

## Vic (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 20 March, 2020 12:48 PM  
**To:** Vic (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: <SEEK MANDATE> TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2 - LKK REF CC4/LPC20000600/R1ha3 [External Confidential]

## Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

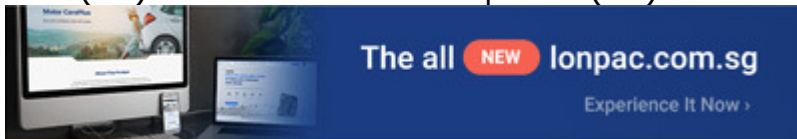
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Saturday, 14 March 2020 1:08 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** <SEEK MANDATE> RE: TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2 [External Confidential] - LKK REF CC4/LPC20000600/R1ha3

**Your Ref:** TBA

**Our Ref:** CC4/LPC20000600/R1ha3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES GBE 4991M (OI) AND SKR 5442A (TP) ON 06/01/2020

We refer to the subject matter and to the assignment dated 9<sup>th</sup> January 2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle collided to the parked TP vehicle while moving out from the car park lot.

As such, in view of BOLA 23, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**MOVA AUTOMOTIVE PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 7,951.17	\$ 5,403.50
Loss of Rental w/gst (\$120 x 16 days)	\$ 2,054.40	\$ 856.00 (\$100 x 8 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 10,007.57</b>	<b>\$ 6,261.50</b>

**TP VEHICLE DETAILS:**

**MARKET VALUE : \$14,000.00 (est)**

**LTA REBATE : \$ 6,851.00 (est)**

**NETT VALUE : \$ 7,149.00 (est)**

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	6 days
Weekend / Downtime	2 days
<b>TOTAL</b>	<b>8 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Mei Kwan (LKKAuto)

**Sent:** Saturday, 18 January, 2020 9:44 PM

**To:** 'GERALD POH WEE BIN'

**Cc:** 'MT\_Claim\_SG'; Vic (LKKAuto); Admin A

**Subject:** RE: TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2 [External Confidential]

**LPC ref:** TBA

**LKK REF:** CC4/LPC20000600/R1ha3

Dear Sirs / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 9 January 2020 10:08 AM

**To:** 'GERALD POH WEE BIN'; assignments; Admin A

**Cc:** 'MT\_Claim\_SG'

**Subject:** RE: TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

*Wishing you a Happy and Prosperous Lunar New Year*



Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 9 January, 2020 8:22 AM

**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'Nitha' <[nitha@mova.com.sg](mailto:nitha@mova.com.sg)>

**Subject:** FW: TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2 [External Confidential]

**Lonpac External - Confidential**

Dear Nivitha,

Kindly proceed accordingly.

Our insured has not lodged the accident report.

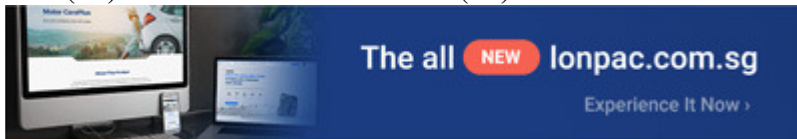
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Nitha [<mailto:nitha@moval.com.sg>]

**Sent:** Wednesday, 8 January 2020 5:48 pm

**To:** MT\_Claim\_SG

**Cc:** 'Billy'; 'Enny'; 'Nabilah'

**Subject:** TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2

Dear Sir/Madam,

Good day

REF : GBE4991M

Kindly assist revert officer in charge and arrange survey on 09/01/2020 Thursday at Fan Yoong.

Thank you

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

