

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,569.27** (Repair Cost), **S\$700.00** (Loss of Rental/Use), **S\$2.00** (Disbursement), for vehicle no. **SMD 8410Y** that was damaged pursuant to the accident which occurred on **07/01/2020** (date) along **PIE TOWARDS TUAS EXIT 26A** (location) involving vehicle no/s **SMN 1909U**. This is pursuant to the inspection conducted on **10/01/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **JUBSTAR PTE LTD** (“the third party claimant”) of vehicle no. **SMD 8410Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMD 8410Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of May (month) **2020** (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

**Without Prejudice**

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

Our Ref : SMD8410Y / TP#983  
Your Ref : SMN1909U

**WITHOUT PREJUDICE**

Date : 25 February 2020

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**  
AIG BUILDING  
78 Shenton Way #07-16  
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMD8410Y & SMN1909U ON 07/01/2020  
ALONG PIE TOWARDS TUAS**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$4,569.27
- Loss of Rentals	S\$980.00 (S\$140 x 7 Days)
- GIA / LTA Search Fees	S\$2.00

<b>Grand Total</b>	<b>S\$5,411.27</b>
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If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 64849919 or email [sharon@ow.sg](mailto:sharon@ow.sg) / [lily.loi@ow.sg](mailto:lily.loi@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD  
Encl.

*This is a computer generated printout and no signature is required.*

# Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500  
Tel (+65) 6484 9919 Fax: (+65) 6481 1101  
Co Reg & GST No: 201212455W

Optima Werkz  
Singapore

## TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel 64191000  
Fax: 68357416

INV NO. : 122001003  
INVOICE DATE : 15/02/2020  
REF : TP#983  
VEH NO. : SMD8410Y  
CAR MODEL : TOYOTA  
CURRENT MILEAGE:  
ADVISOR : ONG HOCK KONG  
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
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Remarks: DOA: 07/01/2020 @ 1010HRS  
CLAIMANT: JUBSTAR P/L  
TP VEHICLE: SMN1909U

Singapore Dollars: Four Thousand Five Hundred Sixty-Nine And Cent Twenty-Seven Only

Name: \_\_\_\_\_

NRIC No.: \_\_\_\_\_

Signature: \_\_\_\_\_

SUB TOTAL	SGD	4,270.35
GST 7.00%	SGD	298.92
<b>GRAND TOTAL</b>	<b>SGD</b>	<b>4,569.27</b>

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.  
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

for Optima Werkz Pte Ltd



AUTHORISED SIGNATURE(S)

# Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1101

Co Reg & GST No: 201212455W

## TAX INVOICE

To: **AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel 64191000  
Fax: 68357416

INV NO. : 122001003  
INVOICE DATE : 15/02/2020  
REF : TP#983  
VEH NO. : SMD8410Y  
CAR MODEL : TOYOTA  
CURRENT MILEAGE:  
ADVISOR : ONG HOCK KONG  
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
REAR TAILGATE	1	PC	814.50	814.50
REAR TAILGATE "HYBRID" EMBLEM	1	PC	49.20	49.20
REAR TAILGATE INNER LOCK	1	PC	322.50	322.50
REAR TAILGATE RUBBER	1	PC	267.45	267.45
REAR WINDSCREEN RUBBER	1	PC	84.00	84.00
REAR TAILGATE PULL HANDLE	1	PC	43.80	43.80
REAR END PANEL UPPER COVERING	1	PC	155.25	155.25
REAR END PANEL UPPER COVERING CLIPS	6	PCS	4.65	27.90
REAR BUMPER	1	PC	363.75	363.75
REAR BUMPER CLIPS	8	PCS	4.13	33.00
REAR FLOOR PANEL TRAY BOX UPPER BOARD	1	PC	240.75	240.75
REAR BUMPER COVER	1	PC	128.25	128.25
REAR WINDSCREEN SEALANT	1	PC	40.00	40.00
REAR BUMPER REVERSE SENSOR LH	1	PC	200.00	200.00
LABOUR CHARGES TO REMOVE , REPLACE , REPAIR, READJUST REAR ACCIDENT AREAS & ETC	1	JOB	500.00	500.00
LABOUR CHARGES TO REMOVE, REPLACE, READJUST, REAR BUMPER REVERSE SENSOR & ETC	1	JOB	50.00	50.00
LABOUR CHARGES TO REMOVE & REFIX, REPLACE REAR WINDSCREEN GLASS, REAR WINDSCREEN SEALANT, REAR WINDSCREEN MOULDING & ETC. TO EFFECT REPLACE OF REAR TAILGATE & ETC	1	JOB	120.00	120.00
LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR TAILGATE, REAR BUMPER, REAR END PANEL & ETC	1	JOB	750.00	750.00
LABOUR CHARGES TO CHECK WIRING & ELECTRICAL WIRING SYSTEMS & ETC	1	JOB	20.00	20.00
LABOUR CHARGES TO REMOVE & REINSTALLED REAR TAILGAT INNER MECHANISM & ETC. BACK TO ORIGINAL OPERATI	1	JOB	60.00	60.00



