

Zero Gravity

2 Kaki Bukit Ave 2

#01-25 Kaki Bukit Autohub Singapore 417921

Tel: 67412845 Fax: 67412170

31/03/2020

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

Sirs / Madams

RE: ACCIDENT INVOLVING VEHICLE(S) GBE9228B & GBE2796Z AT 3017 BEDOK
NORTH ST 5(GOURMET EAST KITHCEN) ON 06/01/2020.

We understand that you are the insurer of vehicle GBE2796Z.

I/We wish to inform you that my/our vehicle GBE9228B have been completed repairs to my/our satisfaction by ZERO GRAVITY. I/We therefore propose to claim from your as follows:

1. Cost of Repair	S\$3500.00
2. LTA Search Fee	S\$7.45
3. Loss of Rental (\$120.00 X 7 Days)	S\$840.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

MEI NI

LETTER OF AUTHORITY

ACCIDENT ON: 06/01/2020

INVOLVING VEHICLE(S) NO.: GBE9228B & GBE2796Z

AT/ALONG: 3017 BEDOK NORTH ST 5 (GOURMET EAST KITCHEN)

I, LAU BOON HENG KWEI TEOW & NOODLE MANUFACTORY NRIC No/Co Reg. No.: 07959000D of
96J Jalan Senang Singapore 418489

Owner/Driver of motor vehicle registration no: GBE9228B insured by

MS NTUC Income under policy no: 5111881572000004 do hereby
authorize m/s **Zero Gravity** ("my Repairer") of 2 Kaki Bukit Ave 2, # 01-25 Kaki Bukit
Autohub, Singapore 417921, to act as my representative in my claim against my insurance
and/or against the owner(s) / driver(s) of motor vehicle(s) registration no(s):
GBE2796Z in respect of the above-mentioned accident.

I also hereby authorize my repairer to proceed repair to my vehicle, give all further instructions
on my behalf concerning the said claim and as such, all future correspondences should be
addressed to my repairer.

My repairer is further authorized to receive on my behalf monies claims, correspondence and
to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign any
discharge voucher or any other documents in connection with this matter on and for my behalf.

I confirm that in the event of unsuccessful claim against the negligent party and/or my own
insurer (if only under comprehensive cover) for the damages caused to my vehicle, I agree to
pay for all the costs and incidentals incurred by my repairer.

I the above-mentioned vehicle owner/driver hereby affirm the above-mentioned statement to be
true and correct.

Date this 06 day of 01 Year 2020

Signature :

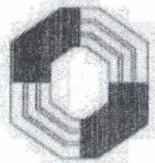
(Company Stamp if applicable)



Full Name : LAU BOON HENG KWEI TEOW & NOODLE MANUFACTORY

NRIC No : _____

Contact No : (HP) _____ (O) _____ (H) _____



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC05/022876

DATE : 26 AUGUST 2020

DISCHARGE VOUCHER

I/We, LAU BOON HENG KWEI TEOW & NOODLE MANUFACTORY confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBE 2796Z the sum of Singapore Dollar Four Thousand One Hundred Seven and Cents Forty Five Only (\$4,107.45) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBE 9228B and GBE 2796Z on 06 January 2020 along 3017 BEDOK NORTH ST 5 (GOURMET EAST KITCHEN).

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ EATZ CATERING SERVICES PTE LTD AND/OR RASU PANDISELVAM) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to ZERO GRAVITY.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

LAU BOON HENG KWEI TEOW & NOODLE MANUFACTORY
26/08/2020

Name of vehicle owner /Date



ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67412845 Fax No: +65 67412170

Email: zero_gravity@singnet.com.sg

Buss.Reg.No.: 52888887X

FINAL REPAIR BILL

No : I-008786

LONPAC INSURANCE BHD

300 BEACH ROAD

#17-04/07 THE CONCOURSE

SINGAPORE 199555

Attention: Motor Claim Department

TEL : 62507388

FAX : 62962706

Your Ref. : GBE2796Z
Vehicle No. : GBE9228B
Make & Model : FIAT DOBLO
Chasis No. : ZFA26300006C28466
Engine No. : 263A50007602722
Accident Date : 06-01-2020
Policy No. : 511881572-000004
Date : 31-03-2020
Page : 1 of 1

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price S\$	Amount S\$
1	Lumpsum	1.0 X		3,500.00

SINGAPORE DOLLAR THREE THOUSAND FIVE HUNDRED ONLY

E. & O.E

Total	S\$	3,500.00
Discount	S\$	0.00
Net Total	S\$	3,500.00

Terms: C.O.D.

Customer's Signature/Co. Stamp

ZERO GRAVITY

Any claim for faulty workmanship is limited solely to the rectification free of cost of such work, no claim for loss consequential or otherwise being admissible. Any objections to the validity of these charges must be made seven (7) days from the date of this invoice otherwise it is assumed that this bill is accepted as correct.

**ZG PTE LTD**

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67477100

Buss.Reg.No.:201317155Z

HIRER'S PARTICULARS

If Different From

I/We LAU BOON HENG KWEI TEOW & NOODLE MANUFACTORYof 96 J Jalan Senang Singapore 418489**Section ①**S

Tel: _____

Hereinafter called "the Hirer" hereby confirm having agreed to hire this day from ZG PTE LTD. Hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be held responsible for:-

1) THIRD PARTY ONLY MOTOR VEHICLE COVERAGE

The Excess which is the maximum amount of \$2500 to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire of loss resulting from theft and destruction of the Vehicle.

2) COMPREHENSIVE MOTOR VEHICLE COVERAGE

A) If the Rental Vehicle is damaged or destroyed while it is in the possession the Renter, Renter agrees to pay any required insurance deductible.

B) Renter will be responsible for the full amount of the excess not exceeding \$2000 for own damages and \$1500 for third party claims upon reporting of any accidents.

3) Only persons above 22 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the Vehicle whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof.

Vehicle Regn No: <u>SGH5680D</u>		Rental Agreement: NO.: <u>COB24</u>	
Section ① Hirer's And/Or Driver's Particulars		Date & Time OUT: <u>06/01/2020 04:50pm</u>	
Name: <u>CHUA GEOR SIEW</u>		Date & Time IN: <u>13/01/2020 05:40pm</u>	
Address: <u>APT BLK 13 BEDOK SOUTH ROAD</u> <u>#10-601 SINGAPORE 460013</u>		Chargeable	Rates Amount
Mobile No.: <u>81144888</u>		<u>7</u> Days	@ \$120.00 \$ 840.00
I/C No./Passport No: <u>S1694934E</u>			
Type of I/C :/Passport: <u>IC</u>		Weeks	@ \$
Driving Licence No: <u>S1694934E</u>		Months	@ \$
Pass Date: <u>26 Dec 1989</u>		Surcharge	@ \$
Date of Birth: <u>05-07-1965</u>			
Place of Issue: <u>SINGAPORE</u>			
a) Third Party Only Policy Excess \$2500/-		Insurance :	
b) Comprehensive Policy Excess \$3500/-			
Vehicle Must Be Returned To Owner's Office By:		Total Charge:	\$ 840.00
IMPORTANT! For Singapore Use only Fuel Tank OUT (E) (%) (%) (%) (%) (%) (%) (%) (F) Fuel Tank IN (E) (%) (%) (%) (%) (%) (%) (%) (F) Vehicle No: <u>1)</u> From: _____ To: _____ Vehicle No: <u>2)</u> From: _____ To: _____ Tools _____ Spare Tyre _____ Accessories _____ Vehicle Issued By: _____ Vehicle Collected By: _____ NOTE: HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC AND SMOKY EXHAUST VIOLATION		Security Deposit	
		Total Payable	
		Amount Paid	
		Delivery Fees	
		Collection Fees/Misc.	
		Extra Hours @ \$	
		Rates Do Not Include Fuel Refuelling	
		Total Additional Charges	
		Grand Total	

I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement.

HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE

PLS CHECK ENGINE OIL AND RADIATOR WATER EVERY MORNING

Date :

06/01/2020

Sign:



> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Jan 2020 / 17:43:20

Receipt Date/Time : 06 Jan 2020 / 17:43:20

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200106-003106

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
	Result of Insurance Enquiry - GBE2796Z As at 06 Jan 2020/11:20:00 Insurance Co: LONPAC INSURANCE BHD			
1	Insurance Enquiry - GBE2796Z Enquiry Fee 20200106174008921939	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx7004 Credit Card: Visa/MasterCard			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jia Le (LKK Auto)

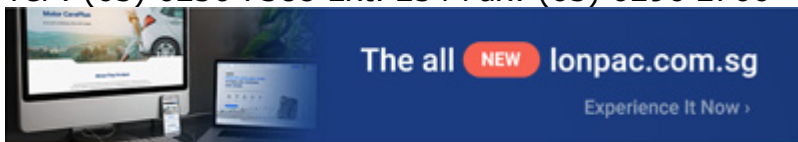
From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 11 May 2020 12:41 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: GBE9228B & GBE2796Z Accident day 06/01/2020 Our Ref: 19/20/20/VC05/022876 [External General]

Lonpac External - General

Dear Jia Le

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Monday, 11 May 2020 11:58 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: GBE9228B & GBE2796Z Accident day 06/01/2020 Our Ref: 19/20/20/VC05/022876

Lonpac Ref: **19/20/20/VC05/022876**
LKK Ref: CC4/LPC20000559/Ada3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 08/01/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver opened door and resulted accident. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**ZERO GRAVITY**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 9,588.30	\$ 3,500.00
2. Loss of Rental (7days x \$120.00)	\$ 840.00	\$ 600.00 (6days x \$100.00)

3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 10,435.75	\$ 4,107.45

**04days recommendation for repair + 1sunday + 1PRS = 6days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)