

Sundari Nagarajan

CC3/III20000626/Epa3

LKK:

IDAC:

INS. CASE OWNER:

ASSIGNMENT

Surveyor:

STEVE

DOI: 07/02/2020

Date / Time: 09/01/2020

Registered in Merimen: 09/01/2020

Pre-assign / CCU / FTE



Insured Vehicle No. : SH 9543Z

Claim No. :

Name of Insured : COMFORT TRANSPORTATION PTE LTD

Policy No. : MCOM0015

Insured Tel No. : HP:

Make / Model : TOYOTA PRIUS

Excess Sec II :S\$ D.O.A: 09/01/2020 08:35

Place of Accident : PRINCE EDWARD RD

Is driver the owner? (YES / ☒ NO) Nature of Accident :

If NO, Driver Name / Age : HO NAI PHOCK

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Driver Tel No. : +65-94243963 (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SMA 1578J



INSRS:
WSP: PML
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

URGENT

Date/Time	STAGE	DATE / PIC
	SMA 1578J - X	
	SH 9543Z - NA/MSG16020247/r3; DOA: 08.10.16	
	- CC3/AIG12001307/H1sa3k2; DOA: 17.01.12	
25/2/2020	File -> type mandate	
28/3/2020	DV sent	
28/3/2020	File -> mid-to close	
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA :	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE Date/Time: Sent By:		
FINALIZATION Date/Time: Confirm with: Confirm by:		
Repair Cost:	S\$ (days) Reduction: %	Email ☐ Call ☐
FINAL SETTLEMENT Date/Time: 21/3/2020 Confirm with: (archive)		
Final Liability:	% (Agreed / Assessed) BOLA S/N No. : NIL	Email ☒ Call ☐
Repair Cost:	S\$ 6196.42	If NO or B 28, Ass. Lia :
Loss of Rental (LOR):	S\$ (days)	
Loss of Use (LOU):	S\$ 420.00 (360 x 7 days)	
Loss of Income (LOI):	S\$ (\$ x days)	
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)		
GIA/LTA Search	S\$ -	
Medical:	S\$ -	
Disbursement:	S\$ - (e.g. Tow/ Independent)	
Legal Cost	S\$ -	
Total:	S\$ 6616.42 Global Sum S\$:	
FINAL PAYMENT Date/Time: Confirm with: Email ☒ Call ☐		
Payee 1:	S\$ 6616.42 Name 1: Performance Motors Ltd	
Payee 2: (Strike if N.A.)	S\$ Name 2:	
Payee 3: (Strike if N.A.)	S\$ Name 3:	

RES. REQ. BY:

SRV

REF:

TO

626/EP

ASSIGNMENT

From:

Date:

7.2.2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SMA 1578J

at Workshop m/s

Performance

at

303 Alexandra Road

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

my

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMA 1578J

Yr Regn:

30/5/18

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW X1

CC

1499

Colour:

Grey

A/C:

Insured / Std / Nil / NA

Sp. Reading:

19766

T/Radio: Insured / Std / Nil / NA

Eng/No:

C/No:

WBAJG12070E6 21337

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/50R18

R:

S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

9/1/20

D.O.I.

7/2/20

Survey held at

Performance

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV-125K

PIV # 5791.05 (Red # 2115.40 / 274.1)

Date/Time, File Pass in?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return in?

2)

Rep. Format:

Equip. Serial / U/C:

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Noel end (\$

Survey Fee:

Transportation:

S + RS, \$

Photos:

Notes:

TOTAL

BMW Dealer

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197402559W GST Reg. No. MG-0020081-X
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

09 JAN 2020

ESTIMATE

Estimate No. : b1 54060
Date Estimated : 09/01/2020
Prepared By : Han Kwan Yong

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Liang Weishan Diane
11 Jupiter Road

Singapore 576517

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMA1578J	WBAJG12070EG21337	30/05/2018	X1 sDrive18i	0

DESCRIPTION

VALUE

To replace front bumper & attachments, front center air duct including to knock out bonnet and dented area caused by the accident. *To remove 1/2 inch metal body parts in order to carry out painting job.*

2,975.00

To respray front bumper and bonnet

2,336.00

To check electrical wiring systems at the front section for proper function including adjustments of headlights.

