

Jasper Chua (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Thursday, 27 August 2020 4:07 PM
To: Jasper Chua (LKK Auto)
Subject: RE: SEEK MANDATE : SURVEY ASSESSMENT - D20000042MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000567/Eba3q2 DOA: 26/12/19

Dear Jasper,

Your approval to settle up to \$12,008.94.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Thursday, 27 August 2020 3:29 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Subject: RE: SEEK MANDATE : SURVEY ASSESSMENT - D20000042MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000567/Eba3q2 DOA: 26/12/19

Dear Merina,

Third party rejected our offer of \$11,768.94.

Counter offer as below:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 17,089.95	\$ 10,808.94
Loss of Use (\$150.00 x 8 days)	\$ 1,440.00	\$ 1,200.00
GIA Search Fee	NIL	NIL

Proposed Total	\$ 18,529.95	\$ 12,008.94
-----------------------	---------------------	---------------------

For your approval and/or further instruction please.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Thursday, 27 August 2020 11:08 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: SEEK MANDATE : SURVEY ASSESSMENT - D20000042MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000567/Eba3q2 DOA: 26/12/19

Dear Jasper,

Your approval to negotiate from **\$11,408.94 to \$11,768.94.**

- Loss of use - \$100-120 x 6-8 days

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856

| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Thursday, 20 August 2020 11:52 am

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Serene Ler <SereneLer@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Subject: SEEK MANDATE : SURVEY ASSESSMENT - D20000042MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000567/Eba3q2 DOA: 26/12/19

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver turning at wrong lane.

Summary to offer to repairer **STUTTGART AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 17,089.95	\$ 10,808.94
Loss of Use (\$180.00 x 8 days)	\$ 1,440.00	\$ 1,440.00
GIA Search Fee	NIL	NIL
Proposed Total	\$ 18,529.95	\$ 12,248.94

Breakdown of days is as follows:

Recommended days	6
Weekends / Downtime	2
CLAIM DAYS	8

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo [<mailto:EricWoo@msfirstcapital.com.sg>]

Sent: Thursday, 9 April, 2020 5:29 PM

To: Vic (LKKAuto)

Cc: Serene Ler; Admin A

Subject: RE: SURVEY ASSESSMENT - D20000042MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000567/Eha3
DOA: 26/12/19

Dear Vic,

Kindly refer to attached for TP LOD.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Thursday, March 26, 2020 10:37 AM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Serene Ler <SereneLer@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000042MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000567/Eha3
DOA: 26/12/19

Dear Eric,

We refer to your below email.

Please find attached report as requested.

Meanwhile, we are pending for TP LOD. If you receive, kindly furnish us a copy for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Eric Woo [<mailto:EricWoo@msfirstcapital.com.sg>]
Sent: Thursday, 26 March, 2020 10:24 AM
To: Vic (LKKAUTO)
Cc: Serene Ler
Subject: SURVEY ASSESSMENT - D20000042MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20000567/Eha3
DOA: 26/12/19

Dear Vic,

Kindly provide us a copy of the final survey report.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail