

ASS. REC. BY:

REF: CS/MSG 20000663/Dsdg² Special Instruction:

Surveyor: Bryan

ASSIGNMENT (Office)

From (Person): Crystal Lee of MS/G Date/Time: 10/01/2020 @ 1:57pm

Estimated Cost: Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SHA 4313X Insured: SKU129 Y

at Workshop n/s: Bifrost Auto Tel: 9792 1329

of Blk 9 Sec. C # 01-42 Sin Ming Ind. Est

Policy No: Claim No:

Sum Insured: Excess:

Make of Veh: D.O.A. 06/01/2020

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 2:07pm @ 10/01/2020 Person Contacted: Ms. Lee Vehicle: IN/OUT

Date/Time	Action/Instruction	Estimate
	SHA 4313X - NS/INC/10/30/17/H16k3	D.O.A. 01/07/2011
	SKU129Y - X	
14/01/20	@ 09:31 am revised PA to Fixed Fee via mmms	

ASS. REC. BY:

REF:

ASSIGNMENT

CDE 2015 Oct

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

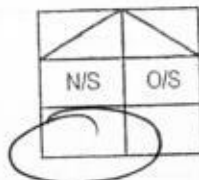
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 7 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

SHA 4313X

Yr Regn:

Oct 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

C.C

1798

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading:

323961

T/Radio: Insured / Std / NI / NA

Eng/No:

22R8080645

C/No:

JTDKB3Fu703568890

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65 R15

R:

— 11 —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Davanti

Front

Rear

R/Bal.

S

mm

R/Bal.

S

mm

L/Bal.

S

mm

L/Bal.

S

mm

D.O.A.

06/01/2020

D.O.I.

13/01/2020

Survey held at

Bijrost Auto Sin Ming

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MSG SKU 129Y

11/02/2020

From 2/5 10300/- to 7 days of rep
C \$ 22,166.42 Red - 68%?

RECEIVED 12 FEB 2020

Date/Time, File Pass to?

12/02/20

1)

Tyasa

Date/Time, File Return to?

2)



: Preli. Report



: Final Report

Days Of Repair:

7

Resurvey No. of Trip:

3

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

250

Transportation:

S + RS \$

Photos

Other

TOTAL

Rep. Form:

Lump Sum / Rep. Fee

\$10,300/- 4/5

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Friday, 10 January 2020 1:57 PM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned (URGENT)
Attachments: SHA 4313X - GIA Report.pdf

Importance: High

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua <helene_phua@sg.msig-asia.com>

Sent: Friday, 10 January 2020 12:26 PM

To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Subject: FW: RE : PRS FOR OUR CLIENT SHA4313X, YOUR INSURED SKU129Y (MSIG) ON 06.01.2020 Car in.

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Friday, 10 January 2020 12:26 PM
To: 'Claims Dept' <claims_ltv@bifrostauto.com>
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>; Ms Lim <claims_ltm@bifrostauto.com>; Regina <assessment_ltc@bifrostauto.com>; Assessment <claims@bifrostauto.com>
Subject: RE: RE : PRS FOR OUR CLIENT SHA4313X, YOUR INSURED SKU129Y (MSIG) ON 06.01.2020 Car in.

Hi,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Claims Dept <claims_ltv@bifrostauto.com>
Sent: Friday, 10 January 2020 11:33 AM
To: Helene Phua <helene_phua@sg.msig-asia.com>
Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>; Ms Lim <claims_ltm@bifrostauto.com>; Regina <assessment_ltc@bifrostauto.com>; Assessment <claims@bifrostauto.com>
Subject: Re: RE : PRS FOR OUR CLIENT SHA4313X, YOUR INSURED SKU129Y (MSIG) ON 06.01.2020 Car in.

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Without Prejudice

Dear Helene

We Selected LKK Auto Consultants Pte Ltd.

Ms Lee

Bifrost Auto Pte Ltd

Accident Claims Department

+65 9792 1329 (Mobile)

On Fri, 10 Jan 2020 at 09:09, Helene Phua <helene_phua@sg.msig-asia.com> wrote:

Hi,

We refer to your email dated 09/01/2020.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1. Xing Guo Qiang	6) Chow Bo Xiong
2. Kenneth Kong	7) Siew Meng Hui
3. Marcus Chua	8) Daniel Chan
4. Ng You Han	9) Victor Png
5. Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. ***Fast lane settlement is not applicable for cases that liability is in dispute***
- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com





A Member of **MS&AD** INSURANCE GROUP

From: Claims Dept [mailto:claims_ltv@bifrostable.com]
Sent: Thursday, 9 January 2020 1:22 PM
To: Winnie Chua <pingping_chua@sg.msig-asia.com>
Cc: Assessment <claims@bifrostable.com>; Regina <assessment_ltc@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>
Subject: RE : PRS FOR OUR CLIENT SHA 4313 X, YOUR INSURED SKU 129 Y ON 06.01.2020

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Kwek Ah Tee, to notify you of the aforesaid accident involving our client's vehicle SHA 4313 X and your insured's vehicle SKU 129 Y on 06.01.2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SKU 129 Y for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lee

Contact Email: claims_ltv@bifrotauto.com / claims_ltm@bifrotauto.com

VEH IN (Date & Time) : 09/01/2020

PRS ARRANGEMENT (Date & Time) : ASAP

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential.

The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

--

Ms Lee

Bifrost Auto Pte Ltd

Accident Claims Department

+65 9792 1329 (Mobile)

--

Ms Lee

Bifrost Auto Pte Ltd

Accident Claims Department

+65 9792 1329 (Mobile)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Fievel Foo Wenyaou

Date: 14 Jan 2020

Preliminary Advice

Insured Vehicle No	: SKU129Y	Accident Date	: 06/01/2020
TP Vehicle No	: SHA4313X	Assignment Date	: 13/01/2020
Make	: TOYOTA PRIUS	Est. Duration of Repair	: 7 days
Date of Inspection	: 13/01/2020		
Inspection At	: Bifrost Auto Pte Ltd (sin Ming) (HQ) Blk 9 Sector C, #01-42 Sin Ming Industrial Estate Singapore 575644		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	32,466.42
Revised Amount	:S\$	12,367.25
Check Items (Estimated)	:S\$	0.00
Total	:S\$	12,367.25

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/01/2020 11:33
Date Of Accident	06/01/2020 16:20
Exact Location Of Accident	PIE TWDS CHANGI AIRPORT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHA4313X
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	1XXXXX821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS HYBRID 4G

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

Driver

Name of Driver	LEE BENG YEOW
NRIC No	SXXXX980J
Date Of Birth	27/10/1959
Occupation	OUTDOOR
Date Of Driving Pass	05/04/1982
Driving Experience	37 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92970956
Fax Number	
Contact Number	
Email Address	NOEMAIL

Nature Of Damage

FRONT

No. Of Passenger (Including Driver)

BIFROST AUTO Pte Ltd

REPAIR ESTIMATE

DATE: 1/11/2020

INSURANCE: _____

MODEL: TOYOTA PRIUS

MVA: _____

VEHICLE NO SHA4313X

PART NO.	DESCRIPTION	QTY	LIST PRICE	REMARKS
	REAR TRUNK LID COVER <i>Vst</i>		\$1,126.60	✓
	REAR TRUNK LID LOCK <i>Dcm</i>		\$457.90	✓
	REAR TRUNK LID COVER TRIM BOARD <i>NH</i>		\$216.50	X
	REAR TRUNK LID RUBBER <i>deformed</i>		\$365.20	✓
	REAR TRUNK LID GLASS (BLACK COLOR) <i>shattered</i>		\$1,569.70	✓
	BOARD ASSY, BACK DOOR TRIM <i>NH</i>		\$254.40	X
	GARNISH SUB-ASSY, BACK DOOR, OUTSIDE <i>crack</i>		\$889.70	✓
	REAR TRUNK LID LOGO (PRIUS) <i>Nec</i>		\$60.80	✓
	REAR TRUNK LID LOGO (HYBRID) <i>Nec</i>		\$52.40	✓
	REAR TRUNK LID LOGO (TOYOTA STAR) <i>Nec</i>		\$52.90	✓
	COVER, ASSY, TONNEAU <i>NH</i>		\$923.40	X
	MOTOR & PUMP ASSY, REAR WASHER <i>NH</i>		\$240.80	X
	MOTOR ASSY, REAR WIPER <i>NH</i>		\$734.60	X
	LINK ASSY, WINDSHIELD WIPER <i>NH</i>		\$369.00	X
	REAR BUMPER <i>dent</i>		\$458.60	✓
	REAR BUMPER RE-INFORCEMENT <i>Vst</i>		\$318.80	✓
	REAR BUMPER UNDER COVER <i>Vst / distorted</i>		\$552.60	✓
	REAR BUMPER SIDE RETAINER <i>NH</i>		\$112.70	X
	REAR BUMPER UNDER SIDE COVER (RH) <i>NH</i>		\$232.00	X
	REAR BUMPER UNDER SIDE COVER (LH) <i>NH</i>		\$232.00	X
	REAR BUMPER UNDER SIDE CENTRE COVER <i>distorted</i>		\$552.60	✓
	REAR BUMPER TOWING COVER <i>NH</i>		\$82.70	X
	REAR BUMPER CLIPS <i>Nec</i>		\$22.00	✓
	REAR BUMPER SIDE CLIP <i>NH</i>		\$25.00	X
	ARM SUB-ASSY, REAR BUMPER, RH <i>NH</i>		\$139.60	X
	ARM SUB-ASSY, REAR BUMPER, LH <i>NH</i>		\$139.60	X
	RETAINER, REAR BUMPER, UPPER SIDE <i>NH</i>		\$30.70	X
	RETAINER, REAR BUMPER, SIDE, RH <i>NH</i>		\$94.80	X
	RETAINER, REAR BUMPER, SIDE, LH <i>NH</i>		\$94.80	X
	SEAL, REAR BUMPER SIDE, RH <i>NH</i>		\$148.40	X
	SEAL, REAR BUMPER SIDE, LH <i>mostly broken</i>		\$148.40	✓
	TAIL LAMP ASSY (UPPER) <i>broken / mostly crack</i>	2	\$557.90	\$1,115.80
	TAIL LAMP ASSY (LOWER) <i>broken / mostly crack</i>	2	\$548.40	\$1,096.80
	TAIL LAMP QUARTER PANEL <i>right / Distorted o/s red</i>	2	\$216.00	\$432.00
	TAIL LAMP SIDE COVER <i>NH</i>		\$256.00	X
	LAMP ASSY, SIDE TURN SIGNAL, RH <i>NH</i>		\$65.30	X
	LAMP ASSY, SIDE TURN SIGNAL, L H <i>NH</i>		\$65.30	X
	BULB, BACK UP LAMP & REAR FOG LAMP, NO. 1 <i>NH</i>		\$4.90	X
	BULB, REAR TURN SIGNAL LAMP <i>NH</i>		\$8.90	X

[illegible]

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Jan 2020		13 Jan 2020 17:58 Edit Adj Rpt	S\$10,300.00 Edit Estimates	S\$10,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS			[Created by insurer]						
Insured:	LIM JIA-YAO TIMOTHY , ID: S7626014A, Tel: +6596387310								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHA4313X	Date of Loss:	06/01/2020 16:00 - :59 [27 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 616932	Policy/Cover Note No.:	28769580QMY (Comprehensive) Coverage: 27/06/2019 - 26/06/2020						
Vehicle Reg. No. (Insured):	SKU129Y	Policy No. (Claimant):							
		Excess:	S\$500.00						
Repairer:	Bifrost Auto Pte Ltd (sin Ming) (HQ) Blk 9 Sector C, #01-42 Sin Ming Industrial Estate, 575644 Sin Ming - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Fievel Foo Wenyao - 6643 1316]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 12/02/2020]								
Driver/Custodian (Insured):	DARLENE LAUW GEOK MEI (), NRIC: S7612910Z, Tel: +6596387310 Email:								
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 10/01/2020. (Manual Assign). Car In. Liab: clear. Agree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: Ms Lee @ 9792 1329.								
ASSOCIATED MAIL RECEIVED			View All Compose Case Mail						
There are no mail for this case.									
ALL ASSOCIATED TASKS <input type="checkbox"/>			View All Search Tasks Create New Task Complete						
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHA4313X (616932)
[SKU129Y]
TP
COMFORT TRANSPORTATION PTE LTD
Jan 6 2020 4:00PM
[LIM JIA-YAO TIMOTHY]
Bifrost Auto Pte Ltd (sin Ming)

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Assessment Reports
















































1 per page ▼ ☒

















































No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/01/20 09:31	Adjuster Immediate Advice	Load HTM	<input checked="" type="checkbox"/>

Photos/Images

3 per page ▼ ☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/01/20 16:31	Rear View Right	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	28/01/20 16:31	Rear View Left	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
3	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
5	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
6	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
7	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
8	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
9	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
10	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
11	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
12	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
13	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
14	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
15	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
16	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
17	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
18	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
19	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
20	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
21	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
22	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
23	28/01/20 16:32	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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1	13/01/20 09:42	TP GIA Report (SHA4313X) From:OD - Reg. No: SKU129Y, Claimant: LIM JIA-YAO TIMOTHY	Load PDF	
2	13/01/20 09:43	PRI	Load PDF	
3	13/01/20 16:50	Agree on SJE	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	13/01/20 17:56	Survey Request - Manual Assigned	Load PDF	

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG20000663/DSD3S2
Date: 12/02/2020

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 28769580QMY
Claimant Vehicle No: SHA4313X Insured Vehicle No: SKU129Y
Date of Loss: 06/01/2020 Nature of Claim: TP Claim No: 616932

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA4313X
Make & Model: TOYOTA PRIUS HYBRID, 1.8 CVT (A) Engine No: 2ZRS080645
Reg. Date: 06/10/2017 (Man. Year: 2017) Chassis No: JTDKB3FU703568890
Colour: Blue Odometer: 323961 km
Engine Capacity: 1798 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
Front Left Side: Davanti 5 mm Rear Left Side: Davanti 5 mm
Front Right Side: Davanti 5 mm Rear Right Side: Davanti 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	28,026.42	10,864.77	17,161.65	61.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,760.00	2,130.00	2,630.00	55.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	32,786.42	12,994.77	19,791.65	60.37
Approved Total (Overridden) (S\$)		10,300.00		
(S\$)	32,786.42	10,300.00	22,486.42	68.58
+ GST 7.00/7.00% (S\$)	2,295.05	721.00	1,574.05	68.58
Nett Amount (S\$)	35,081.47	11,021.00	24,060.47	68.58

INSPECTION

Date of Assignment: 13/01/2020
Date Inspected: 13/01/2020 Inspected At: BLK 9 SEC. C #01-42 SIN MING IND EST
Singapore 575630
Repairer: Bifrost Auto Pte Ltd
Estimated Period of Repair: 7.0 days

Adjuster: BRYAN TANI

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but
https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printpt&caseid=905732&extid=328556&CFID=66943093&C... 1/6

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 12 Feb 2020)

Parts: 144 TOYOTA PRIUS HYBRID 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SHA4313X)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TRUNK LID COVER	Bent	1,126.60 FL	*1,126.60 FL
2	1		*REAR TRUNK LID LOCK	Damaged	457.90 FL	*457.90 FL
3	1		*REAR TRUNK LID COVER TRIM BOARD	Not Necessary	216.50 FL	*- FL
4	1		*REAR TRUNK LID RUBBER	Deformed	365.20 FL	*365.20 FL
5	1		*REAR TRUNK LID GLASS (BLACK COLOR)	Shattered	1,569.70 FL	*1,569.70 FL
6	1		*BOARD ASSY, BACK DOOR TRIM	Not Necessary	254.40 FL	*- FL
7	1		*GARNISH SUB-ASSY, BACK DOOR, OUTSIDE	Cracked	889.70 FL	*889.70 FL
8	1		*REAR TRUNK LID LOGO (PRIUS)	Necessary	60.80 FL	*60.80 FL
9	1		*REAR TRUNK LID LOGO (HYBRID)	Necessary	52.40 FL	*52.40 FL
10	1		*REAR TRUNK LID LOGO (TOYOTA STAR)	Necessary	52.90 FL	*52.90 FL
11	1		*COVER, ASSY, TONNEAU	Not Necessary	923.40 FL	*- FL
12	1		*MOTOR & PUMP ASSY, REAR WASHER	Not Necessary	240.80 FL	*- FL
13	1		*MOTOR ASSY, REAR WIPER	Not Necessary	734.60 FL	*- FL
14	1		*LINK ASSY, WINDSHIELD WIPER	Not Necessary	369.00 FL	*- FL
15	1		*REAR BUMPER	Dented	458.60 FL	*458.60 FL
16	1		*REAR BUMPER RE-INFORCEMENT	Bent	318.80 FL	*318.80 FL
17	1		*REAR BUMPER UNDER COVER	Bent / Distorted	552.60 FL	*552.60 FL
18	1		*REAR BUMPER SIDE RETAINER	Not Necessary	112.70 FL	*- FL
19	1		*REAR BUMPER UNDER SIDE COVER (RH)	Not Necessary	232.00 FL	*- FL
20	1		*REAR BUMPER UNDER SIDE COVER (LH)	Not Necessary	232.00 FL	*- FL
21	1		*REAR BUMPER UNDER SIDE CENTRE COVER	Dislodged	552.60 FL	*552.60 FL
22	1		*REAR BUMPER TOWING COVER	Not Necessary	82.70 FL	*- FL
23	1		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
24	1		*REAR BUMPER SIDE CLIP	Not Necessary	25.00 FL	*- FL
25	1		*ARM SUB-ASSY, REAR BUMPER, RH	Not Necessary	139.60 FL	*- FL
26	1		*ARM SUB-ASSY, REAR BUMPER, LH	Not Necessary	139.60 FL	*- FL
27	1		*RETAINER, REAR BUMPER, UPPER SIDE	Not Necessary	30.70 FL	*- FL
28	1		*RETAINER, REAR BUMPER, SIDE, RH	Not Necessary	94.80 FL	*- FL
29	1		*RETAINER, REAR BUMPER, SIDE, LH	Not Necessary	94.80 FL	*- FL
30	1		*SEAL, REAR BUMPER SIDE, RH	Not Necessary	148.40 FL	*- FL
31	1		*SEAL, REAR BUMPER SIDE, LH	Mtg Broken	148.40 FL	*148.40 FL
32	2		*TAIL LAMP ASSY (UPPER)	Broken / Mtg Cracked	1,115.80 FL	*1,115.80 FL
33	2		*TAIL LAMP ASSY (LOWER)	Broken / Mtg Cracked	1,096.80 FL	*1,096.80 FL
34	1		*TAIL LAMP QUARTER PANEL	N/s Dented / O/s Not Necessary	432.00 FL	*216.00 FL
35	1		*TAIL LAMP SIDE COVER	Not Necessary	256.00 FL	*- FL
36	1		*LAMP ASSY, SIDE TURN SIGNAL, RH	Not Necessary	65.30 FL	*- FL
37	1		*LAMP ASSY, SIDE TURN SIGNAL, LH	Not Necessary	65.30 FL	*- FL
38	1		*BULB, BACK UP LAMP & REAR FOG LAMP, MO.1	Not Necessary	4.90 FL	*- FL
39	1		*BULB, REAR TURN SIGNAL LAMP	Not Necessary	8.90 FL	*- FL
40	1		*REAR END PANEL	Broken	602.10 FL	*602.10 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
41	1		*REAR END PANEL GARNISH	Bent	161.80 FL	*161.80 FL
42	1		*REAR SPARE TYRE PANEL	Bent	667.70 FL	*667.70 FL
43	1		*REAR SPARE TYRE CUSHION (FLR BOARD CENTRE)	Not Necessary	101.40 FL	*- FL
44	1		*REAR FIBER TOOL BOX TRIM	Cracked / Deformed	398.00 FL	*398.00 FL
45	1		*REAR EXHAUST PIPE	Dented	1,163.40 FL	*1,163.40 FL
46	1		*REAR EXHAUST PIPE HANGER	Not Necessary	40.70 FL	*- FL
47	1		*REAR EXHAUST PIPE INSULATOR	Bent	314.60 FL	*314.60 FL
48	1		*REAR FENDER, LH	Dented	836.70 FL	*836.70 FL
49	1		*REAR FENDER INNER PANEL, LH	Not Necessary	728.00 FL	*- FL
50	1		*REAR FENDER OUTER PANEL, LH	Not Necessary	486.00 FL	*- FL
51	1		*REAR FENDER REINFORCEMENT SUB, ROCKER, PANEL, L	Not Necessary	552.30 FL	*- FL
52	1		*REAR FENDER EXTENSION, ROOF SIDE INNER FRT, LH	Not Necessary	265.10 FL	*- FL
53	1		*REAR FENDER SIDE PANEL	Not Necessary	165.00 FL	*- FL
54	1		*REAR FENDER SHIELD (LH)	Not Necessary	134.20 FL	*- FL
55	1		*REAR FENDER TRIMBOARD (LH)	Bent / Deformed	725.00 FL	*725.00 FL
56	1		*REAR FLOOR PANEL SIDE (LH)	Not Necessary	276.20 FL	*- FL
57	1		*REAR FENDER TOP COVER (BLACK COLOR) (LH)	Not Necessary	301.10 FL	*- FL
58	1		*REAR FENDER AIR DUCT	Serviceable	165.10 FL	*- FL
59	1		*REAR FENDER TOP PANEL INNER	Not Necessary	340.20 FL	*- FL
60	1		*REAR WINDSCREEN GLASS W/MOULDING	Not Necessary	1,778.30 FL	*- FL
61	1		*REAR WINDSCREEN SEALANT	Necessary	46.00 FL	*46.00 FL
62	1		*REAR TYRE (LH)	Not Necessary	216.00 FL	*- FL
63	1		*REAR TYRE RIM (LH)	Not Necessary	1,555.00 FL	*- FL
64	1		*REAR WHEEL HUB CAP (LH)	Not Necessary	177.70 FL	*- FL
65	1		*REAR WHEEL BEARING ING & HUB	Not Necessary	610.20 FL	*- FL
66	1		*REAR CROSS MEMBER	Not Necessary	2,200.40 FL	*- FL
67	1		*REAR SHOCK ABSORBER	Not Necessary	118.30 FL	*- FL
68	1		*REAR SHOCK ABSORBER MOUNTING	Not Necessary	125.30 FL	*- FL
69	1		*REAR LOWER ARM	Not Necessary	497.50 FL	*- FL
70	1		*REAR UPPER ARM	Not Necessary	356.80 FL	*- FL
71	1		*REAR KNUCKLE ARM	Not Necessary	810.60 FL	*- FL
72	1		*REAR COIL SPRING	Not Necessary	191.40 FL	*- FL
73	1		*REAR BRAKE ABS SENSOR (WIRE)	Not Necessary	78.80 FL	*- FL
74	1		*REAR STABILIZER BAR	Not Necessary	311.50 FL	*- FL
75	1		*REAR STABILIZER LINK	Not Necessary	151.60 FL	*- FL
76	1		*REAR TRAILING ARM	Not Necessary	314.20 FL	*- FL
77	1		*REAR ASSIST ARM	Not Necessary	342.20 FL	*- FL
78	1		*TAPE, BLACK OUT, NO.1 RH	Not Necessary	45.60 FL	*- FL
79	1		*TAPE, BLACK OUT, NO. 2 RH	Not Necessary	37.30 FL	*- FL
80	1		*SPOILER SUB-ASSY, REAR	Not Necessary	953.70 FL	*- FL
81	1		*SPOILER SUB-ASSY, REAR SIDE	Not Necessary	118.10 FL	*- FL
82	1		*SPOILER SUB-ASSY, REAR SIDE	Not Necessary	72.20 FL	*- FL
83	1		*GARNISH SUB-ASSY, BACK DOOR, OUTSIDE (LICENCE)	Not Necessary	504.90 FL	*- FL
84	1		*COVER,, FRONT SPOILER	Not Necessary	139.60 FL	*- FL
85	1		*SPOILER, REAR NO.1	Not Necessary	228.90 FL	*- FL
86	1		*REAR BUMPER REVERSE SENSOR	Damaged	135.70 FS	*135.70 FS
87	1		*REAR BUMPER RUBBER MAT	Deformed	50.00 FS	*50.00 FS
88	1		*REAR NO. PLATE WITH TRIM COVER	Bent	100.00 FS	*100.00 FS
89	1		*REAR TRUNK LID APPS STICKER	Necessary	40.00 FS	*40.00 FS
90	1		*REAR TRUNK LID COMFORT & TEL NO. STICKER	Necessary	60.00 FS	*60.00 FS
91	1		*REVERSE CAMERA	Not Necessary	320.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 34,856.60 14,357.80

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
- List Item Discount on L Items 20.00/25.00% (S\$)						6,830.18
						3,493.03
Total Parts (S\$)						28,026.42
						10,864.77

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING.	New	1,800.00	1,000.00
2	SPRAY PAINTING CHRAGE.	New	1,600.00	800.00
3	WIRING CHARGE.	New	120.00	30.00
4	TUFF KOTE.	New	180.00	40.00
5	TOWING CHARGE.	New	50.00	0.00
6	REMOVE / REFIX CUSHION & UPHOLSTERY REAR.	New	150.00	80.00
7	REMOVE / REFIX REAR WINDSCREEN GLASS.	New	120.00	80.00
8	REMOVE / REFIX REVERSE SENSOR.	New	120.00	40.00
9	REMOVE / REFIX UNDERCARRIAGE (RR).	New	200.00	0.00
10	REMOVE / REFIX FUEL TANK.	New	150.00	0.00
11	REMOVE / REFIX EXHAUST PIPE.	New	150.00	60.00
12	REAR WHEEL ALIGNMENT.	New	120.00	0.00
Gross Labour Cost (S\$)			4,760.00	2,130.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >