

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 22 April, 2020 9:31 AM
To: MG Solution
Cc: Admin A; Vic (LKKAuto); Jasper Chua (LKK Auto)
Subject: RE: Your Ref: SMC 7832A - ACCIDENT INVOLVING VEHICLES YP 193X AND SMC 7832A ON 07/01/2020 - LKK REF CC6/CTI12000605/Aha3
Attachments: SMG208058 for SMC7832A.PDF

Without Prejudice

Dear Ms Wong,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
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From: MG Solution [mailto:mg3solution@gmail.com]

Sent: Friday, 13 March, 2020 9:53 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: Your Ref: SMC 7832A - ACCIDENT INVOLVING VEHICLES YP 193X AND SMC 7832A ON 07/01/2020 - LKK REF CC6/CTI12000605/Aha3

Your Ref: **CC6/CTI12000605/Aha3 (YP193X)**

Our Ref: **SMC7832A**

Dear Vic,

Please find attached our LOD for your onward action. Original Copy will send to you by **POST**. Please feel free to contact the under mentioned should you require any further information. Your prompt action will be greatly appreciated.

Best Regards,

Ms Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Feb 13, 2020 at 7:13 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Ms Wong,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: MG Solution [mailto:mg3solution@gmail.com]

Sent: Thursday, 13 February, 2020 2:32 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: Your Ref: SMC 7832A - ACCIDENT INVOLVING VEHICLES YP 193X AND SMC 7832A ON 07/01/2020 - LKK REF CC6/CTI12000605/Aha3

Your Ref: **CC6/CTI12000605/Aha3 (YP193X)**

Our Ref: **SMC7832A**

Dear Vic,

We refer to below email, please find attached cctv footage for your reference.

Best Regards,

Ms Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Jan 31, 2020 at 5:14 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sharon,

ACCIDENT INVOLVING VEHICLES YP 193X AND SMC 7832A ON 07/01/2020

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence to prove that our Insured rolled back** (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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