

Re: SMM 6813J FINALIZED CLOSE CASE

Hock Ann (LKK Auto) <HockAnn@lkkauto.com>

Tue 4/14/2020 2:52 PM

To: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>

Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; 'Wei Shong' <wei.shong@tlmotor.com.sg>

Dear caymen, wei shong,

Sorry, we have been unable to accept your new quotation and price, because the previous quotation has been adjusted by the management audit checking.

In this case, the survey was in January, and your also updated the quotation estimate price, Please do n't make it difficult and unnecessary for me and the insurance management.

Please cooperate and attention, we base in conclusion amount L/SUMP \$ 1850 , 3 DAYS close.

Noted : All finalized document > LOA ,LOD,DV,LTA need direct send to (NTUC INSURANCE CLAIM DEPT)

Thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(4089

From: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>**Sent:** Tuesday, April 14, 2020 10:37 AM**To:** Hock Ann (LKK Auto) <HockAnn@lkkauto.com>**Cc:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; 'Wei Shong' <wei.shong@tlmotor.com.sg>**Subject:** RE: SMM 6813J FINALIZED CLOSE CASE

Dear Hock Ann/Bryan,

Refer to attached doc.

Let us close at LS \$2050.00 x 3days.

Do note that our list price was stated based on given price from agent. We afraid that we unable to have much amended on the pricing.

Please reconsider and let us close at above amount.

Thank you.

Regards,



Caymen

caymen@tlmotor.com.sg

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F. +65 6858 0877

Tan Lim Motor Pte Ltd

1 Defu Lane 6

Singapore 539365

<http://www.tlmotor.com.sg>

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From: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Sent: Monday, April 13, 2020 5:51 PM
To: Wei Shong <wei.shong@tlmotor.com.sg>; caymen@tlmotor.com.sg
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: Re: SMM 6813J FINALIZED CLOSE CASE

Dear caymen, wei shong

Good day, regarding this case after management checking and amend your inform -50% parts discount total in conclusion ,

COR - \$ 1850

DOR- 3 DAYS

we base on this amount and repair days finalized your.

please take noted with thanks.

Best Regards,
Hock Ann| Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | **Email:** HockAnn@lkkauto.com | **fax:** 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Monday, April 13, 2020 10:34 AM
To: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>; caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: SMM 6813J FINALIZED CLOSE CASE

Without Prejudice

Dear Hock Ann,

Please let us know your amount as soon as possible, our repair invoice was generated.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

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F. +65 6858 0877

Tan Lim Motor Pte Ltd
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From: Hock Ann (LKK Auto) [mailto:HockAnn@lkkauto.com]
Sent: Monday, April 13, 2020 10:11 AM
To: caymen@tlmotor.com.sg
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; 'Wei Shong' <wei.shong@tlmotor.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: Re: SMM 6813J FINALIZED CLOSE CASE

Hi caymen,

Thank you very much for your notification and reply. I will revert it again, - 50% parts discount, we be let pass management know I will reply your in conclusion amount as soon as possible.

thanks.

Best Regards,
Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>
Sent: Thursday, April 9, 2020 3:45 PM
To: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; 'Wei Shong' <wei.shong@tlmotor.com.sg>
Subject: RE: SMM 6813J FINALIZED CLOSE CASE

Dear Hock Ann,

After reviewing the finalize, our contract with NTUC was part discount 50% and no further discount at the labour.

Please review your finalize calculation and let us have your offer again.

Thank you.

Regards,



Caymen
caymen@tlmotor.com.sg

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From: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Sent: Thursday, April 2, 2020 10:30 AM
To: Wei Shong <wei.shong@tlmotor.com.sg>

parts 2621.30
for NTUC case → parts less 50%
contract discount



NTUC Insured's Veh No : SKD7824S

1310.65

TAN LIM MOTOR PTE LTD

Date of Accident : 31 December 2019 /abor 530

1 Defu Lane 6 Singapore 539365

Tel : 68585151 (24 Hours) Fax : 68580877

GST Regn. No. : M2-8922054-2

total 1840.65
Hs
Ant → \$1850#

Messrs BIS Motoring Pte Ltd

Date : 06 January 2020

Estimate To Repair SMM6813J - Renault Grand Scenic IV 1.5 DCI AT EU6

Chassis No : VF1RFA00362852088

S/No	Quantity	Description	Amount
<u>LIST ITEMS</u>			
01	1 pc	front bumper ✓ CRA	\$ 1,550.00
02	1 pc	front bumper reinforcement X (R)	\$ 358.00
03	2 ps	front bumper side retainer @ \$140.00 L/H only ✓ Value R/H X (suc)	\$ 280.00
04	1 pc	n/s headlamp ✓ CRA	\$ 980.00
05	1 pc	front bumper sponge ✓ CRA	\$ 180.00
06	1 pc	front bumper parking sensor L/H ✓ short	\$ 560.00
Less 10% - 50%			\$ 3,908.00
			\$ 390.80
			\$ 3,517.20
<u>SPECIAL NETT ITEMS</u>			
07	1 pc	front licence plate X (suc)	\$ 50.00
			\$ 50.00
<u>LABOUR & MISC. CHARGES</u>			
01		To reinstall of front bumper parking sensor.	\$ 50.00
02		To check electrical lighting concerned.	\$ 50.00
03		Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same.	\$ 500.00
04		Putty and spray painting of the affected portion.	\$ 600.00
			\$ 1,200.00
Total			\$ 4,767.20

3 day
L/S super
designer other part
16/1/2020
14/1/20
2057#
workout Profiler
14/1/20
Hock GAN
85311993
LKK
Hock ANN @ LKK Auto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date: