

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: April 22, 2020 10:27 AM
To: Chong Boon Sen
Cc: Vic (LKKAuto); Alfred Toh; Claims Dept of CTI
Subject: RE: OUR REF: SNM20D200132/YP193X/CBS - Accident Involving YP193X(OI : CTI - TBA) AND SMC7832A (TP : LKK REF - CC6/CTI20000605/Aha3) on 07/01/2020
Attachments: 1 LKK INSPECTION REPORT.PDF; 2 LKK ADJUSTMENT REPORT.PDF; 3 LKK INSPECTION PHOTOS.PDF; LETTER_TO_OI.PDF; TP_LOD.PDF

Dear Sir,

We refer to the subject matter.

It was reported that Insured driver rolled back and hit third party.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **MG SOLUTION PTE LTD PTE LTD** is as follows:

| TP CLAIMED | | REVISED -TO OFFER |
|---------------------------------|--------------------|------------------------------|
| Cost of Repair (w/gst) | \$ 5,181.30 | \$ 2,354.00 |
| Loss of Use (\$200.00 x 4 days) | \$ 800.00 | \$ 240.00 (4 days X \$60.00) |
| LTA Search Fee | \$ 7.45 | \$ 7.45 |
| | NIL | NIL |
| Proposed Total | \$ 5,988.75 | \$ 2,601.45 |

Breakdown of days is as follows:

| | |
|---------------------|---------------|
| Recommended days | 3 Days |
| Weekends / Downtime | 1 Days |
| TOTAL DAYS | 4 Days |

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)
Sent: Thursday, 13 February, 2020 5:14 PM
To: Chong Boon Sen
Cc: Admin A; Alfred Toh; Claims Dept of CTI; Vic (LKKAuto)
Subject: RE: OUR REF: SNM20D200132/YP193X/CBS - Accident Involving YP193X(OI : CTI - TBA) AND SMC7832A (TP : LKK REF - CC6/CTI20000605/Aha3) on 07/01/2020

Dear Boon Sen,

We refer further to our below email.

Please find attached TP video footage which shows our Insured vehicle rolled back and collided to the front portion of the stationary TP vehicle.

As such, liability is not to our Insured's favour.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)
Sent: Wednesday, 5 February, 2020 10:33 AM
To: Chong Boon Sen
Cc: Admin A; Vic (LKKAuto); Alfred Toh; Claims Dept of CTI
Subject: RE: OUR REF: SNM20D200132/YP193X/CBS - Accident Involving YP193X(OI : CTI - TBA) AND SMC7832A (TP : LKK REF - CC6/CTI20000605/Aha3) on 07/01/2020

Dear Boon Sen,

We refer further to the below email.

Please find attached below documents for your reference:

- Marked TP Estimate
- Preliminary Advise

Thank you.



« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Monday, 20 January, 2020 2:02 PM

To: Mei Kwan (LKKAuto); Vic (LKKAuto)

Subject: RE: OUR REF: SNM20D200132/YP193X/CBS - Accident Involving YP193X(OI : CTI - TBA) AND SMC7832A (TP : LKK REF - CC6/CTI20000605/Aha3) on 07/01/2020

Dear Sir,

Pls find Insured report.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road

#16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Monday, January 20, 2020 12:22 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Mei Kwan (LKKAuto <Meikwan@lkkauto.com>; Vic (LKKAuto <vicalpeh@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200132/YP193X/CBS - Accident Involving YP193X(OI : CTI - TBA) AND SMC7832A (TP : LKK REF - CC6/CTI20000605/Aha3) on 07/01/2020

Dear Boon Sen,

Please revert LKK.

Note : officer in charge – Boon Sen

***** Kindly quote our reference number when replying.**

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, January 18, 2020 8:52 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP193X(OI : CTI - TBA) AND SMC7832A (TP : LKK REF - CC6/CTI20000605/Aha3) on 07/01/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMC 7832A at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)