

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 11 February 2020 3:17 PM
To: Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses); Steve Chen (LKK Auto); SUR; Admin A
Cc: Koo Yew Chung (Auto Svcs/ARC/ARC); AutoSvs-ARC (Bus)
Subject: RE: Finalisation - SG5449U (BUS/08/19/5053) - NTUC-DOA: 27/08/2019

Dear Catherine,

As spoken, NTUC insured has yet to report the accident. They will continue to seek insured cooperation on this matter.

You may wish to advise your client to revert to OD claim instead.

Meanwhile, if there are any additional evidence eg video footage or scene photographs, please submit to NTUC.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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From: Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses) <catherineleesc@smrt.com.sg>
Sent: Tuesday, 4 February 2020 2:27 PM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Koo Yew Chung (Auto Svcs/ARC/ARC) <YewChung@smrt.com.sg>; AutoSvs-ARC (Bus) <AutoSvs-ARCBus@smrt.com.sg>
Subject: Finalisation - SG5449U (BUS/08/19/5053) - NTUC

Hi Steve,

Attached herewith our copy and your marked copy of the bus repair estimate for the case.
Our finalised amount is \$962.00 2 working days under part by part repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg

