



PRE-REPAIR INSPECTION REQUEST – SKA9269Y vs YP7597T (OI) on D.O.A.: 04/01/2020

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Di
Sent: 1/7/2020 3:14:45 PM
Attachments:  T_20200104_7018_.pdf  SKA 9269 Y.pdf

Hi,

Please refer to the enclosed request from **Zoom Autowerks Pte Ltd**.
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Singapore AUTO Claims

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: zoomautowerks@gmail.com <zoomautowerks@gmail.com>
Sent: Tuesday, January 7, 2020 10:22 AM
To: Hor, Yinrul <Yinrul.Hor@aig.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE YP7597T AND SKA9269Y ON 04/01/2020

Dear Yinrul,

kindly arrange Marcus Chua from LKK.

From: Hor, Yinrul
Sent: Tue, 7 Jan 2020 01:12:28 +0000
To: Zoom Autowerks
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE YP7597T AND SKA9269Y ON 04/01/2020

Without Prejudice

Your Reference : SKA9269Y
Our Reference : YP7597T

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Singapore AUTO Claims

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: Hor, Yinrul

Sent: Monday, January 6, 2020 9:38 AM

To: Zoom Autowerks <zoomautowerks@gmail.com>

Cc: Abu Kassim, Noor Mariesa (<NoorMariesa.AbuKassim@aig.com> <NoorMariesa.AbuKassim@aig.com>); Azlan, Syazairdina (<Syazairdina.Azlan@aig.com> <Syazairdina.Azlan@aig.com>); Chan, Yoke Shi (<yokeshi.chan@aig.com> <yokeshi.chan@aig.com>); Lim, Sheng Yang (<ShengYang.Lim@aig.com> <ShengYang.Lim@aig.com>); Mithoosingh, Aashweenjeetkaur (<Aashweenjeetkaur.Mithoosingh@aig.com> <Aashweenjeetkaur.Mithoosingh@aig.com>); Parthiban, Theerthan (<Theerthan.Parthiban@aig.com> <Theerthan.Parthiban@aig.com>); Subramaniam, Divyashni (<Divyashni.Subramaniam@aig.com> <Divyashni.Subramaniam@aig.com>)

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING VEHICLE YP7597T AND SKA9269Y ON 04/01/2020

Without Prejudice

Your Reference : SKA9269Y

Dear Sir/Madam,

We received your PRI notice with thanks.

Please be informed that we are in the midst of checking policy coverage for vehicle YP7597T during above mentioned accident date.
We will revert back to you shortly once we are confirmed.

Apologize for any inconvenience caused and appreciate your patience on this.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Singapore AUTO Claims

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Monday, January 6, 2020 1:29 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: Hor, Yinrul <Yinrul.Hor@aig.com>

Subject: [EXTERNAL] Pre-Repair Inspection for SKA 9269 Y // Accident on 04/01/2020 @ 14:45HR at along Engku Aman Road involving Vehicle Number SKA 9269 Y & YP 7597 T

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

We are instructed by Rokiah Bte Kamal to notify you of a road traffic accident on 04/01/2020

at about 14:45HR at along Engku Aman Road involving our client's vehicle registration number SKA 9269 Y and vehicle registration number YP 7597 T driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards,
Elin Cai

Zoom Autowerks Pte Ltd
130 Bedok Reservoir Road
#08-1339 Singapore 470130
☎9450 7920
✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -