | 0.00            |              |
| Towing                                   | 0.00            | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b>      | <b>6,943.80</b> | <b>6,603.80</b> | <b>340.00</b>   | <b>4.90</b>  |
| <b>Approved Total (Overridden) (S\$)</b> |                 | <b>5,250.00</b> |                 |              |
| <b>- Excess (S\$)</b>                    | 0.00            | 750.00          | -750.00         |              |
| <b>(S\$)</b>                             | 6,943.80        | 4,500.00        | 2,443.80        | 35.19        |
| <b>+ GST 7.00/7.00% (S\$)</b>            | 486.07          | 315.00          | 171.07          | 35.19        |
| <b>Nett Amount (S\$)</b>                 | <b>7,429.87</b> | <b>4,815.00</b> | <b>2,614.87</b> | <b>35.19</b> |

### INSPECTION

Date of Assignment: 13/01/2020 Present Location: Cheng Hoe Motor Pte Ltd (Yishun)  
Date Inspected: 13/01/2020 Inspected At: Cheng Hoe Motor Pte Ltd (Yishun)  
Blk 1019 #01-374/382, Yishun Industrial Park A  
Singapore 768761  
Estimated Period of Repair: 8.0 days



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**Adjuster:** KENNETH KONG**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

|                      |                                                                                                                                                                              |                                                         |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| <b>Reference</b>     |                                                                                                                                                                              |                                                         |
| <b>Part Source:</b>  | MRM-SG                                                                                                                                                                       | Version: 1.0 (Last Synchronised: 04 Feb 2020)           |
| <b>Parts:</b>        | M1-MPV                                                                                                                                                                       | HONDA ODYSSEY 2.4 (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's                                                                                                                                                                   | (Price-denominated Standard List)                       |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SLH9339E)                                                                                                                                    |                                                         |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |                                                         |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.                                                                                                     |                                                         |

## Recommended Parts

| No. | Qty | Part No. | Particulars                                             | Condition       | Repairer's | Amount    |
|-----|-----|----------|---------------------------------------------------------|-----------------|------------|-----------|
| 1   | 1   |          | <b>*1 PC REAR LH DOOR</b><br>(WCP)                      | Bent            | 600.00 F   | *600.00 F |
| 2   | 1   |          | <b>*1 PC REAR LH DOOR GLASS</b><br>(WCP)                | Cracked         | 340.00 F   | *340.00 F |
| 3   | 1   |          | <b>*1 PC REAR LH DOOR GLASS REGULATOR</b><br>(WCP)      | Bent            | 285.00 F   | *285.00 F |
| 4   | 1   |          | <b>*1 PC REAR LH DOOR GLASS OUTER MOULDING</b><br>(WCP) | Dented          | 58.00 F    | *58.00 F  |
| 5   | 1   |          | <b>*1 PC REAR LH DOOR INNER LOCK</b><br>(WCP)           | Dented          | 380.00 F   | *380.00 F |
| 6   | 1   |          | <b>*1 PC REAR LH DOOR INNER BOARD</b><br>(WCP)          | Cracked         | 420.00 F   | *420.00 F |
| 7   | 1   |          | <b>*1 PC REAR LH DOOR GLASS CHANNEL</b><br>(WCP)        | Dented          | 68.00 F    | *68.00 F  |
| 8   | 1   |          | <b>*1 PC REAR LH DOOR INNER RUBBER</b><br>(WCP)         | Cut             | 85.00 F    | *85.00 F  |
| 9   | 1   |          | <b>*1 PC REAR LH DOOR LOWER MOULDING</b><br>(WCP)       | Distorted       | 250.00 F   | *250.00 F |
| 10  | 1   |          | <b>*1 PC REAR LH DOOR OUTER HANDLE</b><br>(WCP)         | Dented / Jammed | 55.00 F    | *55.00 F  |
| 11  | 1   |          | <b>*1 PC REAR LH DOOR OUTER HANDLE NOTE</b><br>(WCP)    | Distorted       | 55.00 F    | *55.00 F  |
| 12  | 1   |          | <b>*1 PC REAR LH DOOR STEP GARNISH</b><br>(WCP)         | Dented          | 65.00 F    | *65.00 F  |
| 13  | 1   |          | <b>*1 PC REAR LH DOOR ROLLER</b><br>(WCP)               | Distorted       | 135.00 F   | *135.00 F |
| 14  | 1   |          | <b>*1 PC REAR LH FENDER</b><br>(WCP)                    | Bent            | 660.00 F   | *660.00 F |
| 15  | 1   |          | <b>*1 PC REAR LH FENDER GLASS MOULDING</b><br>(WCP)     | Necessary       | 52.00 F    | *52.00 F  |
| 16  | 1   |          | <b>*1 PC FRT LH DOOR</b><br>(WCP)                       | Bent            | 550.00 F   | *550.00 F |

F=Franchise part.

|                                                |                 |                 |
|------------------------------------------------|-----------------|-----------------|
| <b>Sub Total (\$)</b>                          | <b>4,058.00</b> | <b>4,058.00</b> |
| <b>+ Margin on L,N Items 10.00/10.00% (\$)</b> | <b>405.80</b>   | <b>405.80</b>   |
| <b>Total Parts (\$)</b>                        | <b>4,463.80</b> | <b>4,463.80</b> |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

| No                         | Qty | Particulars                                    | Repairer's   | Amount       |
|----------------------------|-----|------------------------------------------------|--------------|--------------|
| <b>Miscellaneous Items</b> |     |                                                |              |              |
| 1                          | 1   | 1 ROLL REAR LH FENDER GLASS GUM<br>(NECESSARY) | 40.00        | 40.00        |
| <b>Sub Total (S\$)</b>     |     |                                                | <b>40.00</b> | <b>40.00</b> |

## Recommended Labour

| No                             | Particulars                                                                                                                                                                      | Lab.Type | Repairer's      | Amount          |
|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|-----------------|-----------------|
| <b>Labour Items</b>            |                                                                                                                                                                                  |          |                 |                 |
| 1                              | REMOVE & REFIX REAR LH FENDER GLASS                                                                                                                                              | New      | 100.00          | 80.00           |
| 2                              | REMOVE & REFIX FRT & REAR LH DOORS, TRANSFRER<br>DOORS ATTACHMENTS, TO CUT, WELD & RENEW REAR LH<br>FENDER, KNOCK & REPAIR LH ROCKER PANEL, LH DOOR<br>PILLAR & REALIGN THE SAME | New      | 1,100.00        | 900.00          |
| 3                              | REMOVE & REFIX FRT & REAR LH DOOR GLASS                                                                                                                                          | New      | 120.00          | 120.00          |
| 4                              | REMOVE & REFIX SEAT, CARPET, GARNISH, TOP ROOF<br>LINING, ETC                                                                                                                    | New      | 120.00          | 100.00          |
| 5                              | PUTTY & RESPRAY ON FRT & REAR LH DOORS, LH<br>PILLAR, LH ROCKER PANEL, REAR LH FENDER                                                                                            | New      | 1,000.00        | 900.00          |
| <b>Gross Labour Cost (S\$)</b> |                                                                                                                                                                                  |          | <b>2,440.00</b> | <b>2,100.00</b> |

|                                               |
|-----------------------------------------------|
| Report was unsubmitted during this print-out. |
|-----------------------------------------------|

&lt; END OF ESTIMATES &gt;