Surveyor Steve ASSIGNME	
From (Person): Thivisa Vimala of INC	Date/Time: 8. Jan 1000 10 204m
Estimated Cost:	Bill to:
OD TP WS / TP RES / OD RES / EVA / INV / MV / CS To Inspect Vehicle No: SLF 84685	Insured: GBH 5990T
at Workshop m/s Trans Euro Kavs of 5 Ubi Close	Tel: 91277928
Policy No:	Claim No: MT 1 10777717 - 002
Sum Insured:	Excess:
Make of Veh: (Client's Record)	D.O.A. 27/12 2019
CA / REV / REP. / REV 24 HRS	H.O.D. Endorsement:
Date/Time: B. Jan. Doro H. 744 m Person Contacted:	Ronald Vehicle IN / OUT
Date/Time Action/Instruction () Estimate	
SLE 88685- X	
GBH 594107-X	
14500 Final Ag \$ 2868.60	confirmal by amail (Red 4756.30, 6)

ASSIGNMENT

From: Date: 8.3an. 2020	Veh No: SLE 88685	Yr Regn: 18/8///6
Estimated Cost:	Type: M.Ca / M.Cycle / Bus / Van / L	orry / Taxi / Prime Mover /
OD THE WS TTP RES TOD RES TEVA TINV TMV	Truck / Trailer or	la a l
To Inspect Vehicle No: SLE 88685	Make: Mazda 5	c.c 1997
at Workshop m/s Trans Guro Kars	Colour GM	A/C: Insured / Std / NI / NA
of 5 usi close	Sp.Reading 48328	T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:	- 0.04.072
Policy No.	/	17160114073
Claims No.	Gen. Cond: Good / Fair / Poor / Burn	
Sum Insured: Excess:	Steering: Inforder / Jammed / Leaked	*
(Client's Record)	Brake: Inorder / Jammed / Leaked	
Make of Veh: 10am - 12pm	Modi: Nil / s/Rim / STD A/Rim	1(+01/
Ronald	Tyre Size: F: 295	30 816
(Policy Condition)	R:	
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA	MIC I OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or	
Bal. or Market Value:	Front	Rear R/Bal. mm
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. mm	
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 5 mm	
Est. Repairs: days Res.: Yes or No	D.O.A. 27/12/19 Survey hold at Trans	D.O.I. 8/1/20
Lum Sum: % 3 Val.: Yes or No	Survey field at	
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S	S / N/S / U/C / Roottop or
Vehicle: IN / OUT		dy Structure affected due to collision.
Date: Person Contacted:	The U/C / Chassis frame / BC	dy Structure and do to some one
Date / Time Action / Instruction MV - 65K		
1011 631		
Date/Time, File Pass to? : Preli. Report	Days Of Repair: 3	part months of the second column
; Final Report	Resurvey No. of Trip:	Survey Fee:
Date/Time, File Return to?	Control of the Contro	Transportation:
2) 145 - typist Add Fe	Parties and)S + RSSI
	: Interview (\$) Photos
Rep Forms:	: Tech. Invs (\$	Others
Lump Sum / I.B.I: (% 2868-60)	: Weet end (\$	And the complete and th
		TOTAL

Nivitha (LKK Auto)

From:

Theresa Vimala D/O Balagangadharan <thravim.bala@income.com.sg>

Thursday, 9 January 2020 9:05 AM Nivitha (LKK Auto); 'assignments'

Sent:

ëÿ

Subject:

RE: TP CASES FARMED OUT TO LKK ON 8/1/2020

Details of OIC etc...

Theresa Vimala

Senior Administrator

Operations, Motor & Personal Lines (PL)

T+65 6430 7898

www.income.com.sg



.≘

0

Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. At Income, we are 'th with You' on Performance, Growth, Find out more at Income.com.sg/careers

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Wednesday, 8 January 2020 5:09 PM

To: Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>

Subject: RE: TP CASES FARMED OUT TO LKK ON 8/1/2020

Dear Sir/Mdm,

Kindly assist to provide us the completed details.



"Wishing you a Happy and Prosperous Lunar New Year"

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Theresa Vimala D/O Balagangadharan [mailto:thrsvim.bala@income.com.sg]

Sent: Wednesday, 8 January 2020 10:20 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: Thio Tse Kiat <tsekiat.thio@income.com.sg>; Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>

Subject: TP CASES FARMED OUT TO LKK ON 8/1/2020

Hi LKK, please assist to survey these vehicles, Thank you.

			Survey		WorkShop	WorkShop	WorkShop Survey	Survey			Additional
SN	SN OIC	Claim No.	Date	Vehicle	Name	Address	Contact	Time	DOA	OI VEH	Remarks
						17 LORONG 8					
						TOA PAYOH					
						AUTO WORLD					
					TAN CHONG	BUILDING	Mr Aishah				
		MT/1073837-			MOTOR SALES	SINGAPORE		13:00-			
1	RAJESWARY 002	002	8/1/2020 SKA816C	SKA816C	PTE LTD	319254	67038012	15:00	29/11	SKA816C	
						BLK 3007					
	DAVID	MT/1079034-			JOO HAK KEE	#01-406 UBI	shimin /				
2	PHUA	100	8/1/2020	GBH7086R	8/1/2020 GBH7086R AUTO PTE LTD	ROAD 1	67431913		4/1/	GBF6885T	

		Owner	q	owner	0			6395 8899
	SMP8191R	SL56871X	VERCONS	5N3247A	SKD78245	SLZ4828Z	GBE5086U	GBH5990T
	4/1/2020	7/1/2020	0.000/1/1	31/12/2019	31/12/2019	5/1/2020	4/1/2020	27/12/2019
		10:00-		14:00-		11:00-		10:00-
	Huiqin / 88668832	/ 6388 2323	Pei Wen NG / 6741	William / 6858 5151	William / 6858 5151	Caymen / 6858 5151	Michael Ng / 91288488	Ronald Yap / 9127 7928
SINGAPORE 408701	53 UBI AVENUE 1 #01-33 PAYA UBI INDUSTRIAL PARK SINGAPORE 408934	55 UBI ROAD 1. SINGAPORE 408699	BLK 3022A #01- 45/46 UBI ROAD 1 SINGAPORE	1 DEFU LANE 6 SINGAPORE 539365	1 DEFU LANE 6 SINGAPORE 539365	1 DEFU LANE 6 SINGAPORE 539365	18 DEFU AVENUE 2 DEFU INDUSTRIAL ESTATE	S UBI CLOSE
	MY CAR CONSULTANT PTE LTD	PREMIUM AUTOMOBILES PTE LTD	PROGRESSIVE CAR CARE PTE	TAN LIM MOTOR PTE LTD	TAN LIM MOTOR PTE LTD	TAN LIM MOTOR PTE LTD	THINK ONE AUTOCARE PTE LTD	TRANS EUROKARS PTE LTD
	SKG2923G	SMF9797P	50805915	GX2385S	SMM6813J	SMP3605Y	GBA8436U	SLE8868S
	8/1/2020	8/1/2020	8/1/2020	8/1/2020	8/1/2020	8/1/2020	8/1/2020	8/1/2020
	MT/1078836- 002	MT/1078976- 001	MT/1078868- 002	MT/1078034- 002	MT/1078116- 002	MT/1078980- 001	MT/1078963- 001	MT/1077717- 002
	HELENA	SEREME	CHARLOTTE	CHRYLLIS	DAVID	HELENA	HELENA	SERENE
	ж	4	v	9	7	∞	6	10

Theresa Vimala
Senior Administrator
Operations, Motor & Personal Lines (PL)
7+65 6430 7898

www.income.com.sg







Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

This email has been checked for viruses by AVG antivirus software. www.avg.com

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	283B
Vehicle No.:	SLE8868S
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Jan 2020
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA5 5-DOOR WAGON 2.0L SP.6EAT SUNROOF
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	PE10356928
Chassis No.:	JM6CW1071G0124073
Maximum Power Output:	111.0 kW (148 bhp)
Open Market Value:	\$20,747.00
Original Registration Date:	18 Aug 2016
First Registration Date:	18 Aug 2016
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$21,046.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Aug 2026
PARF Rebate Amount: Intended COE Rebate Details	\$15,784.00
COE Expiry Date:	17 Aug 2026
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$55,100.00
COE Rebate Amount:	\$36,407.00
Total Rebate Amount:	\$52,191.00

The information contained herein is correct as at 08 Jan 2020

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	cite to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	28/12/2019 11:42
Date Of Accident	27/12/2019 20:15
Exact Location Of Accident	190 LORONG 6 TOA PAYOH
Country/State of Loss	SINGAPORE
D	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SLE8868S
Insured/Policyholder	
Name Of Registered Owner	MR EDDIE SEE WAN MING
NRIC No	SXXXX283B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81686590
Alternative Phone No	OFFICE-81686590
Vehicle Particulars	
Manufacturer	MAZDA
Model	5-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY
PRIVATE CAR

Insurance Company

Vehicle Category

Name of Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

Cover Note Number

Name of Driver

Driver

MR EDDIE SEE WAN MING

 NRIC No
 SXXXX283B

 Date Of Birth
 30/01/1981

 Occupation
 INDOOR

 Date Of Driving Pass
 17/12/2011

Driving Experience 8 YEARS AND 0 MONTHS

Gender MAL

Mobile Number (LOCAL) +65-81686590

Fax Number

Contact Number OFFICE-81686590

EMail Address NOEMAIL

Address

BLK 25 LORONG 3 TOA PAYOH

#10-12 TREVISTA

Postcode

319583

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident

2

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?
Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

0

Datelle of Delles Action

Details of Police Action

NO

Was the accident reported to the police? If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

SEE ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GBH5990T

Vehicle Make/Model/Colour

DYNA TOYOTA

Details Of Properties

Vehicle Category

GOODS VEHICLE

Name of Driver

Contact Number

LEONG CHE WAI

NRIC/Passport Number

SXXXX850C 90303990

Address

Postcode

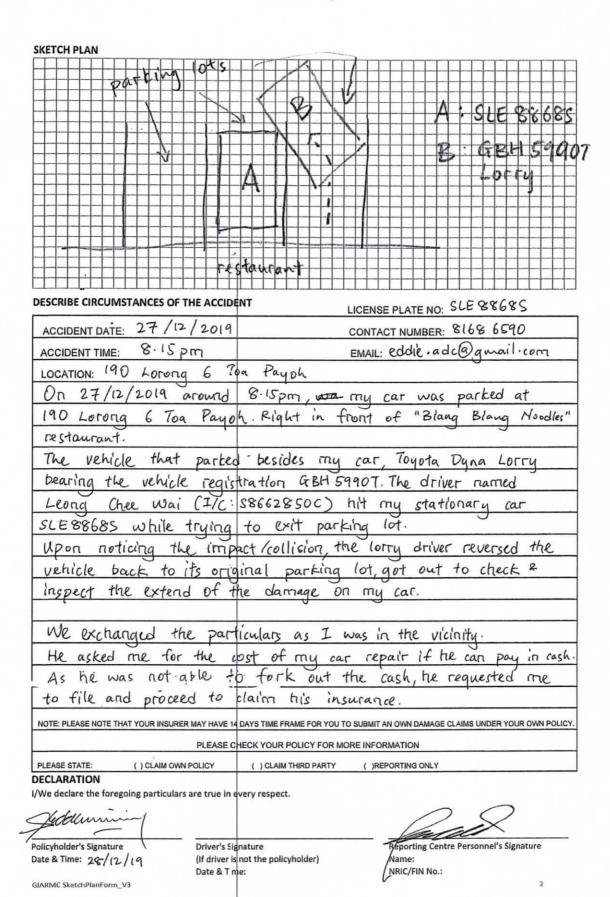
Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

No. Of Passenger (Including Driver)

Page 2 of 13



SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 28/12/19

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



4

TRANS EUROKARS PTE LTD



\$

ESTIMATE COST OF REPAIRS

NTUC INCOME INSURANCE NAME: Mr Eddie See Wan Ming WIP: 18198 ADDRESS: Blk 25 Lorong 3 Toa Payoh EXCESS: 1 MARITIME SQUARE 30-Dec-19 #10-01 HARBOURFRONT CENTRE #10-12 TREVISTA DATE: SINGAPORE 099253 Singapore 319583 ATTN.: MOTOR CLAIMS TEL: 81686590 FAX: **SLE8868S** VEH NO: DATE IN: **CONTACT PERSON:** Ronald 63957875 MILEAGE: THIRD PARTY CLAIM **CHASSIS NO:** JM6CW1071G0124073 TYPE OF CLAIM: MODEL: MAZDA5 DATE REG.: 18-Aug-16 POLICY NO. : **NATURE OF WORKS Parts Description** REVISED PRICES NO QTY FRONT BUMPER 1 1 MC513-50-031BBB \$ 1,108.20 BRACKET RHS, FRONT BUMPER \$ nn 1 MC513-50-151A 42.30 3 1 \$ COVER RHS, FOGLAMP nn MC513-50-C11 78.20 MC 10 \$ 4 CLIP, FRONT BUMPER MC274-50-133 37.00 GROMMET, FRONT BUMPER 5 1 MC513-50-0T5A \$ 16.20 RIVET, FRONT BUMPER \$ 4 6 MBN8F-50-355 22.80 NIC 7 RIVET, FRONT BUMPER / 4 MEA01-50-037 \$ 32.00 X MM FOAM, FRONT REINFORCEMENT 1 MC513-50-111 \$ 79.20 FASTENER, FRONT REINFORCEMENT 2 \$ 9 12.40 MFD01-68-AC3 10 FRONT REINFORCEMENT nn 1 MC513-50-070A \$ 531.60 11 HEADLAMP RHS nn 1 MC513-51-0K0F \$ 1,482.00 MM 12 CLIP, HEADLAMP 3 \$ MDR61-50-133 19.50 20 13 RIVET, HEADLAMP 1 MB092-51-833 \$ 3.50 **TOTAL PARTS** 3,464.90 **TOTAL PARTS COST** 3,464.90 **Labour Description** TO REPLACE FRONT BUMPER AND FRONT REINFORCEMENT, REPAIR ALL AREAS. 660 1 MZ-BR-FRONT2 1,320.00 AFFECTED BY THE ACCIDENT. (1) TO RESPRAY FRONT BUMPER, FRONT REINFORCEMENT AND FRONT FENDER RH. 2 1,890.00 3 MZ-BR-CAVITY TO CARRY-OUT BODY CAVITY PRESERVATION. 250.00 MZ-BR-ELECTR TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING. 150 250.00

5	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS	S.		180	\$ 350.00
6	MZ-BR-SUNDRI	SUNDRIES.		20	NETT	\$ 100.00
			TOTAL LABOUR		\$ -	\$ 4,160.00
			TOTAL PARTS		\$	\$ 3,464.90
			TOTAL		\$ 	\$ 7,624.90
			LESS EXCESS		\$	\$ -
			TOTAL AFTER EXCESS		\$ •	
			GST 7%		\$ -	\$
			GRAND TOTAL		\$ -	\$ -

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT. TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A QUOTATION FEE OF \$400 WILL BE APPLIED ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

TRANS EUROKARS PTE LTD

Authorised Signature

Ster (LKK) WM AL 83228813 8/1/20, 11-39 an

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date: