

ASS. REC. BY:

REP: es/AGI20000449/Agd3

n2

Special Instruction:

Surveyor: Adnan

ASSIGNMENT (Office)

From (Person): Justin Wong

of

AGI

Date/Time: 7/1/2020 @ 3:10pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMR 1477C

Insured:

SJV 3034Z

at Workshop m/s

MG Solution

Tel:

6243 1373

of

No. 23 kaki Bukit Ave 4

Policy No:

Claim No:

C10005154/ky

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 30/12/2019

CA / REV / REP. / REV 24 HRS

8/1/2020

H.O.D. Endorsement:

Date/Time: 5:19pm @ 7/1/2020

Person Contacted:

Jack

Vehicle: IN / OUT

Date/Time	Action/Instruction
	1-31/1/2020 ✓
	SMR 1477C - X
	SJV 3034Z - X

Nivitha (LKK Auto)

From: Justin Wong <justin.wong@budgetdirect.com.sg>
Sent: Tuesday, 7 January 2020 3:10 PM
To: assignments@lkkauto.com
Cc: 'SUR'
Subject: TPPD Survey: Claim ref: C10005154/KY || OI- SJV3034Z (Grey) TP- SMR1477C || Est:0.00 || MG Solution Pte Ltd
Attachments: BBED3687.mp4; SMR1477C (PRE-INSPECTION) ; YOUR REF SJV3034Z.pdf; TP GIA sketch plan & photo.pdf

Hi Team,

TP PRS for SMR1477C please. OI not yet report accident.

Workshop is MG Solution Pte Ltd.

Please refer to the email trail.

Thank you.

Regards,

Justin Wong
Executive, Claims

T +65 6540 2184
F +65 6725 0853
E justin.wong@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre
Singapore
239924
budgetdirect.com.sg

auto  general

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

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confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

From: Sharon <mg3solution@gmail.com>
Sent: Tuesday, 7 January 2020 9:50 AM
To: Justin Wong <justin.wong@budgetdirect.com.sg>
Subject: RE: SMR1744C-(PRE-INSPECTION) ; YOUR REF : SJV3034Z -DOA ON 30/12/2019

Dear Justin,

We refer to below, please find attached video footage for your reference.
And kindly arrange for PRI and advise your insured to make a report.
Thank You.

Best Regards,
Sharon Chia
MG Solution Pte Ltd
No 23 Kaki Bukit Avenue 4
Singapore 415933
Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

From: Justin Wong [<mailto:justin.wong@budgetdirect.com.sg>]
Sent: Monday, 6 January, 2020 6:02 PM
To: MG Solution <mg3solution@gmail.com>
Subject: RE: SMR1744C-(PRE-INSPECTION) ; YOUR REF : SJV3034Z -DOA ON 30/12/2019

Without Prejudice

Hi Ms Hong,

Accident liability unclear as our insured has yet to report the accident.

We will arrange for PRI after we are able to contact our insured to confirm the accident liability.

Regards,

Justin Wong
Executive, Claims

T +65 6540 2184
F +65 6725 0853
E justin.wong@budgetdirect.com.sg



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Claims +65 6221 2199
Claims (Int.) +65 6540 2199

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From: MG Solution <mg3solution@gmail.com>
Sent: Monday, 6 January 2020 4:10 PM
To: Claims <claims@budgetdirect.com.sg>
Subject: SMR1744C-(PRE-INSPECTION) ; YOUR REF : SJV3034Z -DOA ON 30/12/2019

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

We prefer our single joint expert as below:

- **ADRIAN LING WAI PING (LKK AUTO CONSULTANTS PTE LTD)**

Thank you.

Best Regards,

Ms Hong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Singapore NRIC

Owner ID:

288I

Vehicle Details

Vehicle No.:

SMR1477C

Vehicle to be Exported:

Yes

Intended Deregistration Date:

31 Dec 2019

Vehicle Make:

TOYOTA

Vehicle Model:

LEXUS ES300H LUXURY CVT

Primary Colour:

White

Manufacturing Year:

2014

Engine No.:

2AR1168017

Chassis No.:

JTHBW1GG402079241

Maximum Power Output:

151.0 kW (202 bhp)

Open Market Value:

\$45,066.00

Original Registration Date:

13 Dec 2014

First Registration Date:

13 Dec 2014

Transfer Count:

1

Actual ARF Paid:

\$45,093.00

Intended PARF Rebate Details

PARF Eligibility:

Yes

PARF Eligibility Expiry Date:

12 Dec 2024

PARF Rebate Amount:

\$31,565.00

Intended COE Rebate Details

COE Expiry Date:

12 Dec 2024

COE Category:

E - Open Category

COE Period(Years):

10

QP Paid:

\$76,904.00

COE Rebate Amount:

\$36,814.00

Total Rebate Amount:

\$68,379.00

The information contained herein is correct as at 31 Dec 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/01/2020 12:55
Date Of Accident	30/12/2019 17:10
Exact Location Of Accident	PREMISES OF NO 8 KAKI BUKIT AVE 4 LEVEL 4
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMR1477C
Insured/Policyholder	
Name Of Registered Owner	DYNAMIC MOTORING (S) PTE LTD
Co Reg No	2XXXXX726Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-82888567
Alternative Phone No	OFFICE-82888567

Vehicle Particulars

Manufacturer	TOYOTA
Model	LEXUS ES300H LUXURY CVT
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	SI19V03795/VTN/R02
Cover Note Number	

Driver

Name of Driver	LEONG HAI MING, DICKSON
NRIC No	SXXXX920C
Date Of Birth	29/07/1987
Occupation	INDOOR
Date Of Driving Pass	20/07/2007
Driving Experience	12 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-82888567
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 588A MONTREAL DRIVE #07-182
Postcode	751589
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER STATEMENT (ATTENDED BY: JAMES NG)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJV3034Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to reassess policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available as aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packaging; and/or
 - (v) complying with applicable laws in administering, processing, handling and/or dealing with my claims in respect of the "purpose(s)".
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers and firms may/are permitted to collect, use, disclose and/or process my Personal Information as the one involved in the accident and/or my workshop;
 - (c) my Personal Information may also be subject to any other insurer(s) or the GIA to whom my insurer(s) may provide my Personal Information including other insurer(s) who, with me, are called parties of Singapore, for the purpose(s) stated in (b) above;
 - (d) my Personal Information will be up-to-date and true to enable the insurers to process my claims and/or my workshop to manage my claims and/or my workshop;
 - (e) no information collected under this form may be stored, disclosed:
 - (i) to all insurers and/or any other third parties that assist in collecting, investigating, controlling or managing fraud, regulation, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulation, laws or court orders.



Driver's Signature
(Insurer is not the policyholder)
Date & Time:

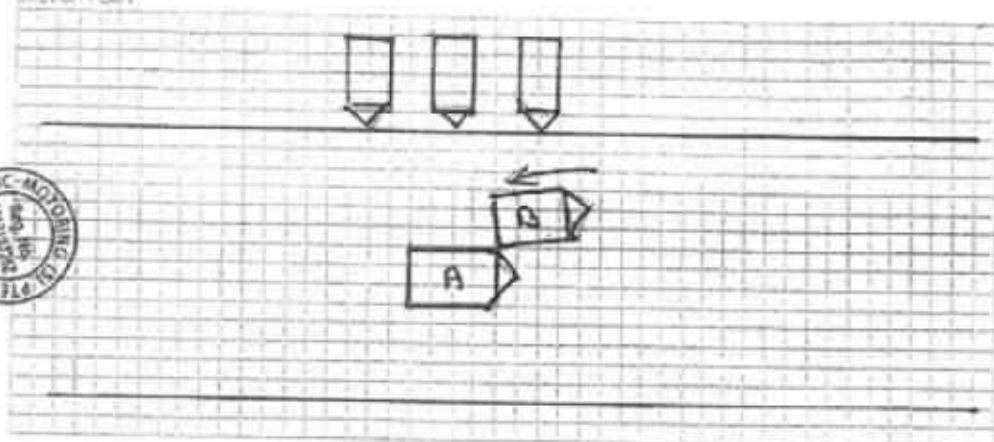
IDAC KAKI BUKIT (VAC)
23 Kaki Bukit Ave 4 #02-02
Singapore 415935
Tel: 67416697 Fax: 67492305
Email: vac@idac.com.sg

Reporting Centre Partners Signature
Name:
NRCPIN No.:

03 JAN 1202C

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 30/12/2019 at about 1710 hrs at Premises of No 8 Kaki Bukit Ave 4 Premier @ Kaki Bukit Level 4 Unit no: 25/26/27. My vehicle was stationary parked at the above mentioned premises and suddenly a vehicle (B) reversing his vehicle without proper lookout hence collided onto my Front Left Portion of my vehicle (A) causing damages to my vehicle.



CA1 SMR 1477 C
(B) SJV 3034 Z

Note: Please note that your insurer may have 14 days time frame for you to submit an Own Damage Claim under your own comprehensive policy. Please check your policy for more information.

DECLARATION

I/We declare that the above particulars are true to my knowledge.

[Signature]



Police Officer
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

IDAC KAKI BUKIT (VAC)
25 Kaki Bukit Ave 4 #02-02
Singapore 415933
Tel: 67416697 Fax: 67492305
Email: info@dynamicmotoring.com.sg
Reporting Centre Personnel's Stamp (S)
Name:
ID: 3770380

03 JAN 12020

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

TO	: AUTO GENERAL	DATE	: 08/0012020
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SMR1477C	JTHBW16640207924	
MODEL	: LEXUS ES300H	Yome	
CHASSIS NO			
<u>ACCIDENT DETAILS</u>		DATE	: 30-Dec-19
		TIME	: 17:10HRS
THIRD PARTY REQUESTOR / COM.	JACK LI		

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT BUMPER <i>Del d</i>	1	\$ 920.00	\$ 920.00 ✓
2	FRONT BUMPER SIDE RETAINER LH <i>new</i>	1	\$ 69.36	\$ 69.36 +
3	HEADLAMP LH <i>Garland</i>	1	\$ 2,655.30	\$ 2,655.30 ✓

3575.30 TOTAL PRICE \$ 3,644.66
3217.77 LESS 10% \$ 364.47
SUB TOTAL PRICE \$ 3,280.19

SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT BUMPER CLIPS(SET) <i>Ne</i>	1	\$ 22.00	\$ 22.00 ✓

22 TOTAL \$ 22.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)

1	PANEL BEATING, REMOVAL AND REPLACING PARTS	\$ 600.00	250	
2	TO SPRAY PAINT AFFECTED AREA	\$ 600.00	250	

3	TUFF COAT	\$ 180.00	X	
4	WIRING CHECK	\$ 150.00	✓ 30	
5	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	\$ 350.00	X	

TOTAL

\$1,880.00

530

ESTIMATE REPORT

TOTAL PARTS COST : \$ 3,302.19
TOTAL LABOUR COST : \$ 1,880.00
TOTAL REPAIR COST : \$ 5,182.19

APPROVED DETAILS

SURVEYOR :

CONTACT NO :

FAX :

PART BY PART / LUMP SUM :

NO OF DAYS :

Adnan
H/s 09/01/20
0384/s

total : 3769.77
H/s : 3K.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary form(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AUTO & GENERAL INSURANCE (S) PL (BUDGET DIRECT INSURANCE) 190 CLEMENCEAU AVENUE #03-01 SINGAPORE SHOPPING CENTRESINGAPORE 239924		Ref : CS/AGI20000449/Ayd3n2 Date : 31-01-2020 Code : AGI	
1. Policy Particulars :- THIRD PARTY CLAIM			
	Insured Veh.	SJV 3034Z	Veh. Inspected
			SMR 1477C
	Policy No.		Coverage (\$)
			0.00
	Claim No.	C10005154/KY	Excess (\$)
			0.00
	Assign From	JUSTIN WONG	Assign Date
			07/01/2020
2. Vehicle Particulars & Condition			
	Make & Model	LEXUS ES300	c.c
			2494
	Engine No.	HIDDEN	Year of Reg.
			2014
	Chassis No.	JTHBW1GG402079241	Colour
			WHITE
	Odometer	56887	Steering
			IN ORDER
	Brakes	IN ORDER	Modification
			SPORTS RIM
	General	GOOD	
3. Conditions of Tyres			
		Size	Make
			Balance
	R/H Front Tyre	215/55 R17	YOKOHAMA
			6 mm
	L/H Front Tyre	215/55 R17	YOKOHAMA
			6 mm
	R/H Rear Tyre	215/55 R17	YOKOHAMA
			6 mm
	L/H Rear Tyre	215/55 R17	YOKOHAMA
			6 mm
4. Description of Damages			
	THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION.		
	DAMAGES SEE DETAILS.		
5. General Information			
	Accident Date	30/12/2019	Inspection Date
			09/01/2020
	Survey held at	MG SOLUTION PTE LTD	
		23 KAKI BUKIT AVE 4	
		(SOUTH WING) #02-03B	
		VICOM INSPECTION CENTRE,	
		SINGAPORE 415933	
5a. Remarks			
	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.		
	B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.		
5b. Estimate Days of Repair			
	ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMR 1477C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER	DEFORMED	920.00	920.00
1	FRONT BUMPER SIDE RETAINER LH	NOT NECESSARY	69.36	-
1	HEADLAMP LH	CRACKED	2,655.30	2,655.30
	LESS 10% DISCOUNT		-364.47	-357.53
			3,280.19	3,217.77
	SPECIAL NETT ITEMS			
1	SET FRONT BUMPER CLIPS (SN)	NECESSARY	22.00	22.00
			22.00	22.00
	LABOUR			
	PANEL BEATING,REMOVAL AND REPLACING PARTS.		600.00	250.00
	TO SPRAY PAINT AFFECTED AREA.		600.00	250.00
	TUFF COAT.	NOT NECESSARY	180.00	-
	WIRING CHECK.		150.00	30.00
	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS,RESET MEMORIES TO SPECIFICATION ETC.	NOT NECESSARY	350.00	-
			1,880.00	530.00
	GRAND TOTAL		5,182.19	3,769.77
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,000.00

Report Ref No: CS/AGI20000449/Ayd3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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