

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 14 May 2020 2:36 PM  
**To:** catherinechua@eurokars.com.sg; ronald.yap@eurokars.com.sg  
**Cc:** vion.lim@eurokars.com.sg; SUR; ronald.yap@eurokars.com.sg  
**Subject:** RE: SLE 8868S-DOA: 27/12/2019  
**Attachments:** SLE8868S FCOR.pdf

Dear Catherine,

WITHOUT PREJUDICE

Confirm COR: \$2868.60 before GST

3 repair days

**Kindly send Final invoice and all supporting documents directly to NTUC INCOME**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** catherinechua@eurokars.com.sg [mailto:catherinechua@eurokars.com.sg]  
**Sent:** Thursday, 14 May 2020 2:00 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; ronald.yap@eurokars.com.sg  
**Cc:** vion.lim@eurokars.com.sg; SUR <sur@lkkauto.com>; ronald.yap@eurokars.com.sg  
**Subject:** RE: SLE 8868S-DOA: 27/12/2019

Dear Veron

Our COR computation is attached for your agreement.  
COR: \$2868.60 before GST  
3 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible

**Note : Documents are sent by email only**

Thanks n Regards  
Catherine Chua  
Insurance Claims Executive

**TRANS EUROKARS PTE LTD**

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680

E: [catherinechua@mazda.com.sg](mailto:catherinechua@mazda.com.sg)

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** 13 May 2020 11:06 AM

**To:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>

**Cc:** Catherine Chua <[catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg)>; Vion Lim <[vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SLE 8868S-DOA: 27/12/2019

Dear Ronald,

Can update me vehicle repaired.

If vehicle has been repaired, please finalize with us.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Wednesday, 29 April 2020 3:26 PM

**To:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

**Cc:** [catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SLE 8868S-DOA: 27/12/2019

Dear Ronald,

Any updates?

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg) [<mailto:ronald.yap@eurokars.com.sg>]  
**Sent:** Thursday, 16 April 2020 9:31 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** [catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Re: SLE 8868S-DOA: 27/12/2019

Dear Veron

I'll get back to you on this as my capacity to work now is very limited.

Thankyou

Ronald

Sent from my smartphone.

----- Original message -----

From: "Veron Chen (LKKAuto)" <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
Date: 16/04/2020 09:28 (GMT+08:00)  
To: Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>  
Cc: Catherine Chua <[catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg)>, Vion Lim <[vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)>, SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
Subject: RE: SLE 8868S-DOA: 27/12/2019

Dear Ronald,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg) [<mailto:ronald.yap@eurokars.com.sg>]  
**Sent:** Friday, 27 March 2020 3:10 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** [catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)  
**Subject:** RE: SLE 8868S-DOA: 27/12/2019

*Dear Veron,*

*Car will be repaired nextweek, will finalize with you in due time.*

*Thank You,*

**Ronald Yap**  
**Insurance Claims**

**Trans Eurokars Pte Ltd**  
5 Ubi Close, Singapore 408605  
T: 6395 8899 H: 9127 7928  
[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** 27 March 2020 15:06  
**To:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>  
**Cc:** Catherine Chua <[catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg)>; Vion Lim <[vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)>  
**Subject:** RE: SLE 8868S-DOA: 27/12/2019

Dear Ronald,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg) <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>  
**Sent:** Monday, 9 March 2020 4:02 PM

**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** [catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)  
**Subject:** RE: SLE 8868S-DOA: 27/12/2019

*Dear Veron,*

*Not yet, repair booking haven't arranged.*

*We will finalize with you in due course.*

*Thank You,*

**Ronald Yap**  
**Insurance Claims**

**Trans Eurokars Pte Ltd**  
5 Ubi Close, Singapore 408605  
T: 6395 8899 H: 9127 7928  
[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** 09 March 2020 15:59  
**To:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>  
**Subject:** RE: SLE 8868S-DOA: 27/12/2019

Dear Ronald,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 27 February 2020 3:25 PM  
**To:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)  
**Subject:** RE: SLE 8868S-DOA: 27/12/2019

Dear Ronald,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 10 February 2020 5:23 PM  
**To:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)  
**Subject:** SLE 8868S-DOA: 27/12/2019

Dear Ronald,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)