

May Chua

From: May Chua
Sent: Wednesday, 1 April 2020 4:57 PM
To: Amanda Ang
Cc: Jason Tea
Subject: Your Ref: SMG9204D, Our Ref: SHA1689G//D20/38M/CT/JN ACC ON 13.03.2020

To: CYCLE & CARRIAGE – FULCO MOTOR MOTOR DEALER PTE LTD

Your Ref: SMG9204D
Our Ref : SHA1689G // D20/38M/CT/JN

Dear Sir,

Accident involving SMG9204D & SHA1689G on 13.03.2020.

We acknowledge receipt of your letter of claim dated 01.04.2020 which we've received today.

We are investigating your/your client's claim and will reply to you substantively soon.

Thank you

May Chua
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3859 | Fax No. : 6507 3849 | Email: maychua@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MSFAD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail



D20/244 / CTPL / JN

Our Ref : SMG9204D
Your Ref : SHA1689G (D20000244MFSH)

March 20, 2020

MS FIRST CAPITAL INSURANCE LIMITED
36 ROBINSON ROAD #16-01
CITY HOUSE
SINGAPORE 068877



AR. REGISTERED

Attention: Motor Claims

Dear Sir/Madam,

Repair Services Rendered to Vehicle Reg. No. SMG9204D – Accident on 06/01/2020
ALONG JUNCTION OF BISHAN ROAD AND BISHAN STREET 14.

We are pleased to enclose our invoice number **77495820** dated **13/03/2020** amounting as follows:

Cost of Repair	S\$ 4534.66
Loss of Rental 04 Days X \$192.60/day	S\$ 770.40
Grand Total	S\$ 5305.06

In addition, attached are the supporting documents of repair services rendered to the abovementioned vehicle.

Please acknowledge receipt of the same.

Take Notice, the agreed settlement and acceptance for this case is subject to the understanding that we must receive your payment for the agreed sum within 30 days herein.

Thank you.

Yours sincerely

Cycle & Carriage –Fulco Motor Dealer Pte Ltd
Eunos Service Centre



Encs.

MS First Capital Insurance Limited

Claim No.: D20/244 Date: 1 April 2020

O-T-C : Jason

TEL: 6507 3848

☒ We are looking into your claim and will revert soon.

☐ We wish to re-inspect your / your client's vehicle.

Please give us 1 week notice on date/time/place.

Kindly quote our Claim No. in future correspondence.



CYCLE & CARRIAGE

CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD

EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



TAX INVOICE

Co Reg No : 199707303Z

GST Reg No : 19-9707303-Z

Invoice Name & Address	Owner Name & Vehicle Info	
MS First Capital Insurance Limited 36 Robinson Road #16-01 City House Singapore 068877 Contact No	Cust No/Name	/Mr Tan Gee Hock (chen Rufu)
	Reg No/Reg Date	SMG9204D / 04/01/2019
	Date In/Mileage	10/02/2020/ 24371
	Chassis/Package	GF7W0600281 /CS3P
	Engine No	4J11AA4189
	Make/Model	MIT/19MY OUTLANDER 2.0 ELEG (995)
	Colour/Trim	W01 / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
F0000034	Credit	13/03/2020/ 11:21	DS	218 / MarsLer	39657	77495820

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
S MIPNT88088				250.00
DIAGNOSTIC / SCANNING				80.00
S MIPNT88088				1200.00
TO CHECK LIGHTING AND WIRING SYSTEM ON FRONT ACCIDENT AFFECTED AREAS				
S MIPNT88088				840.00
TO REPLACE FR BUMPER EXTENSION & LH CHROME GARNISH,ETC				
-REPAIR FR BUMPER & REINFORCEMENT & UPR & LH SUPPORT PANEL				
STRAIGHTEN,REFORM,ALIGN ON FRONT ACCIDENT AFFECTED AREAS				
S MIPNT98088				550.00
SPRAY PAINTING ON FRONT ACCIDENT AFFECTED AREAS				
S MIPNT88088				509.00
ZERTONA PAINT PROTECTION				
X JJ6405A269HA	EXTENSION,FR BUMPER	1.00	509.00 0.00	509.00
X JJMR200300	CLIP, BUMPER	20.00	2.00 0.00	40.00
X JJMR288150	CLIP,RR BUMPER	10.00	3.00 0.00	30.00
X WMCD112	RIVET	6.00	5.00 0.00	30.00
X JJ6400J294	COVER,FR BUMPER	1.00	355.00 0.00	355.00
X JJ6400H313	LH SIDE BRACKET,FR B	1.00	18.00 0.00	18.00
X JJ6407A145	GARNISH, FR BUMPER S	1.00	220.00 0.00	220.00
X JJ7407A315	LH MOULDING, FR BUMP	1.00	116.00 0.00	116.00
Z NOTES				F.O.C.
ACCIDENT ON 06/01/2020 ALONG JUNCTION OF BISHAN ROAD & BISHAN ST 14				
OWNER CLAIMING THIRD PARTY				
REQUIRED REPLACEMENT CAR (CHAN'S)				
TP # SHA1689G TP INS : MS FIRST CAPITAL				

Parts	1,318.00	Nett	4,238.00
Labour	0.00	7% GST on	296.66
Standard Menu	0.00		
Specialist Job	2,920.00	Total Payable	4,534.66
Others(Lub,etc)	0.00	Paid	0.00
Sundry	0.00	Total Due	4,534.66
Total(w/o GST)	4,238.00	Balance B/FWD	40,020.27
		Total Payable or C/FWD	44,554.93

Any dispute to the invoice must be made within 3 days.
Cheques should be crossed and made payable to CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD - (SERVICE)
This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

269 ALEXANDRA ROAD SINGAPORE 159930
TEL: 6473 8722 FAX: 6475 4382

Exceptional Journeys



Vehicle Delivery Certificate

Co Reg No : 197701469G

- | | |
|---|--|
| <input checked="" type="checkbox"/> 5-Year Unlimited Mileage Warranty.
Refer to Mitsubishi After-Sales Services & Warranty Guide for terms & conditions. For more information, please visit: www.mitsubishicars.com.sg/warranty_tips/#/warranty | <input checked="" type="checkbox"/> Explanation on 1st servicing @ 1,000km;
2nd servicing @ 10,000km;
Subsequent servicing @ every 10,000km or 6 months (whichever comes first). |
| <input checked="" type="checkbox"/> 10-Year Engine Warranty (Up to 200,000km)
Valid only if all engine-related repairs & servicing are done at C&C at recommended intervals.
For more information, please visit: www.mitsubishicars.com.sg/warranty_tips/#/warranty | <input checked="" type="checkbox"/> Demonstration on how to book your service appointment using C&C Centralized Booking System(CBS) www.aftersales.cyclecarriage.com.sg |
| <input checked="" type="checkbox"/> Explanation of fuel type (for Petrol & Diesel Models), oil specifications & tyre pressure (Refer to Fuel Cap) | <input checked="" type="checkbox"/> Aftersales leaflets |
| <input checked="" type="checkbox"/> Explanation of undercarriage & suspension protection by slowing down when going over humps | <input checked="" type="checkbox"/> myC&C App (New!)
Introduce to customer by explaining the features, and download the App for customer. |
| <input checked="" type="checkbox"/> Explanation on wheel change &/or use of tyre repair kit (tyre brand may differ from spare tyre brand) | |

Optional Equipment & Other Items :

