

Shirley Hiew (LKK Auto)

From: caymen@tlmotor.com.sg
Sent: Tuesday, 12 May 2020 2:45 pm
To: Hock Ann (LKK Auto)
Cc: Shirley Hiew (LKK Auto); SUR; Bryan Ang (LKKAuto); 'Wei Shong'
Subject: RE: SMM 6813J FINALIZED CLOSE CASE

Dear Hock Ann,

After consideration please let us close at \$ 2000.00 x 3 days.

Thank you.

Regards,



Caymen
caymen@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Sent: Tuesday, April 14, 2020 2:53 PM
To: caymen@tlmotor.com.sg
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; 'Wei Shong' <wei.shong@tlmotor.com.sg>
Subject: Re: SMM 6813J FINALIZED CLOSE CASE

Dear caymen, wei shong,

Sorry, we have been unable to accept your new quotation and price, because the previous quotation has been adjusted by the management audit checking.

In this case, the survey was in January, and you also updated the quotation estimate price. Please do not make it difficult and unnecessary for me and the insurance management.

Please cooperate and attention, we base in conclusion amount L/SUMP \$ 1850, 3 DAYS close.

Noted : All finalized document > LOA ,LOD,DV,LTA need direct send to (NTUC INSURANCE CLAIM DEPT)

Thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(4089

From: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>

Sent: Tuesday, April 14, 2020 10:37 AM

To: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>

Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; 'Wei Shong' <wei.shong@tlmotor.com.sg>

Subject: RE: SMM 6813J FINALIZED CLOSE CASE

Dear Hock Ann/Bryan,

Refer to attached doc.

Let us close at LS \$2050.00 x 3days.

Do note that our list price was stated based on given price from agent. We afraid that we unable to have much amended on the pricing.

Please reconsider and let us close at above amount.

Thank you.

Regards,



Caymen

caymen@tlmotor.com.sg

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F. +65 6858 0877

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From: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>

Sent: Monday, April 13, 2020 5:51 PM

To: Wei Shong <wei.shong@tlmotor.com.sg>; caymen@tlmotor.com.sg

Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: Re: SMM 6813J FINALIZED CLOSE CASE

Dear caymen, wei shong

Good day, regarding this case after management checking and amend your inform -50% parts discount total in conclusion ,

COR - \$ 1850

DOR- 3 DAYS

we base on this amount and repair days finalized your.

please take noted with thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wei Shong <wei.shong@tlmotor.com.sg>

Sent: Monday, April 13, 2020 10:34 AM

To: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>; caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: SMM 6813J FINALIZED CLOSE CASE

Without Prejudice

Dear Hock Ann,

Please let us know your amount as soon as possible, our repair invoice was generated.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

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From: Hock Ann (LKK Auto) [<mailto:HockAnn@lkkauto.com>]
Sent: Monday, April 13, 2020 10:11 AM
To: caymen@tlmotor.com.sg
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; 'Wei Shong' <wei.shong@tlmotor.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: Re: SMM 6813J FINALIZED CLOSE CASE

Hi caymen,

Thank you very much for your notification and reply. I will revert it again, - 50% parts discount, we be let pass management know I will reply your in conclusion amount as soon as possible.

thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>
Sent: Thursday, April 9, 2020 3:45 PM
To: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; 'Wei Shong' <wei.shong@tlmotor.com.sg>
Subject: RE: SMM 6813J FINALIZED CLOSE CASE

Dear Hock Ann,

After reviewing the finalize, our contract with NTUC was part discount 50% and no further discount at the labour.

Please review your finalize calculation and let us have your offer again.

Thank you.

Regards,



Caymen
caymen@tlmotor.com.sg

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F. +65 6858 0877

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From: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Sent: Thursday, April 2, 2020 10:30 AM
To: Wei Shong <wei.shong@tlmotor.com.sg>
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; 'caymen' <caymen@tlmotor.com.sg>; SUR <sur@lkkauto.com>
Subject: Re: SMM 6813J FINALIZED CLOSE CASE

Dear wei shong,

Good day, o.k will be process base on finalized total amount COR \$ 2300 L/SUMP REPAIR and DOR 3 days close.

Noted : All finalized document > LOA ,LOD,DV,LTA need direct send to claim dept (NTUC INSURANCE)

Thanks.

Best Regards,

Hock Ann Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Wednesday, April 1, 2020 3:53 PM
To: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; 'caymen' <caymen@tlmotor.com.sg>
Subject: RE: SMM 6813J FINALIZED

Dear Hock Ann,

We discuss with my boss and he confirmed and accepted your amount.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

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From: Hock Ann (LKK Auto) [<mailto:HockAnn@lkkauto.com>]
Sent: Monday, March 23, 2020 5:11 PM
To: 'caymen' <caymen@tlmotor.com.sg>
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Wei Shong <wei.shong@tlmotor.com.sg>
Subject: Fw: SMM 6813J FINALIZED

Dear caymen , wei shong,

Good day , Kindly attached refer SMM 6813J RENAULT GRAND SCENIC finalized second updated calculate adjustment on 23.3.2020

total amount L/SUMP repair cost,

COR - \$ 2300

DOR – 3 DAYS

if agree total L/SUMP amount and repair days, will be to close case.

Please reply update soon asap.

Thanks.

Best Regards,

Hock Ann| Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | **Email:** HockAnn@lkkauto.com | **fax:** 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(4089

From: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Sent: Monday, March 23, 2020 4:53 PM
To: Wei Shong <wei.shong@tlmotor.com.sg>; 'caymen' <caymen@tlmotor.com.sg>
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: Re: SMM 6813J FINALIZED

Dear caymen , wei shong,

Good day , Kindly attached refer SMM 6813J RENAULT GRAND SCENIC finalized second updated calculate adjustment on 23.3.2020

total amount L/SUMP repair cost,

COR - \$ 2300

DOR – 3 DAYS

if agree total L/SUMP amount and repair days, will be to close case.

Please reply update soon asap.

Thanks.

Best Regards,

Hock Ann| Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(4089

From: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>

Sent: Monday, March 23, 2020 4:42 PM

To: Wei Shong <wei.shong@tlmotor.com.sg>

Cc: 'caymen' <caymen@tlmotor.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: Re: SMM 6813J FINALIZED

Dear caymen , wei shong,

Good day , Kindly attached refer SMM 6813J RENAULT GRAND SCENIC finalized second updated calculate adjustment on 23.3.2020

total amount L/SUMP repair cost,

COR - \$ 2300

DOR – 3 DAYS

if agree total L/SUMP amount and repair days, will be to close case.

Please reply update soon asap.

Thanks.

Best Regards,

Hock Ann| Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(4089

From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Friday, February 21, 2020 9:13 AM
To: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Cc: 'caymen' <caymen@tlmotor.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: SMM 6813J FINALIZED

Without Prejudice

Dear Hock Ann,

We unable accept your finalise amount because our list price is based on agent provide.

Please finalise follow our list price.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

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From: Hock Ann (LKK Auto) [<mailto:HockAnn@lkkauto.com>]
Sent: Thursday, February 20, 2020 7:41 PM

To: Wei Shong <wei.shong@tlmotor.com.sg>
Cc: 'caymen' <caymen@tlmotor.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: SMM 6813J FINALIZED

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear wei shong ,
Good day , Kindly attached refer SMM 6813J RENAULT GRAND SCENIC finalized updated calculate adjustment on 20.2.2020
COR - \$ 2100
DOR – 3 DAYS
Please refer adjustment updated total L/SUMP amount \$ 2100 if agree total L/SUMP amount and repair days, will be to close case.
Please update soon asap

Best Regards,
Hock Ann | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wei Shong [<mailto:wei.shong@tlmotor.com.sg>]
Sent: Wednesday, 5 February, 2020 9:26 PM
To: Hock Ann (LKK Auto)
Cc: 'caymen'
Subject: SMM6813J - Finalising

Dear Hock Ann,

Enclosed the revised estimate for your finalising.

Lump sum repair \$2,850.00 and 3 days repair.

Thank you.

Regards,

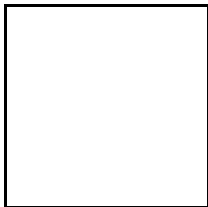


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