

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 31 March 2020 10:16 AM
To: Kai Motor
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING VEHICLE NO Nissan Teana SLC 4478 X & SHC 1901 H on 02/01/2020 //LKK REF: CC6/III20000564/Apa3
Attachments: SLC4478X vs SHC1901H_OI VIDEO.MP4

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured video footage for your easy reference. From the video, it shows that your client made a wider turn and caused the collision. Therefore, we are of the view that our insured driver is not liable for your client's claim.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6271-8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

From: Kai Motor <kaimotor@gmail.com>

Sent: Wednesday, 5 February 2020 5:07 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING VEHICLE NO Nissan Teana SLC 4478 X & SHC 1901 H on 02/01/2020 //LKK REF: CC6/III20000564/Apa3

Hi Tong,

How is the case.

Hope to hear you as soon as possible .

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Happy New Year with thanks.

祝您新年快樂!

Ms Kym

On Thu, 9 Jan 2020 at 16:44, Kai Motor <kaimotor@gmail.com> wrote:

[_2020_0102_100106_023A.MOV](#)Error! Filename not specified.

On Thu, 9 Jan 2020 at 16:29, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per III instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kai Motor <kaimotor@gmail.com>

Sent: Thursday, 9 January 2020 4:18 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: C Meenachi - III <Meenachi@iii.com.sg>; Lalitha Krishnan - III <lalitha@iii.com.sg>

Subject: Re: ACCIDENT INVOLVING VEHICLE NO Nissan Teana SLC 4478 X & SHC 1901 H on 02/01/2020

Hi Sir,

Is the liability to Direct Settlement.

Hope to hear you as soon as possible.

Our client is waiting for us to repair he car.

Have a nice day w thanks. 🌸

Ms Kim

On Fri, 3 Jan 2020 at 17:50, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Kai Motor [mailto:kaimotor@gmail.com]

Sent: 03 January, 2020 4:21 PM

To: C Meenachi - III <Meenachi@iii.com.sg>; Lalitha Krishnan - III <lalitha@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>

Subject: ACCIDENT INVOLVING VEHICLE NO Nissan Teana SLC 4478 X & SHC 1901 H on 02/01/2020

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Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

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Happy New Year with thanks.

祝您新年快樂!

Ms Kym

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