- | | | |
|--|---|--|
| <input checked="" type="checkbox"/> Eligible For 10-Yr Engine Warranty (T&C Apply) | <input checked="" type="checkbox"/> 5yrs Unlimited Mileage Warranty : 1.6I-2.0I | <input checked="" type="checkbox"/> 3yrs Care Service Plan Upto 60,000km(Non-Transferable, Non-Refundable, Non-Extendable) |
| <input checked="" type="checkbox"/> In-House Finance & Insurance Discount - \$5k | <input checked="" type="checkbox"/> In-House Finance 2.28% - 6 Yrs | <input checked="" type="checkbox"/> 3rd Year Insurance Credit - \$200 |
| <input checked="" type="checkbox"/> 4th Year Insurance Credit - \$100 | <input checked="" type="checkbox"/> iu | <input checked="" type="checkbox"/> Kenwood System C/W Navigation System & Reverse Camera |
| <input checked="" type="checkbox"/> Leather Upholstery - Outlander [Elegance] | <input checked="" type="checkbox"/> Floor Mat - Outlander | <input checked="" type="checkbox"/> Rikecool - Outlander |
| <input checked="" type="checkbox"/> Rear Parking Sensors | <input checked="" type="checkbox"/> Number Plate | <input checked="" type="checkbox"/> Side Wind Deflector - New Outlander |
| <input checked="" type="checkbox"/> Front & Rear Camera | <input checked="" type="checkbox"/> Tonneau Cover - Outlander | <input checked="" type="checkbox"/> In-House Used Car Trade In Discount - \$7k |
| <input checked="" type="checkbox"/> Zertona Paint Protection (Excl Windows & Rims)-Outlander | | |

*Local Dealer Fitted Accessories Warranty

Sports rims, leather seats, alarm system, reverse camera and other locally fitted accessories are covered under warranty for 1-year or 20,000km, whichever comes first.

- ☒ I hereby agree and acknowledge that I have received the above-mentioned vehicle in good and satisfactory condition and that I understand the information provided on the warranty, maintenance and operation of the vehicle.

Customer's Signature

Date/Time

8/1/19 4pm

Sales Consultant's Signature

Date/Time

8/1/19 4pm

Please inspect your vehicle carefully. If you discover any physical defects (excluding those due to your use of the vehicle), please inform us in writing within 3 working days from the date hereof for our rectification, failing which the vehicle will be deemed to be accepted by you in good order and condition and in accordance with the terms of sales agreement.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

230 ALEXANDRA ROAD SINGAPORE 169930
TEL: 6476 9722 FAX: 6476 4382

Exceptional Journeys

AIC (C&C) / MTH,
Cartrack Bank : 3u

Vehicle Delivery Certificate

Co Reg No : 197701469G

Name : TAN GEE HOCK (CHEN RUFU)
 NRIC/PSPT# : S8210496H
 Address : BLK 347B YISHUN AVENUE 11, #13-529
 SINGAPORE 762347

Certificate No : D19010087
 Agreement No : A18110049
 Sales Executive : KEREN YEO SOK LEE

Type/Model : GF7W995
 19MY OUTLANDER 2.0 MODERN(995)

Chassis No. : GF7W0600281
 Engine No. : 4J11AA4189
 IU Serial No. : 112 - CARS 1128993284

Registration No./ Date : SMG9204D / 04/01/2019
 Case No. : 08-0139 18

Dear Mr/Ms TAN GEE HOCK (CHEN RUFU)

We are pleased to deliver to you the above vehicle which has completed a pre-delivery inspection to our manufacturer's recommendations. We would also like to take this opportunity to thank you for your kind patronage, and we wish you all the best and safe driving with your new vehicle.

Please acknowledge that the vehicle has been delivered to you in good condition, with the following items where applicable:

- ☒ Original Key x (2) * ☐ Owner's Manual ☐ LTA Registration Acknowledgment
☒ Tool Kit/Spare Tyre or Tyre Repair Kit ☒ Advice on Road Tax Disc ☒ Insurance Cover Note
☐ Others: _____

Remarks :

Our sales consultant will also explain in detail the information on warranty, maintenance and operation of the vehicle.

Please also ensure that the following information has been communicated to you, where applicable:

- ☒ Switches on the instrument cluster & advisory indicators (SRS, ESP, ABS) ☒ Recommended servicing intervals (every 10,000km or 6 months, whichever comes first) and tyre rotation intervals (every 5,000km)
☒ Location of engine hood catch and radiator filler cap ☐ Usage of ONLY ORIGINAL CD/VCD/DVDs. Failing which might cause malfunction and warranty compromise
☒ Function of cars keys & changing of batteries ☒ Express Service. Guaranteed 60-Minute or 90-Minute turnaround (according to job scope) or 30% off final bill.
☒ Explanation on vehicle standard operations:
 i. Starting and driving systems
 ii. Setting of memory seats
 iii. Setting of side mirrors
 iv. Controls for in-car entertainment system
 v. Cruise control/Speed limiter
 vi. Brake Hold/Hill Start Assist/Vehicle Stability Management
 vii. Electronic Parking Brake
 viii. Other normal operating characteristics ☒ Drive-In Tyre Shop (No appointment needed)

1000
 10000
 20000

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's

www.chans.com.sg

TAX INVOICE

CYCLE & CARRIAGE FULCO MOTOR DEALER PTE LTD
NO. 330
UBI ROAD 3 EUNOS SERVICE CENTRE
SINGAPORE 408650

INVOICE : AR2002-0350
DATE : 24/02/2020
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA202002-0095

ATTN : ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SKZ4027E
Make / Model : TOYOTA WISH 7-SEATER 1.8 AUTO
Rental Dates : Rental Billing From 10/02/2020 To 14/02/2020
Period : 4 days
Rental Rate : S\$ 192.60 Per Day (Including GST)
Reference No : SMG9204D

720.00

Remarks : Tan Gee Hock - S8210496H

AMOUNT : S\$

SEVEN HUNDRED SEVENTY DOLLARS AND CENT
FORTY ONLY

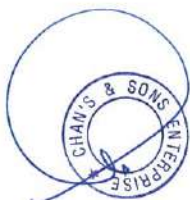
NON-TAXABLE VALUE : 0.00

TAXABLE VALUE : 720.00

GST 7% : 50.40

TOTAL S\$: 770.40

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



chan's

CAR RENTALS www.chans.com.sg

TERMS & CONDITIONS OF RENTAL AGREEMENT

CHAN'S & SONS ENTERPRISE
363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 6753 2536 Fax: 6756 7565
Breakdown Recovery: 9742 9446

VEHICLE CHECKLIST

RENTAL AGREEMENT

Hirer's Name TAN GEE HOCK	Date of Birth 14/4/1982	Passport/ Nric No. S8210496H	Nationality S'POREAN
Address BLK 347B, YISHUN AVE 1, #13-529	Occupation	Driving Licence No.	Date of Expiry
Postal Code 762347	Contact No.	Mobile Phone No. 96609826	

Joint Hirer's / Guarantor's Name	Date of Birth	Passport/ Nric No.	Nationality
Address	Occupation	Driving Licence No.	Date of Expiry
Postal Code	Contact No.	Mobile Phone No.	

CHECK OUT

Date 10-2-2020	Time 08.20AM	Mileage 1/4	Remarks
Date 14-2-2020	Time 9.21am	Mileage 1/2	Remarks

IMPORTANT NOTES:

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

UNIT	RATE (\$)	TOTAL (\$)
RATE	4 @ 180	720.00
DISCOUNT		
GST @ 7%		50.40
TOTAL		770.40
EXTENSION		AR2002-0350
Cycle Ubi / Muz		
SMG 9204D		
DEPOSIT (refundable) S\$		
CHANGED OVER FROM VEH.		
DATE		

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature _____ Joint Hirer's/ Guarantor's Signature _____ for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SKZ 4027E	MODEL TOYOTA WISH
FROM	RETURN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.30PM. SATURDAY 8.30AM TO 12.30PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY



CYCLE & CARRIAGE

CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD
EUNOS LINK SERVICE CENTRE
330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

REPAIRER : CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD - EUNOS LINK SERVICE CENTRE

MOTOR VEHICLE CLAIM DISCHARGE VOUCHER

ATTN: MS First Capital Insurance Limited
36 Robinson Road #16-01
City House
Singapore 068877

OWNER	: <u>TAN GEE HOCK (CHEN RUFU)</u>	VEHICLE NO	: <u>SMG9204D</u>
VEHICLE MODEL	: <u>MIT / OUTLANDER 2.0</u>	THIRD PARTY#	: <u>SHA1689G</u>
ACCIDENT DATE	: <u>6/1/2020</u>	WIP NO	: <u>39657</u>

I/WE CERTIFY THAT THE VEHICLE HAS BEEN FULLY REPAIRED TO MY ENTIRE SATISFACTION AND THE PAYMENT OF CLAIMABLE REPAIRER'S CHARGES ARE UNDER THE POLICY WILL BE DEEMED IN FULL AND THE FINAL SETTLEMENT OF MY CLAIMS.

OWNER/INSURED SIGNATURE

DATE :

14/2/2020

TIME :

LETTER OF AUTHORITY

ACCIDENT INVOLVING SMG9204D AND SHA1689G ON 6/1/2020
Own Vehicle's Number Other Vehicle's Number Date Of Accident

Along JUNCTION OF BISHAN AND BISHAN STREER 14
Accident Location

BY THE LETTER OF AUTHORITY, I/We TAN GEE HOCK (CHEN RUFU) SXXXX496H
Name of Policy Holder & NRIC/Passport/Fin #


Of BLK 347B YISHUN AVENUE 11 #13-529 SINGAPORE 762347
Address of Policy Holder

Owner of Vehicle Registration Number SMG9204D hereby authorize **Cycle & Carriage-Fulco Motor**
Own Vehicle Number
Dealer Pte Ltd. to act for me with respect to my claim for repair cost and/or Loss of Use ("claim")
for my vehicle SMG9204D that was damaged.
Own Vehicle Number

I further Authorized **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** To settle my above mentioned claim in a manner that they deem fit and **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** Is further Authorize to Signed on my behalf & receive payment further to settlement cheque/s of my claim with payment being made in favour of **Cycle & Carriage-Fulco Motor Dealer Pte Ltd** I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the vehicle/s is concerned.

Dated this 7 1 (Month) 2020 (Year)


Signed By Claimant/Policy Holder


Signed by "The Workshop"



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 07/01/2020 15:45
 Date Of Accident 06/01/2020 18:25
 Exact Location Of Accident JUNCTION OF BISHAN ROAD AND BISHAN STREET 14
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SMG9204D
 Insured/Policyholder
 Name Of Registered Owner TAN GEE HOCK (CHEN RUFU)
 NRIC No SXXXX496H
 Email Address GEECOM20@HOTMAIL.COM
 Mobile Phone No (LOCAL) +65-96609826
 Alternative Phone No OFFICE-96609826

Vehicle Particulars

Manufacturer MITSUBISHI
 Model OUTLANDER-2.0 (A)
 Exact Purpose for which vehicle was being used at time of accident NORMAL USAGE
 Are you claiming under your own insurance policy for repair to your vehicle? NO
 If No, Please state action to be taken THIRD PARTY
 Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number 1800141031
 Cover Note Number

Driver

Name of Driver TAN GEE HOCK (CHEN RUFU)
 NRIC No SXXXX496H
 Date Of Birth 14/04/1982
 Occupation INDOOR
 Date Of Driving Pass 22/03/2004
 Driving Experience 15 YEARS AND 6 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-96609826
 Fax Number
 Contact Number OFFICE-96609826
 Email Address GEECOM20@HOTMAIL.COM

Address	BLK 347B YISHUN AVENUE 11 #13-529 SINGAPORE
Postcode	762347
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident:

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I TAN GEE HOCK S8210496H, DRIVER OF CAR A STOPPED AT THE JUNCTION OF BISHAN RD AND BISHAN ST 14 WHEN THE TRAFFIC LIGHT IS RED. I SAW CAR B HE HAS OVERSHOOT THE STOP LINE AND HE IS REVERSING HIS CAR. I STARTED SOUNDING (IN FRONT OF ME) MY HORNS MANY TIMES BUT HE CONTINUE TO REVERSE HIS CAR UNTIL HE BANG INTO MY CAR (FRONT LEFT AREA OF MY CAR TO BE EXACT). WE STOPPED OUR CARS AND EXCHANGED OUR DETAILS BEFORE WE BOTH DROVE OFF. TIME OF ACCIDENT IS 6.26PM APPROXIMATELY (REFER TO MY VIDEOS)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHA1689G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	SEOW CHOR LAK
NRIC/Passport Number	SXXXX524B
Contact Number	97718325
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **ruthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available as aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 7/1/2020

1235pm

Driver's Signature

(If driver is not the policyholder)

Date & Time:

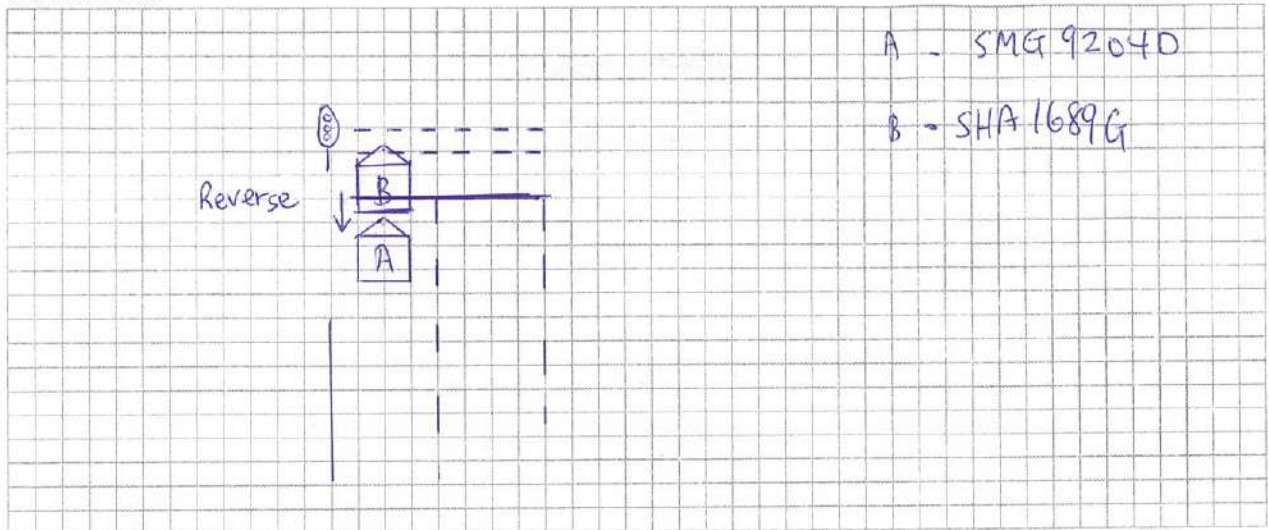
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I, TAN GEE HOOK 88210496H, driver of CAR A stopped at the junction of BISHAN RD and BISHAN ST 14 when the traffic light is red. I saw CAR B (in front of me) He has overshoot the stop line and he is reversing his car. I started sounding my horns many times but he continue to reverse his car until he bang into my car (front left area of my car to be exact) we stopped our cars and exchanged our details before we both drove off. Time of accident is 6:26 pm approximately (refer to my videos)

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 7/1/2020

1235pm
GIARMC SketchPlanForm_V6

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:





CERTIFICATE OF INSURANCE

CYCLE & CARRIAGE AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN GEE HOCK (CHEN RUFU)
Period of Insurance : 04 Jan 2019 To 03 Jan 2021
Engine No. : 4J11AA4189
Chassis No. : GF7W0600281

Vehicle No. : SMG9204D
Policy No. : 1800141031
Endorsement No. :
Issued Date : 16 Jan 2019

ABOUT THE COVER

Make/Model : MITSUBISHI Outlander 2.0 Elegance/Sports
Engine Capacity/Tonnage : 1,998.00 CC Sum Insured : Market Value First Year of Registration : 2019
Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Intention as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN GEE HOCK (CHEN RUFU) - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Authorised Service Centre (For accident reporting & windscreen claim only) Add: 600 Sin Ming Ave Singapore 575733 60328000

2. Cycle & Carriage Authorised Service Centre (For accident reporting & windscreen claim only) Add: 20 Lang Koo Rd Singapore 159094 64708888

3. Cycle & Carriage Authorised Service Centre (For accident reporting & windscreen claim only) Add: 330 Ubi Rd 3 Singapore 408850 67461000

4. Cycle & Carriage Body & Paint Centre Add: 208 Pandan Gardens Singapore 608339 65804501

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504620207

C&C/MCP2 - KERENY
239 ALEXANDRA ROAD
SINGAPORE 159030

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. Anile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

89C239

1001857359/AC400cc

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S8210496H



Name

TAN GEE HOCK
(CHEN RUFU)

陈如福

Race

CHINESE

Date of birth

14-04-1982

Sex

M

Country of birth

SINGAPORE

FOR C&C USE ONLY



NRIC No. S8210496H



FOR C&C USE ONLY

Date of issue

04/2012

APT BLK 347B YISHUN AVENUE 11 #13-529
SINGAPORE 762347

NRIC No. S8210496H

Date: 15/03/2014

SINGAPORE 762347

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS

PASS DATE

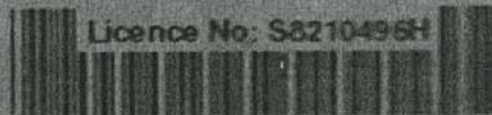
Class 3

Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg

22 Jun 2004

FOR C&C USE ONLY

NP 428A



Licence No: S8210496H

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S8210496H

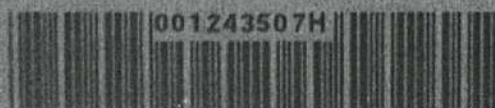
Name:

TAN GEE HOCK
(CHEN RUFU)

FOR C&C USE ONLY

Birth Date: 14 Apr 1982

Issue Date: 22 Jun 2004



001243507H

Mars Ler

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, 9 January 2020 12:32 PM
To: Mars Ler
Cc: CWS Motor Claims; Jason Tea
Subject: SURVEYOR APPOINTED; OUR REF : D20000244MFSH ; YOUR REF: SMG9204D

Dear Sir/Madam

PRI Request For **SMG9204D** Accident Involving **SHA1689G** On 06-01-2020 AT 17:30:00HRS.

Please find below details for your reference

- **Claim number** : D20000244MFSH
- **Insured vehicle number** : SHA1689G
- **Accident date** : 06-01-2020
- **Third-party vehicle number** : SMG9204D
- **Assignment type** : WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : JASON TEA CHEE KIAT

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

Mars Ler

From: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Sent: Thursday, 5 March 2020 11:28 AM
To: Mars Ler
Cc: Asher Sng (LKKAuto)
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000244MFSH ; YOUR REF: SMG9204D
Finalization & Before Paint & After Repair

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear ler,

Good day, Confirmed amount COR \$ 4238 before GST DOR 4 days .

Thanks.

Best Regards,
Hock Ann | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Ann (LKK Auto)
Sent: Thursday, 5 March, 2020 8:52 AM
To: 'Mars Ler'
Cc: Asher Sng (LKKAuto)
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000244MFSH ; YOUR REF: SMG9204D Finalization & Before Paint & After Repair

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear ler,

Good day, received I will refer check update finalized to yours soon .