177.00

To supply front emboss number plate. *DD*

83.00

Sundries. *Nm*

80.00

Total Labour 1: 5,651.00

DESCRIPTION

QTY

PRIC

VALUE

FRT BUMPER TOP CARRIER *2 DD*

1

375.85

375.85

GRID CENTRE OPEN (BASIS/X LINE) *OR*

1

110.85

110.85

FRT LH GRILLE (X LINE) *8mm*

1

121.85

121.85

FRT RH GRILLE (X LINE) *CHT*

1

121.85

121.85

FRT BUMPER PANEL PRIMED (PDC) *x R*

1

854.55

854.55

FRT BUMPER PANEL LOWER SECTI *CP4*

1

213.65

213.65

LICENCE PLATE HOLDER ECE *CHT*

1

71.00

71.00

EMBLEM GROMMET *MC*

2

0.85

1.70

BMW PLAQUE WITH ADHESIVE FILM *MC*

1

71.60

71.60

AIR DUCT *1 BIR*

1

270.55

270.55

EXPANDING RIVET BLACK *MC*30 *10*

1.40

42.00

Total Parts : 2,255.45



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 54060
 Date Estimated : 09/01/2020
 Prepared By : Han Kwan Yong

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMA1578J	WBAJG12070EG21337	30/05/2018	X1 sDrive18i	0

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Claims OD / 3rd Party / Uninsured losses / Direct Settlement	
Regn No. <u>712/20, 3-30pm</u>	Claim No. _____
Date & Time <u>Steve CLKKJ</u>	Excess S\$ _____
Surveyor's Name _____	Sign _____
Surveyor's Tel _____	Authorised Yes / No _____
Authorised Date _____	Time _____
RESURVEY PARTS PHOTO BY SURVEYOR Yes / No <u>PM</u> Yes / No _____	
Surveyor's E-mail _____	
No. of Working Days Recommend _____	

WHL M/L
 P/P
 Ry Bel SM
 4-5 days

7906.45



Labour 1	:	5,651.00
Parts	:	2,255.45
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	553.45
Grand Total	:	8,459.90

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770280, Kangkong Arang Road
East Coast Centre
Singapore 438160
Fax: 63449773318, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 54060**
Date Estimated : **09/01/2020**
Prepared By : **Han Kwan Yong**Page No. : **3 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMA1578J	WBAJG12070EG21337	30/05/2018	X1 sDrive18i	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kembangan Road
East Coast Centre
Singapore 438109
Fax: 63449772

115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796634 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 54060
Date Estimated : 09/01/2020
Prepared By : Han Kwan Yong

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMA1578J	WBAJG12070EG21337	30/05/2018	X1 sDrive18i	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.
- The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770280, Kampong Arang Road
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Singapore 438180
Fax: 63449775313, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 54060**
Date Estimated : **09/01/2020**
Prepared By : **Han Kwan Yong**Page No. : **5 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMA1578J	WBAJG12070EG21337	30/05/2018	X1 sDrive18i	0

17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.

17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:

- (a) put his request in writing;
- (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
- (c) specify the information that is incorrect and what it should be replaced with.

The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.

17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.

17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:

- (a) put his request in writing by way of an email sent to the Vendor;
- (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
- (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.

17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.

17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.

17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors LimitedAddress:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941Email address:
dataprotection@pml.com.sg

Hsiao Tong (LKKAuto)

From: Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>
Sent: Wednesday, 19 February 2020 12:19 PM
To: Steve Chen (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Toh Jing Xuan; Bernard Wan Chong Huat; Keith Leo Chi Yung; Teng Wai Khan
Subject: DIRECT SETTLEMENT FINAL REPORT - SMA1578J
Attachments: SKM_C45820021912140.pdf

Dear Steve

For your perusal :

Labor\$4540.00
Parts\$1251.05
Total\$5791.05

Owner is claiming LOSS OF USE = \$80 X7 DAYS.

Note : 5 working days.

Sharon Heng
Admin Executive
Bodyshop

BMW
Performance Motors

DDI: +65 6319 0123
FAX: +65 6474 3229
Address : 303 Alexandra Road, Singapore 159941
Email: sharon.heng.leekun@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group

-----Original Message-----

From: service.pml@simedarby.com.sg [mailto:service.pml@simedarby.com.sg]
Sent: Wednesday, 19 February, 2020 12:15 PM
To: Sharon Heng L K
Subject: Message from KM_C458

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please

Performance Motors Limited

A member of the Sincere Group
Co. Reg. No. 197401559W GST Reg. No. M2-0020081-X

CHT



Final Report

Estimate No. : b1 54060
Date Estimated : 09/01/2020
Prepared By : Han Kwan Yong

- ESTIMATE REPAIR FOR -
Liang Weishan Diane
11 Jupiter Road

Singapore 576517

- ACCOUNT - 219
India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMA1578J	WBAJG12070EG215	30/05/2018	X1 sDrive18i	0

DESCRIPTION	ACCOUNT: ORIGINAL PRICE	DISC. %	NETT
To replace front centre air duct and front bumper attachments etc including to make good front bonnet and knock out dented area caused by the accident. To remove and install body parts in order to carry out painting job.	2,125.00	0	2,125.00 ✓
To respray front bumper and front bonnet.	2,102.00	0	2,102.00 ✓
To check electrical wiring systems at the front section for proper function including adjustments of headlights.	150.00	0	150.00 ✓
To supply front emboss number plate.	83.00	0	83.00 ✓
Sundries.	80.00	0	80.00 ✓

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
FRT BUMPER TOP CARRIER	375.85	1	0	375.85 ✓
GRID CENTRE OPEN (BASIS/X LINE)	110.85	1	0	110.85 ✓
FRT RH GRILLE (X LINE)	121.85	1	0	121.85 ✓
FRT BUMPER PANEL LOWER SECTION (PDC)	213.65	1	0	213.65 ✓
LICENCE PLATE HOLDER ECE	71.00	1	0	71.00 ✓
EMBLEM GROMMET	0.85	2	0	1.70 ✓
BMW PLAQUE WITH ADHESIVE FILM	71.60	1	0	71.60 ✓
AIR DUCT	270.55	1	0	270.55 ✓
EXPANDING RIVET BLACK	1.40	10	0	14.00 ✓

Performance Motors Limited

A member of the Sme Darby Group
Co. Reg. No. 197401559N GST Reg. No. 672-0020081-X



Final Report

Total Labour :	4,540.00
Total Parts :	1,251.05
Total Labour & Parts :	<u>5,791.05</u>
GST @7%:	405.37
Grand Total :	<u>6,196.42</u>

Steve
LKR 14/2/20 5

LOSS OF USE = \$80 X 7 DAYS.

Note : Please seek MANDATE from
your principle ASAP.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	890C
Vehicle Details	
Vehicle No.:	SMA1578J
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Feb 2020
Vehicle Make:	B.M.W.
Vehicle Model:	X1 SDRIVE18i LED NAV
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	F920H702B38B15A
Chassis No.:	WBAJG12070EG21337
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$35,132.00
Original Registration Date:	30 May 2018
First Registration Date:	30 May 2018
Transfer Count:	0
Actual ARF Paid:	\$41,185.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 May 2028
PARF Rebate Amount:	\$30,888.00
Intended COE Rebate Details	
COE Expiry Date:	29 May 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$38,501.00
COE Rebate Amount:	\$31,959.00
Total Rebate Amount:	\$62,847.00

The Information contained herein is correct as at 10 Feb 2020

OK



CERTIFICATE OF INSURANCE

AUTOPLUS PRIVATE VEHICLE

Name of Policyholder : LIANG WEISHAN DIANE
Period of Insurance : 30 May 2019 To 29 May 2020
Engine No. : F920H702B38B15A
Chassis No. : WBAJG12070EG21337

Vehicle No. : SMA1578J
Policy No. : 1800056894-01
Endorsement No. :
Issued Date : 29 Apr 2019

ABOUT THE COVER

Make/Model : BMW sDrive 18i X Line (A)
Engine Capacity/Tonnage : 1,499.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

EXCESS

Section 1
Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreens : \$100

Named Driver and Excess (where applicable)

LIANG WEISHAN DIANE - \$600 (Own Damage), LEONG PENG CHEONG - \$600 (Own Damage), LEONG SIEW CHOO - \$600 (Own Damage), LIANG HANWEN CALVIN - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs)
Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. Within the first 3 years of the first registration of the Vehicle in Singapore, You have the option of having the accident repairs carried out at the Sole Agent's workshop.
For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, You may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0503982000

KHC HOLDINGS PTE. LTD.
389A BALESTIER ROAD
SINGAPORE 329796

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Seah Kit Ng

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jan 2020 18:50	Clim Dtl Modified	Claimant's Name: -> LIANG WEISHAN DIANE.	[A] HOW MEI KWAN
2	09 Jan 2020 18:50	Clim Veh Model Changed	(206197) BMW X1 SDRIVE18I 1.5 LED NAV (A).	[A] HOW MEI KWAN
3	09 Jan 2020 18:50	Clim Created	Reg No: SMA1578J, Acct Date: 2020/01/09, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: Performance Motors Limited (Alexandra)	[A] HOW MEI KWAN
4	09 Jan 2020 18:50	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Jan 2020 18:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/20	[A] HOW MEI KWAN
6	09 Jan 2020 18:50	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Jan 2020 18:51	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	09 Jan 2020 18:51	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	10 Jan 2020 10:33	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver reversed and hit third party.	[A] CHEW HSIAO TONG
10	10 Jan 2020 13:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/20. Mandate Remarks: Agreed to do direct settlement	[I] Sundari Nagarajan
11	10 Jan 2020 13:58	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement	[I] Sundari Nagarajan
12	13 Feb 2020 14:31	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
13	13 Feb 2020 14:31	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> CHEN TSUE YEE	[A] HOW MEI KWAN
14	26 Feb 2020 13:53	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	26 Feb 2020 13:53	Clim Dtl Modified	Insured Name: -> -, Insured ID: -> -, Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	26 Feb 2020 13:53	Clim Dtl Modified	JPJ Reg. Date: -> 2018/05/30.	[A] JOANNE LEE KHANG MIN
17	26 Feb 2020 13:53	Clim Details Notified		[A] JOANNE LEE KHANG MIN
18	06 Mar 2020 08:55	Adj Mandate Request	Cur.Req:6616.42:PODS Liability: 100% *Quantum: (a)CORw/GST: \$6,196.42 + (b)LOU(7days x \$60.00): \$420.00= Total: \$6,616.42 *Vehicle Model: BMW X1 (1499cc) *5 recommendation repair days + 1Sunday + 1PRS = 7days *For your approval please.	[A] CHEW HSIAO TONG

Date FromDate ToAudit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2402259	10 Jan 2020 08:36:56	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMA1578J	SH9543Z	11.77
2450346	26 Feb 2020 13:53:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA1578J	SH9543Z	11.77

Print Received Message

This mail is associated with :

***SMA1578J (MCT20010183)**

[SH9543Z]

TP

LIANG WEISHAN DIANE

Jan 9 2020 8:00AM

[-]

Performance Motors Limited

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 06/03/2020 09:52 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6616.42) - SMA1578J - Claim Handler: Sundari Nagarajan

Approved:6616.42:Request TP WS to issue Tax invoice for Repairs in III's favour

Hsiao Tong (LKKAUTO)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, 20 March 2020 1:49 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; CS A Team
Subject: Re: LOD REMINDER - SMA1578J & SH9543Z ON 09/01/2020 //LKK REF: CC3/III20000626/Epa3

Without Prejudice

Dear Hsiao Tong

We have instructions to accept your revised LOU offer at \$60/day for 7 days.

Please proceed to use our earlier DV to submit for payment.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 19 March 2020 7:05 AM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: 甯珺 @ <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: LOD REMINDER - SMA1578J & SH9543Z ON 09/01/2020 //LKK REF: CC3/III20000626/Epa3

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 6,196.42
2. Loss of Use (7days x \$60.00)	\$ 420.00
Total	\$ 6,616.42

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@sime-darby.com.sg>

Sent: Tuesday, 17 March 2020 2:01 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: LOD REMINDER - SMA1578J & SH9543Z ON 09/01/2020

Dear Sirs,

LOD REMINDER.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

(M7)



LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
Ubi Avenue 1, #02-25
Singapore 408933
Attention: Motor Claims

Your Ref:

Our Ref:

Date:

Subject:

23 March 2020

ACCIDENT INVOLVING SMA1578J AND SH9543Z ON 09.01.2020

Dear Sirs

We refer to the above matter.

We are pleased to enclose the Discharge Voucher duly executed by our client.

Please let us have your settlement cheque made in favour of "Performance Motors Limited" within the next 14 days.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Performance Motors
Limited
1800-Call-BMW
(1800-2255-268)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel AfterSales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel AfterSales:
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel AfterSales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Bernard Wan
Service Manager - Body & Paint

...CLAIM SUBFOLDER...(Pending for Survey Report)
Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Feb 2020 Edit Reg		07 Feb 2020 00:00 Edit Adj Rpt	\$55,791.05 Edit Estimates	\$55,791.05 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS		[Created by adjuster]	
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	LIANG WEISHAN DIANE		
Vehicle Reg. No.:	SMA1578J	Date of Loss:	09/01/2020 08:00 - :59 [19 Months and 10 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT20010183	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SH9543Z	Policy No. (Claimant):	
		Excess:	
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari NagaraJan - 6347 6071]		
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 20/01/2020]		

ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
• III_SG (06/03/2020): Alert - Adj Mandate Approved (\$6616.42) - SMA1578J - Claim Handler: Sundari Nag...			
• III_SG (10/01/2020): Alert - Adj Mandate Approved (\$0.00) - SMA1578J - Claim Handler: Sundari Nagara...			

ALL ASSOCIATED TASKS		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMA1578J (MCT20010183)
[SH9543Z]
TP
LIANG WEISHAN DIANE
Jan 9 2020 8:00AM
[COMFORT TRANSPORTATION PTE LTD]
Performance Motors Limited

Upload Documents | Upload Photos | Compose New Letter

View View in Browser

Photos/Images			3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/02/20 08:19	General View	 Load JPG	☒
2	10/02/20 08:19	General View	 Load JPG	☒
3	10/02/20 08:19	General View	 Load JPG	☒
4	10/02/20 08:19	Odometer Reading	 Load JPG	☒
5	10/02/20 08:19	Chassis Number	 Load JPG	☒
6	10/02/20 08:19	General View	 Load JPG	☒
7	10/02/20 08:19	General View	 Load JPG	☒
8	10/02/20 08:19	General View	 Load JPG	☒
9	10/02/20 08:19	General View	 Load JPG	☒
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43	10/02/20 08:19	General View	 Load JPG	☒

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
44	10/02/20 08:19	General View	 Load JPG	☒
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46	10/02/20 08:19	General View	 Load JPG	☒
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67	10/02/20 08:19	General View	 Load JPG	☒
68	10/02/20 08:19	General View	 Load JPG	☒
69	19/02/20 21:11	Photographs of Damaged Parts	 Load JPG	☒
70	19/02/20 21:11	Photographs of Damaged Parts	 Load JPG	☒
71	19/02/20 21:11	Photographs of Damaged Parts	 Load JPG	☒
72	19/02/20 21:11	Photographs of Damaged Parts	 Load JPG	☒
73	19/02/20 21:11	Photographs of Damaged Parts	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/01/20 18:51	TP ESTIMATE	 Load PDF	
2	09/01/20 18:51	TP GIA REPORT	 Load PDF	
3	17/02/20 00:45	TP ESTIMATE - MARKED	 Load PDF	
4	06/03/20 08:54	LOD.	 Load PDF	
5	06/03/20 08:54	Authorisation to Act	 Load PDF	
6	06/03/20 08:54	Workshop Invoice.	 Load PDF	
7	30/03/20 10:39	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	10/01/20 08:36	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

^v

Show Remarks To:

☐ Handling Insurer

Note:

Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III20000626/EPA3Q2
Date: 30/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant SMA1578J Insured Vehicle No : SH9543Z
Vehicle No : SMA1578J
Date of Loss: 09/01/2020 Nature of Claim: TP Claim No: MCT20010183

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMA1578J
Make & Model: BMW X1 SDRIVE18I, 1.5 LED NAV (A) Engine No: F920H702B38B15A
Reg. Date: 30/05/2018 (Man. Year: 2018) Chassis No: WBAJG12070EG21337
Colour: Grey Odometer: 19766 km
Engine Capacity: 1499 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/50 R18 Rear Tyre Size: 225/50 R18
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm
The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,418.45	1,414.05	1,004.40	41.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,488.00	4,377.00	1,111.00	20.24
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,906.45	5,791.05	2,115.40	26.76
+ GST 7.00/7.00% (S\$)	553.45	405.37	148.08	26.76
Nett Amount (S\$)	8,459.90	6,196.42	2,263.48	26.76
+ Loss of Use (7.0 x S\$60.00/day) (S\$)		420.00		
Nett Liability (S\$)		6,616.42		

INSPECTION

Date of Assignment: 07/02/2020
Date Inspected: 07/02/2020 Inspected At: Performance Motors Limited (Alexandra)
303 Alexandra Road, Sime Darby Performance Centre
Singapore 159941
Estimated Period of Repair: 5.0 days

Adjuster: CHEN TSUE YEE

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 27 Feb 2020)
Parts:	M1-SUV	BMW X1 SDRIVE18I 1.5 LED NAV (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMA1578J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT EMBOSS NUMBER PLATE	Dented	83.00 FS	*83.00 FS
2	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
3	1		*FRT BUMPER TOP CARRIER	Dented	375.85 FS	*375.85 FS
4	1		*GRID CENTRE OPEN (BASIS/X LINE)	Broken	110.85 FS	*110.85 FS
5	1		*FRT LH GRILLE (X LINE)	Not Necessary	121.85 FS	*- FS
6	1		*FRT RH GRILLE (X LINE)	Cut	121.85 FS	*121.85 FS
7	1		*FRT BUMPER PANEL PRIMED (PDC)	Repair	854.55 FS	*- FS
8	1		*FRT BUMPER PANEL LOWER SECTI	Crushed	213.65 FS	*213.65 FS
9	1		*LICENCE PLATE HOLDER ECE	Cut	71.00 FS	*71.00 FS
10	2		*EMBLEM GROMMET	Necessary	1.70 FS	*1.70 FS
11	1		*BMW PLAQUE WITH ADHESIVE FILM	Necessary	71.60 FS	*71.60 FS
12	1		*AIR DUCT	Broken	270.55 FS	*270.55 FS
13	1		*EXPANDING RIVET BLACK (30 PCS)	Necessary (10 PCS ONLY)	42.00 FS	*14.00 FS
F=Franchise part. S=SpcNett.						
					Total Parts (S\$)	2,418.45 1,414.05

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE FRONT BUMPER & ATTACHMENTS ,FRONT CENTER AIR DUCT INCLUDING TO KNOCK OUT BONNET AND DENTED AREA CAUSED BY THE ACCIDENT.TO REMOVE & INSTALL BODY PARTS IN ORDER TO CARRY OUT PAINTING JOB	New	2,975.00	2,125.00
2	TO RESPRAY FRONT BUMPER AND BONNET	New	2,336.00	2,102.00
3	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENTS OF HEADLIGHTS	New	177.00	150.00
Gross Labour Cost (\$\$)			5,488.00	4,377.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >