

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 13 March, 2020 11:10 AM
To: Tan Kah Leong
Cc: Admin A; Claims Dept of CTI; Alfred Toh; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: OUR REF: SNM20D200123/SBH8388M/TKL- Accident Involving SBH8388M (OI : CTI - TBA) AND SLX6520H (TP : LKK REF - CC6/CTI20000608/Aha3) on 07/01/2020
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LETTER TO OI.pdf; TP LOD.PDF

CTI REF – SNM20D200123/SBH8388M/TKL

LKK REF – CC6/CTI20000608/Aha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SBH 8388M (OI) AND SLX 6520H (TP) ON 07/01/2020

We refer to the above matter.

It was reported that Insured vehicle rear-ended the TP vehicle. We had spoken to the Insured and was informed of the TP claim and NCD issues. A letter was sent out to the Insured and no feedback till date.

In view of the above, we are of the view that BOLA 27 applies and liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **MG SOLUTION PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 15,997.73	\$ 9,309.00
Loss of Use (\$240 x 10 days)	\$ 2,400.00	\$ 800.00 (\$80 x 10 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 18,405.18	\$ 10,116.45

Breakdown of days is as follows:

Recommended Days	9 days
Weekends/ Downtime	1 day
TOTAL	10 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 12 February, 2020 5:23 PM

To: Tan Kah Leong

Cc: Admin A; Vic (LKKAuto); Claims Dept of CTI; Alfred Toh

Subject: RE: OUR REF: SNM20D200123/SBH8388M/TKL- Accident Involving SBH8388M (OI : CTI - TBA) AND SLX6520H (TP : LKK REF - CC6/CTI20000608/Aha3) on 07/01/2020

WITHOUT PREJUDICE

Your Ref: SNM20D200123/SBH8388M/TKL

Our Ref: CC6/CTI20000608/Aha3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLX 6520H at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal are the following:

- Estimated Cost of Repair
- Preliminary Advice

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]
Sent: Monday, 20 January, 2020 11:54 AM
To: Mei Kwan (LKKAUTO); Vic (LKKAUTO)
Subject: RE: OUR REF: SNM20D200123/SBH8388M/TKL- Accident Involving SBH8388M (OI : CTI - TBA) AND SLX6520H (TP : LKK REF - CC6/CTI20000608/Aha3) on 07/01/2020

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's GIA report for your necessary action.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI
Sent: Monday, January 20, 2020 11:37 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Mei Kwan (LKKAUTO <Meikwan@lkkauto.com>; Vic (LKKAUTO <vicalpeh@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM20D200123/SBH8388M/TKL- Accident Involving SBH8388M (OI : CTI - TBA) AND SLX6520H (TP : LKK REF - CC6/CTI20000608/Aha3) on 07/01/2020

Dear Kah Leong,

Please revert LKK.

Note : officer in charge – Kah Leong 63896193.

***** Kindly quote our reference number when replying.**

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, January 18, 2020 6:43 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SBH8388M (OI : CTI - TBA) AND SLX6520H (TP : LKK REF - CC6/CTI20000608/Aha3) on 07/01/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLX 6520H at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)