

Jia Le (LKK Auto)

From: Hock Ann (LKK Auto)
Sent: Friday, 26 June 2020 5:31 PM
To: Dynamic Autowork
Cc: Jia Le (LKK Auto); Adrian Ling (LKKAuto); Admin A
Subject: Re: SFM 8189Y FINALIZATION CONCLUSION CLOSE CASE.

Dear Michelle ,

warm reminder: refer back the last email and our conversation over the phone and 3 times reminder your , as we could not compromise on the finalized amount this case we already submit to insurance at LUMP/SUMP and close case.

conclusion amount L/SUMP COR \$6600 DOR 5 DAYS.

hope cooperate and attention.

thanks.

Best Regards,
Hock Ann | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Sent: Thursday, June 18, 2020 4:00 PM
To: Dynamic Autowork <dynamicautowork@gmail.com>
Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SFM 8189Y FINALIZED (THIRD REMINDER)

Hi michelle,

Good day, warm reminder Regarding our recent second email and content on 13/4/20 to let you know that the leaders have determined and passed the management audit and adjusted the cost repair.

noted : Your required this amount \$ 9.5 , sorry it's impossible.

please take noted.

in conclusion final amount is \$ 6600 ,we close this amount (L/ sump) repair.

COR \$ 6600

DOR 5 DAY

thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dynamic Autowork <dynamicautowork@gmail.com>

Sent: Monday, April 13, 2020 5:29 PM

To: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SFM 8189Y FINALIZED (SECOND REMINDER)

Dear Hock Ann,

Please pass my case to Mr Adrian

I already told Mr Adrian

On Thu, Apr 9, 2020 at 7:29 PM Hock Ann (LKK Auto) <HockAnn@lkkauto.com> wrote:

Dear michelle,

Good day, first let you know one thing about the case is my handle that they already refer and pass management audit checked and adjustment parts cost before finalized this amount,

in conclusion final amount is \$ 6.6 k .

noted : Your required this amount \$ 9.5k , sorry it's impossible

please take noted.

thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dynamic Autowork <dynamicautowork@gmail.com>

Sent: Wednesday, April 8, 2020 3:08 PM

To: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>

Subject: Re: SFM 8189Y FINALIZED (SECOND REMINDER)

Dear Hock Ann,

Pricing too much different .
We not agreed for your cost of repair.
Can we close at \$9,500 (5days)?
Adrian told me you at Malaysia.
Can you ask Adrian help u handle the 2 case you survey?

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Thank You.

Yours Sincerely,

Michelle
HP : 9856 4815

8 Kaki Bukit Avenue 4
#08-09Premier @ Kaki Bukit
Singapore (415875)
Tel : 6341 6789
Fax : 6341 6778

On Wed, Apr 8, 2020 at 2:58 PM Hock Ann (LKK Auto) <HockAnn@lkkauto.com> wrote:

Dear michelle,

Good day, kindly refer vehicle SFM 8189Y BMW X3 second reminder finalized total L/SUMP amount send on (20 march 2020)

COR - \$ 6600

DOR - 5 DAYS

kindly refer, if agree .

please reply update soon asap.

thanks.

Best Regards,
Hock Ann | Assistant Automotive Assessor
LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>

Sent: Friday, March 20, 2020 1:45 PM

To: Dynamic Autowork <dynamicautowork@gmail.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SFM 8189Y PENDING FINALIZED CASE

Dear michelle ,

Good day , Kindly attached refer SFM 8189Y BMW X3 finalized updated calculate adjustment on 20.3.2020

total amount L/SUMP repair cost,

COR - \$ 6600

DOR – 5 DAYS

if agree total L/SUMP amount and repair days, will be to close case.

Please reply update soon asap

Thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(4089

From: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>

Sent: Friday, March 20, 2020 10:31 AM

To: Dynamic Autowork <dynamicautowork@gmail.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SFM 8189Y PENDING FINALIZED CASE

Dear michelle,

Good day, received estimate i already pass to management checking parts price before update finalized to yours soon .

Thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(40893

From: Dynamic Autowork <dynamicautowork@gmail.com>

Sent: Thursday, March 5, 2020 8:06 AM

To: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>

Subject: SFM8189Y (Finalize)

Dear Hock Ann,

Please refer to attach after repair photo.
Can we close the case at \$9,850 (5days)?

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Thank You.

Yours Sincerely,

Michelle
HP : 9856 4815

8 Kaki Bukit Avenue 4
#08-09Premier @ Kaki Bukit
Singapore (415875)
Tel : 6341 6789
Fax : 6341 6778

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Thank You.

Yours Sincerely,

Michelle
HP : 9856 4815

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