

Jasper Chua (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: May 12, 2020 6:09 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2 - LKK REF CC4/LPC20000600/R1ha3 [External Confidential]

Lonpac External - Confidential

Dear Jasper,

You may proceed as proposed but for loss of use, we proposed to offer 10 days.

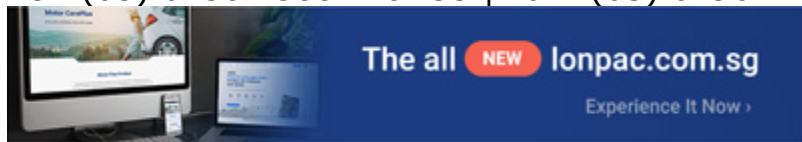
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]

Sent: Tuesday, 12 May 2020 4:32 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: <SEEK MANDATE> TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2 - LKK REF CC4/LPC20000600/R1ha3 [External Confidential]

Dear Gerald,

We refer further to the below email.

Please be informed that TP 's vehicle was towed in 7 Jan, surveyed on 9 Jan, authorised on 17 Jan and discharged on 22 Jan.

As such, we revise our proposal to the TP repairer as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 7,951.17	\$ 5,403.50
Loss of Rental w/gst (\$120 x 16 days)	\$ 2,054.40	\$ 1100.00 (\$100 x 11 days)

GIA Search Fee	\$ 2.00	\$ 2.00
Towing Fee	\$ 53.50	\$ 53.50
TOTAL	\$ 10,061.07	\$ 6,559.00

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: April 18, 2020 3:37 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: <SEEK MANDATE> TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2 - LKK REF CC4/LPC20000600/R1ha3 [External Confidential]

Dear Gerald,

We refer further to the below email.

Please be informed that TP repairer had amended their LOD and submitted further claim for the Towing Fee (please see attached email and documents).

As such, we revise our proposal to the TP repairer as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 7,951.17	\$ 5,403.50
Loss of Rental w/gst (\$120 x 16 days)	\$ 2,054.40	\$ 856.00 (\$100 x 8 days)
GIA Search Fee	\$ 2.00	\$ 2.00
Towing Fee	\$ 53.50	\$ 53.50
TOTAL	\$ 10,061.07	\$ 6,315.00

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 20 March, 2020 12:48 PM

To: Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: <SEEK MANDATE> TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2 - LKK REF CC4/LPC20000600/R1ha3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

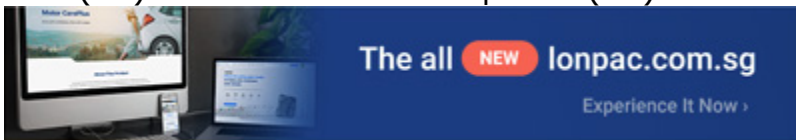
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Saturday, 14 March 2020 1:08 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> RE: TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2 [External Confidential] - LKK REF CC4/LPC20000600/R1ha3

Your Ref: TBA

Our Ref: CC4/LPC20000600/R1ha3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES GBE 4991M (OI) AND SKR 5442A (TP) ON 06/01/2020

We refer to the subject matter and to the assignment dated 9th January 2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle collided to the parked TP vehicle while moving out from the car park lot.

As such, in view of BOLA 23, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**MOVA AUTOMOTIVE PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 7,951.17	\$ 5,403.50
Loss of Rental w/gst (\$120 x 16 days)	\$ 2,054.40	\$ 856.00 (\$100 x 8 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 10,007.57	\$ 6,261.50

TP VEHICLE DETAILS:

MARKET VALUE : \$14,000.00 (est)

LTA REBATE : \$ 6,851.00 (est)

NETT VALUE : \$ 7,149.00 (est)

Breakdown of days is as follows:

Our surveyor's recommended days to repair	6 days
Weekend / Downtime	2 days
TOTAL	8 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Mei Kwan (LKKAuto)

Sent: Saturday, 18 January, 2020 9:44 PM

To: 'GERALD POH WEE BIN'

Cc: 'MT_Claim_SG'; Vic (LKKAuto); Admin A

Subject: RE: TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2 [External Confidential]

LPC ref: TBA

LKK REF: CC4/LPC20000600/R1ha3

Dear Sirs / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 9 January 2020 10:08 AM
To: 'GERALD POH WEE BIN'; assignments; Admin A
Cc: 'MT_Claim_SG'
Subject: RE: TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 9 January, 2020 8:22 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Nitha' <nitha@nova.com.sg>
Subject: FW: TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2 [External Confidential]

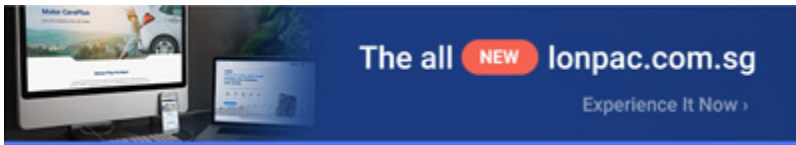
Lonpac External - Confidential

Dear Nivitha,

Kindly proceed accordingly.

Our insured has not lodged the accident report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Nitha [<mailto:nitha@moval.com.sg>]

Sent: Wednesday, 8 January 2020 5:48 pm

To: MT_Claim_SG

Cc: 'Billy'; 'Enny'; 'Nabilah'

Subject: TP CLAIMS - SKR5442A AGAINST GBE4991M DOA 06/01/2020 AT BUKIT BATOK WEST AVE 2

Dear Sir/Madam,
Good day

REF : GBE4991M

Kindly assist revert officer in charge and arrange survey on 09/01/2020 Thursday at Fan Yoong.

Thank you

Best Regards,
Nitha
Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

