| assignme Assignme  |                                  |
|--|----------------------------------|
| From (Person): Tan lah Long of C11                         | Date/Time: 9.30n. 200 15.09 p. w |
| Estimated Cost:  | Bill to:                         |
| To Inspect Vehicle No: SL 5 6456 E                         | Insured: GBF 9774E Tel: 90296574 |
| at Workshop m/s Lex build Intunational                     | Tel: 9029 6574                   |
| I Tuas Bay close #104-01/02                                |                                  |
| Policy No: DMKVSIV 30 456619000                            | Claim No: SNM > 5200 119 (02     |
| Sum Insured:   | Excess:                          |
| Make of Vela   | 14.Jan. 200 D.O.A. 20. h. 2019   |
| CA / REV / REP. / REV 24 HRS                               |                                  |
| Date/Time: 9-1-2020 2-34p. M Person Contacted:             | Your Shun Vehicle IN OUT         |
| Date/Time Action/Instruction ( V ) Estimate  SRS 6456E - X | Insperson: 2 Loyang Way          |
| GBF OFFIE - MBAICTING                                      | 19511 1 not - 04/11/2019         |
| 3/1/200 9.04p continued with you                           | ed \$ 6511.93, 73%)              |
| 5 days by eneigh. Che                                      | ed \$ 6511.93, 73%)              |

PER ST RAW

ASSIGNMENT

| Date 14. Jan. 2                           | 020 Veh No: SES LAS               | 6E ((Regn: 0) 07/2019                    |
|---|-----------------------------------|--|
| roin Date:                                | Type: M.Car / M.Cycle (Bus Van /  |  |
| TP WS / TP RES / OD RES / EVA / INV / MV  | Truck / Trailer or                |  |
| Inspect Vehicle No. SBS 6456E             | Make: mercedes Ben                | 12 CHAPO CC 6374                         |
| Workshop m/s Lexbuild International       | Colour green                      | A/C: Insured / Std / NI / NA             |
| 2 Loyang Way                              | Sp.Reading 392875                 | T/Radio: Insured / Std / NI / NA         |
| ured                                      | Eng/No:                           |  |
| licy No                                   | C/No: WEB628083                   | 23125403                                 |
| ims No.                                   | Gen. Cond. Good Fair / Poor / Bu  | mt                                       |
| m Insured: Excess:                        | Steering Inorder Jammed / Leak    | ed / Burnt or                            |
| Client's Record)                          | Brake: (Inorder / Jammed / Leak   | ed / Burnt or                            |
| ske of Veh: 10.00 a.m - 12.00 p.m         | Modi: Nil / S/Rim (STD A/Rim      |  |
| Yong shun-9029 657-                       | 4 Tyre Size: F: 275               | 170R22.5                                 |
| (Policy Condition)                        |                                   | 170 R 22.5                               |
| emark. The veh had commenced its N/S      | O/S BS/DUN/EXNOVA/GY/FS/LD        | ZA / MIC / OHTSU / PIR / SUMI /          |
| repair at the time of inspection.         | TOYO / YOKO pr                    | 0111                                     |
| al. or Market Value:                      | Eront                             | Rear                                     |
| AC Accident Rport Consistent? : Yes or No | R/Bal. # 9 mm                     | R/Bal. 6 / 8 mm                          |
| IA / PR Seen: Consistent? : Yes or No     | L/Bal. 1 1 mm                     | L/Bal. 8 / 8 mm                          |
| st Repairs. 5 days Res.: Yes or No        | D.O.A. 26/12/2019                 | D.O.L 14/1/2020                          |
| um Sum: % 3 Val.: Yes or No               | Survey held at Lexibut            | d International                          |
| ((up))                                    | Des. of Damages : Frt / Rear / (0 | IS INIS I UIC I Rooftop or               |
| CA / REV / REP. / 24 HRS Vehicle:         | IN/OUT OIS YEAR                   |  |
| late. Person Contacted:                   | The U/C / Chassis frame / E       | Body Structure affected due to collision |
| Date / Time Action / Instruction          |                                   |  |
|   |                                   |  |
|   |                                   |  |
|   |                                   |  |
|   |                                   |  |
|   |                                   |  |
|   |                                   |  |
|   |                                   |  |
| DansiTion, File Pass 167 : Prell, Report  | Days Of Repair: 5                 |  |
| 12/2 Mary : Final Report                  | Resurvey No. of Trip: /           | Survey Fee: 330                          |
| ChideFrime, File Return 6/7               |                                   | Fransportation:                          |
| 2   | Add Fee: Site Insp (\$            | 3 - R5_5                                 |
|   | : Interview (\$                   | ) Phobs                                  |
| Europ Jalin 1 2400                        | : Tech. Invs 15                   | OBME                                     |
| Jump / 11 11 11 2400                      | : Weel end 12                     |  |
| /   | -                                 | 101/4 200                                |

## ...CLAIM SUBFOLDER...(New Assignment)

| 1,000                             | Notified:                | Est Submitted     | [Adj.Assessed                  | AGE RUIS     | Adj Sub                   | enitted. | The Applican       | Status    |                 |           |
|-----------------------------------|--------------------------|-------------------|--------------------------------|--------------|---------------------------|----------|--------------------|-----------|-----------------|-----------|
| Main                              | 09 Jan 2020              |                   | 09 Jan 2020<br>15:09<br>Assign |              |                           |          |                    |           | ssignme<br>Case | nt        |
| ,                                 | tain                     | Re                | ference                        |              | Claim Details             |          | Documen            | its       | ٦ -             | Show All  |
|                                   | BFOLDER DE               | TAILS             |                                |              |                           | [Create  | ed by insurer]     |           |                 |           |
| Insured:<br>Main<br>Claimant:     | GO AHEA                  | D SINGAPORE PT    | ELTD, Co. R                    | eg. No.; 201 | 1541900C                  |          |                    |           |                 |           |
| Vehicle Reg.<br>No.:              | SBS645                   | 6E                |                                |              | Date of Loss:             | 26/12/2  | 1019 10:00 - :59   |           |                 |           |
| Claim Type:                       | pe: TP / SNM20D200119C02 |                   |                                | Policy/Cover | DMCVSN30456619000         |          |                    |           |                 |           |
| Vehicle Reg.<br>No.<br>(Insured): | GBF9724                  |                   |                                |              | Policy No.<br>(Claimant): | D-19094  | 4111MFBP           |           |                 |           |
| Repairer:                         | Lexhulld                 | International Dte | 1 tel (tune) (N                | 0) 11 7      | Excess:                   | 5\$350.0 |                    |           |                 |           |
| Handling<br>Insurer:              |                          |                   |                                |              |                           |          | st Star, 636996 Tu |           | 8961931         |           |
| Claimant's<br>Insurer:            |                          | apital Insurance  |                                |              |                           |          |                    |           |                 |           |
| Adjuster:                         | LKK Auto                 | Consultants Pte   | Ltd (HQ) - Tel:                | 6256-3561    | [Final Rpt                | due 20/  | (01/2020)          |           |                 |           |
| ASSOCIATI                         | ED MAIL RE               |                   |                                |              |                           |          |                    | View Alt  | Francis .       | c         |
| There are no                      | mail for this            | case.             |                                |              |                           |          |                    | VIEW All  | Compose         | Case Mail |
| ALL ASSO                          | CIATED TAS               | KS=               |                                |              |                           | View Al  | Search Tasks       | Create Ne | w Tark          | Complete  |
| No results.                       | Printity                 | Type Task C       | iroop Subj                     | ect Han      | dler Assign               |          | Completed Or       |           | ited On         | Donn?     |

## Nivitha (LKK Auto)

From:

Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com>

Sent:

Thursday, 9 January 2020 3:05 PM Tien Yong Shun; 'assignments'

To: Cc:

LBI Claims

Subject:

RE: OUR REF: SNM20D200119/GBF9724E/TKL - Accident claims for SBS6456E &

GBF9724E (AC20/001)

#### WITHOUT PREJUDICE

Dear Yong Shun,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK.

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

## Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited, if you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Tien Yong Shun [mailto:yongshun@lexbuild.com]

Sent: Thursday, January 9, 2020 3:00 PM

To: Tan Kah Leong < Kah Leong. Tan@sg.cntaiping.com>

Ce: LBI Claims <claims@lexbuild.com>

Subject: Re: OUR REF: SNM20D200119/GBF9724E/TKL - Accident claims for SBS6456E & GBF9724E

(AC20/001)

Hi kah leong,

We selected Kalvin Ang to survey the vehicle I arrange the vehicle back tomorrow. Please get the surveyor contact me asap

Yong shun - 9029 6574

Assistant Ops Executive
Lexbuild international Pte Ltd

On 9 Jan 2020, at 1:42 PM, Tan Kah Leong < Kah Leong . Tan@sg.cntaiping.com > wrote:

#### Without Prejudice

Dear Yong Shun,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

Regards

## Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Thursday, January 9, 2020 1:27 PM

To: Tan Kah Leong < Kah Leong Tan@sg.cntaiping.com >; Chee So Chow

<sochow.chee@sg.cntaiping.com>; yongshun@lexbuild.com

Ce: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200119/GBF9724E/TKL - Accident claims for SBS6456E &

GBF9724E (AC20/001)

Dear Kah leong.

Please conduct PRS for SBS6456E.

Note: officer in charge - Kah Leong 63896193.

\*\*\* Kindly quote our reference number when replying.

Thank You

Regards.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城

Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter

From: Tien Yong Shun [mailto:yongshun@lexbuild.com]

Sent: Thursday, 9 January, 2020 10:46 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Ce: LBI Claims < claims@lexbuild.com>

Subject: Accident claims for SBS6456E & GBF9724E (AC20/001)

Good afternoon Sir/Mdm,

Attached please find the documents for the above case, our client is filing for a third party claim against your insurer **GBF9724E** 

- 1) Accident Report
- 2) Notice of Accident (AC20/001)
- 3) Authorization to Act
- 4) Accident video Footage

Please contact us to arrange for survey of the above vehicle

Thank you

Best Regards, Tien Yong Shun ( 田水順 )

Assistant Operation Manager (Capability)

Mobile : +65 9029 6574

Email yongshun@lexbuild.com

<image001.jpg>
<image004.jpg>

<PRS.pdf>

## Shiau Chan (LKKAuto)

From:

Tien Yong Shun <yongshun@lexbuild.com>

Sent:

Thursday, 13 February 2020 9:04 PM

To:

Shiau Chan (LKKAuto)

Cc:

SUR

Subject:

RE: FINALISE OF VEHICLE SBS 6456E (DOA: 26/12/2019)

Importance:

High

Good Evening,

We accept your offer \$2,400.00 with 5 working days

Thank you

Best Regards,

Tien Yong Shun (田永順)

Assistant Operation Manager (Capability)

Mobile : +65 9029 6574

Email : yongshun@lexbuild.com



## LexBuild International Pte Ltd

11 Tuas Bay Close, #04-01/02 West Star

Singapore 636996 Tel : +65.6

: +65 6456 3533

Fax : +65 6456 3353 Website : www.LexBuild.com

a new train of thoughts

Save a tree, please don't print this email unless you really need to.







a new train of thoughts

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Thursday, 13 February, 2020 3:22 PM
To: Tien Yong Shun <yongshun@lexbuild.com>

Cc: SUR <sur@lkkauto.com>

Subject: FINALISE OF VEHICLE SBS 6456E (DOA: 26/12/2019)

Dear Yong Shun,

WITHOUT PREJUDICE

Offer final fig \$2,400.00 before GST and 5 repair days.

Kindly confirm.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| Enquire PARF/COE Rebate for Registered Venicle     |                               |  |  |
|--|-------------------------------|--|--|
| Vehicle Owner Particulars                          | Company                       |  |  |
| Owner ID Type:                                     | 900C                          |  |  |
| Owner ID:<br>Vehicle Details                       | 5B56456E                      |  |  |
| Vehicle No.:                                       | No                            |  |  |
| Vehicle to be Exported:                            | 21 Jan 2020                   |  |  |
| Intended Deregistration Date:                      | MERCEDES BENZ                 |  |  |
| Vehicle Make:                                      | CITARO 0530 6.4L AT TURBO ABS |  |  |
| Vehicle Model:                                     | Multicolor                    |  |  |
| Primary Colour:                                    | 2013                          |  |  |
| Manufacturing Year:                                | 902926C1032621                |  |  |
| Engine No.:  | WEB62808323125402             |  |  |
| Chassis No.:                                       | -                             |  |  |
| Maximum Power Output:                              | \$312,919.00                  |  |  |
| Open Market Value:                                 | 01 Jul 2014                   |  |  |
| Original Registration Date:                        | 01 Jul 2014                   |  |  |
| First Registration Date:                           | 017012014                     |  |  |
| Transfer Count:                                    | \$0.00                        |  |  |
| Actual ARF Paid:<br>Intended PARF Rebate Details   | ,                             |  |  |
| PARF Eligibility:                                  | No                            |  |  |
| PARF Eligibility Expiry Date:                      | 40.00                         |  |  |
| PARF Rebate Amount:<br>Intended COE Rebate Details | \$0.00                        |  |  |
| COE Rebate Amount:                                 | \$0.00                        |  |  |
| Total Rebate Amount:                               | \$0.00                        |  |  |
| 21 Inn 2020  |                               |  |  |

The information contained herein is correct as at 21 Jan 2020

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the outsits of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver,
- 3. Information provided must be as <u>Publish and accurate</u> as possible. Any wiful managementation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for Investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available altorisand.

| afonesand.  | The second of the report at the country and in appeal of the appeal of the second reside desirable |
|---|--|
|   | ACCIDENT STATEMENT   |
| Date Of Report  | 02/01/2020 16:02   |
| Date Of Accident  | 26/12/2018 10:55   |
| Exact Location Of Accident  | JLN EUNOS BEF EUNOS FLYOVER  |
| Country/State of Loss   | SINGAPORE  |
|   | DETAILS OF OWN VEHICLE   |
| Vehicle Registration Number   | SBS8458E   |
| Insured/Policyholder  |  |
| Name Of Registered Owner  | GO AHEAD SINGAPORE PTE LTD   |
| Co Reg No   | 2XXXXX900C   |
| Email Address   | NOEMAIL  |
| Mobile Phone No   |  |
| Alternative Phone No  | OFFICE-63847169  |
| Vehicle Particulars   |  |
| Manufacturer  | MERCEDES-BENZ  |
| Model   | CITARO 0530-6.4 L AT TURBO ABS (A)   |
| Exact Purpose for which vehicle was being used at<br>time of accident           | COMMERCIAL PURPOSE   |
| Are you claiming under your own insurance policy<br>for repair to your vehicle? | NO   |
| If No. Please state action to be taken  | THIRD PARTY  |
| Vehicle Category  | BUS  |
| Insurance Company   |  |
| Name of Insurance Company   | MS FIRST CAPITAL INSURANCE LTD   |
| Type Of Coverage  | COMPREHENSIVE  |
| Fleet Policy.   | YES  |
| Policy Number   | D-19094111MFBP   |
| Cover Note Number   |  |
| Driver  |  |
|   |  |

| Cover Note Number    |                      |  |
|----------------------|----------------------|--|
| Driver               |                      |  |
| Name of Driver       | CHEAH WEI CHEAN      |  |
| Work Permit No       | GXXXX811P            |  |
| Date Of Birth        | 10/03/1981           |  |
| Occupation           | OUTDOOR              |  |
| Date Of Driving Pass | 02/05/2013           |  |
| Driving Experience   | 6 YEARS AND 7 MONTHS |  |
| Gender               | MALE                 |  |
| Mobile Number        | (LOCAL) +65-90935066 |  |
| Fax Number           |                      |  |
| Contact Number       |                      |  |
| EMail Address        | NOEMAIL              |  |

411 EUNOS RD 5 Address

#10-132 400411

Was driver an employee of the Insured's Company YES

If No. Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Postcode

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions CLEAR Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by

ambulance?

NO

YES Was any other material or property damaged?

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

YES

NO

30

If Yes, Please state which Police Station

CHAI CHEE NPP Police Station Name

ROAD: BLK 35 CHAI CHEE AVE #01-256/258 POSTCODE: 461035 Police Station Address

COUNTRY: SINGAPORE

TEL NO: - FAX NO Police Station Contact

Was notice of intended Prosecution given?

If Yes, against whom?

#### Circumstances of Accident

WHILE TRAVELLING ON THE 2ND LANE FROM THE EXTREME LEFT OF A 5-LANE RD TOWARDS B/S 72011 - BLK 322 ALONG JLN EUNOS, A GREY NISSAN NV350 THAT WAS TRAVELLING ON THE RIGHT SIDE OF MY BUS SUDDENLY ENCROACHED INTO MY LANE WHERE THE FRONT LEFT MIRROR OF G8F9724E GRAZED AGAINST THE REAR RIGHT PANEL OF MY BUS. I STOPPED MY BUS BY THE SIDE EXPECTING G8F9724E'S DRIVER TO COME DOWN & EXCHANGED PARTICULARS WITH ME. HOWEVER, IT FLED THE SCENE

Attachment(s)

Are accident photos available for attachment? YES Was there any video captured by Car Camera? YES

DIFFERENT FORMAT Remarks/ Reasons

NO Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

**GBF9724E** Vehicle Registration Number

Vehicle Make/Model/Colour GREY NISSAN NV350 PANEL VAN 2.5 5AT 5DR EURO V

FRONT LEFT MIRROR Details Of Properties COMMERCIAL VEHICLE Vehicle Category

Name of Driver

NRIC/Passport Number

2/14/2020

MGAL20000522 / Go Ahead Loyang Pte. Ltd. - HQ ENTRY DATE & TIME: 02/01/2020 16:02 SUBMITTED BY: Chan Weijle

## Your NCD will be affected due to late reporting Actual e-Filling Submission Date & Time: 02/01/2020 16:16

#### SINGAPORE ACCIDENT STATEMENT

E-FILE

#### IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available
  aforesaid.

ACCIDENT STATEMENT

Date Of Report 02/01/2020 16:02

Date Of Accident 26/12/2019 10:55

Exact Location Of Accident JLN EUNOS BEF EUNOS FLYOVER

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SBS6456E

Insured/Policyholder

Name Of Registered Owner GO AHEAD SINGAPORE PTE LTD

Co Reg No 2XXXXX900C Email Address NOEMAIL

Mobile Phone No

Alternative Phone No Office-63847169

Vehicle Particulars

Manufacturer MERCEDES-BENZ

Model CITARO 0530-6.4 L AT TURBO ABS (A)

Exact Purpose for which vehicle was being used at

time of accident

COMMERCIAL PURPOSE

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category BUS

Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy YES

Policy Number D-19094111MFBP

Cover Note Number

Driver

Name of Driver CHEAH WEI CHEAN

 Work Permit No
 GXXXX811P

 Date Of Birth
 10/03/1981

 Occupation
 OUTDOOR

 Date Of Driving Pass
 02/05/2013

Driving Experience 6 YEARS AND 7 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-90935066

E-FILE 2/14/2020

Fax Number

Contact Number

NOEMAIL **EMail Address** 

411 EUNOS RD 5 Address

#10-132

400411 Postcode YES

Was driver an employee of the Insured's Company

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED Type Of Accident

CLEAR Weather Conditions DRY Road Surface

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved

in the accident

NO Was any body injured in the Accident?

Was any injured conveyed to hospital by

ambulance?

NO YES

2

Was any other material or property damaged?

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

30

Details of Police Action

YES Was the accident reported to the police?

If Yes, Please state which Police Station

CHAI CHEE NPP Police Station Name

ROAD: BLK 35 CHAI CHEE AVE #01-256/258 , POSTCODE: 461035 , Police Station Address

COUNTRY: SINGAPORE

TEL NO: - FAX NO: Police Station Contact

NO Was notice of intended Prosecution given?

If Yes, against whom?

#### Circumstances of Accident

WHILE TRAVELLING ON THE 2ND LANE FROM THE EXTREME LEFT OF A 5-LANE RD TOWARDS B/S 72011 - BLK 322 ALONG JLN EUNOS, A GREY NISSAN NV350 THAT WAS TRAVELLING ON THE RIGHT SIDE OF MY BUS SUDDENLY ENCROACHED INTO MY LANE WHERE THE FRONT LEFT MIRROR OF GBF9724E GRAZED AGAINST THE REAR RIGHT PANEL OF MY BUS, I STOPPED MY BUS BY THE SIDE EXPECTING GBF9724E'S DRIVER TO COME DOWN & EXCHANGED PARTICULARS WITH ME. HOWEVER, IT FLED THE SCENE

Attachment(s)

YES Are accident photos available for attachment? Was there any video captured by Car Camera? YES

DIFFERENT FORMAT Remarks/ Reasons:

NO Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

**GBF9724E** Vehicle Registration Number

GREY NISSAN NV350 PANEL VAN 2.5 5AT 5DR EURO V Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

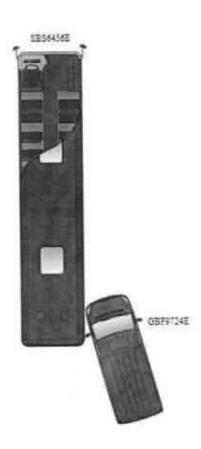
Insurance Company Name

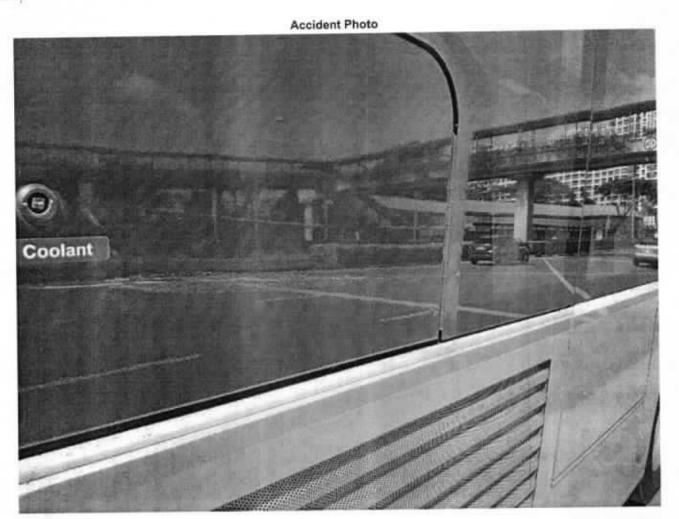
Nature Of Damage

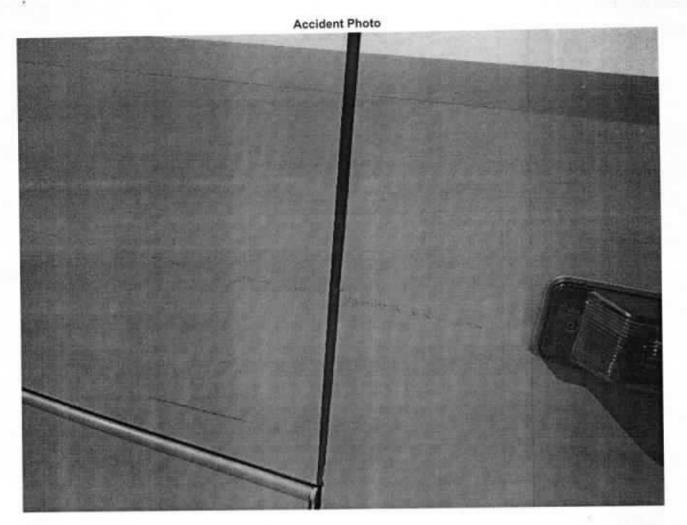
No. Of Passenger (Including Driver)

FRONT LEFT MIRROR COMMERCIAL VEHICLE

#### Sketch Plan









Quotation No.: Q20-OPS-0056

14th Jan 2020

China Taiping Insurance Singapore Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

By Email: claimsdept@sg.cntaiping.com

Attn: Claims Department

Dear Sir/Mdm

# Estimated Cost of Repair job for SBS 6456E (Accident on 26/12/2019, along Jalan Eunos bef Eunos Flyover involving SBS6456E & GBF9724E)

We are pleased to submit herein, our quotation for your consideration.

| S/N | Description  | Qty.                     | Unit Price | Total Price  |
|-----|--|--------------------------|------------|--------------|
| 1   | Supply skilled labour to replace side glass with sealant - Rear RHS last glass panel (scratches) x(R) - Rear RHS 2 <sup>nd</sup> last glass panel (scratches) x(R)   | 3 days                   | \$880.00   | \$2,640.00   |
| 2   | Supply skilled painter & paint material to spraypaint  Rear RHS coolant panel (black)  Rear RHS radiator panel  Rear RHS battery top panel  Rear RHS wheelarc panel  Rear RHS battery panel  Rear RHS battery panel  (3-color, White / Silver / Green) | 5<br>portion<br>(3-days) | \$500.00   | \$2,500.00   |
| 3   | Rear RHS last Glass Panel  | I pc                     | \$1,701.98 | \$1,701.98   |
| 4   | Rear RHS 2 <sup>nd</sup> last Glass Panel  | 1 pc                     | \$1,501.98 | \$1,501.98 🔀 |
| 5   | Rear RHS wheelarc panel  | l pc                     | \$567.97   | \$567.97 X   |
|     |  | to                       | Total      | \$8,911.93   |

Terms and Conditions:

Payment Terms

: 30 days upon invoice

Quotation Validity

: 30 days

Lead-Time

: 6 working day

Price quoted subject to 7% GST

Yours faithfully



Tien Yong Shun

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey beforefalter spray painting
- To display carraged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third pairly survey is on a "Without Prejudice" basis.
- \* 74) (Regal modification(s) is allowed
- Suppomentary item(s) must be resurveyed and is subject to final approval from insurance Company.

Action windged by Repaire

#### LexBuild International Pte. Ltd.

2 Woodlands Sector 1, #05-12 (Woodlands Spectrum 1), Singapore 738068

Tel: (65) 6456 3533, Fax: (65) 6456 3353

Website: www.LexBuild.com, Email: sales@LexBuild.com

Approval by







ROC / CR / GST Reg No: 200004370R

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| Case 1                            | Notified      | Est Submitted    | Adj Assigned                         | Adj Rpt                       | Adj 5    | bmitted          | Ins Auth'ed                                  | Status                               |             |
|-----------------------------------|---------------|------------------|--------------------------------------|-------------------------------|----------|------------------|--|--------------------------------------|-------------|
|                                   | 09 Jan 2020   |                  | 09 Jan 2020<br>15:09<br>Edit Adj Rpt | 5\$2,400.00<br>Edit Estimates | 11000000 | 100.00<br>P. Rpt |  | Pending for<br>Report<br>Cancel Case |             |
|                                   | tain          | R                | eference                             | Claim De                      | tails    |                  | Documents                                    |                                      | Show All    |
| CLAIM SUE                         | FOLDER DE     | ETAILS           |                                      |                               |          | [Created         | by insurer]                                  |                                      |             |
| Insured:                          | -, Co. Re     | g. No.: -        |                                      |                               |          |                  | 11   |                                      |             |
| Main<br>Claimant:                 | GO AHEA       | D SINGAPORE P    | TE LTD, Co. Reg.                     | No.: 201541900C               |          |                  |  |                                      |             |
| Vehicle Reg.<br>No.:              | SBS645        | 6E               |                                      | Date of                       |          |                  | 9 10:00 - :59<br>s and <b>25</b> Days From I | TA Reg Date                          | (Man Yr)]   |
| Claim Type:                       | TP / SNI      | M20D200119C0     | 02                                   | Policy/<br>Note N             |          | DMCVSN30         | 0456619000                                   |                                      |             |
| Vehicle Reg.<br>No.<br>(Insured): | GBF9724       | E                |                                      | Policy (Claim                 |          | D-19094111MFBP   |  |                                      |             |
| * Contract of the                 |               |                  |                                      | Excess                        |          | \$\$350.00       |  |                                      |             |
| Repairer:                         | Lexbuild      | International Pt | e Ltd (tuas) (HQ)                    | 11 Tuas Bay Close,            | #04-01/  | /02 West 5       | tar, 636996 Tuas - Te                        | HI:                                  |             |
| Handling<br>Insurer:              | China Tai     | ping Insurance   | (Singapore) Pte. l                   | .td. (HQ) - Tel: 638          | 9 6111   | [Handle          | d by Tan Kah Leong                           | - 63896193                           |             |
| Claimant's<br>Insurer:            | 124757000     |                  | e Ltd (HQ) - Tel: 6                  |                               |          |                  |  |                                      |             |
| Adjuster:                         | 20/01/2       |                  | Ltd (HQ) - Tel: 62                   | 256-3561 [Handle              | d by PA  | RASURAN          | SHANMUGAM] [                                 | Final Rpt                            | due         |
| ASSOCIAT                          | ED MAIL RE    | CEIVED           |                                      |                               |          |                  | View A                                       | II Compo                             | se Case Mai |
| There are no                      | mail for this | case.            |                                      |                               |          |                  |  | *                                    |             |
| ALL ASSO                          | CIATED TAS    | sks⊟             |                                      |                               | vi       | ew All 1         | Search Tasks   Crea                          | te New Task                          | Complet     |
| Due Date                          | Priority      | Type Task        | Group Subject                        | ct Handler                    | Assigne  |                  | Completed On                                 | Created O                            |             |

#### Claim Documents

\*SBS6456E (SNM20D200119C02)

[GBF9724E]

TP

GO AHEAD SINGAPORE PTE LTD

Dec 26 2019 10:00AM

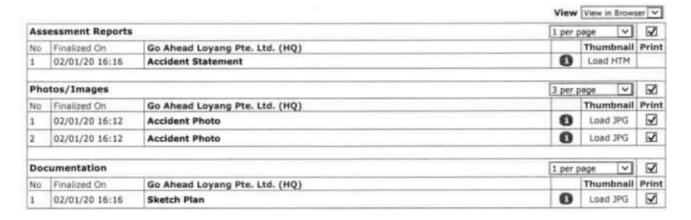
[-]

Lexbuild International Pte Ltd (tuas)

| Ass | essment Reports |  | 1 per page                     | $\sim$       |
|-----|-----------------|--|--------------------------------|--------------|
| No  | Finalized On    | Go Ahead Loyang Pte. Ltd. (HQ)                     | Thumb                          | nail Print   |
| 1   | 02/01/20 16:16  | Accident Statement                                 | ■ Load H                       | TM           |
| Pho | tos/Images      |  | 3 per page                     | 7            |
| No  | Finalized On    | Go Ahead Loyang Pte. Ltd. (HQ)                     | Special contract and Section 1 | nail Print   |
| 1   | 02/01/20 16:12  | Accident Photo [Linked Accident Report Documents.) | € Load 3                       | PG 🗺         |
| 2   | 02/01/20 16:12  | Accident Photo [Linked Accident Report Documents]  | ■ Load J                       | PG 🗹         |
| No. | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                  | Thumb                          | nall Print   |
| 1   | 13/02/20 15:18  | Odometer Reading                                   | ■ Load 3                       | -            |
| 2   | 13/02/20 15:18  | Chassis Number                                     | 1 Load 3                       | PG 🖸         |
| 3   | 13/02/20 15:18  | General View                                       | 1 Load J                       | PG 🗹         |
| 4   | 13/02/20 15:18  | General View                                       | ■ Load 3                       | PG 🔽         |
| 5   | 13/02/20 15:18  | General View                                       | Load 3                         | PG 🔀         |
| 6   | 13/02/20 15:18  | General View                                       | ■ Load 3                       | PG 🗹         |
| 7   | 13/02/20 15:18  | General View                                       | ■ Load 3                       | PG 🗹         |
| 8   | 13/02/20 15:18  | General View                                       | ■ Load 3                       | PG 🔽         |
| 9   | 13/02/20 15:18  | General View                                       | 1 Load 3                       | PG 🐼         |
| 10  | 13/02/20 15:18  | General View                                       | 1 Load J                       | PG 🗹         |
| 11  | 13/02/20 15:18  | General View                                       | ■ Load 3                       | PG 🗹         |
| 12  | 13/02/20 15:18  | General View                                       | ■ Load 3                       | PG 🔽         |
| 13  | 13/02/20 15:18  | General View                                       | 1 Load 3                       | PG 🗹         |
| 14  | 13/02/20 15:18  | General View                                       | ■ Load 1                       | PG 🔽         |
| 15  | 13/02/20 15:18  | General View                                       | 6 Load 3                       | PG 🛂         |
| 16  | 13/02/20 15:18  | General View                                       |                                | PG 😿         |
| 17  | 13/02/20 15:18  | General View                                       | ■ Load 3                       | PG 🔽         |
| 18  | 13/02/20 15:18  | General View                                       | ■ Load 3                       | PG 🔽         |
| 19  | 13/02/20 15:18  | General View                                       | ■ Load 3                       | PG 😾         |
| 20  | 13/02/20 15:18  | General View                                       | 1 Load                         | PG 🔽         |
| 21  | 13/02/20 15:18  | General View                                       | ■ Load 3                       | PG 🔽         |
| 22  | 13/02/20 15:18  | General View                                       | ① Load :                       | PG 🛂         |
| 23  | 13/02/20 15:18  | General View                                       | ■ Load :                       | attents.     |
| 24  | 13/02/20 15:18  | General View                                       | 1 Load                         |              |
| 25  | 13/02/20 15:18  | General View                                       | ■ Load :                       | PG 🛂         |
| 26  | 13/02/20 15:18  | General View                                       | ■ Load :                       | 1000         |
| 27  | 13/02/20 15:18  | General View                                       | 1 Load                         |              |
| 28  | 13/02/20 15:18  | General View                                       | ■ Load                         | -            |
| 29  | 13/02/20 15:18  | General View                                       | ■ Load 2                       | and the same |
| 30  | 13/02/20 15:18  | General View                                       | ■ Load                         | press.       |

| Ass | essment Reports |  | 1 per s | page V    | V         |
|-----|-----------------|--|---------|-----------|-----------|
| No  | Finalized On    | Go Ahead Loyang Pte. Ltd. (HQ)                     |         | Thumbnail | Print     |
| 31  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | V         |
| 32  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | V         |
| 33  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | 3         |
| 34  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | V         |
| 35  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | N         |
| 36  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | V         |
| 37  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | 1         |
| 38  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | <b>V</b>  |
| 39  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | 20        |
| 40  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | V         |
| 41  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | V         |
| 42  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | <b>W</b>  |
| 43  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | V         |
| 44  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | V         |
| 45  | 13/02/20 15:18  | General View                                       | 0       | Load 3PG  | 3         |
| 46  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | V         |
| 47  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | V         |
| 48  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | V         |
| 49  | 13/02/20 15:18  | General View                                       | 0       | Load JPG  | [2]       |
| 50  | 13/02/20 15:22  | Photo After Spray                                  | 0       | Load JPG  | V         |
| 51  | 13/02/20 15:22  | Photo After Spray                                  | 0       | Load JPG  | W         |
| 52  | 13/02/20 15:22  | Photo After Spray                                  | 0       | Load 3PG  | $\square$ |
| Doc | umentation      |  | 1 per   | page 🔻    | <b>V</b>  |
| No  | Finalized On    | China Taiping Insurance (Singapore) Pte. Ltd. (HQ) |         | Thumbnall | Print     |
| 1   | 09/01/20 15:10  | Pre-Repair Survey                                  | 0       | Load PDF  |           |
| No  | Finalized On    | Go Ahead Loyang Pte. Ltd. (HQ)                     |         | Thumbnail | Print     |
| 1   | 02/01/20 16:16  | Sketch Plan [Linked Accident Report Documents]     | 0       | Load JPG  | V         |
|     |                 |  |         |           |           |

#### **Linked Accident Report Documents**



#### **Documents Checklist**

| DOCUMENTS CHECKLIST                          | Reset Save | Print. |
|--|------------|--------|
| There are no document checklists configured. |            |        |
|  |            |        |
|  |            | _      |
|  |            |        |

Merimen e-Claims Page 3 of 3

| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)  |   |
|--|---|
|  | ^ |
|  |   |
| Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties. |   |

#### LKK Auto Consultants Pte Ltd (Co.Reg. No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI20000601/FQF3E2

Date:

**GBF9724E** 

14/02/2020

REFERENCE

China Taiping Insurance Handling Insurer:

(Singapore) Pte. Ltd.

Policy No:

DMCVSN30456619000

Claimant Vehicle

SBS6456E

No:

Insured Vehicle

Date of Loss:

26/12/2019

Nature of Claim: TP

Claim No:

SNM20D200119C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

No:

**SBS6456E** 

Make & Model:

MERCEDES-BENZ CITARO 0530, 6.4 L AT TURBO

Engine No:

Odometer:

902926C1032621

392875 km

Reg. Date:

ABS (A) 01/07/2014 (Man. Year: 2013)

Chassis No:

WEB62808323125402

Colour:

Green 6374 cc

Engine Capacity: Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

275/70 R22.5

Rear Tyre Size:

275/70 R22.5 (D)

Front Left Side: Front Right Side: Continental 9 mm Continental 9 mm

Rear Left Side: Rear Right Side: Continental 8/8 mm Continental 8/8 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS         | Repairer's | Adjuster's | Difference | Diff % |
|------------------------|------------|------------|------------|--------|
| Parts                  | 3,771.93   | 0.00       | 3,771.93   | 100.00 |
| Miscellaneous Items    | 0.00       | 0.00       | 0.00       |        |
| Labour                 | 5,140.00   | 2,400.00   | 2,740.00   | 53.31  |
| Paintwork Labour       | 0.00       | 0.00       | 0.00       |        |
| Towing                 | 0.00       | 0.00       | 0.00       |        |
| Gross Total (S\$)      | 8,911.93   | 2,400.00   | 6,511.93   | 73.07  |
| + GST 7.00/7.00% (S\$) | 623.84     | 168.00     | 455.84     | 73.07  |
| Nett Amount (S\$)      | 9,535.77   | 2,568.00   | 6,967.77   | 73.07  |

INSPECTION

Date of Assignment:

09/01/2020

Date Inspected:

14/01/2020 Inspected At:

2 LOYANG WAY

Repairer: Lexbuild International Pte Ltd

(HQ)

Estimated Period of Repair.

5.0 days

Adjuster Report Page 2 of 4

Adjuster: PARASURAM SHANMUGAM Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

| Referen      | ce   |   |
|--------------|--|---|
| Part Source: |  | (Last Synchronised: 14 Feb 2020)  |
| Parts:       | N/A  | MERCEDES-BENZ CITARO 0530 6.4 L AT TURBO ABS (A) (Model not available in database |
| Labour:      | Repairer's   | (Price-denominated Standard List)   |
| Print Code:  |  | no print-code for SBS6456E)   |
| Validity:    | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |   |
| Further Info | : Items/values r   | not in reference catalogue are prefixed with an asterisk *.                       |

## Recommended Parts

| Qty Part No.       | Particulars                    | Condition   | Repairer's  | Amount   |
|--------------------|--------------------------------|---|---|--|
| 1                  | *REAR RHS LAST GLASS PANEL     | Repair  | 1,701.98FS  | *-FS   |
| 1                  | *REAR RHS 2ND LAST GLASS PANEL | Repair  | 1,501.98FS  | *-FS   |
| 1                  | *REAR RHS WHEELARC PANEL       | Repair  | 567.97 FS   | *-FS   |
| nchise part. S=Spc | Nett                           | Total Parts (S\$)   | 3,771.93  | 0.00   |
|                    | 1 1 1                          | *REAR RHS LAST GLASS PANEL *REAR RHS 2ND LAST GLASS PANEL | 1 *REAR RHS LAST GLASS PANEL Repair 1 *REAR RHS 2ND LAST GLASS PANEL Repair 1 *REAR RHS WHEELARC PANEL Repair 1 chise part. S=SpcNett | 1         *REAR RHS LAST GLASS PANEL         Repair         1,701.98 FS           1         *REAR RHS 2ND LAST GLASS PANEL         Repair         1,501.98 FS           1         *REAR RHS WHEELARC PANEL         Repair         567.97 FS           schise part. S=SpcNett         567.97 FS |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

#### Recommended Labour

| No  | Particulars   | Lab.Type | Repairer's | Amount   |
|-----|---|----------|------------|----------|
| Lab | our Items   |          |            |          |
| 1   | SUPPLY SKILLED LABOUR TO REPLACE SIDE GLASS WITH SEALANT REAR RHS LAST GLASS PANEL (SCRATCHES) REAR RHS 2ND LAST GLASS PANEL (SCRATCHES)  | New      | 2,640,00   | 800.00   |
| 2   | SUPPLY SKILLED PAINTER & PAINT MATERIAL TO<br>SPRAYPAINT REAR RHS COOLANT PANEL (BLACK)<br>REAR RHS RADIATOR PANEL REAR RHS BATTERY TOP<br>PANEL REAR RHS WHEELARC PANEL REAR RHS<br>BATTERY PANEL. (3-COLOR, WHITE / SILVER / GREEN) | New      | 2,500.00   | 1,600.00 |
|     | Gross Labour Cost (S\$)   |          | 5,140.00   | 2,400.00 |

< END OF ESTIMATES >