



FIRST CAPITAL INSURANCE LTD

36 Robinson Road #16-01 City House Singapore 068877

Attn: Motor Claims Department

DATE: 05/03/2020

Your Ref : SHA525C

Car Regn No: SJG3131E

Accident involving SJG3131E & SHA525C on 26/12/2019

Direct Settlement Claim

Dear Sirs

The repairs have been completed for SJG3131E. We submit the following documents for

your perusal:

1) Invoice No: 13205670

10,808.94 2) Loss of Use (\$180.00 x g days) 1,440.00

3) Letter of Authority

4) Discharge voucher signed by client

TOTAL \$ 12,248.94

Please pay Stuttgart Auto Pte Ltd the sum of \$12,248.94 as soon as possible and mail your cheque to 12 Sungei Kadut Avenue Singapore 729648.

Yours faithfully,

Stephanie Loke

Manager - Service & Development

DID: 63310686 FAX: 63310690

e-mail: stephanie.loke@eurokars.com.sg

Aftersales Centre

27A Tanjong Penjuru Singapore 609042 Telephone: (65) 6331 0700



LETTER OF AUTHORISATION

In the matter of an accide	nt involving n	notar vehicles	2143131E		and SHA	5251
on 26/12/2019			Boulerard			100 m 5 1 1 30 m 2 m 2 m 2 m 2 m 2 m 2 m 2 m 2 m 2 m
						200 (See annual (S
I/We, Chua Kheng	Yeng J	ennie the	owner of vehicle reg	istration numbe	or S14 313	1E
at the material time of ac my/our vehicle in the ab appointed by the insurers	ove accident	in accordance	gart Auto Pte Ltd to	proceed with	the repairs to the	damages caused to
I/We authorise Stuttgart the other party/parties or me/us arising from the acc Pte Ltd) due to me/us in o	alternatively (oldent, and to	inder the insuri receive payme	ance policy taken up nt (such payment to	by me/us in res be made by wa	spect of the cost of	of repairs suffered by
Stuttgart Auto Pte Ltd documents/discharge vou	and/or its r chers regardi	epresentative	are hereby authori Ialm.	sed as my ab	torney to execut	te and/or sign any
I/We further confirm that constitute the full discharg	the accoptance of my/our	nce by Stuttga claim in respec	rt Auto Pte Ltd of to t of such loss and da	he settlement e image.	amount in respec	t of such claim shall
I/We hereby declare that a valid and effectual to all in	ell acts and d	ocuments dans poses whatsoe	e by virtue of this Le ver as if the same ha	etter of Authoris ad been done or	sation on my/our executed by me/	behalf shall be good 'us in person.
Dated the 10 day	of O)	2020			
	wholester in make the subsequence of	TO THE PARTY OF TH	the Market	.091	700	SUTTGA
Rece	erl	lee	~		Janic	e Sun
Owner Name and Signature	chuq k	heng Yang	Jennie	W	itness Name and	Signature
MRIC NO.: 301284111	-1			NE	RIC No.:	



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580

Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

DISCHARGE RECEIPT

CLAIM REFERENCE

D20000042MFSH

ACCIDENT DATE

26/12/2019

ACCIDENT LOCATION

CENTRAL BOULEVARD

INSURED

CITYCAB PTE LTD

INSURED DRIVER

LOW CHIEN HIONG

INSURED VEHICLE

SHA 525C

INVOLVED PARTY

SJG 3131E

SETTLEMENT SUM

\$12,008.94

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1, is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest.

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: CHUA KHENG YENG JENNIE

Signature and Date

10 8407 212

WITNESS : YUI VIVIEN

Signature and Date

10 SEPT 2020



INSURANCE INVOICE

GST Reg No: M90364005A

CODE: F0020 FIRST

CUSTOMER: First Capital Insurance Limited

36 Robinson Road #16-01 City House Singapore 068877

MODEL: Macan S

CHASSIS NO: WP1ZZZ95ZFLB67021

ENGINE NO: 018199

DESCRIPTION: 3rd Party Claim

PAGE NO:

13205670 DOCUMENT NO:

JOB NO: 54422

DATE IN: 10/02/2020 DATE PRINTED: 27/02/2020 CSO/OP CODE: Janice Syn SVC MNT EXP: 14/03/2020 EXT. WTY: 16/03/2022 SJG3131E REGN NO: REGN DATE: 16/03/2015 MILEAGE: 46338

Item	Description	Unit	U/Price	Disc%	Con%	Amount
	DOOR TRIM REAR BLACK LH	1	529.70	10.00		476.73
P5B-853-5631E0	SILL COVER	1	242.30	10.00		218.07
95B-857-993-A -	Sound absorber	2	34.70	10.00		62.46
95B-601-025-DB-8Z8	ALLOY WHEEL	1	1419.20	10.00		1277.28
NOTES	P CLAIM AGAINST FCI			0.00		0.00

Parts	4,131.81	Net	10101.81
Sundries	0.00	G.S.T. 7%	707.13
Labour	5,970.00	Total	10808.94
Menus	0.00	Paid	0.00
		Amount Due	10808 94

All major repaired parts stated above are covered under a 24 months warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days failing which STUTTGART AUTO PTE LTD reserved the rights to dispose of these parts without further notice. Proof of Payment is only valid if this invoice is stamped 'PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

> CASH / NETS / AMEX / VISA / MASTER NO:

Customer Signature

(4) Stuttgart Auto Pte Ltd Eurokars Group Company Reg. No. 198403740N

Porsche Centre Singapore 29 Leng Kee Road, Singapore 159099 Tel: (65) 6472 4433

Aftersales Centre 27A Tanjong Penjuru, Singapore 609042 Tel: (65) 6331 0700

STUTTGART AUTO PTE LTD

Authorised Signature

ORIGINAL COPY

Corporate Head Office 12 Sungei Kadut Avenue, Singapore 729648 Tel: (65) 6363 0911 Fax: (65) 6363 3911



INSURANCE INVOICE

GST Reg No: M90364005A

PAGE NO:

13205670 DOCUMENT NO:

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REGN NO: SJG3131E 16/03/2015

MILEAGE: 46338

Item	Description	Un	it U/Price	e Disc% Con%	Amount
	O REPLACE REAR DOOR LH, H & TO REPAIR REAR FENI FFECTED BY THE ACCIDENT	DER LH ARE		0.00	1560.00
	O RESPRAY REAR DOOR LH ENDER LH.	& REAR		0.00	2200.00
-	O CHECK STEERING GEOMET ULL WHEEL ALIGNMENT.	RY & COND	UCT	0.00	680.00
502	O MOUNT 1 PC SPORT RIM HEEL BALANCING.	AND CONDU	CT	0.00	120.00
SUB T	O TRANSFER THE DOOR MEG	CHANISM.		0.00	780.00
000	O REPROGRAMME AFTER THE EPAIR WORKS.	ACCIDENT		0.00	600.00
SUB S	UNDRIES.			0.00	30.00
95B-833-021-B -GRV	DOOR SHELL REAR (LH)	1	1989.40	10.00	1790.46
970-556-543-00- 95B-839-911- 8K0-837-199-	DOOR SEAL OUTER	1 1 6	224.50	10.00	8.01 202.05 4.86
95B-898-633	REPAIR KIT	1	102.10	10.00	91.89

All major repaired parts stated above are covered under a 24 months warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days failing which STUTTGART AUTO PTE LTD reserved the rights to dispose of these parts without further notice. Proof of Payment is only valid if this invoice is stamped 'PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

FIRST

36 Robinson Road

Singapore 068877

WP1ZZZ95ZFLB67021

Macan S

018199

DESCRIPTION: 3rd Party Claim

#16-01 City House

First Capital Insurance Limited

CASH / NETS / AMEX / VISA / MASTER NO:

Customer Signature



CODE:

CUSTOMER:

ADDRESS:

MODEL:

CHASSIS NO:

ENGINE NO:

STUTTGART AUTO PTE LTD

Authorised Signature ORIGINAL COPY

Corporate Head Office

12 Sungei Kadut Avenue, Singapore 729648 Tel: (65) 6363 0911 Fax: (65) 6363 3911

Jasper Chua (LKK Auto)

From: Merina Chia < MerinaChia@msfirstcapital.com.sg>

Sent: Thursday, 27 August 2020 4:07 PM

To: Jasper Chua (LKK Auto)

Subject: RE: SEEK MANDATE : SURVEY ASSESSMENT - D20000042MFSH/1 // EXPRESS

SETTLEMENT - LKK REF CC4/FCI20000567/Eba3q2 DOA: 26/12/19

Dear Jasper,

Your approval to settle up to \$12,008.94.

Thank you.

Best Regards, Merina Chia (Ms) Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3856 | Fax No.: 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Thursday, 27 August 2020 3:29 PM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg> **Cc:** Motor Claims <MotorClaims@msfirstcapital.com.sg>

Subject: RE: SEEK MANDATE: SURVEY ASSESSMENT - D20000042MFSH/1 // EXPRESS SETTLEMENT - LKK REF

CC4/FCI20000567/Eba3q2 DOA: 26/12/19

Dear Merina,

Third party rejected our offer of \$11,768.94.

Counter offer as below:

TP CLAIMED			REVISED -TO OFFER		
Cost of Repair (w/gst)	\$	17,089.95	\$	10,808.94	
Loss of Use (\$150.00 x 8					
days)	\$	1,440.00	\$	1,200.00	
GIA Search Fee		NIL		NIL	

Proposed Total \$ 18,529.95 \$

For your approval and/or further instruction please.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: <u>jasperchua@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia < Merina Chia @msfirstcapital.com.sg>

Sent: Thursday, 27 August 2020 11:08 AM

To: Jasper Chua (LKK Auto) < <u>iasperchua@lkkauto.com</u>>

Subject: RE: SEEK MANDATE: SURVEY ASSESSMENT - D20000042MFSH/1 // EXPRESS SETTLEMENT - LKK REF

CC4/FCI20000567/Eba3q2 DOA: 26/12/19

Dear Jasper,

Your approval to negotiate from \$11,408.94 to \$11,768.94.

• Loss of use - \$\$100-120 x 6-8 days

Thank you.

Best Regards, Merina Chia (Ms) Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3856 | Fax No.: 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Jasper Chua (LKK Auto) < jasperchua@lkkauto.com>

Sent: Thursday, 20 August 2020 11:52 am

To: Eric Woo < Eric Woo@msfirstcapital.com.sg>

Cc: Serene Ler < Sereneler@msfirstcapital.com.sg >; Motor Claims < MotorClaims@msfirstcapital.com.sg > Subject: SEEK MANDATE: SURVEY ASSESSMENT - D20000042MFSH/1 // EXPRESS SETTLEMENT - LKK REF

CC4/FCI20000567/Eba3q2 DOA: 26/12/19

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver turning at wrong lane.

Summary to offer to repairer **STUTTGART AUTO PTE LTD** is as follows:

TP CLAIMED			REVISED -TO OFFER		
Cost of Repair (w/gst)	\$	17,089.95	\$	10,808.94	
Loss of Use (\$180.00 x 8					
days)	\$	1,440.00	\$	1,440.00	
GIA Search Fee		NIL		NIL	
Proposed Total	\$	18,529.95	\$	12,248.94	

Breakdown of days is as follows:

Recommended days	6
Weekends / Downtime	2
CLAIM DAYS	8

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo [mailto:EricWoo@msfirstcapital.com.sg]

Sent: Thursday, 9 April, 2020 5:29 PM

To: Vic (LKKAuto)

Cc: Serene Ler; Admin A

Subject: RE: SURVEY ASSESSMENT - D20000042MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000567/Eha3

DOA: 26/12/19

Dear Vic,

Kindly refer to attached for TP LOD.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

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