

## Su Li (LKK Auto)

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**From:** venessa.chan@fwd.com  
**Sent:** Tuesday, 7 January 2020 4:59 PM  
**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** motorclaims.sg@fwd.com; eileen.bay@fwd.com  
**Subject:** SJL8135K & SJJ1723U - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
**Attachments:** 8135.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

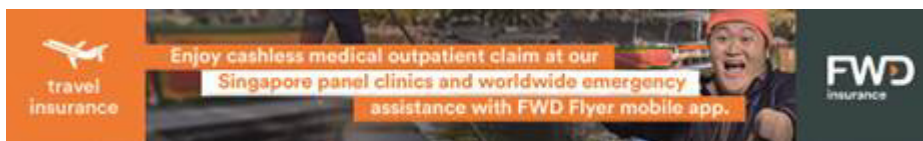


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Venessa Chan - SGUser

**Sent:** Tuesday, January 7, 2020 4:57 PM

**To:** 'Ziting'

**Cc:** Motor Claims SG - SG Common

**Subject:** SJL8135K & SJJ1723U - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Hi Zi Ting,

Thank you for your selection of LKK Auto Consultants.  
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

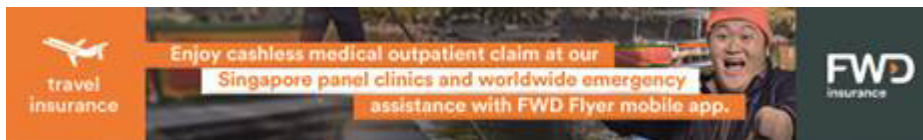


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W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Ziting [<mailto:ziting@n51.com.sg>]

**Sent:** Tuesday, January 7, 2020 4:55 PM

**To:** Venessa Chan - SGUser

**Cc:** Motor Claims SG - SG Common; Eileen Bay - SGUser

**Subject:** Re: SJL8135K & SJJ1723U - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir / Madam,

We appoint your surveyor from LKK AUTO CONSULTANTS PTE LTD

Please see attached.

Thank you.

Regards,

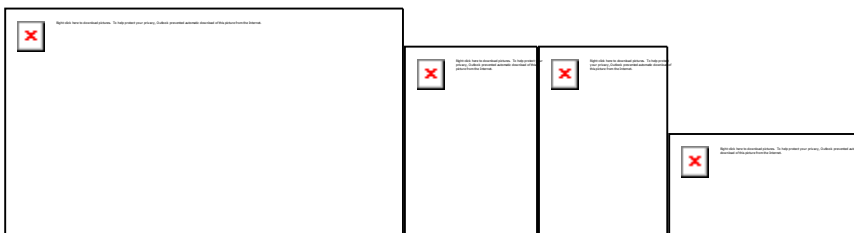
Zi Ting

N-51 Automotive Pte Ltd

Office: 6842 0051

Fax: 6741 0510

[www.n51.com.sg](http://www.n51.com.sg)



On Tue, Jan 7, 2020 at 4:11 PM <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

WITHOUT PREJUDICE

Dear Ziting,

Refer to your email dated on 07.01.2020 of the PRI Notice of your client's vehicle SJL8135K;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Best Regards,

Venessa Chan

Administrative Assistant, Claims

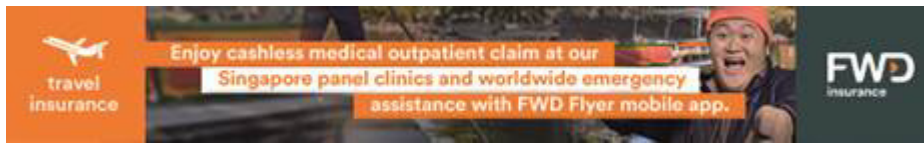


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E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Ziting [mailto:[ziting@n51.com.sg](mailto:ziting@n51.com.sg)]

**Sent:** Tuesday, January 7, 2020 3:46 PM

**To:** Motor Claims SG - SG Common

**Subject:** SJL8135K & SJJ1723U - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors

Thank you.

Regards,

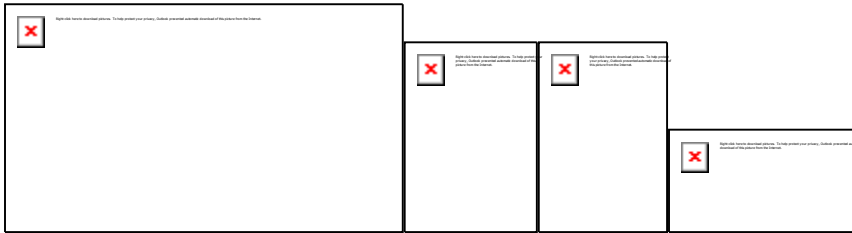
Zi Ting

N-51 Automotive Pte Ltd

Office: 6842 0051

Fax: 6741 0510

[www.n51.com.sg](http://www.n51.com.sg)



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