# JUBSTAR

Registration No. 201808107N

Customer Code : TCS  
Name : TAY CHEE SENG  
Address : BLK 470C FERNSVALE LINK #21-422  
SINGAPORE 793470

Contract No. : RA180071  
Date : 16 January 2020  
Invoice : DN200001

NRIC : S1786755E  
Tel : 9691 8833  
Email : Johntay8833@gmail.com

Vehicle No : SMD8410Y  
Make Model : TOYOTA SIENTA HYBRID 1.5G CVT  
Colour : BROWN

## DEBIT NOTE/RENTAL INVOICE

No	Ref	Description	Amount SGD
1	DN200001-1	10 Jan 2020 To 16 Jan 2020 7 days	980.00
TOTAL			980.00

This is a computer printout. No signature is required.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-20-003926

Date of Request: 08/01/2020

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd  
6 Kung Chong Road  
Singapore 159143

Dear Sir/Madam,

Enquiry Date 08/01/2020  
Enquiry By Sharon Ten Chai Ling  
TP Vehicle No. SMN1909U  
Accident Date 07/01/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-20-003926  
Date of Request: 08/01/2020

Your Ref No: Online Purchase

Optima Werkz Pte Ltd  
6 Kung Chong Road  
Singapore 159143

Dear Sir/Madam,

Enquiry Date 08/01/2020  
Enquiry By Sharon Ten Chai Ling  
TP Vehicle No. SMN1909U  
Accident Date 07/01/2020

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMN1909U	AIG Asia Pacific Insurance Pte. Ltd.	27/07/2019-26/07/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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## AUTHORISATION TO ACT

I/We, Jubstar Pte Ltd ("the third party claimant") of 2 Venture Drive #14-28 Vision Exchange (S) 608526 (address), owner of SMD 8410Y (vehicle no.) hereby authorize **OPTIMA WERKZ PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMD 8410Y that was damaged pursuant to the accident which occurred on 7/1/2020 (date) along PIE towards Tuas (location) involving vehicle no/s SMN 19094 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26<sup>th</sup> (day) of February (month) 2020 (year)



\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

\_\_\_\_\_  
Signed by "the workshop"  
(with chop)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC6/AIG20000628/Kha3**

22 JANUARY 2020

**ZHANG WEI  
23 MILTONIA CLOSE  
#12-07  
SINGAPORE 768059**

**By Post & By Email**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMN 1909U AND SMD 8410Y ON 07/01/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SMD 8410Y against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*  
[asweizhang@gmail.com](mailto:asweizhang@gmail.com) / [asfanglin@gmail.com](mailto:asfanglin@gmail.com)  
*(Email)*

## Print Received Message

This mail is associated with :

**\*SMD8410Y (9902566856SG)**  
**[SMN1909U]**

TP  
JUBSTAR PTE LTD  
Jan 7 2020 10:00AM  
[ZHANG WEI]  
Optima Werkz Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 06/03/2020 08:14 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$5271.27) - SMD8410Y - Claim Handler: Loh, Chee-Heng

Approved:5271.27.

## Vic (LKKAuto)

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**From:** Sharon Ten <sharon@ow.sg>  
**Sent:** Tuesday, 5 May, 2020 6:26 PM  
**To:** Vic (LKKAuto); Lily Loi  
**Cc:** Ling Ting An; Adeline Lim; Admin A; Jasper Chua (LKK Auto)  
**Subject:** RE: LOD - ACCIDENT INVOLVING SMD8410Y & SMN1909U ON 07/01/2020 (AIG) - LKK REF CC6/AIG20000628/Kha3  
**Attachments:** 05052020181837.pdf

Without Prejudice

Dear Vic,

Enclosed the signed DV for your process payment.

Thank you.

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA//ERKZ** PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143 Tel: (+65) 6472 1313 Fax: (+65) 6472 2112  
Branch: 9A Serangoon North Ave 5 Singapore 554500 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011  
Branch: 452 Tagore Industrial Ave Singapore 787823 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

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**From:** Vic (LKKAuto) <vicalpeh@lkkauto.com>

**Sent:** Tuesday, 5 May 2020 6:19 PM

**To:** Sharon Ten <sharon@ow.sg>; Lily Loi <lily.loi@ow.sg>

**Cc:** Ling Ting An <tingan.ling@ow.sg>; Adeline Lim <adeline@ow.sg>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

**Subject:** RE: LOD - ACCIDENT INVOLVING SMD8410Y & SMN1909U ON 07/01/2020 (AIG) - LKK REF CC6/AIG20000628/Kha3

Without Prejudice

Dear Sharon,

We refer to your below email and the contents were noted.

If agreeable, kindly chop and sign the attached DV and forward a copy back to us for payment processing.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Sharon Ten [<mailto:sharon@ow.sg>]

**Sent:** Tuesday, 5 May, 2020 5:54 PM

**To:** Vic (LKKAuto); Lily Loi

**Cc:** Ling Ting An; Adeline Lim; Admin A

**Subject:** RE: LOD - ACCIDENT INVOLVING SMD8410Y & SMN1909U ON 07/01/2020 (AIG) - LKK REF CC6/AIG20000628/Kha3

Without Prejudice

Dear Vic,

Enclosed Rental Invoice & Agreement for your perusal.

Thank you.

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA WERKZ** PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112

Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

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Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Monday, 9 March 2020 6:45 PM

**To:** Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>

**Cc:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Adeline Lim <[adeline@ow.sg](mailto:adeline@ow.sg)>; Admin A

<admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

**Subject:** RE: LOD - ACCIDENT INVOLVING SMD8410Y & SMN1909U ON 07/01/2020 (AIG) - LKK REF CC6/AIG20000628/Kha3

Without Prejudice

Dear Lily,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we propose below amount to settle your client's claim:

Cost of Repair (w/gst)	\$	4,569.27	
Loss of Rental (\$100 x 7 days)	\$	700.00	(Pending Rental Agreement)
GIA Search Fee	\$	2.00	
<b>TOTAL</b>	<b>\$</b>	<b>5,271.27</b>	

If agreeable, kindly chop and sign the attached DV then **forward back to us a copy together with the Rental Agreement** for our principal to process the payment.

The above amount is to be made payable to **OPTIMA WERKZ PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 26 February, 2020 7:02 PM

**To:** Lily Loi

**Cc:** Sharon Ten; Ling Ting An; Adeline Lim; Admin A; Vic (LKKAuto)

**Subject:** RE: LOD - ACCIDENT INVOLVING SMD8410Y & SMN1909U ON 07/01/2020 (AIG) - LKK REF CC6/AIG20000628/Kha3