

Vic (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 13 February, 2020 5:38 PM
To: Vic (LKKAuto); Admin A
Cc: Claims Dept of CTI; Chong Boon Sen; Alfred Toh; Chee So Chow
Subject: RE: OUR REF: SNM20D200132/YP193X/CBS - Accident Involving YP193X AND SMC7832A (TP : LKK REF - CC6/CTI20000605/Aha3) on 07/01/2020

LKK REF - CC6/CTI20000605/Aha3
CTPIS REF – SNM20D200132C02/cbs

Dear Vic

Please proceed to negotiate the third party claim at best possible terms based on the video footage.

Best Regards

Alfred

From: [Vic \(LKKAuto\)](#)
Sent: Thursday, 13 February 2020 5:15 pm
To: [Chong Boon Sen](#)
Cc: [Admin A](#); [Alfred Toh](#); [Claims Dept of CTI](#); [Vic \(LKKAuto\)](#)
Subject: RE: OUR REF: SNM20D200132/YP193X/CBS - Accident Involving YP193X(OI : CTI - TBA) AND SMC7832A (TP : LKK REF - CC6/CTI20000605/Aha3) on 07/01/2020

Dear Boon Sen,

We refer further to our below email.

Please find attached TP video footage which shows our Insured vehicle rolled back and collided to the front portion of the stationary TP vehicle.

As such, liability is not to our Insured's favour.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Wednesday, 5 February, 2020 10:33 AM
To: Chong Boon Sen
Cc: Admin A; Vic (LKKAUTO); Alfred Toh; Claims Dept of CTI
Subject: RE: OUR REF: SNM20D200132/YP193X/CBS - Accident Involving YP193X(OI : CTI - TBA) AND SMC7832A (TP : LKK REF - CC6/CTI20000605/Aha3) on 07/01/2020

Dear Boon Sen,

We refer further to the below email.

Please find attached below documents for your reference:

- Marked TP Estimate
- Preliminary Advise

Thank you.



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]
Sent: Monday, 20 January, 2020 2:02 PM
To: Mei Kwan (LKKAUTO); Vic (LKKAUTO)
Subject: RE: OUR REF: SNM20D200132/YP193X/CBS - Accident Involving YP193X(OI : CTI - TBA) AND SMC7832A (TP : LKK REF - CC6/CTI20000605/Aha3) on 07/01/2020

Dear Sir,

Pls find Insured report.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Monday, January 20, 2020 12:22 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200132/YP193X/CBS - Accident Involving YP193X(OI : CTI - TBA) AND SMC7832A (TP : LKK REF - CC6/CTI20000605/Aha3) on 07/01/2020

Dear Boon Sen,

Please revert LKK.

Note : officer in charge – Boon Sen

*** *Kindly quote our reference number when replying.*

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, January 18, 2020 8:52 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP193X(OI : CTI - TBA) AND SMC7832A (TP : LKK REF - CC6/CTI20000605/Aha3) on 07/01/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMC 7832A at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)