

## Jasper Chua (LKK Auto)

---

**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM20D200123/SBH8388M/TKL- Accident Involving SBH8388M (OI : CTI - TBA) AND SLX6520H (TP : LKK REF - CC6/CTI20000608/Aha3) on 07/01/2020

---

**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

**Sent:** Monday, 18 May, 2020 5:32 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Claims Dept of CTI; Alfred Toh

**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM20D200123/SBH8388M/TKL- Accident Involving SBH8388M (OI : CTI - TBA) AND SLX6520H (TP : LKK REF - CC6/CTI20000608/Aha3) on 07/01/2020

### Without Prejudice

Dear Vic,

We refer to your email below.

Please proceed to offer the third party property claim at \$10,116.45(all-in).

Please keep us posted on the status.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Friday, March 13, 2020 11:10 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** <SEEK MANDATE> RE: OUR REF: SNM20D200123/SBH8388M/TKL- Accident Involving SBH8388M (OI : CTI - TBA) AND SLX6520H (TP : LKK REF - CC6/CTI20000608/Aha3) on 07/01/2020

CTI REF – SNM20D200123/SBH8388M/TKL  
LKK REF – CC6/CTI20000608/Aha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SBH 8388M (OI) AND SLX 6520H (TP) ON 07/01/2020

We refer to the above matter.

It was reported that Insured vehicle rear-ended the TP vehicle. We had spoken to the Insured and was informed of the TP claim and NCD issues. A letter was sent out to the Insured and no feedback till date.

In view of the above, we are of the view that BOLA 27 applies and liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **MG SOLUTION PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 15,997.73	\$ 9,309.00
Loss of Use (\$240 x 10 days)	\$ 2,400.00	\$ 800.00 (\$80 x 10 days)
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$ 18,405.18</b>	<b>\$ 10,116.45</b>

Breakdown of days is as follows:

Recommended Days	9 days
Weekends/ Downtime	1 day
<b>TOTAL</b>	<b>10 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Vic (LKKAuto)

**Sent:** Wednesday, 12 February, 2020 5:23 PM

**To:** Tan Kah Leong

**Cc:** Admin A; Vic (LKKAUTO); Claims Dept of CTI; Alfred Toh

**Subject:** RE: OUR REF: SNM20D200123/SBH8388M/TKL- Accident Involving SBH8388M (OI : CTI - TBA) AND SLX6520H (TP : LKK REF - CC6/CTI20000608/Aha3) on 07/01/2020

**WITHOUT PREJUDICE**

**Your Ref: SNM20D200123/SBH8388M/TKL**

**Our Ref: CC6/CTI20000608/Aha3**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLX 6520H at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal are the following:

- Estimated Cost of Repair
- Preliminary Advice

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

**Sent:** Monday, 20 January, 2020 11:54 AM

**To:** Mei Kwan (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: OUR REF: SNM20D200123/SBH8388M/TKL- Accident Involving SBH8388M (OI : CTI - TBA) AND SLX6520H (TP : LKK REF - CC6/CTI20000608/Aha3) on 07/01/2020

**Without Prejudice**

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's GIA report for your necessary action.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI  
**Sent:** Monday, January 20, 2020 11:37 AM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Mei Kwan (LKKAuto <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Vic (LKKAuto <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: SNM20D200123/SBH8388M/TKL- Accident Involving SBH8388M (OI : CTI - TBA) AND SLX6520H (TP : LKK REF - CC6/CTI20000608/Aha3) on 07/01/2020

Dear Kah Leong,

Please revert LKK.

Note : officer in charge – Kah Leong 63896193.

\*\*\* *Kindly quote our reference number when replying.*

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Saturday, January 18, 2020 6:43 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SBH8388M (OI : CTI - TBA) AND SLX6520H (TP : LKK REF - CC6/CTI20000608/Aha3) on 07/01/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLX 6520H at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)