

Mei Kwan (LKKAuto)

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Thursday, 9 January 2020 2:20 PM

To: Focus Auto Singapore <claims@focusauto.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: PRE SURVEY REPAIR - SMM2738U & SHD3501K ACCIDENT ON 07/01/2020

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMM2738U](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

*Kindly upload this survey request email to merimen.

***We started using audatex since 1st dec 2019. Please do adjustments through Audatex and upload the report onto Merimen.**

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Focus Auto Singapore [<mailto:claims@focusauto.com.sg>]

Sent: 09 January, 2020 2:04 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: PRE SURVEY REPAIR - SMM2738U & SHD3501K ACCIDENT ON 07/01/2020

Dear Officer In-charge,

Thank you for your email. We are pleased to select LKK Auto Consultants Pte Ltd as the surveyor. Do let us early notice for the arrival of the surveyor to our workshop.

Best Regards
Aidah

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6
#02-50 AutoBay Singapore 417883
Tel: 6886 9097 Fax: 68444625
Office Hours : Mon ~ Sat, 0900 ~ 1800

On Thu, 9 Jan 2020 at 13:54, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Focus Auto Singapore [mailto:claims@focusauto.com.sg]

Sent: 08 January, 2020 3:03 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: PRE SURVEY REPAIR - SMM2738U & SHD3501K ACCIDENT ON 07/01/2020

Please sent surveyor list to arrange the surveyor down to our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 07/01/2020 at about 2215 hours at Jalan Bahagia involving our client's SMM2738U and SHD3501K driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at :

Name of workshop : **FOCUS AUTO PTE LTD**

Address : No. 1 Kaki Bukit Avenue 6

Autobay #02-48/50

Singapore 417883

Telephone No.: 68869097

FAX : 68444625

Best Regards

Aidah

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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