



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempref.com.sg

Your Ref : D20000266MFSH - May Chua
Our Ref : CIV1303059 / SLU 481 S

Date : 13.03.2020

MS FIRST CAPITAL LTD
36 Robinson Road
#16-01 City House
Singapore 068877

RE : ACCIDENT INVOLVING SLU 481 S & SHA 4550 C
ACCIDENT DATE 09.01.2020
ACCIDENT ALONG ANG MO KIO ST 11

We are the workshop for the owner of motor vehicle no : SLU 481 S which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SHA 4550 C we are submitting these claims for your consideration.

1	Cost of repair	S \$	6,294.87
2	Loss of rental <u>10</u> days @ \$ <u>71.95</u> / day	S \$	719.50
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<u>S \$</u>	<u>7,021.82</u>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteempref.com.sg

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLU 481 S & SHA 4550 C ALONG ANG MO KIO ST 11
ON 09.01.2020 @ 10:00

I, GRAB RENTALS PTE LTD Nric No. 201617200G
of 18, Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SLU 481 S do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
 as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge voucher on my behalf.

Signature of Owner



DISCHARGE RECEIPT

CLAIM REFERENCE : D20000266MFSH
ACCIDENT DATE : 09/01/2020
ACCIDENT LOCATION : ANG MO KIO ST 11
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : LIM TIAT TIANG
INSURED VEHICLE : SHA 4550C
INVOLVED PARTY : SLU 481S
SETTLEMENT SUM : \$7,000.00

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

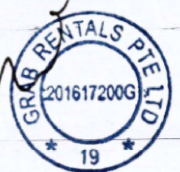
1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest.

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : GRAB RENTALS PTE LTD

Signature and Date :



19/10/2020

WITNESS :

Carmen Lim
G8278146W
Blk 5033 AMK Ind Park 2
#01-259, Singapore 569536
Tel: 8799 0066 Fax: 6222 3326

Signature and Date :

19/10/2020



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : MS First Capital Ltd
36 Robinson Road
#16-01 City House
Singapore 068877

ATTN: Motor Claim Department

Your Ref No: SHA4550C - 030000266MFSH
Claim Type: Third Party
Accident Date: 09/01/2020
TP Veh Reg No: SHA4550C

Claim No: CER1302345
Final No: CIV1303059
Date: 05 Mar 2020
Policy No: A29114576MKF
Veh Reg No: SLU481S
Make/Model: TOYOTA PRIUS
HYBRID 1.8S
Chassis No: JTDKB3FUX03576160
Engine No:
Reg. Date:

Tax Invoice to Vehicle No :SLU481S

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST FOR REPAIR	1 PCS	5,883.06	
		5,883.06	5,883.06
Total			S\$ 5,883.06
Add GST @ 7%			411.81
Total Amount Payable			<u>S\$ 6,294.87</u>

TOTAL: SINGAPORE DOLLAR SIX THOUSAND TWO HUNDRED NINETY FOUR AND CENTS EIGHTY SEVEN ONLY

The above vehicle was surveyed by KENNETH on 10/01/2020

For Esteem Performance Pte Ltd

E. & O. E.


AUTHORISED SIGNATURE



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SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	5 Nov 2019	Vehicle Rental Agreement No	6012
Rental Details		Additional Driver (if any)	
Name	Poh Kwee Leong	Name	Pang Kok Boon
Address	Blk 16E Yio Chu Kang Road	Address	Blk 212 Ang Mo Kio Avenue 3 #08-1456
Date of Birth	4 Nov 1971	Date of Birth	2 Oct 1977
NRIC/Passport No.	S7138267B	NRIC No.	S7728857
Driving License No.	S7138267B	Driving License No.	S7728857
Telephone No.	6590290121	Telephone No.	6590438018
Mobile No.	6590290121	Mobile No.	6590438018
Vehicle Description		Additional Driver (if any)	
Vehicle No.	SLU4815	Name	
Make/Model	Toyota Prius	Address	
Rental Period		Date Of Birth	
Minimum Rental Period	7	NRIC No.	
Date/ Time Checked Out	5 Nov 2019	Driving License No.	
No. of Days	7	Telephone No.	
Expected Date/Time of Return	18 Mar 2020	Mobile No.	
Actual Date/ Time of Return			

Rental Charges* & Deposit

() RR Rental Charges/Days	Per day @ S\$71.95 Per week @ S\$503.65	Deposit Received	S\$1,500.00
(X) ER Promotion Rental Charges/Day	Per day @ S\$71.95 Per week @ S\$503.65	Total Amount Received*	
(X) CDW Charges/Day	Per day @ S\$4.28 Per week @ S\$29.96	*Inclusive GST	
Rental Period	7 days/1 weeks	Total Rental Charges	

Insurance Matters Accident/Theft

Liability Assessment/Nature of incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3 rd Party Damage If Applicable)*	Renter or authorised driver(s) is below 26 years of age	
3 rd Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not applicable	Not applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3 rd parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

* excess payable is accumulative & inclusive of GST

Payment Method

(X) Driver Wallet	S\$	() Cash	S\$
() Credit Card	S\$	() Debit Account	S\$
Type		Bank Name	
Card No.		Account No.	

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I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law

☒ Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
- timely payment of all Rental Charges at all times
- timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
- there are no accidents, thefts or other incidents occurring within the first week of rental
- the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities

("Qualifying Incident")

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:

[insert description of promotion(s) &/or refer to relevant section above if already described above]

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp

Date:

Authorised Signatory/Stamp

Date:

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 09 Jan 2020 / 12:19:37

Receipt Date/Time : 09 Jan 2020 / 12:19:37

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200109-001328

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
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Result of Insurance Enquiry - SHA4550C SLU 481S

As at 09 Jan 2020/10:30:00

Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED

1	Insurance Enquiry - SHA4550C Enquiry Fee 20200109121845662736	7.00	0.49	7.49
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Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

xxxxxxxxxxx5823	Credit Card: Visa/MasterCard	7.45
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Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jasper Chua (LKK Auto)

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Sent: Monday, 28 September 2020 11:54 AM
To: Jasper Chua (LKK Auto)
Cc: Jason Tea; Admin A
Subject: [MANDATE GIVEN] RE: [EXPRESS SETTLEMENT via LKK] RE: [MSFCIL REF: D20000266MFSH/1] RE: FINAL REMINDER(14 DAYS NOTICE) - Your Ref : SHA4550C // D20/266M/CT/MCI Our Ref : SLU481S

Dear Jasper,

We refer to your below email.

We agree to your recommendation to settle the matter @ **\$7,021.82 (all in).**

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Friday, 25 September 2020 10:50 am
To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>; Motor Claims <MotorClaims@msfirstcapital.com.sg>
Subject: RE: [EXPRESS SETTLEMENT via LKK] RE: [MSFCIL REF: D20000266MFSH/1] RE: FINAL REMINDER(14 DAYS NOTICE) - Your Ref : SHA4550C // D20/266M/CT/MCI Our Ref : SLU481S

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured vehicle change lane and hit third party.

Summary to offer to repairer **ESTEEM PERFORMANCE PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 13,313.19	\$ 6,294.87
Loss of Rental (\$71.95 x 10 days)	\$ 719.50	\$ 719.50
LTA Search	\$ 7.45	\$ 7.45
Proposed Total	\$ 14,040.14	\$ 7,021.82

Breakdown of days is as follows:

Recommended repair days	7
Weekends / Downtime	3
CLAIM DAYS	10

For your approval and/or further instruction please.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Sent: Monday, 21 September 2020 1:39 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: [EXPRESS SETTLEMENT via LKK] RE: [MSFCIL REF: D20000266MFSH/1] RE: FINAL REMINDER(14 DAYS NOTICE) - Your Ref : SHA4550C // D20/266M/CT/MCI Our Ref : SLU481S

Dear Jasper,

We refer to your below email.

We agree to your recommendations on liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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