

22/03/2002

ASS. REC. BY:

REF: CS/MSG 20000708/KQ f302 Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Crystal Lee

of MSIG

Date/Time: 10 Jan. 2020 4:39pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SCQ 26B

Insured: SLD 84404

at Workshop m/s Chung Hot Motor

Tel: 6755 642

of BIK 1019 Yishun IND Park A #61-374/382

Policy No: MSD/VPCP/19-000825

Claim No: MSC/V/20-000050

Sum Insured:

Excess:

Make of Veh:

D.O.A 8.1.2020

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 13.1.2020 9:39a.m.

Person Contacted: Fredah

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SCQ 26B-X
	SLD 84404 - CS / FCI 14016985 / RHd3n2 DOA - 19/07/2017
14/01/2020 @ 2:45pm	revised to Monica Chung via Merton.
21/1	61 Rm 84000 confirm (Red 81799.70, 31%)

ASS. REC. BY:

REF: 1106/

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

QD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

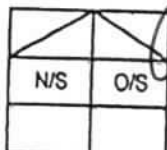
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 831,500

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SCQ 26B Yr Regn: 03/10Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mer E 300 c.c. 2998Colour: M. Brown A/C: Insured / Std / NI / NASp. Reading: 148136 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD 2120 54 2A 161681Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: NI / S/Rlm / STD A/Rlm orTyre Size: F: 225/55 ZR16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal. 3 mmL/Bal. 3 mmD.O.A. 8/1/20

Rear

R/Bal. 5 mmL/Bal. 5 mmD.O.I. 13/1/2020

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

0/5/15

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1/ Vehicle able to export at 25k in good condition.

[Signature]
21/1/2020

RECEIVED 21 JAN 2020

Date/Time, File Pass to?

☐ : Prell. Report☐ : Final Report

Date/Time, File Return to?

Days Of Repair: 4Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S - RS, SI

Fees

Others

TOTAL

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech Invs (\$)☐ : Weekend (\$)

Report Format:

MER-TP

Lump Sum / I.B.I. (\$)

4000

150

11

161

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Friday, 10 January 2020 4:37 PM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned

Repair Survey (Single Joint Expert) - SCQ26B DOA: 08/01/2020 SLD8440Y (MSIG)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Winnie Chua <pingping_chua@sg.msig-asia.com>
Sent: Friday, 10 January 2020 2:20 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>; Helene Phua <helene_phua@sg.msig-asia.com>
Cc: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: RE: Repair Survey (Single Joint Expert) - SCQ26B DOA: 08/01/2020 SLD8440Y (MSIG)

Hi,

Thank you for your selection.

We will proceed to appoint/assign LKK Auto Consultants Pte Ltd via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG

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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [<mailto:chmotor@singnet.com.sg>]

Sent: Friday, 10 January 2020 1:34 AM

To: Helene Phua <helene_phua@sg.msig-asia.com>

Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>

Subject: Re: Repair Survey (Single Joint Expert) - SCQ26B DOA: 08/01/2020 SLD8440Y (MSIG)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi,

Our selection as below :-

1) LKK Auto Consultants Pte Ltd

Pls assist to arrange for survey asap.

Also kindly advise officer-in-charge of this case.

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

From: [Helene Phua](#)

Sent: Friday, January 10, 2020 12:47 PM

To: chmotor@singnet.com.sg

Cc: [Winnie Chua](#)

Subject: RE: Repair Survey (Single Joint Expert) - SCQ26B DOA: 08/01/2020 SLD8440Y (MSIG)

Hi,

We refer to your email dated 10/01/2020.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) Siew Meng Hui
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [<mailto:chmotor@singnet.com.sg>]

Sent: Friday, 10 January 2020 12:19 AM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: Repair Survey (Single Joint Expert) - SCQ26B

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir,

OUR CLIENT : SCQ26B

DOA

:

8/1/2020@12PM

YOUR INSURED : SLD8440Y

Kindly provide us your surveyor listing for the selection on the survey.

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Monica Chung Pei Zhen

Date: 14 Jan 2020

Preliminary Advice

Insured Vehicle No	: SLD8440Y	Accident Date	: 08/01/2020
TP Vehicle No	: SCQ26B	Assignment Date	: 13/01/2020
Make	: MERCEDES-BENZ E300	Est. Duration of Repair	: 4.00
Date of Inspection	: 13/01/2020		
Inspection At	: CHENG HOE MOTOR PTE LTD (YISHUN) BLK 1019 #01-374/382, YISHUN INDUSTRIAL PARK A SINGAPORE 768761		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,799.70
Revised Amount	:S\$	5,003.30
Check Items (Estimated)	:S\$	626.40
Total	:S\$	5,629.70

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	537B

Vehicle Details

Vehicle No.:	SCQ26B
Vehicle to be Exported:	Yes
Intended Deregistration Date:	08 Jan 2020
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E 300
Primary Colour:	Brown
Manufacturing Year:	2009
Engine No.:	27295231443349
Chassis No.:	WDD2120542A161681
Maximum Power Output:	170.0 kW (227 bhp)
Open Market Value:	\$54,028.00
Original Registration Date:	01 Mar 2010
First Registration Date:	01 Mar 2010
Transfer Count:	0
Actual ARF Paid:	\$54,028.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Feb 2020
PARF Rebate Amount:	\$27,014.00

Intended COE Rebate Details

COE Expiry Date:	29 Feb 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$23,889.00
COE Rebate Amount:	\$343.00
Total Rebate Amount:	\$27,357.00

The information contained herein is correct as at 08 Jan 2020

OK

1.7

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/01/2020 15:50
Date Of Accident	08/01/2020 12:00
Exact Location Of Accident	YISHUN AVE 7
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCQ26B
Insured/Policyholder	
Name Of Registered Owner	CHOO SENG CHOON
NRIC No	SXXXX537B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90280266
Alternative Phone No	OFFICE-90280266

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E300
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100194478
Cover Note Number	

Driver

Name of Driver	CHOO SENG CHOON
NRIC No	SXXXX537B
Date Of Birth	26/05/1961
Occupation	INDOOR
Date Of Driving Pass	28/03/1979
Driving Experience	40 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90280266
Fax Number	
Contact Number	OFFICE-90280266
Email Address	NOEMAIL

Address	3 JALAN CHENGAM
Postcode	578287
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : UNKNOWN GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED

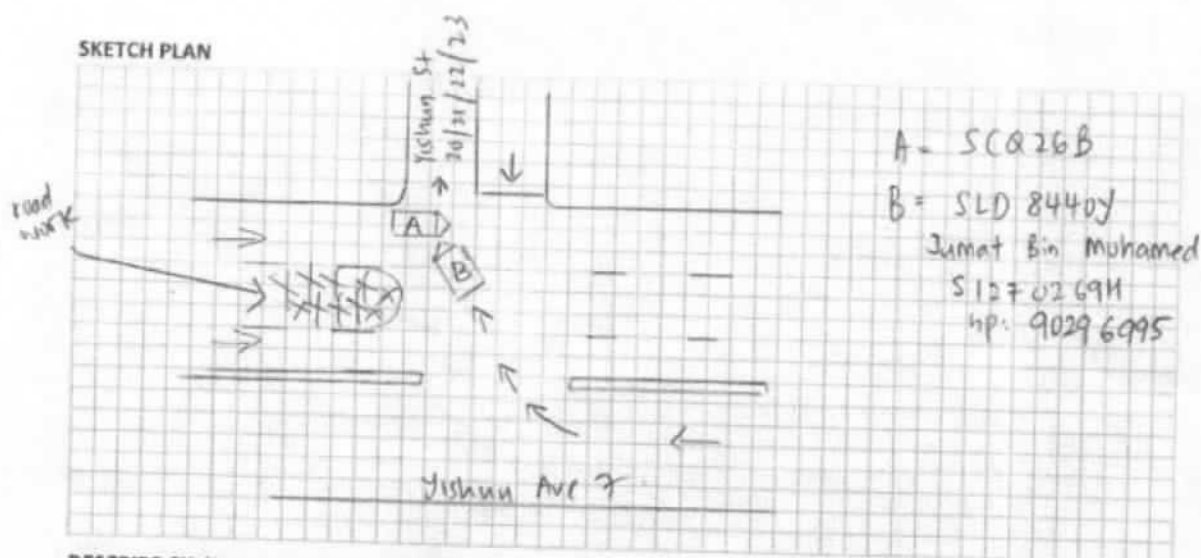
Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLD8440Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Accident Sketch Plan



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling straight along Yishun Ave 7 when out of sudden m/car (B) make a right turn to go into Yishun St 20/21/22/23 and collided onto my vehicle right side.

The driver of m/car (B) claimed he could not see my vehicle due to the road work that was blocking his view.

No one was injured. My brother was onboard my vehicle at that time. Clear and dry weather condition.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Yik Chan Hoe
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
Tel: 6771 4353 HP: 9186 5109 Fax: 6872 1273
Email: chanhoe.yik@cyclecarriage.com.sg

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Sketch Plan

SKETCH PLAN

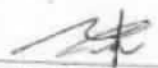
IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Yik Chan Hoe
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
TEL: 6771 4253 HP: 9186 5109 Fax: 6872 1272
Email: yikchanhoe.yik@cyclecarriage.com.sg
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

SCQ26B

TP/MSIG

M/S : MSIG INSURANCE (S) PTE LTD (SGX)
16 RAFFLES QUAY
#24-01 HONG LEONG BUILDING
SINGAPORE 048581

TEL: 68277660

FAX: 62257402

ATTN: Motor Claim Department

WS Ref: TP/MSIG/YS

Claim Type: Third Party

Accident Date: 08/01/2020

TP Veh Reg No: SLD8440Y

Estimate No: ES2090030/YISHUN

Date: 13 Jan 2020

Policy No: 2100194478

Veh Reg No: SCQ26B

Make/Model: MERCEDES E 300

Chassis No: WDD2120542A161681

Engine No: 27295231443349

Reg. Date: 01/03/2010

Estimate Repair Cost to Vehicle No :SCQ26B

Description	U/Price	Quantity	List Price	Amount
			<u>S\$</u>	<u>S\$</u>
Net Price				
1 FRONT BUMPER	1,505.00	1 PC	1,505.00	✓
2 FRONT BUMPER REINFORCEMENT	578.00	1 PC	578.00	✗
3 FRONT RH FENDER	1,080.00	1 PC	1,080.00	✓
4 RH HEADLAMP	1,130.00	1 PC	1,130.00	✓
5 FRONT BUMPER LOWER MOULDINGS	94.00	2 PCS	188.00	✓
6 FRONT RH FENDER MOULDING	40.00	1 PC	40.00	✓
7 FRONT RH PARKING SENSOR	316.00	1 PC	316.00	✓
8 FRONT BUMPER SPONGE	118.00	1 PC	118.00	✗
9 FRONT RH FENDER INNER SHIELD	178.00	1 PC	178.00	✓
			5,133.00	
		Less 10%	513.30	4,619.70
Labour				
10 REMOVE & REFIX FRT BUMPER ASSY,HEADLAMP,REINFORCEMENT,FRT RH FENDER,FOG LAMPS,TO KNOCK & REPAIR RH HEADLAMP PANEL & REALIGN THE SAME	500.00	1 LA	500.00	420
11 PUTTY & RESPRAY FRT BUMPER,FRT RH FENDER,RH HEADLAMP PANEL	500.00	1 LA	500.00	450
12 REMOVE & REFIX FRT RH SPORT RIM,REPAIR & BALANCING,PUTTY & RESPRAY	100.00	1 LA	100.00	80
13 TO CHECK FRT RH UNDER CARRIAGE & CONDUCT COMPUTERIZED WHEEL ALIGNMENT	80.00	1 LA	80.00	60
			1,180.00	1,180.00

Total S\$ 5,799.70

Add GST @ 7% 405.98

Total Amount Payable S\$ 6,205.68

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Jan 2020		13 Jan 2020 11:57 Edit Adj Rpt	S\$4,000.00 Edit Estimates	S\$4,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N								
Main Claimant:	CHOO SENG CHOON, ID: S1473537B								
Vehicle Reg. No.:	SCQ26B	Date of Loss:	08/01/2020 11:00 - :59 [118 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MSC/V/20-000050	Policy/Cover Note No.:	MSD/VPCP/19-000825 (Comprehensive) Coverage: 01/06/2019 - 31/05/2020						
Vehicle Reg. No. (Insured):	SLD8440Y	Policy No. (Claimant):							
		Excess:	S\$1,500.00						
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 12/02/2020]								
Driver/Custodian (Insured):	JUMAT BIN MOHAMED (), NRIC: S1270269H, Tel: +6590296995 Email:								
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 10/01/2020. (Manual Assign). Liab: clear. Agree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: June Phua @ 6755 6142.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SCQ26B (MSC/V/20-000050)
[SLD8440Y]
TP
CHOO SENG CHOON
Jan 8 2020 11:00AM
[HITACHI CAPITAL ASIA PACIFIC PTE LTD]
Cheng Hoe Motor Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/01/20 14:45	Adjuster Immediate Advice	Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/01/20 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
2	21/01/20 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
3	21/01/20 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
4	21/01/20 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
5	21/01/20 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
6	21/01/20 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
7	21/01/20 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
8	21/01/20 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
9	21/01/20 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
10	21/01/20 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
11	21/01/20 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
12	21/01/20 10:32	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
13	21/01/20 10:32	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	13/01/20 10:51	SCQ26B E-filed GIA report	Load PDF	
2	13/01/20 11:19	Agree on SJE	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	13/01/20 11:55	Survey Request - Manual Assigned	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG20000708/KQF3E2

Date: 22/01/2020

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/VPCP/19-000825
Claimant Vehicle No :	SCQ26B	Insured Vehicle No :	SLD8440Y
Date of Loss:	08/01/2020	Nature of Claim:	TP
		Claim No:	MSC/V/20-000050

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SCQ26B	Engine No:	27295231443349
Make & Model:	MERCEDES-BENZ E300, 3.0 (A)	Chassis No:	WDD2120542A161681
Reg. Date:	01/03/2010 (Man. Year: 2009)	Odometer:	148136 km
Colour:	Metallic Brown		
Engine Capacity:	2996 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/55 ZR16	Rear Tyre Size:	225/55 ZR16
Front Left Side:	Michelin 5 mm	Rear Left Side:	Michelin 5 mm
Front Right Side:	Michelin 5 mm	Rear Right Side:	Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,619.70	3,993.30	626.40	13.56
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,180.00	1,010.00	170.00	14.41
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,799.70	5,003.30	796.40	13.73
Approved Total (Overridden) (S\$)		4,000.00		
(S\$)	5,799.70	4,000.00	1,799.70	31.03
+ GST 7.00/7.00% (S\$)	405.98	280.00	125.98	31.03
Nett Amount (S\$)	6,205.68	4,280.00	1,925.68	31.03

INSPECTION

Date of Assignment:	13/01/2020	
Date Inspected:	13/01/2020 Inspected At:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A Singapore 768761
Estimated Period of Repair:	4.0 days	

Adjuster: KENNETH KONG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Jan 2020)
Parts:	143	MERCEDES-BENZ E300 3.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SCQ26B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Buckled	1,505.00 FN	*1,505.00 FN
2	1		*FRONT BUMPER REINFORCEMENT	Repair	578.00 FN	*- FN
3	1		*FRONT RH FENDER	Bent	1,080.00 FN	*1,080.00 FN
4	1		*RH HEADLAMP	Broken	1,130.00 FN	*1,130.00 FN
5	2		*FRONT BUMPER LOWER MOULDINGS	Necessary	188.00 FN	*188.00 FN
6	1		*FRONT RH FENDER MOULDING	Necessary	40.00 FN	*40.00 FN
7	1		*FRONT RH PARKING SENSOR	Missing	316.00 FN	*316.00 FN
8	1		*FRONT BUMPER SPONGE	Serviceable	118.00 FN	*- FN
9	1		*FRONT RH FENDER INNER SHIELD	Distorted	178.00 FN	*178.00 FN

F=Franchise part. N=NettItemDisc.

Sub Total (S\$)	5,133.00	4,437.00
- Nett Item Discount on N Items 10.00/10.00% (S\$)	513.30	443.70
Total Parts (S\$)	4,619.70	3,993.30

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE & REFIX FRT BUMPER ASSY,HEADLAMP,REINFORCEMENT,FRT RH FENDER,FOG LAMPS,TO KNOCK & REPAIR RH HEADLAMP PANEL & REALIGN THE SAME	New	500.00	420.00
2	PUTTY & RESPRAY FRT BUMPER,FRT RH FENDER,RH HEADLAMP PANEL	New	500.00	450.00
3	REMOVE & REFIX FRT RH SPORT RIM,REPAIR & BALANCING,PUTTY & RESPRAY	New	100.00	80.00
4	TO CHECK FRT RH UNDER CARRIAGE & CONDUCT COMPUTERIZED WHEEL ALIGNMENT	New	80.00	60.00
Gross Labour Cost (S\$)			1,180.00	1,010.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >