

No. 22, Jalan Kilang, Singapore 159419 WITHOUT PREJUDICE Tel: (65) 6476 3333 Fax: (65) 6271 5891

Main Office:

Mova Building

www.mova.com.sg

Workshop Dept: Block 1008, Bukit Merah Lane 3, #01-04/06/08/94

Singapore 159722 Tel: (65) 6272 3892 Fax: (65) 6270 8314

Co. Reg. 198904033G GST Reg. M2-0088864-2

Our Ref

: SKR5442A / T100220 : CC4/LPC20000600/R1ha3

Your Ref Date

: 12 March 2020

LONPAC INSURANCE BERHAD 300 Beach Road

#17-04/07 The Concourse Singapore 199555.

ATTN: MOTOR CLAIMS DEPT

Dear Sir/Mdm

ACCIDENT INVOLVING: SKR5442A & GBE4991M

DATE OF ACCIDENT: 06 JANUARY 2020

ALONG: BUKIT BATOK WEST AVE 2

We refer to the above.

We are claiming as per below:

| Grand Total | \$ 7,459.90 |
|--|-------------|
| Loss of Income (\$ _ x _ days) | \$ |
| E-Day License | \$ |
| LTA /GIA Search Fee | \$ 2.00 |
| Medical Fee | \$ |
| Towing Fees | \$ |
| Loss of Rental (\$_120.00_x _16_ days) + 7 % | \$ 2,054.40 |
| Loss of Use (\$ x days) | \$ |
| Cost of Repairs | \$ 5,403.50 |

Documents enclosed:

Car date in: 07.12.2019 Car date out: 22.01.2020

Authorized Repair Days: 06 (TP/OD/WS/Recovery of Incidental Costs)

| X | Invoice | | Certificate of Insurance |
|---|--|---|---|
| | Excess Invoice | X | LTA/GIA Search Bill |
| | Power of Attorney | | Taxi Bill |
| | Police Investigation Report/GIA | | Medical Bill (photocopy) |
| | Copies of NRIC/License of Owner/Driver | | Income Statement |
| X | Rental Bill/Rental Agreement | | E-Day License receipt (photocopy) |
| | Survey Report with Photographs | | Towing Fee (photocopy) |
| | Vehicle Registration Card/COE | | Witness Statement |
| | Letter from Supplier | | Traffic Police Investigation Result |
| X | Copies of NRIC/License of Owner/Driver Rental Bill/Rental Agreement Survey Report with Photographs Vehicle Registration Card/COE | | Income Statement E-Day License receipt (photoc Towing Fee (photocopy) Witness Statement |

^{*} This is a computer generated letter and does not need a signature.





Main Office: Mova Building, No. 22 Jalan Kilang, Singapore 159419. Tel: (65) 6476 3333 Fax: (65) 6271 5891 Website: www.mova.com.sg Workshop: Block 1008, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 159722 Tel: (65) 6272 3892 Fax: (65) 6270 8314

POWER OF ATTORNEY

| ACCIDENT INVOLVING (Owner's Vehicle No | and (Third |
|--|--|
| Party's Vehicle No.) 68E4001M | onalong |
| BUKH BOHOK WEST AVE 2. | |
| BY THIS POWER OF ATTORNEY, *I/We, | suppian vijeyakumar |
| | *NRIC/Passport No (Address)* |
| BLK 421 BUKit Batok West Aver | THE 2 HOZ-157 / 5(650421) |
| | npany incorporate in Singapore and having its registered office at |
| (Address)* | owner of Vehicle Registered No. |
| SKR 5442A | hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, |
| (MOVA) a company incorporated in Singapo | ore and having its registered office at Block 1008 Bukit Merah |
| | on authorized by MOVA to be *my/our Attorney and in *my/our |
| name(s) and on *my/our behalf to do all or ar | |
| Insurance Company) in respect of expenses, etc suffered by *me/us aris 2. For the purpose of such claim(s) as affection, do shall in MOVA absolute discretion, do 3. To collect payment(s) due in respect to be made by way of cheque in favorand discharge thereof. | taken up by *me/us (subject to approval by my the cost of repairs, loss of use/rental and all other costs and sing from the Accident (loss and damage). Dresaid, to appoint solicitors on *my/our behalf as *my/our Attorney eem fit. To f any such claim(s) for the loss and damage, such payment or of MOVA AUTOMOTIVE PŢE LTD and to give a valid receipt execute, sign, seal and deliver all documents whatsoever in |
| | deem necessary for the purpose of settling such claim(s) and osolute discretion of MOVA. |
| *my/our behalf by the Attorney, its agents or valid and effectual to all intents and purposes v | nts and documents done by virtue of this Power of Attorney on any person authorized by MOVA in its behalf shall be as good thatsoever as it is the same had been done or executed by * me/us eby ratify and confirm, all acts, instruments and documents done or its hereby conferred. |
| *I/We hereby further declare that the powers | and authority hereby conferred shall remain irrevocable. |
| *I/We further comfirm that the acceptance by full discharge of my/our claim(s) in respect of | MOVA of the settlement amount in respect of such constitute the such loss and damage. |
| *IN WITNESS WHEREOF. *I/We have hereur | nto to set *my/our hand and seal this day of the month |
| of, Year Two Thousan | d - (20 20). |
| | |
| Signed, Sealed & Delivered By | |
| | |
| | |
| | |

Customer's Name: Supplied Vueyakumar NRIC No: 512161386

Co's Rubber Stamp, where applicable.

Insurer's copy

*delete as appropriate.



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC05/022893

DATE

: 03 JUNE 2020

The acceptance of this offer is without prejudice to any personal injury claim/insure's claim/expenses

DISCHARGE VOUCHER

I/We, MOVA AUTOMOTIVE PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SKR 5442A the sum of Singapore Dollar Six Thousand Four Hundred and Fifty Only (\$6,450.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKR 5442A and GBE 4991M on 06 January 2020 along BLK 421 BT BATOK WEST AVE 2 OPEN CARPARK.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE) against all claims and any claims BHD/Y-5G BUILDERS PTE LTD whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to MOVA AUTOMOTIVE PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

Suppian Vueyakumar Name of vehicle owner /Date



Main Office:

Mova Building No. 22, Jalan Kilang, Singapore 159419 Tel: (65) 6476 3333 Fax: (65) 6271 5891 www.mova.com.sg

Workshop Dept: Block 1008 Bukit Merah Lane 3 #01-04/06/08/94 Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

Co. Reg. 198904033G GST Reg. M2-0088864-2

137278

NISSAN SYLPHY 1.5

SKR5442A

C.O.D Days

Veh Model :-

Tax#

Page #

Veh#

CK633455

JOB#

:- T100220

ACC. Date :-

06/01/20

Terms

Remarks

Attention :- XA025

No.

300 BEACH ROAD

SINGAPORE 199555.

Tax Invoice

LONPAC INSURANCE BHD

#17-04/07 The Concourse

12/06/2020

Qty

U.Price

Amounts S\$

Lump Sum Amount

Description

5,050.00

E. & O.E

AMOUNT S\$

5,050.00

GST @ 7 %

353.50

AMOUNT DUE S\$

5,403.50

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD



ISLAND RECOVERY SERVICES Cash Sales/ Work Order

Blk 3026, Ubi Road 1 #04-146 Singapore 408719

GST Reg.No: M90370499P Telephone: 6747 7400 Facsimile: 6844 7233

MIS: MOVA AUTOMOTIVE PTE LTD

Email: islandrecovery@ymail.com Web: www.islandrecovery.com.sg Co. Reg. 53120055L

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| Vehicle No. SKR5447A | | NISSON SESUIPMIN. | . 1 |
|----------------------------|-------------|-------------------|-----|
| From: 421 BUKIT Batok WEST | Time Start: | | |
| To 1008 BUKIT MBMA LANGS | Time End: | | |
| Remarks: | | | |

| ☐ Dismantle Shaft / | Using King Dolley |
|---------------------|----------------------------|
| Crane Up / Winch | M Basement / Multi Carpark |
| M Accident | Change Tyres /Jump Start |

| Accident | Use Car Carrier | rier | 1 |
|---|--|------------|-------|
| Crane Up / Winch Out | Open Door | | |
| Dismantle Shaft / Brake | □ Loaded | AMOUNT S\$ | S) |
| | | GST S\$_ | 3.5 |
| | acceptance of the control of the con | TOTAL S\$ | 53.50 |
| Se de la constant de | | \$ 855.2 | |

3.50



Island Recovery Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdemeanour to your

Important Note:

Received By

vehicle whilst being transported.



AUTOMOTIVE PTE LTD

Website: www.mova.com.sg

Automotive Pte Ltd Main Office: No. 22 Jalan Kilang, Singapore 159419 Bukit Merah Branch: Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122 Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792 Tel: **(65) 6476 3333** Fax: **(65)** 6270 8314 24 Hours Breakdown Service: (65) 9799 8888 Bedok Branch: 219 Bedok Central #01-138, Singapore 460219

RENTAL AGREEMENT

RANO.: I 12682

| Co. Reg. No.: 19 | 78904033G Tel: (65) 6 | 6604 7877 | , | | 1.54069 |
|---|--|--|------------------------|--|--|
| | RENTAL DETAILS | | | INSURANCE EXCESS AN | IOUNT |
| Vehicle Make/Model: | TOYOTA ALTIS | Vehicle No: 97V 546 2 H | Singapore | Malaysia Malaysia | Signature |
| Date/Time Out: | 7-1-20 | 13.00 | S\$ 2500. | 00 S\$ 2500.00 | 1/2 |
| Petrol Level Out: | E 1/8 (1/4) 3/8 1/2 | 5/8 3/4 7/8 F | Per Accide | | W.C. |
| Date/ Time In: | 22/1/20 | 3 pm | | Charges | 0 |
| Petrol Level In: | E 1/8 1/4 3/8 1/2 | 5/8 3/4 7/8 F | Months (| ©\$ Per Month | |
| Change Over 1: SKX | 706 B Date: 21/0 | 1 20 Initial: | | ©\$ 600 Per Week | 1200 |
| Change Over 2: | Date: | Initial: | 16 Days | @\$ 100 / De Per Day | 1920 500 |
| KM Out: 23 | 2026 KM In: | 1666 82 | Hours @ | ②\$ Per Hour | |
| | HIRER DETAILS | | | Sub-Total | |
| Named Hirer | | | Less Discount | % | |
| Name: | Supplian Vijey | akumar | R | Rental Charges | |
| Address: | APTIBUKIT BOTOK | West Avenue 2 | CDW @\$ | per day / week / month | |
| | # 02-157 | · | PAI @\$ | per day / week / month | |
| | Singapore 650 | 421 | Petrol Top-Up | | |
| Identity Card No: | 512161386 | | Misc Charges | | - 20 (a) QF |
| Date of Birth: | 07-06-1956 | | 001 (() | Total 2054-4 | 134.40 98-00 |
| Driving License: | | | MCA / MACTER CARR / | AMEX CASH / COMPANY BILLING / OTHER | |
| Country of Issue: | 317161386 | | | | |
| Tel: | (HP) 811) 7334 | (O) | | Pre-Payment | 1 |
| Nationality: | 100, | (0) | | ment and Deposit | |
| Effective Date: | sincaporado | | | Refunded/ Due e of Refund | |
| | 12 1761 1987 | | | or Returna | |
| Additional Hirer | <u> </u> | | Remarks: | | |
| Name: | | | cla | MS/ EKR5442A | / Emy |
| Address: | | | | , | , , |
| | | | Invoice No: | | Ref. No: |
| | | | Checked Out By | y: Checked In By: | Checked By: |
| Identity Card No: | | | | | |
| Date of Birth: | | | | | |
| Driving License: | | | Sa | les-In Charge: | HEIDI |
| Country of Issue: | | | Past 3 years acc | cidents YES NO | alaman Na Wissell Community of the |
| Tel: | (HP) | (O) | | | |
| Nationality: | | | | | |
| Effective Date: | | | | | |
| ifter the conclusion of my redit card voucher given a | rental riot restricted to parking or tabove. All above information given | ended on both sides of this Vehicle R traffic infringements during my perio by me are true in connection to this | d of hire. I will agre | also agreed that if there is any or led that these outstanding paym | utstanding amount payab ent be billed to my charg |
| lirer's Signatory / Con | mpany Stamp (if corporate hire | er) Authoris | sed Manager Sig | nature | Date & Time |

IMPORTANT

1. Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.

2. All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.

3. In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.

4. The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.

5. All traffic infringements and summons (if any) are the responsibility of the Hirer.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-20-003207

Date of Request:

07/01/2020

Your Ref No:

Online Purchase

Mova Automotive Pte Ltd Blk 1008, #01-04/06/08/94 Bukit Merah Lane 3 Singapore 159722

Dear Sir/Madam,

Enquiry Date

07/01/2020

Enquiry By

Enny

TP Vehicle No.

GBE4991M

Accident Date

06/01/2020

| Enquiry Result | | | | |
|----------------|----------------------|-----------------------|------------------|--|
| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. | |
| GBE4991M | Lonpac Insurance Bhd | 29/08/2019-28/08/2020 | +65 62507388 | |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-20-003207

Date of Request:

07/01/2020

020

Your Ref No:

Online Purchase

Mova Automotive Pte Ltd Blk 1008, #01-04/06/08/94 Bukit Merah Lane 3 Singapore 159722

Dear Sir/Madam,

Enquiry Date

07/01/2020

Enquiry By

Enny

TP Vehicle No.

GBE4991M

Accident Date

06/01/2020

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

Jasper Chua (LKK Auto)

From:

GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent:

Wednesday, 3 June 2020 10:40 AM

To:

Jasper Chua (LKK Auto)

Cc: Subject:

MT_Claim_SG RE: <SEEK MANDATE> TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2 - LKK REF CC4/LPC20000600/R1ha3

[External Confidential]

Lonpac External - Confidential

Dear Jasper,

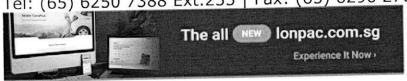
Our file is 19/20/20/VC05/022893

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]

Sent: Wednesday, 3 June 2020 10:36 am

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: <SEEK MANDATE> TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020

AT BUKIT BATOK WEST AVE 2 - LKK REF CC4/LPC20000600/R1ha3 [External Confidential]

Dear Gerald,

Can we get the LONPAC claim number for this case?

Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: May 12, 2020 6:09 PM

To: Jasper Chua (LKK Auto) < jasperchua@lkkauto.com>

Cc: MT_Claim_SG < mt_claim@lonpac.com>

Subject: RE: <SEEK MANDATE> TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020

AT BUKIT BATOK WEST AVE 2 - LKK REF CC4/LPC20000600/R1ha3 [External Confidential]

Lonpac External - Confidential

Dear Jasper,

You may proceed as proposed but for loss of use, we proposed to offer 10 days.

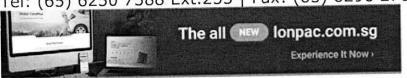
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]

Sent: Tuesday, 12 May 2020 4:32 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT_Claim_SG < mt_claim@lonpac.com >; Vic (LKKAuto) < vicalpeh@lkkauto.com >

Subject: RE: <SEEK MANDATE> TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020

AT BUKIT BATOK WEST AVE 2 - LKK REF CC4/LPC20000600/R1ha3 [External Confidential]

Dear Gerald,

We refer further to the below email.

Please be informed that TP 's vehicle was towed in 7 Jan, surveyed on 9 Jan, authorised on 17 Jan and discharged on 22 Jan.

As such, we revise our proposal to the TP repairer as below:

| TP CLAIN | 1ED | REVISED - TO OFFER |
|--|-------------|------------------------------|
| Cost of Repair (w/gst) | \$ 7,951.17 | \$ 5,403.50 |
| Loss of Rental w/gst (\$120 x 16 days) | \$ 2,054.40 | \$ 1100.00 (\$100 x 11 days) |
| GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Towing Fee | \$ 53.50 | \$ 53.50 |

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: <u>jasperchua@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: April 18, 2020 3:37 PM

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT_Claim_SG < mt_claim@lonpac.com >; Admin A < admin-a@lkkauto.com >; Vic (LKKAuto)

<vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: <SEEK MANDATE> TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020

AT BUKIT BATOK WEST AVE 2 - LKK REF CC4/LPC20000600/R1ha3 [External Confidential]

Dear Gerald,

We refer further to the below email.

Please be informed that TP repairer had amended their LOD and submitted further claim for the Towing Fee (please see attached email and documents).

As such, we revise our proposal to the TP repairer as below:

| TP CLAIMED | | REVISED - TO OFFER |
|--|--------------|----------------------------|
| Cost of Repair (w/gst) | \$ 7,951.17 | \$ 5,403.50 |
| Loss of Rental w/gst (\$120 x 16 days) | \$ 2,054.40 | \$ 856.00 (\$100 x 8 days) |
| GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Towing Fee | \$ 53.50 | \$ 53.50 |
| TOTAL | \$ 10,061.07 | \$ 6,315.00 |

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.