

Surveyor:

KENNETH

DOI: 07/01/2020

Date / Time : 07/01/2020

Registered in Merimen: 08/01/2020

Pre-assign / CCU / FTE:



Insured Vehicle No. : SHD 3223M

Claim No. :

Name of Insured : COMFORT TRANSPORTATION PTE LTD

Policy No. : MCOM0015

Insured Tel No. : HP:

Make / Model : HYUNDAI I40

Excess Sec II : \$5

D.O.A : 04/01/2020 23:45

Place of Accident : TAMPINES ST 43 OPEN CARPARK

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : HO LIANG QWEE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : +65-97472775 (VA) YES / NO)

Insured Liability : % Final ? Yes / No

SHD 9834K

INSRS:
WSP: TRANS-CAB
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	STAGE	DATE / PIC
15/1/2020 - III VDS.	Non-Reporting ltr (1st):	
21/1/2020 - File - 1 type mandate	Non-Reporting ltr (2nd):	
17/3/20	Non-Reporting ltr (Final):	
24/3/20	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PTR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>
PRELIMINARY ADVICE Date/Time: Sent By:		
FINALIZATION Date/Time: Confirm with: Confirm by:		
Repair Cost: L/S SS 2254.00 (2 days) Reduction: 92 % Email <input type="checkbox"/> Call <input type="checkbox"/>		
FINAL SETTLEMENT Date/Time: 14/3/20 Confirm with WAI YING Email <input type="checkbox"/> Call <input type="checkbox"/>		
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : NIL		
Repair Cost: (W/ GST) SS 2254.00 (OLD reassess hit TP)		
Loss of Rental (LOR): SS 190.08 (2 days) x 395.04		
Loss of Use (LOU): SS - (3 x 2 days)		
Loss of Income (LOI): SS 80 (340 x 2 days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/> [Tick only one]		
GIA/LTA Search SS -		
Medical: SS -		
Disbursement: SS - (e.g. Tow/ Independent)		
Legal Cost SS -		
Total: SS 2624.08 Global Sum SS: -		
FINAL PAYMENT Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>		
Payee 1: SS 2624.08 Name 1: Trans-cab Auto Services Pte Ltd		
Payee 2: (Strike if N.A.) SS - Name 2: -		
Payee 3: (Strike if N.A.) SS - Name 3: -		

ah 24/3/2020

ASS. REC. BY:

REF:

TJ /

535/KP

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

02

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

S14D 9834K

Yr Regn:

04, 14.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or

Make:

Renaut Latitude cc

1995

Colour

M. White / Red

A/C:

Insured / Std / NI / NA

Sp. Reading

562346

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

VF1A9L15AUC. 277415

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Mod:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bridon

Front

R/Bal.

9

mm

Rear

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

4/1/20

D.O.I.

7/1/2020

Survey held at

Des. of Damages:

Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S M

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

11/1/2020

(Reel # 25568.65 / 924)

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation:

S + RS \$

Fuel

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 9834K**AAD2001-027***Not Authored
11 Sep 8 2200f*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration:

SHD 9834K

VF1ABL15AUC277415

RENAULT

LATITUDE

4.1.2020

III

25/4/2014

PART

- 1 BUMPER COVER FRT
1 BUMPER SPOILER FRT
1 BUMPER ABSORBER FRT
1 BUMPER RETAINER FRT LH
1 BUMPER SUPPORT FRT
1 BUMPER UNDERTRAY FRT
1 BUMPER GRILLE LOWER FRT
1 BUMPER FOG LAMP GRILLE LH
1 BUMPER BEAM FRT
1 HEADLAMP LH
1 HEADLAMP PANEL FRT LH
1 FENDER PANEL FRT LH
1 WHEELARCH FRT LH
1 FENDER BRACKET FRT LH
1 FENDER BRACKET LOWER LH
1 FENDER INSULATOR LH
1 FRONT BRACE PANEL
1 BONNET
1 BONNET INSULATOR
1 BONNET STRUT LH
1 BONNET HINGE LH
1 BONNET LOCK
1 BONNET CABLE
1 BONNET CABLE COVER
1 BONNET SEAL OUTER
1 BONNET SEAL INNER
1 RADIATOR GRILLE

LIST

- \$ *mgcm* 747.20 ✓
\$ *sn* 344.70 X
\$ *sn* 394.68 X
\$ *or* 101.40 ✓
\$ *sn* 10.70 X
\$ *sn* 292.50 X
\$ *sn* 147.00 X
\$ *sn* 207.21 X
\$ *sc* 663.70 X
\$ *mgcm* 743.60 ✓
\$ *sc* 127.70 X
\$ *sc* 414.40 ✓
\$ *sn* 112.30
\$ *sn* 38.90
\$ *sn* 11.80
\$ *sn* 65.50
\$ *sc* 177.22
\$ *sc* 1,312.70
\$ *sn* 294.30
\$ *sn* 53.30
\$ *sc* 236.50
\$ *sc* 152.80
\$ *sn* 55.20
\$ *sn* 80.60
\$ *sn* 83.20
\$ *sn* 70.10
\$ *sn* 969.90

Trans-cab Auto Services Pte Ltd

AAD2001-027

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 9834K

1	RADIATOR GRILLE BADGE 'RENAULT'	\$	225.36	} Pr2 X
1	RADIATOR GRILLE FRAME	\$	686.00	
1	FRAME FULL SUPPORT PANEL	\$	592.70	
1	FRAME FULL SUPPORT BRACKET	\$	41.60	
1	AIR CLEANER BOX	\$	464.20	
1	AIR CLEANER HOSE	\$	175.85	
1	AIR CLEANER LOWER	\$	271.26	
1	LOWER ARM LH L70Y	\$	192.70	
1	KNUCKLE ARM LH L70Y	\$	481.50	
1	ABSORBER FRT LH L70Y	\$	274.10	
1	DRIVESHAFT LH	\$	1,355.70	
1	STABILIZER BAR FRT	\$	427.90	

TOTAL	\$	13,097.98
10%	\$	1,309.80
	\$	11,788.18

Special Nett

1	BUMPER CLIP FRT	\$	Re 66.00	} X
1	BUMPER BRACKET CLIP FRT LH	\$	na 12.00	
1	BUMPER SUPPORT CLIP FRT LH	\$	na 10.50	
1	BUMPER GRILLE LOWER CLIP	\$	na 69.00	
1	WHEELARCH CLIP FRT LH	\$	na 30.50	
1	FRAME FULL SUPPORT PANEL CLIP	\$	na 70.00	
1SET	FRAME FULL SUPPORT PANEL NUT	\$	na 20.00	
2	FRAME FULL SUPPORT PANEL STUD	\$	na 30.00	
1SET	RADIATOR GRILLE SCREW	\$	na 16.00	
1SET	RADIATOR GRILLE FRAME CLIP	\$	na 52.00	
1	FRONT LEFT TYRE	\$	Sn 300.00	
1	FRONT LEFT TYRE RIM	\$	Sn 380.00	
1	FRONT LEFT TYRE RIM COVER	\$	Sn 60.00	
1SET	Front licence plate with holder	\$	Sn 80.00	
6	BONNET INSULATOR CLIP L70Y	\$	na 7.30	
2	BONNET CABLE CLIP L70Y	\$	na 6.31	
2	BONNET CABLE COVER SCREW L70Y	\$	na 10.85	

**Trans-cab Auto Services Pte Ltd**

AAD2001-027

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO/GST Reg. No. 201019626G

SHD 9834K

TOTAL \$ 1,220.47**TOTAL PARTS \$ 13,008.65****LABOUR**

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same

\$ 6,000.00 *4000*

To transfer of front bumper fittings, attachment and perform water seepage test.

\$ *~* 170.00 *X*

To transfer of front fender fittings, attachment and perform water seepage test.

\$ 170.00 *X*

To transfer of tire, rim and on wheel balancing.

\$ 170.00 *X*

To check steering geometry and computer wheel alignment

\$ 220.00 *X*

To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.

\$ 380.00 *X*

Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.

\$ 380.00 *X*

To transfer of bonnet fittings, attachment and perform water seepage test.

\$ 170.00 *X*

Putty and spray painting of the affected portion.

\$ 6,000.00 *4400*

To dismantle and refit front end suspension, undercarriage parts, final checking and testing.

\$ 380.00 *X*

To Check Electrical Lighting Concerned.

\$ 170.00 *200*

Trans-cab Auto Services Pte Ltd

AAD2001-027

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 9834K

To check ABS and brake efficiency, final checking and testing.

\$ *na* 380.00 *x*

To rust-proofing of the affected areas.

\$ 170.00 *301*

TOTAL \$ 14,760.00

Over All Total \$ 27,768.65

LUMP SUM (REPAIR DAY)

20 days

2 days

LDC Auto Consulting hereby notify the Repairer of the following:

- To survey before the repair
- To display damaged parts during survey
- Part photo and label for each item
- Third party survey is to a "third-party" rated team
- No dispute with the repairer
- Supplementary work must be approved and in subject to final approval by the insurance company

Accepted by Repairer

Signature _____

Date: _____

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	08 Jan 2020 16:21	Cim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.		[A] HOW MEI KWAN
2	08 Jan 2020 16:21	Cim Veh Model Changed	(205083) RENAULT LATITUDE 2.0 DCI AUTO D/AB 4DR (A).		[A] HOW MEI KWAN
3	08 Jan 2020 16:21	Cim Created	Reg No: SHD9834K, Acct Date: 2020/01/04, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: Trans-cab Auto Services Pte Ltd ()		[A] HOW MEI KWAN
4	08 Jan 2020 16:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
5	08 Jan 2020 16:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/17		[A] HOW MEI KWAN
6	08 Jan 2020 16:21	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.		[A] HOW MEI KWAN
7	08 Jan 2020 16:21	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
8	08 Jan 2020 16:21	Adj Adjuster Assigned	[None] -> KENNETH KONG		[A] HOW MEI KWAN
9	15 Jan 2020 15:46	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remark: Insured driver reversed and hit 3rd party parked taxi.		[A] CHEW HSIAO TONG
10	15 Jan 2020 16:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/17, Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice.		[I] Sundari Nagarajan
11	15 Jan 2020 16:37	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice.		[I] Sundari Nagarajan

Date From

◀

📅

▶

Date To

◀

📅

▶

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2400897	09 Jan 2020 08:48:46	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHD9834K	SHD3223M	11.77

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 21 January 2020 8:49 AM
To: 'jasminetan@transcab.com.sg'; Ng Wai Yin; claims@transcab.com.sg
Cc: Kenneth Kong (LKKAUTO)
Subject: Your Ref: AAD2001-027(SHD9834K) //DOA: 04/01/2020 //LKK REF: CC3/III20000535/Kpa3(SHD3223M)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$2,200.00**(before GST) with **02** repair days. Please provide after repair photos for SHD9834K.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 19 March 2020 2:51 PM
To: Ng Wai Yin
Cc: Hsiao Tong (LKKAuto); jasminetan@transcab.com.sg; claims@transcab.com.sg
Subject: Your Ref: AAD2001-027(SHD9834K) //DOA: 04/01/2020 //LKK REF: CC3/III20000535/Kpa3(SHD3223M)
Attachments: DV_SHD 9834K.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **DV** enclosed and return the original copy to us (LKK) for our necessary action: -

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 17 March 2020 4:32 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD2001-027(SHD9834K) //DOA: 04/01/2020 //LKK REF: CC3/III20000535/Kpa3(SHD3223M)

Without Prejudice

Dear Jasper

Please proceed to send us the DV.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]
Sent: Tuesday, 17 March, 2020 3:10 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; jasminetan@transcab.com.sg; claims@transcab.com.sg
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Your Ref: AAD2001-027(SHD9834K) //DOA: 04/01/2020 //LKK REF: CC3/III20000535/Kpa3(SHD3223M)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,354.00
2. Loss of Rental (2 days x \$95.04)	\$ 190.08
3. Loss of Income (2 days x \$40)	\$ 80.00
Total	\$ 2,624.08

Please confirm acceptance

Best Regards,

Jasper Chua | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 4 February 2020 9:01 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD2001-027(SHD9834K) //DOA: 04/01/2020 //LKK REF: CC3/III20000535/Kpa3(SHD3223M)

Without Prejudice

Dear Sirs/Mdm,

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 21 January 2020 11:55 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>

Subject: RE: Your Ref: AAD2001-027(SHD9834K) //DOA: 04/01/2020 //LKK REF: CC3/III20000535/Kpa3(SHD3223M)

Without Prejudice

Dear Hsiao Tong

Amount confirmed \$ 2,200 (before GST).

Enclosed is the after paint photos for your action.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, 21 January, 2020 8:49 AM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg

Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: Your Ref: AAD2001-027(SHD9834K) //DOA: 04/01/2020 //LKK REF: CC3/III20000535/Kpa3(SHD3223M)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$2,200.00**(before GST) with **02** repair days. Please provide after repair photos for SHD9834K.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

View Received Message

This mail is associated with :

*SHD9834K (MCT20010059)
[SHD3223M]
TP
TRANS-CAB SERVICES PTE LTD
Jan 4 2020 11:00PM
[-]
Trans-cab Auto Services Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 17/03/2020 14:23 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2624.08) - SHD9834K - Claim Handler: Sundari Nagarajan

Approved:2624.08:Request TP WS to issue Tax invoice for Repairs in III's favour

DOCUMENTS SUMMARY
There are no documents.

...CLAIM SUBFOLDER...(Pending for Survey Report)
Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jan 2020 Edit Reg		07 Jan 2020 00:00 Edit Adj Rpt	\$52,200.00 Edit Estimates	\$52,200.00 View Rpt		Pending for Survey Report Cancel Case

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:

COMFORT TRANSPORTATION PTE LTD, ID: 199303821R

Main Claimant:

TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K

Vehicle Reg. No.:

SHD9834K

Date of Loss:

04/01/2020 23:00 - :59
[68 Months and 10 Days From LTA Reg Date (Man Yr)]

Claim Type:

TP / MCT20010059

Policy/Cover Note No.:

MCOM0015

Vehicle Reg. No. (Insured):

SHD3223M

Policy No. (Claimant):

VPX/P1680520

Excess:

Repairer:

Trans-cab Auto Services Pte Ltd () No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:

Handling Insurer:

India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]

Claimant's Insurer:

AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 17/01/2020]

ASSOCIATED MAIL RECEIVED

[View All](#)

[Compose Case Mail](#)

• III_SG (17/03/2020): Alert - Adj Mandate Approved (\$52624.08) - SHD9834K - Claim Handler: Sundari Nag...

• III_SG (15/01/2020): Alert - Adj Mandate Approved (\$50.00) - SHD9834K - Claim Handler: Sundari Nagara...

ALL ASSOCIATED TASKS

[View All](#)

[Search Tasks](#)

[Create New Task](#)

[Complete](#)

Due Date

Priority

Type

Task Group

Subject

Handler

Assigned By

Completed On

Created On

Done?

No results.

Claim Documents

*SHD9834K (MCT20010059)
[SHD3223M]
TP
TRANS-CAB SERVICES PTE LTD
Jan 4 2020 11:00PM
[COMFORT TRANSPORTATION PTE LTD]
Trans-cab Auto Services Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/02/20 09:04	General View	Load JPG	<input checked="" type="checkbox"/>
2	04/02/20 09:04	General View	Load JPG	<input checked="" type="checkbox"/>
3	04/02/20 09:04	General View	Load JPG	<input checked="" type="checkbox"/>
4	04/02/20 09:04	General View	Load JPG	<input checked="" type="checkbox"/>
5	04/02/20 09:04	General View	Load JPG	<input checked="" type="checkbox"/>
6	04/02/20 09:04	General View	Load JPG	<input checked="" type="checkbox"/>
7	04/02/20 09:04	General View	Load JPG	<input checked="" type="checkbox"/>
8	04/02/20 09:04	General View	Load JPG	<input checked="" type="checkbox"/>
9	04/02/20 09:04	General View	Load JPG	<input checked="" type="checkbox"/>
10	04/02/20 09:04	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
11	04/02/20 09:04	General View	Load JPG	<input checked="" type="checkbox"/>
12	04/02/20 09:04	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
13	04/02/20 09:13	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
14	04/02/20 09:13	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
15	04/02/20 09:13	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/01/20 10:16	TP ESTIMATE - MARKED	Load PDF	
2	11/01/20 10:16	TP GIA REPORT	Load PDF	
3	17/03/20 14:22	LOD	Load PDF	
4	17/03/20 14:22	Authorisation to Act	Load PDF	
5	17/03/20 14:22	WORKSHOP INVOICE	Load PDF	
6	17/03/20 14:22	RENTAL RATE AND MILEAGE	Load PDF	
7	27/03/20 13:48	DISCHARGE VOUCHER	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	09/01/20 08:48	Singapore Accident Statement	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III20000535/KPA3Q2

Date: 27/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant
 Vehicle No : SHD9834K Insured Vehicle No : SHD3223M
 Date of Loss: 04/01/2020 Nature of Claim: TP Claim No: MCT20010059

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD9834K
 Make & Model: RENAULT LATITUDE, 2.0 DCI AUTO D/AB 4DR (A) Engine No: M9R8839C001242
 Reg. Date: 25/04/2014 (Man. Year: 2014) Chassis No: VF1ABL15AUC277415
 Colour: Metallic White/Red Odometer: 562346 km
 Engine Capacity: 1995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Sailun 9 mm Rear Left Side: Sailun 9 mm
 Front Right Side: Sailun 9 mm Rear Right Side: Sailun 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,008.64	1,871.94	11,136.70	85.61
Miscellaneous Items	0.00	0.00	0.00	
Labour	14,760.00	890.00	13,870.00	93.97
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	27,768.64	2,761.94	25,006.70	90.05
Approved Total (Overridden) (S\$)		2,200.00		
(S\$)	27,768.64	2,200.00	25,568.64	92.08
+ GST 7.00/7.00% (S\$)	1,943.80	154.00	1,789.80	92.08
Nett Amount (S\$)	29,712.44	2,354.00	27,358.44	92.08
+ Loss of Use (2.0 x S\$40.00/day) (S\$)		80.00		
+ Car Rental (2.0 x S\$95.04/day) (S\$)		190.08		
Nett Liability (S\$)		2,624.08		

INSPECTION

Date of Assignment: 07/01/2020
 Date Inspected: 07/01/2020 Inspected At: Trans-cab Auto Services Pte Ltd
 No 2 Ang Mo Kio Street 63
 Singapore 569111
 Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 03 Feb 2020)
Parts:	143	RENAULT LATITUDE 2.0 DCI AUTO D/AB 4DR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHD9834K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER FRT	Mtg Cracked	747.20 FL	*747.20 FL
2	1		*BUMPER SPOILER FRT	Serviceable	344.70 FL	*- FL
3	1		*BUMPER ABSORBER FRT	Serviceable	394.68 FL	*- FL
4	1		*BUMPER RETAINER FRT LH	Distorted	101.40 FL	*101.40 FL
5	1		*BUMPER SUPPORT FRT	Not Necessary	10.70 FL	*- FL
6	1		*BUMPER UNDERTRAY FRT	Serviceable	292.50 FL	*- FL
7	1		*BUMPER GRILLE LOWER FRT	Serviceable	147.00 FL	*- FL
8	1		*BUMPER FOG LAMP GRILLE LH	Serviceable	207.21 FL	*- FL
9	1		*BUMPER BEAM FRT	Repair	663.70 FL	*- FL
10	1		*HEADLAMP LH	Mtg Cracked	743.60 FL	*743.60 FL
11	1		*HEADLAMP PANEL FRT LH	Repair	127.70 FL	*- FL
12	1		*FENDER PANEL FRT LH	Bent	414.40 FL	*414.40 FL
13	1		*WHEELARCH FRT LH	Serviceable	112.30 FL	*- FL
14	1		*FENDER BRACKET FRT LH	Serviceable	38.90 FL	*- FL
15	1		*FENDER BRACKET LOWER LH	Serviceable	11.80 FL	*- FL
16	1		*FENDER INSULATOR LH	Serviceable	65.50 FL	*- FL
17	1		*FRONT BRACE PANEL	Repair	177.22 FL	*- FL
18	1		*BONNET	Repair	1,312.70 FL	*- FL
19	1		*BONNET INSULATOR	Serviceable	294.30 FL	*- FL
20	1		*BONNET STRUT LH	Serviceable	53.30 FL	*- FL
21	1		*BONNET HINGE LH	Repair	236.50 FL	*- FL
22	1		*BONNET LOCK	Repair	152.80 FL	*- FL
23	1		*BONNET CABLE	Serviceable	55.20 FL	*- FL
24	1		*BONNET CABLE COVER	Serviceable	80.60 FL	*- FL
25	1		*BONNER SEAL OUTER	Serviceable	83.20 FL	*- FL
26	1		*BONNER SEAL INNER	Serviceable	70.10 FL	*- FL
27	1		*RADIATOR GRILLE	Serviceable	969.90 FL	*- FL
28	1		*RADIATOR GRILLE BADGE RENAULT	Serviceable	225.36 FL	*- FL
29	1		*RADIATOR GRILLE FRAME	Serviceable	686.00 FL	*- FL
30	1		*FRAME FULL SUPPORT PANEL	Serviceable	592.70 FL	*- FL
31	1		*FRAME FULL SUPPORT BRACKET	Serviceable	41.60 FL	*- FL
32	1		*AIR CLEANER BOX	Serviceable	464.20 FL	*- FL
33	1		*AIR CLEANER HOSE	Serviceable	175.85 FL	*- FL
34	1		*AIR CLEANER LOWER	Service item	271.26 FL	*- FL
35	1		*LOWER ARM LH L70Y	Serviceable	192.70 FL	*- FL
36	1		*KNUCKLE ARM LH L70Y	Serviceable	481.50 FL	*- FL
37	1		*ABSORBER FRT LH L70Y	Serviceable	274.10 FL	*- FL
38	1		*DRIVESHAFT LH	Serviceable	1,355.70 FL	*- FL
39	1		*STABILIZER BAR FRT	Serviceable	427.90 FL	*- FL
40	1		*BUMPER CLIP FRT	Necessary	66.00 FS	*66.00 FS
41	1		*BUMPER BRACKET CLIP FRT LH	Not Necessary	12.00 FS	*- FS
42	1		*BUMPER SUPPORT CLIP FRT LH	Not Necessary	10.50 FS	*- FS
43	1		*BUMPER GRILLE LOWER CLIP	Not Necessary	69.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
44	1		*WHEELARCH CLIP FRT LH	Not Necessary	30.50 FS	*- FS
45	1		*FRAME FULL SUPPORT PANEL CLIP	Not Necessary	70.00 FS	*- FS
46	1		*SET FRAME FULL SUPPORT PANEL NUT	Not Necessary	20.00 FS	*- FS
47	2		*FRAME FULL SUPPORT PANEL STUD	Not Necessary	30.00 FS	*- FS
48	1		*SET RADIATOR GRILLE SCREW	Not Necessary	16.00 FS	*- FS
49	1		*SET RADIATOR GRILLE FRAME CLIP	Not Necessary	52.00 FS	*- FS
50	1		*FRONT LEFT TYRE	Serviceable	300.00 FS	*- FS
51	1		*FRONT LEFT TYRE RIM	Serviceable	380.00 FS	*- FS
52	1		*FRONT LEFT TYRE RIM COVER	Serviceable	60.00 FS	*- FS
53	1		*SET FRONT LICENCE PLATE WITH HOLDER	Serviceable	80.00 FS	*- FS
54	6		*BONNET INSULATOR CLIP L70Y	Not Necessary	7.30 FS	*- FS
55	2		*BONNET CABLE CLIP L70Y	Not Necessary	6.31 FS	*- FS
56	2		*BONNET CABLE COVER SCREW L70Y	Not Necessary	10.85 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	14,318.44	2,072.60
- List Item Discount on L Items 10.00/10.00% (S\$)	1,309.80	200.66

Total Parts (S\$)	13,008.64	1,871.94
-------------------	-----------	----------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	6,000.00	400.00
2	TO TRANSFER OF FRONT BUMPER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	New	170.00	0.00
3	TO TRANSFER OF FRONT FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
4	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
5	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
6	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	380.00	0.00
7	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH ,TO FACILITATE REPAIR	New	380.00	0.00
8	TO TRANSFER OF BONNET FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
9	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	6,000.00	440.00
10	TO DISMANTLE AND REFIT FRONT END SUSPENSION ,UNDERCARRIAGE PARTS ,FINAL CHECKING AND TESTING	New	380.00	0.00
11	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
12	TO CHECK ABS AND BRAKE EFFICIENCY ,FINAL CHECKING AND TESTING	New	380.00	0.00
13	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	30.00
Gross Labour Cost (\$\$)			14,760.00	890.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >