

**Vic (LKKAUTO)**

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 18 March, 2020 1:09 PM  
**To:** Tan Kah Leong  
**Cc:** Admin A; Claims Dept of CTI; Alfred Toh; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: OUR REF: SNM20D200088/SLZ8569U/TKL- Accident Involving SLZ8569U (OI : CTI - TBA) and SMQ7182T (TP : LKK REF - CC6/CTI20000556/Fha3) on 04/01/2020  
**Attachments:** LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; Email to OI dd 31012020.pdf; LETTER TO OI.pdf; TP LOD.pdf

**CTI REF – SNM20D200088/SLZ8569U/TKL**  
**LKK REF – CC6/CTI20000556/Fha3**

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SLZ 8569U (OI) AND SMQ 7182T (TP) ON 04/01/2020

We refer to the above matter.

It was reported that Insured vehicle rear-ended the TP vehicle. A letter and email were sent out to the Insured to notify TP claim and no feedback till date.

In view of the above, we are of the view that BOLA 27 applies and liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer [PREMIER AUTOMOTIVE SERVICES PTE LTD](#) is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 5,001.18	\$ 3,642.28
Loss of Rental (\$180 x 5 days)	\$ 900.00	\$ 900.00
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$ 5,908.63</b>	<b>\$ 4,549.73</b>

Breakdown of days is as follows:

Recommended Days	3 days
Weekends/ Downtime	2 days
<b>TOTAL</b>	<b>5 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Vic (LKKAuto)

**Sent:** Monday, 24 February, 2020 4:13 PM

**To:** Tan Kah Leong

**Cc:** Admin A; Vic (LKKAuto); Claims Dept of CTI; Alfred Toh

**Subject:** RE: OUR REF: SNM20D200088/SLZ8569U/TKL- Accident Involving SLZ8569U (OI : CTI - TBA) and SMQ7182T (TP : LKK REF - CC6/CTI20000556/Fha3) on 04/01/2020

**WITHOUT PREJUDICE**

**CTI REF – SNM20D200088/SLZ8569U/TKL**

**LKK REF – CC6/CTI20000556/Fha3**

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- Estimated Cost of Repair
- Preliminary Advice

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

**Sent:** Thursday, 9 January, 2020 12:37 PM

**To:** Mei Kwan (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: OUR REF: SNM20D200088/SLZ8569U/TKL- Accident Involving SLZ8569U (OI : CTI - TBA) and SMQ7182T (TP : LKK REF - CC6/CTI20000556/Fha3) on 04/01/2020

**Without Prejudice**

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's GIA report for your necessary action.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI

**Sent:** Thursday, January 9, 2020 12:15 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: SNM20D200088/SLZ8569U/TKL- Accident Involving SLZ8569U (OI : CTI - TBA) and SMQ7182T (TP : LKK REF - CC6/CTI20000556/Fha3) on 04/01/2020

Dear Kah Leong,

Please revert LKK.

Note : officer in charge – Kah Leong 63896193.

**\*\*\* Kindly quote our reference number when replying.**

Thank You.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 8 January, 2020 5:55 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLZ8569U (OI : CTI - TBA) and SMQ7182T (TP : LKK REF - CC6/CTI20000556/Fha3) on 04/01/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SMQ 7182T at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair (incomplete – no parts price)
- TP GIA report

We will revert to you on preliminary advice in due course.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)