

## Jasper Chua (LKK Auto)

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**From:** Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>  
**Sent:** Monday, 28 September 2020 11:54 AM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Jason Tea; Admin A  
**Subject:** [MANDATE GIVEN] RE: [EXPRESS SETTLEMENT via LKK] RE: [MSFCIL REF: D20000266MFSH/1] RE: FINAL REMINDER(14 DAYS NOTICE) - Your Ref : SHA4550C // D20/266M/CT/MCI Our Ref : SLU481S

Dear Jasper,

We refer to your below email.

We agree to your recommendation to settle the matter @ **\$7,021.82 (all in).**

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Friday, 25 September 2020 10:50 am  
**To:** Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>  
**Cc:** Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>; Motor Claims <MotorClaims@msfirstcapital.com.sg>  
**Subject:** RE: [EXPRESS SETTLEMENT via LKK] RE: [MSFCIL REF: D20000266MFSH/1] RE: FINAL REMINDER(14 DAYS NOTICE) - Your Ref : SHA4550C // D20/266M/CT/MCI Our Ref : SLU481S

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured vehicle change lane and hit third party.

Summary to offer to repairer **ESTEEM PERFORMANCE PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 13,313.19	\$ 6,294.87
Loss of Rental (\$71.95 x 10 days)	\$ 719.50	\$ 719.50
LTA Search	\$ 7.45	\$ 7.45
<b>Proposed Total</b>	<b>\$ 14,040.14</b>	<b>\$ 7,021.82</b>

Breakdown of days is as follows:

Recommended repair days	7
Weekends / Downtime	3
<b>CLAIM DAYS</b>	<b>10</b>

For your approval and/or further instruction please.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic Alpeh S. Sanghilan <[vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)>

**Sent:** Monday, 21 September 2020 1:39 PM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXPRESS SETTLEMENT via LKK] RE: [MSFCIL REF: D20000266MFSH/1] RE: FINAL REMINDER(14 DAYS NOTICE) - Your Ref : SHA4550C // D20/266M/CT/MCI Our Ref : SLU481S

Dear Jasper,

We refer to your below email.

We agree to your recommendations on liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

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**From:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Sent:** Monday, 21 September 2020 12:05 pm  
**To:** Vic Alpeh S. Sanghilan <[vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)>  
**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [MSFCIL REF: D20000266MFSH/1] RE: FINAL REMINDER(14 DAYS NOTICE) - Your Ref : SHA4550C // D20/266M/CT/MCI Our Ref : SLU481S

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 15)

Remarks: Insured vehicle change lane and hit third party.

Kindly let us have your approval on liability.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic Alpeh S. Sanghilan <[vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)>  
**Sent:** Monday, 21 September 2020 9:01 AM  
**To:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [MSFCIL REF: D20000266MFSH/1] RE: FINAL REMINDER(14 DAYS NOTICE) - Your Ref : SHA4550C // D20/266M/CT/MCI Our Ref : SLU481S

Without Prejudice

Dear Carmen,

We refer to your below email and the contents were noted.

Please be informed that this is handled by LKK and they will get back to you for an update/offer in due course.

Kindly hold hands on the matter.

Thank you.

Dear Jasper,

FYNA please.

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn.  
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**From:** Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>

**Sent:** Saturday, 19 September 2020 3:28 pm

**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>; May Chua <[maychua@msfirstcapital.com.sg](mailto:maychua@msfirstcapital.com.sg)>

**Subject:** FINAL REMINDER(14 DAYS NOTICE) - Your Ref : SHA4550C // D20/266M/CT/MCI Our Ref : SLU481S

Dear Sir / Madam,

**Accident involving SLU481S & SHA4550C on 09.01.2020.**

We refer to our **LOD** dated **13.03.2020** , Reminder dated **02.05.2020 , 02.05.2020** , and **17.06.2020**.

We believe by right now , you have completed your investigation with your insured / insured's driver.

Kindly let us hear from your favorably asap.

Thank you

Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

[5033 Ang Mo Kio Industrial Park 2 #01-259 \(Head Office\)](#)

[385 Sin Ming Drive](#) Vicom Inspection  
Centre (Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)

