

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Saturday, 18 January 2020 6:30 PM
To: Chong Boon Sen
Cc: Khanchna (LKK Auto); Admin A
Subject: RE: OUR REF: SNM20D200093/YQ342C/ - Accident Involving YQ342C (OI : CTI - TBA) AND SHB8686M (TP : LKK REF - CC3/CTI20000456/ka3) on 06/01/2020
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF
Categories: HMK

CTI ref: SNM20D200093
LKK REF: CC3/CTI20000456/Fka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]
Sent: Wednesday, 15 January 2020 6:22 PM
To: Mei Kwan (LKKAuto)
Cc: Khanchna (LKK Auto); Admin A
Subject: RE: OUR REF: SNM20D200093/YQ342C/ - Accident Involving YQ342C (OI : CTI - TBA) AND SHB8686M (TP : LKK REF - CC3/CTI20000456/ka3) on 06/01/2020

Dear Sir,

Fyi.

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) [63896171](tel:63896171) | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG 3

Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, January 15, 2020 4:08 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D200093/YQ342C/ - Accident Involving YQ342C (OI : CTI - TBA) AND SHB8686M (TP : LKK REF - CC3/CTI20000456/ka3) on 06/01/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Wishing you a Happy and Prosperous Lunar New Year



Thank you.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Thursday, 9 January, 2020 1:43 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D200093/YQ342C/ - Accident Involving YQ342C (OI : CTI - TBA) AND SHB8686M (TP : LKK REF - CC3/CTI20000456/ka3) on 06/01/2020

Dear Mei Kwan,

Please find Insured 1st ANR letter.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, January 8, 2020 1:38 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D200093/YQ342C/ - Accident Involving YQ342C (OI : CTI - TBA) AND SHB8686M (TP : LKK REF - CC3/CTI20000456/ka3) on 06/01/2020

Dear Sirs / Madam,

Please see attached for the scene video.

“Wishing you a Happiness and Prosperity New Year”

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 8 January, 2020 11:07 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200093/YQ342C/ - Accident Involving YQ342C (OI : CTI - TBA) AND SHB8686M (TP : LKK REF - CC3/CTI20000456/ka3) on 06/01/2020

Dear Boon Sen,

Please revert LKK.

Insured non-reporting.

Note : officer in charge – Boon Sen 63896171.

***** Kindly quote our reference number when replying.**

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, January 07, 2020 5:49 PM

To: Claims Dept of CTI

Cc: Khanchna (LKK Auto); Admin A

Subject: Direct Settlement - Accident Involving YQ342C (OI : CTI - TBA) AND SHB8686M (TP : LKK REF - CC3/CTI20000456/ka3) on 06/01/2020

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)