

ASS. REC. BY:

REF: 28/8MO20000541/Kvd3

n2

Special Instructions:

Driver: Kenneth

ASSIGNMENT (Office)

From (Person): Grace Teo of SMO

Date/Time: 8/1/2020 @ 9.43am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No: SDN 388K

Insured: YN 5530J

at Workshop n/s Falcon Air

Tel: 6452 0850

of 176 Sin Ming Drive # 01-06

Policy No:

Claim No: CMTD2000122/AGG

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 6/1/2020

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 10.03am @ 8/1/2020

Person Contacted: Florence

Vehicle: IN / OUT

Date/Time	Action/Instruction
	Estimate (✓)
	SDN 388K - X
	YN 5530J - CS3/SMU18004056/71d3e2
	DVA: 28/22/2018
9/1/2020	Email preli revised to Somp
11/1/2020	@ 2.45pm Florence said finalise after CNY
17/1/20	LS \$5700 confirmed by email (Ref T145.86. 5810)

ASS. REC. BY:

REF: JMO/

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

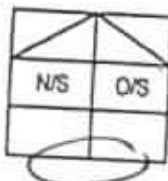
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4-6 days Res.: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SDN 388K Yr Regn: 03, 11.Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Bmw 320i cc 1995Colour: M. Black A/C: Insured / Std / NI / NASp. Reading: 57415 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WBA PG 560 30 NM 264 87Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: 225/45R17BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal. 8 mm R/Bal. 8 mmL/Bal. 8 mm L/Bal. 8 mmD.O.A. 8/1/20 D.O.I. 8/1/2020

Survey held at _____

Des. of Damages: Frt Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 Boot lid jammed

RECEIVED 17 FEB 2020

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2) 17/2 - typist

Report Format :

Lump Sum / I.B.I: (\$

TP
5700kDays Of Repair: 5Resurvey No. of Trip: 2

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Fuel \$

Others

TOTAL

350



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: CMTD2000122/AGC

Our ref: CS/SMO20000541/Kvd3

DATE: 9/1/2020

The Motor Claims Department
M/s SOMPO INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SDN 388K

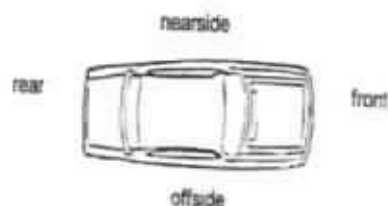
We thank you for your instruction on 8/1/2020

Please be informed that we had conducted the inspection of the above mentioned vehicle on 8/1/2020 at the premises of M/s FALCON-AIR AUTO SERVICES PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$13,445.86
Revised Estimate Amount	: S\$6,360.99
"Check" Items Amount	: S\$4,272.34
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:

Damages Consistent

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 9 January 2020 10:54 AM
To: 'Teo, Grace'; 'Chan, Shu Hui Agnes'; SUR
Cc: 'Ye, Yong Kang Melvin'; 'Henry, Irene James'
Subject: RE: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)
Attachments: SDN 388K PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SDN 388K

Date of survey: 8/1/2020

Number of days (estimated) : 6 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 8 January 2020 10:02 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Dear Sir/Mdm,

Thank you for the assignment.

"Wishing you a Happiness and Prosperity New Year"

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]
Sent: Wednesday, 8 January 2020 9:43 AM

To: Florence Loh <fa_autoservices@falconair.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: joshua@falconair.com.sg; 'Francine Ng' <francine.gail@falconair.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Our Reference: CMTD2000122/AGC
Your Reference: SDN388K

Without Prejudice
EMAIL ONLY

Date: 07/01/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S FALCON AIR AUTO SERVICES PTE LTD

Dear Florence,

ACCIDENT INVOLVING YN5530J & SDN388K ON 06.01.2020

We refer to your email reply of 07.01.20.

We will appoint Mr. Marcus Chua of LKK Auto Consultants to conduct the survey.

Hi LKK Auto,

Please refer to the email below and make the arrangement to survey for **SDN388K** on a without prejudice basis and revert with your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank You.

Please note our office will be closed on 24th January 2020 (Friday). Business will resume on 28th January 2020 (Tuesday).

Wishing you a happy and prosperous Lunar New Year, filled with wealth, good health and success always!

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Florence Loh <fa_autoservices@falconair.com.sg>

Sent: Tuesday, January 7, 2020 3:47 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: joshua@falconair.com.sg; 'Francine Ng' <francine.gail@falconair.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: CMTD2000122/AGC - PRI/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Dear Grace,

Please assign survey to LKK Auto Consultants.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 7 January 2020 3:33 PM

To: Florence Loh <fa_autoservices@falconair.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: joshua@falconair.com.sg; Francine Ng (<francine.gail@falconair.com.sg>) <francine.gail@falconair.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: CMTD2000122/AGC - PRI/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Our Reference: CMTD2000122/AGC

Your Reference: SDN388K

Date: 07/01/2020

Without Prejudice
EMAIL ONLY

Attention:
M/S FALCON AIR AUTO SERVICES PTE LTD

Dear Florence,

ACCIDENT INVOLVING YN5530J & SDN388K ON 06.01.2020

We refer to your Notice of Accident dated 06/01/2020.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/ agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please note our office will be closed on 24th January 2020 (Friday). Business will resume on 28th January 2020 (Tuesday).

Wishing you a happy and prosperous Lunar New Year, filled with wealth, good health and success always!

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
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From: Florence Loh <fa_autoservices@falconair.com.sg>

Sent: Tuesday, January 7, 2020 2:26 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: 'Joshua' <joshua@falconair.com.sg>; Francine Ng <francine.gail@falconair.com.sg>

Subject: ACCIDENT INVOLVING SDN388K AND YN5530J (DOA: 06/03/2020)

Dear Sir/Madam,

We are assisting vehicle owner SDN 388K with third party claim against your insured YN 5530J.

Attach GIA report and TP insurer search for your perusal.

Please provide a list of the 10 motor surveyor list to us to arrange for survey. Vehicle is in.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862



AVG

This email has been checked for viruses by AVG antivirus software.

www.avg.com

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 8 January 2020 9:43 AM
To: Florence Loh; Chan, Shu Hui Agnes; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'
Cc: joshua@falconair.com.sg; 'Francine Ng'; Ye, Yong Kang Melvin; Henry, Irene James
Subject: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)
Attachments: GIA.PDF

Our Reference: CMTD2000122/AGC
Your Reference: SDN388K

Without Prejudice
EMAIL ONLY

Date: 07/01/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S FALCON AIR AUTO SERVICES PTE LTD

Dear Florence,

ACCIDENT INVOLVING YN5530J & SDN388K ON 06.01.2020

We refer to your email reply of 07.01.20.

We will appoint Mr. Marcus Chua of LKK Auto Consultants to conduct the survey.

Hi LKK Auto,

Please refer to the email below and make the arrangement to survey for **SDN388K** on a without prejudice basis and revert with your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank You.

Please note our office will be closed on 24th January 2020 (Friday). Business will resume on 28th January 2020 (Tuesday).

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Best Regards
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Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147

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Cc: joshua@falconair.com.sg; 'Francine Ng' <francine.gail@falconair.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: CMTD2000122/AGC - PRI/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Dear Grace,

Please assign survey to LKK Auto Consultants.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

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Cc: joshua@falconair.com.sg; Francine Ng (<francine.gail@falconair.com.sg>

<francine.gail@falconair.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: CMTD2000122/AGC - PRI/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Our Reference: CMTD2000122/AGC

Your Reference: SDN388K

Without Prejudice
EMAIL ONLY

Date: 07/01/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S FALCON AIR AUTO SERVICES PTE LTD

Dear Florence,

ACCIDENT INVOLVING YN5530J & SDN388K ON 06.01.2020

We refer to your Notice of Accident dated 06/01/2020.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please note our office will be closed on 24th January 2020 (Friday). Business will resume on 28th January 2020 (Tuesday).

Wishing you a happy and prosperous Lunar New Year, filled with wealth, good health and success always!

Best Regards
Grace Teo

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Sent: Tuesday, January 7, 2020 2:26 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: 'Joshua' <joshua@falconair.com.sg>; Francine Ng <francine.gail@falconair.com.sg>

Subject: ACCIDENT INVOLVING SDN388K AND YN5530J (DOA: 06/03/2020)

Dear Sir/Madam,

We are assisting vehicle owner SDN 388K with third party claim against your insured YN 5530J.

Attach GIA report and TP insurer search for your perusal.

Please provide a list of the 10 motor surveyor list to us to arrange for survey. Vehicle is in.

Thank you.

Florence Loh

Falcon Air Auto Services Pte Ltd

176 Sin Ming Drive #01-06

Sin Ming Autocare

Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

Veron Chen (LKKAuto)

From: Florence Loh <fa_autoservices@falconair.com.sg>
Sent: Monday, 17 February 2020 9:34 AM
To: Veron Chen (LKKAuto); Kenneth Kong (LKKAuto)
Cc: SUR; 'Joshua Ng (Falcon Air - Sin Ming)'; 'Francine Ng'; Lynn Teo
Subject: RE: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Thank you Veron.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 17 February 2020 9:00 AM
To: Florence Loh <fa_autoservices@falconair.com.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Joshua Ng (Falcon Air - Sin Ming)' <joshua@falconair.com.sg>; Francine Ng <francine.gail@falconair.com.sg>
Subject: RE: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Dear Florence,

WITHOUT PREJUDICE

Confirm COR lump sum \$5,700.00.

5 working days instead of 6 days.

Kindly send Final invoice and all supporting documents directly to SOMPO INSURANCE

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Florence Loh <fa_autoservices@falconair.com.sg>
Sent: Saturday, 15 February 2020 10:08 AM
To: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Joshua Ng (Falcon Air - Sin Ming)' <joshua@falconair.com.sg>; Francine

Ng <francine.gail@falconair.com.sg>

Subject: RE: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Good morning Kenneth,

We have re-checked the price of the parts and recalculate the estimate.

Please re-confirm COR lump sum \$5,700.00.

Thank you.

Florence Loh

Falcon Air Auto Services Pte Ltd

176 Sin Ming Drive #01-06

Sin Ming Autocare

Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Sent: Monday, 10 February 2020 9:18 AM

To: Florence Loh <fa_autoservices@falconair.com.sg>

Subject: RE: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Attach finalised for SDN 388K. Kenneth

From: Florence Loh [mailto:fa_autoservices@falconair.com.sg]

Sent: Saturday, 8 February, 2020 10:28 AM

To: Kenneth Kong (LKKAuto)

Cc: SUR; 'Joshua Ng (Falcon Air - Sin Ming)'; Francine Ng; Lynn Teo

Subject: FW: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Good morning Kenneth,

Attach estimate and photos of the above vehicle for finalise.

Please confirm COR lump sum \$7,350.00 and 6 days.

Thank you.

Florence Loh

Falcon Air Auto Services Pte Ltd

176 Sin Ming Drive #01-06

Sin Ming Autocare

Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Florence Loh <fa_autoservices@falconair.com.sg>

Sent: Wednesday, 8 January 2020 10:18 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>

Subject: RE: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Thank you Grace.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 8 January 2020 9:43 AM
To: Florence Loh <fa_autoservices@falconair.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: joshua@falconair.com.sg; 'Francine Ng' <francine.gail@falconair.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Our Reference: CMTD2000122/AGC
Your Reference: SDN388K

Without Prejudice
EMAIL ONLY

Date: 07/01/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S FALCON AIR AUTO SERVICES PTE LTD

Dear Florence,

ACCIDENT INVOLVING YN5530J & SDN388K ON 06.01.2020

We refer to your email reply of 07.01.20.

We will appoint Mr. Marcus Chua of LKK Auto Consultants to conduct the survey.

Hi LKK Auto,

Please refer to the email below and make the arrangement to survey for **SDN388K** on a without prejudice basis and revert with your report upon completion of survey to my colleague, Ms. Agnes.

Thank You.

Please note our office will be closed on 24th January 2020 (Friday). Business will resume on 28th January 2020 (Tuesday).

Wishing you a happy and prosperous Lunar New Year, filled with wealth, good health and success always!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Florence Loh <fa_autoservices@falconair.com.sg>

Sent: Tuesday, January 7, 2020 3:47 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: joshua@falconair.com.sg; 'Francine Ng' <francine.gail@falconair.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: CMTD2000122/AGC - PRI/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Dear Grace,

Please assign survey to LKK Auto Consultants.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 7 January 2020 3:33 PM
To: Florence Loh <fa_autoservices@falconair.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Cc: joshua@falconair.com.sg; Francine Ng (francine.gail@falconair.com.sg) <francine.gail@falconair.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: CMTD2000122/AGC - PRI/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Our Reference: CMTD2000122/AGC
Your Reference: SDN388K

Without Prejudice
EMAIL ONLY

Date: 07/01/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S FALCON AIR AUTO SERVICES PTE LTD

Dear Florence,

ACCIDENT INVOLVING YN5530J & SDN388K ON 06.01.2020

We refer to your Notice of Accident dated 06/01/2020.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/ agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please note our office will be closed on 24th January 2020 (Friday). Business will resume on 28th January 2020 (Tuesday).

Wishing you a happy and prosperous Lunar New Year, filled with wealth, good health and success always!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

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From: Florence Loh <fa_autoservices@falconair.com.sg>

Sent: Tuesday, January 7, 2020 2:26 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: 'Joshua' <joshua@falconair.com.sg>; Francine Ng <francine.gail@falconair.com.sg>

Subject: ACCIDENT INVOLVING SDN388K AND YN5530J (DOA: 06/03/2020)

Dear Sir/Madam,

We are assisting vehicle owner SDN 388K with third party claim against your insured YN 5530J.

Attach GIA report and TP insurer search for your perusal.

Please provide a list of the 10 motor surveyor list to us to arrange for survey. Vehicle is in.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 17 February 2020 9:00 AM
To: Florence Loh; Kenneth Kong (LKKAUTO)
Cc: SUR; 'Joshua Ng (Falcon Air - Sin Ming)'; Francine Ng
Subject: RE: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Dear Florence,

WITHOUT PREJUDICE

Confirm COR lump sum \$5,700.00.

5 working days instead of 6 days.

Kindly send Final invoice and all supporting documents directly to SOMPO INSURANCE

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Florence Loh <fa_autoservices@falconair.com.sg>
Sent: Saturday, 15 February 2020 10:08 AM
To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Joshua Ng (Falcon Air - Sin Ming)' <joshua@falconair.com.sg>; Francine Ng <francine.gail@falconair.com.sg>
Subject: RE: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Good morning Kenneth,

We have re-checked the price of the parts and recalculate the estimate.

Please re-confirm COR lump sum \$5,700.00.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Sent: Monday, 10 February 2020 9:18 AM

To: Florence Loh <fa_autoservices@falconair.com.sg>

Subject: RE: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Attach finalised for SDN 388K. Kenneth

From: Florence Loh [mailto:fa_autoservices@falconair.com.sg]

Sent: Saturday, 8 February, 2020 10:28 AM

To: Kenneth Kong (LKKAuto)

Cc: SUR; 'Joshua Ng (Falcon Air - Sin Ming)'; Francine Ng; Lynn Teo

Subject: FW: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Good morning Kenneth,

Attach estimate and photos of the above vehicle for finalise.

Please confirm COR lump sum \$7,350.00 and 6 days.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Florence Loh <fa_autoservices@falconair.com.sg>

Sent: Wednesday, 8 January 2020 10:18 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>

Subject: RE: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Thank you Grace.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 8 January 2020 9:43 AM

To: Florence Loh <fa_autoservices@falconair.com.sg>; Chan, Shu Hui Agnes
<agnes.chan@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>;
'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: joshua@falconair.com.sg; 'Francine Ng' <francine.gail@falconair.com.sg>; Ye, Yong Kang Melvin
<melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: CMTD2000122/AGC - LKK/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Our Reference: CMTD2000122/AGC
Your Reference: SDN388K

Without Prejudice
EMAIL ONLY

Date: 07/01/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S FALCON AIR AUTO SERVICES PTE LTD

Dear Florence,

ACCIDENT INVOLVING YN5530J & SDN388K ON 06.01.2020

We refer to your email reply of 07.01.20.

We will appoint Mr. Marcus Chua of LKK Auto Consultants to conduct the survey.

Hi LKK Auto,

Please refer to the email below and make the arrangement to survey for **SDN388K** on a without prejudice basis and revert with your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank You.

Please note our office will be closed on 24th January 2020 (Friday). Business will resume on 28th January 2020 (Tuesday).

Wishing you a happy and prosperous Lunar New Year, filled with wealth, good health and success always!

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Florence Loh <fa_autoservices@falconair.com.sg>

Sent: Tuesday, January 7, 2020 3:47 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: joshua@falconair.com.sg; 'Francine Ng' <francine.gail@falconair.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: CMTD2000122/AGC - PRI/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Dear Grace,

Please assign survey to LKK Auto Consultants.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 7 January 2020 3:33 PM

To: Florence Loh <fa_autoservices@falconair.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: joshua@falconair.com.sg; Francine Ng (francine.gail@falconair.com.sg) <francine.gail@falconair.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: CMTD2000122/AGC - PRI/ YN5530J(nr) & SDN388K (DOA: 06/01/2020)

Our Reference: CMTD2000122/AGC

Your Reference: SDN388K

Without Prejudice

EMAIL ONLY

Date: 07/01/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S FALCON AIR AUTO SERVICES PTE LTD

Dear Florence,

ACCIDENT INVOLVING YN5530J & SDN388K ON 06.01.2020

We refer to your Notice of Accident dated 06/01/2020.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

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Wishing you a happy and prosperous Lunar New Year, filled with wealth, good health and success always!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Florence Loh <fa_autoservices@falconair.com.sg>

Sent: Tuesday, January 7, 2020 2:26 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: 'Joshua' <joshua@falconair.com.sg>; Francine Ng <francine.gail@falconair.com.sg>

Subject: ACCIDENT INVOLVING SDN388K AND YN5530J (DOA: 06/03/2020)

Dear Sir/Madam,

We are assisting vehicle owner SDN 388K with third party claim against your insured YN 5530J.

Attach GIA report and TP insurer search for your perusal.

Please provide a list of the 10 motor surveyor list to us to arrange for survey. Vehicle is in.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	292D
Vehicle Details	
Vehicle No.:	SDN388K
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Jan 2020
Vehicle Make:	B.M.W.
Vehicle Model:	320i AT ABS D/AB 2WD 4DR GAS/D SR
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	A523I818N46B20BD
Chassis No.:	WBAPG56030NM26487
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$38,042.00
Original Registration Date:	03 Mar 2011
First Registration Date:	03 Mar 2011
Transfer Count:	0
Actual ARF Paid:	\$38,042.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	02 Mar 2021
PARF Rebate Amount:	\$20,923.00
Intended COE Rebate Details	
COE Expiry Date:	02 Mar 2021
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$58,890.00
COE Rebate Amount:	\$6,131.00
Total Rebate Amount:	\$27,054.00



FALCON - AIR AUTO SERVICES PTE LTD

Co. Reg. No: 199501140D
GST Reg. No: 199501140D

FALCON - AIR

LO SHEK SUM ERIC
C/O 176 SIN MING DRIVE #01-06/07
SIN MING AUTOCARE 575721Attention: Motor Claim Department
Contact: 96820151

Not Authorized
1/1 Rmp & 1
Recovery After Paint
4-5 days

Estimate: ES011977

Date: 08/01/2020
Vehicle Num: SDN 388K
Make/Model: BMW 320i-2010/2011
Chassis/Eng#: WBAPG56030NM26487
Accident Date: 06/01/2020
Claim No: CMTD2000122/AGC
Reference: TP - MSIG AGT SOMPO (SM)
Policy No: B 27073961 SMP

S/N	Quantity	Particular	Unit Price	Amount SS
-----	----------	------------	------------	-----------

LIST ITEMS:				
1.	1 PC	BOOT COVER		1,491.50
2.	1 PC	BOOT COVER LOGO		91.60
3.	1 PC	BOOT COVER EMBLEM (320i)		94.45
4.	2 PCS	BOOT COVER REFLECTOR	MS Set	513.00
5.	1 PC	BOOT COVER SWITCH		102.65
6.	1 PC	BOOT COVER LOCK		244.50
7.	2 PCS	BOOT COVER HINGE		142.85
8.	1 PC	BOOT COVER WEATHERSTRIP		155.05
9.	1 PC	BOOT COVER INNER TRIM		224.25
10.	1 PC	REAR BUMPER		1,488.25
11.	10 PCS	REAR BUMPER CLIP		5.00
12.	2 PCS	REAR BUMPER SIDE RETAINER	MS Set	102.20
13.	1 PC	REAR BUMPER CENTER RETAINER		115.20
14.	1 PC	REAR BUMPER REINFORCEMENT		660.85
15.	2 PCS	REAR BUMPER SENSOR	59610 Set	298.05
16.	1 SET	REAR BUMPER SENSOR WIRE		364.00
17.	1 PC	REAR BUMPER TOW COVER		82.15
18.	1 PC	REAR END PANEL		783.30
19.	1 PC	REAR END PANEL GARNISH		185.95
20.	1 PC	SPARE TYRE BOARD		475.85
21.	2 PCS	TAILLAMP	MS Set	563.00
22.	2 PCS	TAILLAMP RETAINER		68.00

List TotalSS:

5.00% Discount SS:

10,579.85

528.99

10,050.86

CONTINUE / ...

LIK Auto Consultants hence notify the Repairer of the following:

- To reserve before order spray painting
- To display damaged parts during recovery
- Parts prices are subject to confirmation
- Third party survey is a "Without Prejudice" basis
- No legal proceedings shall be allowed
- Scratchings on paint must be surveyed and is subject to insurance claim

Acknowledged by Repairer:

Signature: _____

Date: _____

FALCON - AIR AUTO SERVICES PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg



FALCON - AIR

LO SHEK SUM ERIC
C/O 176 SIN MING DRIVE #01-06/07
SIN MING AUTOCARE 575721

Attention: Motor Claim Department
Contact: 96820151

Estimate: ES011977

Date: 08/01/2020
Vehicle Num: SDN 388K
Make/Model: BMW 320i-2010/2011
Chassis/Eng#: WBAPG56030NM26487
Accident Date: 06/01/2020
Claim No: CMTD2000122/AGC
Reference: TP - MSIG AGT SOMPO (SM)
Policy No: B 27073961 SMP

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

1.	1 PC	SPECIAL NETT ITEMS: REAR NUMBER PLATE		<i>Net</i> 45.00 ✓
		Special Nett Total S\$		45.00
		LABOUR:		
		TO CHECK REAR WIRING	50.00	<i>201</i>
		TO TRANSFER TAILGATE MECHANISM	120.00	<i>601</i>
		TO REMOVE/REFIX TRIMS, ETC TO FACILITATE REPAIRS	280.00	<i>601</i>
		TO FIT REVERSE SENSOR INTO NEW BUMPER	50.00	<i>201</i>
		TO CONDUCT WATER TEST TO CHECK FOR LEAKAGE	50.00	<i>201</i>
		TO APPLY BODY SEALANT TO CAR JOINTS	160.00	<i>74c</i>
		TO RUSTPROOF ACCIDENT DAMAGE AREA	160.00	<i>74c</i>
		TO STRAIGHTEN LH/RH REAR CHASIS, SPARE TYRE PANEL, LH/RH REAR FENDER, CUT OUT/RE-WELD REAR END PANEL AND REPLACEMENT OF PARTS	1,200.00	<i>780c</i>
		TO SPRAY PAINT ON BOOT COVER, REAR BUMPER, REAR END PANEL, REAR COMPARTMENT PANEL, LH/RH REAR FENDER	1,280.00	<i>800c</i>
		Labour Total S\$		3,350.00

SingDollars: Thirteen Thousand Four Hundred Forty-Five & Cents Eighty-Six Only

E. & O. E.

Total S\$: 13,445.86

for FALCON AIR AUTO SERVICES PTE LTD

The quotation was prepared from visual inspection. Further materials and labour charges may be required when repair commences. We will advise you accordingly.

Kv



FALCON - AIR

FALCON - AIR AUTO SERVICES PTE LTD

Co. Reg. No.: 199501140D
GST Reg. No.: 199501140DLO SHEK SUM ERIC
C/O 176 SIN MING DRIVE #01-06/07
SIN MING AUTOCARE 575721Attention: Motor Claim Department
Contact: 96820151

Estimate: ES011977

Date: 08/01/2020
Vehicle Num: SDN 388K
Make/Model: BMW 320i-2010/2011
Chassis/Eng#: VMBAPG56030NM26487
Accident Date: 06/01/2020
Claim No: CMTD2000122/AGC
Reference: TP - MSIG AGT SOMPO (SM)
Policy No: B 27073961 SMPNot Authorized
11 Sep 2020
Pursuing After Paint
5 day
summary on 8/1/20

S/N Quantity Particular Unit Price Amount S\$

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1 PC	LIST ITEMS		
2.	1 PC	BOOT COVER	1,491.50	✓
3.	1 PC	BOOT COVER LOGO	91.60	✓
4.	1 PC	BOOT COVER EMBLEM (320i)	94.45	✓
5.	2 PCS	BOOT COVER REFLECTOR	513.00	✓
6.	1 PC	BOOT COVER SWITCH	102.65	7✓
7.	1 PC	BOOT COVER LOCK	244.50	7✓
8.	2 PCS	BOOT COVER HINGE	142.85	7✓
9.	1 PC	BOOT COVER WEATHERSTRIP	155.05	7✓
10.	1 PC	BOOT COVER INNER TRIM	224.25	X
11.	10 PCS	REAR BUMPER CLIP	5.00	✓
12.	2 PCS	REAR BUMPER SIDE RETAINER	102.20	✓
13.	1 PC	REAR BUMPER CENTER RETAINER	115.20	7✓
14.	1 PC	REAR BUMPER REINFORCEMENT	520.50	7✓
15.	2 PCS	REAR BUMPER SENSOR	298.05	7✓
16.	1 SET	REAR BUMPER SENSOR WIRE	354.00	X
17.	1 PC	REAR BUMPER TOW COVER	82.15	X
18.	1 PC	REAR END PANEL	783.30	X
19.	1 PC	REAR END PANEL GARNISH	185.95	X
20.	1 PC	SPARE TYRE BOARD	475.85	X
21.	2 PCS	TAILLAMP	563.00	✓
22.	2 PCS	TAILLAMP RETAINER	50.00	✓
List Total S\$:			7,646.80	10,579.85
5.00% Discount S\$:			382.34	528.99
			7,264.46	10,050.86

9574 - 9754

CONTINUE / ...

Parts - 7264.46
S/N - 45.00
Labour - 1892.00
Total - 9199.40
LS 30% - 7359.52
LS - \$7350.00FALCON - AIR AUTO SERVICES PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)Head Office: Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862
Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 No 8 Pandan Loop [Blk 1/Blk K] S(128226) Tel: 6779-5655 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD

Co. Reg. No.: 1995011400
GST Reg. No.: 1995011400 Page 2 / 2

LO SHEK SUM ERIC
C/O 176 SIN MING DRIVE #01-06/07
SIN MING AUTOCARE 575721

Attention: Motor Claim Department
Contact 96820151

Estimate: ES011977

Date: 08/01/2020
Vehicle Num: SDN 388K
Make/Model: BMW 320i-2010/2011
Chassis/Eng#: WBAPG56030NM26487
Accident Date: 06/01/2020
Claim No: CMTD2000122/AGC
Reference: TP - MSIG AGT SOMPO (SM)
Policy No: B 27073961 SMP

S/N	Quantity	Particular	Unit Price	Amount S\$
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1.	1 PC	SPECIAL NETT ITEMS: REAR NUMBER PLATE		Net 45.00 ✓
		Special Nett Total S\$:		45.00
		LABOUR:		
		TO CHECK REAR WIRING	50.00	201
		TO TRANSFER TAILGATE MECHANISM	120.00	601
		TO REMOVE/REFIX TRIMS, ETC TO FACILITATE REPAIRS	280.00	601
		TO FIT REVERSE SENSOR INTO NEW BUMPER	50.00	—
		TO CONDUCT WATER TEST TO CHECK FOR LEAKAGE	50.00	201
		TO APPLY BODY SEALANT TO CAR JOINTS	160.00	240 X
		TO RUSTPROOF ACCIDENT DAMAGE AREA	160.00	240 X
		TO STRAIGHTEN LH/RH REAR CHASIS, SPARE TYRE PANEL, LH/RH REAR FENDER, CUT OUT/RE-WELD REAR END PANEL AND REPLACEMENT OF PARTS	1,200.00	800
		TO SPRAY PAINT ON BOOT COVER, REAR BUMPER, REAR END PANEL, REAR COMPARTMENT PANEL, LH/RH REAR FENDER	1,280.00	800
		Labour Total S\$:	3,350.00	

SingDollars: Thirteen Thousand Four Hundred Forty-Five & Cents Eighty-Six Only

E. & O.E.

Total S\$: 13,445.86

for FALCON AIR AUTO SERVICES PTE LTD

The quotation was prepared from visual inspection. Further materials and labour charges may be required when repair commences. We will advise you accordingly.

FALCON-AIR AUTO SERVICES PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: Bix 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming AutoCare-3(575721) Tel: 6452-0880 / 6452-0880 Fax: 6454-7862
Branches: Tampines St 93 Bix 8006 #01-250 S(528940) Tel: 6759-7997 Fax: 6788-7947 P.O. Box Pandan Loop (Bix U/BK K) S(120326) Tel: 6779-5645 Fax: 6779-1116
Website: www.falconair.com.sg Email: email@falconair.com.sg



FALCON-AIR

FALCON - AIR AUTO SERVICES PTE LTD

Co. Reg No.: 199501140D
GST Reg. No.: 199501140DLO SHEK SUM ERIC
C/O 176 SIN MING DRIVE #01-06/07
SIN MING AUTOCARE 575721

Attention: Motor Claim Department

Contact: 96820151

Estimate: ES011977

Date: 08/01/2020
Vehicle Num: SDN 388K
Make/Model: BMW 320i-2010/2011
Chassis/Eng#: WBAPG56030NM26487
Accident Date: 06/01/2020
Claim No: CMTD2000122/AGC
Reference: TP - MSIG AGT SOMPO (SM)
Policy No: B 27073961 SMP

Not Authorized
6/1ump & 7
Respray After Paint
4-6 days
sure on 8/1/20

S/N	Quantity	Particular	Unit Price	Amount S\$
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LIST ITEMS:				
1.	1 PC	BOOT COVER	1111.00	1,111.00 ✓
2.	1 PC	BOOT COVER LOGO	62.00	62.00 ✓
3.	1 PC	BOOT COVER EMBLEM (320i)	58.00	58.00 ✓
4.	2 PCS	BOOT COVER REFLECTOR	513.00	1,026.00 ✓
5.	1 PC	BOOT COVER SWITCH		102.65 7✓
6.	1 PC	BOOT COVER LOCK		244.50 7✓
7.	2 PCS	BOOT COVER HINGE	142.85	285.70 7X
8.	1 PC	BOOT COVER WEATHERSTRIP	795.33	795.33 7✓
9.	1 PC	BOOT COVER INNER TRIM	224.25	224.25 X
10.	1 PC	REAR BUMPER	1153.00	1,153.00 ✓
11.	10 PCS	REAR BUMPER CLIP	5.00	50.00 ✓
12.	2 PCS	REAR BUMPER SIDE RETAINER	102.20	204.40 ✓
13.	1 PC	REAR BUMPER CENTER RETAINER		115.20 7✓
14.	1 PC	REAR BUMPER REINFORCEMENT	50.50	50.50 7✓
15.	2 PCS	REAR BUMPER SENSOR	298.05	596.10 ✓
16.	1 SET	REAR BUMPER SENSOR WIRE		364.00 ✓
17.	1 PC	REAR BUMPER TOW COVER		82.15 ✓
18.	1 PC	REAR END PANEL		788.00 7✓
19.	1 PC	REAR END PANEL GARNISH		185.95 ✓
20.	1 PC	SPARE TYRE BOARD		475.85 X
21.	2 PCS	TAILLAMP	563.00	1,126.00 ✓
22.	2 PCS	TAILLAMP RETAINER	68.00	136.00 X
List Total S\$:			5701.62	10,579.85
5.00% Discount S\$:			285.08	528.99
			5416.53	10,050.86

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CONTINUE / ...

Parts - 5416.53
S/N - 122.52
Labour - 1610.00
Total - 7149.05
LS 301 - 5719.24
LS - 45700.00

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Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD

Cc. Reg. No.: 1995011400
GST Reg. No.: 1995011400 Page 2 / 2

LO SHEK SUM ERIC
C/O 176 SIN MING DRIVE #01-06/07
SIN MING AUTOCARE 575721

Attention: Motor Claim Department
Contact: 96820151

Estimate : ES011977

Date: 08/01/2020
Vehicle Num: SDN 388K
Make/Model: BMW 320i-2010/2011
Chassis/Eng#: WBAPG56030NM26487
Accident Date: 06/01/2020
Claim No: CMTD2000122/AGC
Reference: TP - MSIG AGT SOMPO (SM)
Policy No: B 27073961 SMP

S/N	Quantity	Particular	Unit Price	Amount S\$
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1	1 PC	SPECIAL NETT ITEMS REAR NUMBER PLATE		Net 45.00 ✓
		Special Nett Total S\$		45.00
		LABOUR :		
		TO CHECK REAR WIRING	50.00	201
		TO TRANSFER TAILGATE MECHANISM	120.00	601
		TO REMOVE/REFIX TRIMS, ETC TO FACILITATE REPAIRS	280.00	601
		TO FIT REVERSE SENSOR INTO NEW BUMPER	50.00	✓
		TO CONDUCT WATER TEST TO CHECK FOR LEAKAGE	50.00	201
		TO APPLY BODY SEALANT TO CAR JOINTS	160.00	745
		TO RUSTPROOF ACCIDENT DAMAGE AREA	160.00	745
		TO STRAIGHTEN LH/RH REAR CHASIS, SPARE TYRE PANEL, LH/RH REAR FENDER, CUT OUT/RE-WELD REAR END PANEL AND REPLACEMENT OF PARTS	600.00 1,200.00	800
		TO SPRAY PAINT ON BOOT COVER, REAR BUMPER, REAR END PANEL, REAR COMPARTMENT PANEL, LH/RH REAR FENDER	1,280.00	800
		Labour Total S\$	3,350.00	

SingDollars : Thirteen Thousand Four Hundred Forty-Five & Cents Eighty-Six Only

E. & O.E.

Total S\$: 13,445.86

for FALCON AIR AUTO SERVICES PTE LTD

The quotation was prepared from visual inspection. Further materials and labour charges may be required when repair commences. We will advise you accordingly.

FALCON-AIR AUTO SERVICES PTE LTD
[a subsidiary of Falcon-Air Holdings Pte Ltd]

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862
Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7987 Fax: 6789-7997 No 8 Pandan Loop (Blk 1/Blk 4) S(128226) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
SOMPO INSURANCE SINGAPORE PL		Ref : CS/SMO20000541/Kvd3n2	
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623		Date : 18-02-2020	
		Code : SMO	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	YN 5530J	Veh. Inspected	SDN 388K
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD2000122/AGC	Excess (\$)	0.00
Assign From	GRACE TEO	Assign Date	08/01/2020
2. Vehicle Particulars & Condition			
Make & Model	B.M.W.320I (A)	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	WBAPG56030NM26487	Colour	METALLIC BLACK
Odometer	57415	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	225/45 R17	PIRELLI	8 mm
L/H Front Tyre	225/45 R17	PIRELLI	8 mm
R/H Rear Tyre	225/45 R17	PIRELLI	8 mm
L/H Rear Tyre	225/45 R17	PIRELLI	8 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	06/01/2020	Inspection Date	08/01/2020
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD (HQ) 176 SIN MING DRIVE #01-06/07/13, SIN MING AUTOCARE SINGAPORE 575721		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDN 388K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BOOT COVER	BENT	1,491.50	1,232.29
1	BOOT COVER LOGO	NECESSARY	91.60	62.00
1	BOOT COVER EMBLEM (320I)	NECESSARY	94.45	58.00
2	BOOT COVER REFLECTOR @\$513.00	N/S SCRATCHED / O/S CRACKED	1,026.00	826.00
1	BOOT COVER SWITCH	DENTED	102.65	102.65
1	BOOT COVER LOCK	DENTED	244.50	244.50
2	BOOT COVER HINGE @\$142.85	TO REPAIR SEE LABOUR	285.70	-
1	BOOT COVER INNER TRIM	SERVICEABLE	224.25	-
1	REAR BUMPER	BUCKLED	1,488.25	1,182.00
10	REAR BUMPER CLIP @\$5.00	NECESSARY	50.00	50.00
2	REAR BUMPER SIDE RETAINER @\$102.20	N/S DISTORTED	204.40	102.20
1	REAR BUMPER CENTER RETAINER	CRACKED	115.20	115.20
1	REAR BUMPER REINFORCEMENT	BUCKLED	660.85	520.50
4	REAR BUMPER SENSOR @\$298.05	SHORTED (2 PCS ONLY)	1,192.20	596.10
1	SET REAR BUMPER SENSOR WIRE	SERVICEABLE	364.00	-
1	REAR BUMPER TOW COVER	MISSING	82.15	82.15
1	REAR END PANEL	TO REPAIR SEE LABOUR	783.30	-
1	REAR END PANEL GARNISH	SERVICEABLE	185.95	-
1	SPARE TYRE BOARD	SERVICEABLE	475.85	-
2	TAIL LAMP @\$563.00	O/S CRACKED	1,126.00	528.03
2	TAILLAMP RETAINER @\$68.00	SERVICEABLE	136.00	-
	LESS 5% DISCOUNT		-521.24	-285.08
			9,903.56	5,416.54
1	BOOT COVER WEATHERSTRIP (50%)(SN)	CUT	155.05	77.53
	LESS 5% DISCOUNT		-7.75	-
			147.30	77.53

Report Ref No. CS/SMO20000541/Kvd3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPECIAL NETT ITEMS			
1	REAR NUMBER PLATE (SN)	DENTED	45.00	45.00
			45.00	45.00
	LABOUR			
	TO CHECK REAR WIRING.		50.00	20.00
	TO TRANSFER TAIL GATE MECHANISM.		120.00	60.00
	TO REMOVE/REFIX TRIMS ETC TO FACILITATE REPAIRS.		280.00	60.00
	TO FIT REVERSE SENSOR INTO NEW BUMPER.		50.00	50.00
	TO CONDUCT WATER TEST TO CHECK FOR LEAKAGE.		50.00	20.00
	TO APPLY BODY SEALANT TO CAR JOINTS.	NOT NECESSARY	160.00	-
	TO RUST PROOF ACCIDENT DAMAGE AREA.	NOT NECESSARY	160.00	-
	TO STRAIGHTEN LH/RH REAR CHASIS, SPARE TYRE PANEL, LH/RH REAR FENDER, CUT OUT/RE-WELD REAR END PANEL AND REPLACEMENT OF PARTS. INCLUSIVE OF THE REPAIR OF BOOT COVER HINGE AND REAR END PANEL.		1,200.00	600.00
	TO SPRAY PAINT ON BOOT COVER, REAR BUMPER, REAR END PANEL, REAR COMPARTMENT PANEL, LH/RH REAR FENDER.		1,280.00	800.00
			3,350.00	1,610.00
	GRAND TOTAL		13,445.86	7,149.07
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			5,700.00

Report Ref No. CS/SMO20000541/Kvd3n2

KONG SENG CHEONG

Licensed Appraiser

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