

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Jan 2020 Edit Reg		09 Jan 2020 00:00 Edit Adj Rpt	S\$8,520.17 Edit Estimates	S\$8,520.17 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R		
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHC4198B	Date of Loss:	08/01/2020 00:00 - :59 [26 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT20010154	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHA7053B	Policy No. (Claimant):	D-19093197MFSH
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by OI SUN PIN] ... [Final Rpt due 21/01/2020]		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- III_SG (02/04/2020): **Alert - Adj Mandate Approved (S\$9434.27) - SHC4198B - Claim Handler: Sundari Nag...**
- III_SG (05/03/2020): **Alert - Adj Mandate Approved (S\$0.00) - SHC4198B - Claim Handler: Sundari Nagara...**
- III_SG (28/01/2020): **Alert - Adj Mandate Maintained - SHC4198B - Claim Handler: Sundari Nagarajan**

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHC4198B (MCT20010154)**
[SHA7053B]
TP
SMRT TAXIS PTE LTD
Jan 8 2020 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
SMRT Automotive Services Pte Ltd

View ▼

Video				1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	03/03/20 16:45	Video - Accident-IV		Load MP4	
2	05/03/20 09:57	Video - Accident-TP		Load MP4	

Photos/Images				3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	14/01/20 10:14	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
2	14/01/20 10:15	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
3	14/01/20 10:15	General View		Load JPG	<input checked="" type="checkbox"/>
4	14/01/20 10:15	General View		Load JPG	<input checked="" type="checkbox"/>
5	14/01/20 10:15	General View		Load JPG	<input checked="" type="checkbox"/>
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Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
37	14/01/20 10:15	General View		Load JPG <input checked="" type="checkbox"/>
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67	28/02/20 10:31	Dismantled Parts		Load JPG <input checked="" type="checkbox"/>
68	28/02/20 10:32	After Repair Photo		Load JPG <input checked="" type="checkbox"/>
69	28/02/20 10:32	After Repair Photo		Load JPG <input checked="" type="checkbox"/>
70	28/02/20 10:32	After Repair Photo		Load JPG <input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	10/01/20 17:43	ACKNOWLEDGEMENT EMAIL TO III DD 10.01.2020		Load PDF
2	18/01/20 15:33	TP ESTIMATE - MARKED		Load PDF
3	18/01/20 15:33	TP GIA REPORT		Load PDF
4	05/03/20 09:51	EMAIL TO III DD 050320		Load PDF
5	01/04/20 14:00	LOD		Load PDF
6	01/04/20 14:00	Workshop Invoice		Load PDF
7	01/04/20 14:00	Rental Rate & Mileage		Load PDF
8	08/05/20 09:07	Authorisation to Act		Load PDF
9	08/05/20 09:07	DISCHARGE VOUCHER		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
1	13/01/20 09:25	Singapore Accident Statement		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT**Our File No:** CC4/III20000678/QPA3S2**Date:** 08/05/2020REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015	
Claimant Vehicle No :	SHC4198B	Insured Vehicle No :	SHA7053B	
Date of Loss:	08/01/2020	Nature of Claim:	TP	Claim No: MCT20010154

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHC4198B		
Make & Model:	TOYOTA PRIUS, 1.8 HYBRID CVT (A)	Engine No:	2ZRS099959
Reg. Date:	01/11/2017 (Man. Year: 2017)	Chassis No:	JTDKB3FU103573289
Colour:	Maroon	Odometer:	285728 km
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195/65R15	Rear Tyre Size:	195/65R15
Front Left Side:	West Lake 5 mm	Rear Left Side:	West Lake 5 mm
Front Right Side:	West Lake 5 mm	Rear Right Side:	West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	19,650.20	7,260.17	12,390.03	63.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,294.00	1,260.00	2,034.00	61.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	22,944.20	8,520.17	14,424.03	62.87
+ Loss of Use (6.0 x S\$40.00/day) (S\$)		240.00		
+ Car Rental (6.0 x S\$112.35/day) (S\$)		674.10		
		9,434.27		
		9,430.00		

INSPECTION

Date of Assignment:	09/01/2020	
Date Inspected:	10/01/2020	Inspected At: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	4.0 days	

Adjuster: OI SUN PIN**Manager:** CHEW HSIAO TONG*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 04 May 2020)

Parts: 144 TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SHC4198B)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*EMBLEM ASSY FRONT (DISC 25%)	Crushed	87.10 F	*65.33 F
2	1		*GRILLE, RADIATOR (DISC 25%)	Crushed	165.00 F	*123.75 F
3	1		*CLIPS, PIECE, FRT & RR BUMPER (DISC 25%)	Necessary	1.50 F	*1.13 F
4	1		*GRILLE SUB-ASSY (DISC 25%)	Cracked	335.60 F	*251.70 F
5	1		*COVER, FR BUMPER (DISC 25%)	Crushed	495.50 F	*371.63 F
6	1		*COVER, FR BUMPER RH (DISC 25%)	Scratched	28.10 F	*21.08 F
7	1		*COVER, FR BUMPER LH (DISC 25%)	Scratched	28.10 F	*21.08 F
8	1		*HOOD SUB-ASSY (DISC 25%)	Crushed	938.40 F	*703.80 F
9	1		*UNIT, HEADLAMP, RH (DISC 10%)	Crushed	2,558.90 F	*2,303.01 F
10	1		*NUMBER PLATE (SN)	Missing	35.00 F	*35.00 F
11	1		*NUMBER PLATE FRAME (SN)	Crushed	25.00 F	*25.00 F
12	1		*SEAL, HOOD TO FR END	Serviceable	24.40 F	*- F
13	1		*BRACKET, FR BUMPER	Serviceable	99.80 F	*- F
14	1		*RETAINER, FR BUMPER, LH & RH	Serviceable	8.50 F	*- F
15	1		*COVER ASSY, ENGINE	Serviceable	180.10 F	*- F
16	1		*COVER, ENGINE UNDER CENTER	Serviceable	94.50 F	*- F
17	1		*COVER, ENGINE UNDER, REAR	Serviceable	36.50 F	*- F
18	1		*UNIT, HEADLAMP, LH	Serviceable	2,558.90 F	*- F
19	1		*COMPUTER SUB-ASSY, HEADLAMP, LH NO.1	Serviceable	486.40 F	*- F
20	1		*COMPUTER SUB-ASSY, HEADLAMP, RH NO.1	Serviceable	486.40 F	*- F
21	1		*LAMP ASSY, FOG, RH	Serviceable	910.20 F	*- F
22	1		*LAMP ASSY, FOG, LH	Serviceable	910.20 F	*- F
23	1		*REINFORCEMENT FRONT UPPER	Serviceable	691.10 F	*- F
24	1		*ABSORBER, FR BUMPER	Serviceable	70.30 F	*- F
25	1		*SUPPORT S/A RH	Serviceable	237.00 F	*- F
26	1		*SUPPORT S/A LH	Serviceable	237.00 F	*- F
27	1		*SUPPORT SUB-ASSY LOWER	Serviceable	397.40 F	*- F
28	1		*SUPPORT, FR BUMPER RH	Serviceable	76.90 F	*- F
29	1		*SUPPORT, FR BUMPER LH	Serviceable	82.30 F	*- F
30	1		*BRACKET, FR BUMPER	Serviceable	99.80 F	*- F
31	1		*EXTENSION SUB-ASSY, LH	Serviceable	116.30 F	*- F
32	1		*EXTENSION SUB-ASSY, RH	Serviceable	116.30 F	*- F
33	1		*REINFORCEMENT FRONT LOWER	Serviceable	238.50 F	*- F
34	1		*ABSORBER, FR BUMPER LOWER	Serviceable	117.00 F	*- F
35	1		*FENDER SUB-ASSY, FR, RH	Serviceable	933.10 F	*- F
36	1		*FENDER SUB-ASSY, FR, LH	Serviceable	933.10 F	*- F
37	1		*LINER, FR FENDER, RH	Serviceable	198.40 F	*- F
38	1		*LINER, FR FENDER, LH	Serviceable	194.30 F	*- F
39	1		*HINGE ASSY, HOOD, RH	Serviceable	57.00 F	*- F
40	1		*HINGE ASSY, HOOD, LH	Serviceable	57.00 F	*- F
41	1		*SUPPORT S/A UPPER	Serviceable	364.90 F	*- F
42	1		*BRACKET, FR BUMPER (DISC 25%)	Cracked	99.80 F	*74.85 F
43	1		*REINFORCEMENT FRONT UPPER (DISC 25%)	Bent	691.10 F	*518.33 F
44	1		*ABSORBER, FR BUMPER (DISC 25%)	Crushed	70.30 F	*52.73 F
45	1		*SUPPORT, RADIATOR UPPER RH (DISC 25%)	Bent	76.70 F	*57.53 F
46	1		*SUPPORT, RADIATOR UPPER LH (DISC 25%)	Bent	76.70 F	*57.53 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
47	1		*SUPPORT S/A UPPER, (DISC 25%)	Bent	364.90 F	*273.68 F
48	1		*UNIT, HEADLAMP, LH (DISC 10%)	Cracked	2,558.90 F	*2,303.01 F
				Total Parts (\$\$)	19,650.20	7,260.17

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODYWORK.	New	1,026.00	550.00
2	SPRAY PAINT.	New	1,872.00	600.00
3	TO REPLACE SUNDRY PARTS.	New	100.00	20.00
4	TO CHECK WIRING AND SYSTEM FUNCTION.	New	80.00	20.00
5	TO WASH AND VACUUM.	New	60.00	0.00
6	TO APPLY RUST-PROOFING ON AFFECTED AREA.	New	100.00	30.00
7	TOWING CHARGE.	New	56.00	40.00
			Gross Labour Cost (\$\$)	3,294.00
				1,260.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >