



redefining / insurance

AXA Insurance Pte Ltd  
☎ 1800 880 4888 (Within Singapore)  
(65) 6880 4888 (International)  
📠 (65) 6880 4740  
✉ customer.care@axa.com.sg  
💻 www.axa.com.sg

date  
**29/11/2019**

policy number  
**VA1 / GA516276**

account number  
**18267**

# Certificate of Insurance

-Motor Vehicles (Third-Party Risks and Compensation) Act. (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules. 1960 -Road Transport Act. 1987 (Malaysia)  
-Motor Vehicles (Third-Party Risks ) Rules, 1959 (Malaysia)

## Policy details

Policyholder name	<b>OH CHEE TIONG (HU ZHIZHONG)</b>	Certificate number	<b>GA516276 / 1</b>
Cover	<b>Comprehensive</b>	Chassis number	<b>MR053REH104550494</b>
Plan name	<b>Toyota Prestige Max</b>	Engine number	<b>1ZRY288282</b>
NCD applicable	<b>50%</b>		
Vehicle registration number	<b>SGR2062E</b>		
Period of Insurance	from <b>05/12/2019</b> to <b>04/12/2020</b> (both dates inclusive)		
Finance loan company	Nil		

## Authorized Drivers

- (a) The Policyholder  
(b) Any Named Driver as stated in the Policy:  
(c) Any person who is driving on the Policyholder's order or with their permission  
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

## Limitation as to use\*

- Use of the motor vehicle is connected to the Policyholder's business
- Use for the carriage of passengers (besides commercial hire or reward) in connection with the Policyholder's business
- Use for social, domestic, and personal purposes

The Policy does not cover:

- Use for commercial hire or reward, or for racing, pace-making, reliability trail, or speed testing
- Use while drawing a trailer, except for the towing of a disabled person's mechanically propelled vehicle

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

<b>EXCESS</b>	Windscreen Excess	Not Applicable
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### Young/Inexperienced driver excess

An additional excess of \$2500 (to be added to any excess imposed under the Policy) whilst the Insured MotorCar is being driven by any driver aged below 23 years old and /or has been issued a valid driving license to drive in Singapore for the relevant class of vehicle for less than one year

Young and/ or Inexperienced driver shall mean any person who :

- Is less than 23 years old , and/or
- Has been issued with a valid driving license to drive in Singapore for the relevant class of vehicle for less than 1 year

## Additional clauses & endorsements to your policy

Nil

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

### Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.

## Claims procedure

### A. At the Accident Site

- 1) Exchange particulars with all parties involved in the accident, including:
  - NRIC/FIN
  - Mobile/Telephone Number
  - Address
  - Name of Insurance Company
  - Vehicle Number
- 2) Remember to take photographs of all vehicles involved in the accident, including your own, and a few angles of the accident scene. These are required for the accident report to be filed later.
- 3) If there are witnesses, note down their names and contact numbers.

### B. What to do immediately after

- 1) Call AXA Customer Care at 1800 880 4888 or one of the workshops listed below for advice and further assistance.
- 2) Report the accident to one of the workshops listed below, with your vehicle (whether damaged or not), within 24 hours of the accident or by the next working day.
- 3) You would need to submit a claim form within the next working day, which you can find online at [axa.com.sg/customer-care/file-a-claim](http://axa.com.sg/customer-care/file-a-claim)
- 4) Lodge a police report for the following circumstances:
  - injury case;
  - non-injury case involving a government vehicle or damage to government property ;
  - non-injury case involving a foreign vehicle;
  - non-injury case involving a pedestrian or cyclist;
  - any accident outside of Singapore.
- 5) Avoid all unauthorised tow-truck operators or repair workshops. It might impede our investigations and your insurance claims.
- 6) Keep a record of all letters and communications with all parties of the accident and forward them to [\[customer.care@axa.com.sg\]](mailto:customer.care@axa.com.sg)

### C. LOSS OF USE/ CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for Details.

The Certificate of Insurance (CI) shall be produced without demand when collecting the rental car. The rental car company reserves the right to verify the identity of the holder. The CI is the property of AXA INSURANCE PTE LTD and its use is subject to the terms and conditions contained in the Car Replacement for Loss of Use endorsement.

For further assistance, please call AXA INSURANCE PTE LTD at 63222018

## List of Authorised Workshops

### Exclusive Windscreen Repairer

1.	<b>Glass-Fix Pte Ltd</b> <b>(Windscreen only)</b> 52 Ubi Avenue 3, #04-42/43 Frontier E Park @ Ubi Singapore 408867	Tel: 6278 0887 Fax: 6749 0541	Mon to Fri: 0900hrs to 1800hrs Sat: 0900hrs to 1300hrs	N/A	N/A
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## List of Authorised Workshops

### Auto Body Repairers

#### NORTH / CENTRAL ZONE

No.	Name of Workshop	Contact Number/Person	Workshop Operation Hours	Accident Reporting Hours	24hrs Hotline Number
1.	<b>Ah Lim Motor Company</b> 10 Ang Mo Kio Ind. Park 2A, #01-09 AMK Auto Point, Singapore 568047	Tel: 6483 1244 Fax: 6483 6170 Email: ahlimmc@singnet.com.sg	Mon to Sat: 0900hrs to 1800hrs	Mon to Fri: 0900hrs to 1730hrs  Sat: 0900hrs to 1230hrs	Tel: 6483 1244
2.	<b>Comfort Delgro Engineering Pte Ltd (Main)</b> 205 Braddell Road, Singapore 579701	Tel: 6383 7118 / 6553 1111 Fax: 6284 4284 Email: braddell_operation@sparkcarcare.com	Mon to Fri: 0800hrs to 1730hrs  Sat: 0800hrs to 1230hrs	Mon to Fri: 0800hrs to 1700hrs  Sat: 0800hrs to 1200hrs	Tel: 9115 2616  For Towing: 6553 1111
3.	<b>CYS Automobile Services Pte Ltd</b> 38 Woodlands Industrial Park E1 #07-17 Singapore 757700	Tel: 6219 2098 (Esther Lim & Wee Sin) Fax: 6219 8096 Tel: 6397 4088 (Christine Lim) Fax: 6397 4089 Email: cysauto@singnet.com.sg	Mon to Fri: 0900hrs to 1800hrs  Sat: 0900hrs to 1700hrs	Mon to Fri: 0800hrs to 1800hrs  Sat: 0900hrs to 1300hrs	Tel: 8163 0101 / 9752 1101
4.	<b>K. Kim Hin Auto Pte Ltd</b> 160 Sin Ming Drive #02-20 Sin Ming Autocity Singapore 575722	Tel: 6452 7018 Fax: 6458 3895 Email: service@kkimhin.com.sg	Mon to Fri: 0900hrs to 1800hrs  Sat: 0900hrs to 1600hrs	Mon to Fri: 0900hrs to 1230hrs 1330hrs to 1730hrs  Sat: 0900hrs to 1230hrs	Tel: 6452 7018
5.	<b>S &amp; H Motor Pte Ltd</b> 160 Sin Ming Drive #07-02 Sin Ming Autocity Singapore 575722	Tel: 6453 4730 Fax: 6457 1931 Email: enquiry@sh-motor.com	Mon to Sat: 0900hrs to 1800hrs	Mon to Fri: 0900hrs to 1700hrs  Sat: 0900hrs to 1300hrs	Tel: 9677 8873

#### SOUTH ZONE

No.	Name of Workshop	Contact Number/Person	Workshop Operation Hours	Accident Reporting Hours	24hrs Hotline Number
1.	<b>Charn's Customcraft</b> Blk 1010 Bukit Merah, Lane 3 #01-105 Singapore 159724	Tel: 6271 7054 or 6273 3304 Fax: 6273 6676 Email: charns@singnet.com.sg	Mon to Fri: 0900hrs to 1730hrs  Sat: 0900hrs to 1300hrs	Mon to Fri: 0900hrs to 1730hrs  Sat: 0900hrs to 1230hrs	Tel: 6271 7054 / 6273 3304
2.	<b>Hin Lung Workshop</b> Blk 1008 Bukit Merah Lane 3 #01-20, Singapore 159722	Tel: 6858 3000 HP: 9730 0733 Fax: 6476 0075 Email: hlungws@singnet.com.sg	Mon to Fri: 0900hrs to 1800hrs  Sat: 0900hrs to 1230hrs	Mon to Fri: 0900hrs to 1700hrs  Sat: 0900hrs to 1200hrs	Tel: 9730 0733

**EAST ZONE**

No.	Name of Workshop	Contact Number/Person	Workshop Operation Hours	Accident Reporting Hours	24hrs Hotline Number
1.	<b>ETHOZ Protect Pte Ltd (Branch)</b> 22 Tampines Street 92, Singapore 528876	Tel: 6654 7602 Fax: 6654 7648 Email: SGWorkshopMotorClaimsSales@ethozgroup.com	Mon to Fri: 0830hrs to 1900hrs  Sat: 0830hrs to 1500hrs	Mon to Fri: 0830hrs to 1900hrs  Sat: 0830hrs to 1500hrs	Tel: 6654 7777
2.	<b>Progressive Car Care Pte Ltd</b> Blk 3022A, Ubi Road 1 #01-45/46 Singapore 408716	Tel: 6741 5336 Fax: 6741 7208 Email: claims@procarcare.com.sg	Mon to Fri: 0900hrs to 1800hrs  Sat: 0900hrs to 1700hrs	Mon to Fri: 0900hrs to 1700hrs  Sat: 0900hrs to 1300hrs	Tel: 9679 7155
3.	<b>SME Motor Pte Ltd</b> 1 Kaki Bukit Ave 6, Blk D #02-15/16/17/18 AutoBay @ Kaki Bukit Singapore 417883	Tel: 6747 6106 Fax: 6744 2368 Email: service@smemotor.com.sg	Mon to Fri: 0900hrs to 1800hrs  Sat: 0900hrs to 1700hrs	Mon to Fri: 0900hrs to 1700hrs  Sat: 0900hrs to 1300hrs	Tel: 6747 6106
4.	<b>Specialists Motor Pte Ltd</b> Blk 3018A, Ubi Road 1 #01-24/25/26 Singapore 408711	Tel: 6747 2112 Fax: 6743 8032 Email: admin@specialists-motor.com.sg	Mon to Fri: 0900hrs to 1800hrs  Sat: 0900hrs to 1300hrs	Mon to Fri: 0900hrs to 1700hrs  Sat: 0900hrs to 1200hrs	Tel: 9747 2112 / 9663 7312

**WEST ZONE**

No.	Name of Workshop	Contact Number/Person	Workshop Operation Hours	Accident Reporting Hours	24hrs Hotline Number
1.	<b>Comfort Delgro Engineering Pte Ltd (Branch)</b> 45 Pandan Road Singapore 609286	Tel: 6338 8778 / 6867 6918 / 6867 6919 Fax: 6262 4113 Email: pandan_cr@sparkcarcare.com	Mon to Fri: 0800hrs to 1730hrs  Sat: 0800hrs to 1230hrs	Mon to Fri: 0800hrs to 1700hrs  Sat: 0800hrs to 1200hrs	Tel: 9115 2616  For Towing: 6553 1111
2.	<b>ETHOZ Protect Pte Ltd (Main)</b> 30 Bukit Batok Crescent Singapore 658075	Tel: 6654 7501 Fax: 6654 7543 Email: SGWorkshopMotorClaimsSales@ethozgroup.com	Mon to Fri: 0830hrs to 1900hrs  Sat: 0830hrs to 1500hrs	Mon to Fri: 0830hrs to 1900hrs  Sat: 0830hrs to 1500hrs	Tel: 6654 7777
3.	<b>Sng Ah Tee Motor &amp; Panel Service Pte Ltd (Inclusive of Heavy Vehicles)</b> Blk 3 Pioneer Road North #01-18 Singapore 628457	Tel: 6268 6183 / 9118 1186 Fax: 6268 1429 Email: sngahtee@singnet.com.sg	Mon to Fri: 0900hrs to 1800hrs  Sat: 0900hrs to 1500hrs	Mon to Fri: 0900hrs to 1730hrs  Sat: 0900hrs to 1200hrs	Tel: 6268 6183