

Vic (LKKAUTO)

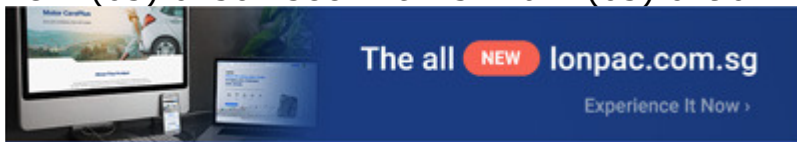
From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 24 March, 2020 11:41 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <PAYMENT UPDATE> <SEEK MANDATE> ACCIDENT INVOLVING VEHICLE NO.: GBG6299E & YP201G ON 20/12/2019 ALONG BLK 78B TELOK BLANGAH Our Ref : 19/19/20/VC05/022870 - LKK REF CC4/LPC20000445/R1ha3 [External General]

Lonpac External - General

Dear Vic

The cheque has been sent out yesterday.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 24 March 2020 11:07 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <PAYMENT UPDATE> RE: <SEEK MANDATE> ACCIDENT INVOLVING VEHICLE NO.: GBG6299E & YP201G ON 20/12/2019 ALONG BLK 78B TELOK BLANGAH Our Ref : 19/19/20/VC05/022870 - LKK REF CC4/LPC20000445/R1ha3 [External General]

Dear Li Li,

We refer to the subject matter.

Please be informed that we had already closed and forwarded the documents to your good office.

TP is now chasing for payment.

Kindly advise update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 25 February, 2020 9:07 AM

To: Vic (LKKAuto)

Cc: MT_Claim_SG; Admin A

Subject: RE: <SEEK MANDATE> ACCIDENT INVOLVING VEHICLE NO.: GBG6299E & YP201G ON 20/12/2019 ALONG BLK 78B TELOK BLANGAH Our Ref : 19/19/20/VC05/022870 - LKK REF CC4/LPC20000445/R1ha3 [External General]

Lonpac External - General

Dear Vic

Please see attached for a copy of the signed DV.

Regards,

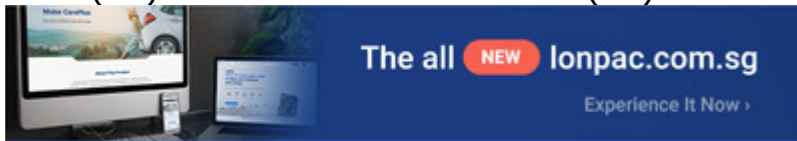
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 24 February 2020 5:02 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: <SEEK MANDATE> ACCIDENT INVOLVING VEHICLE NO.: GBG6299E & YP201G ON 20/12/2019 ALONG BLK 78B TELOK BLANGAH Our Ref : 19/19/20/VC05/022870 - LKK REF CC4/LPC20000445/R1ha3 [External General]

Dear Li Li,

Noted with thanks.

Kindly furnish us a copy of the DV.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 24 February, 2020 4:59 PM

To: Vic (LKKAuto)

Cc: MT_Claim_SG; Admin A

Subject: RE: <SEEK MANDATE> ACCIDENT INVOLVING VEHICLE NO.: GBG6299E & YP201G ON 20/12/2019 ALONG BLK 78B TELOK BLANGAH Our Ref : 19/19/20/VC05/022870 - LKK REF CC4/LPC20000445/R1ha3 [External General]

Lonpac External - General

Dear Vic

We have received DV, please close file at your end.

Regards,

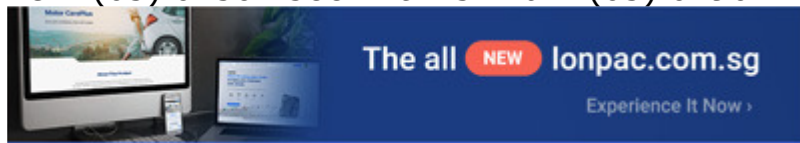
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: ONG LI LI

Sent: Tuesday, 18 February 2020 10:18 AM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: <SEEK MANDATE> ACCIDENT INVOLVING VEHICLE NO.: GBG6299E & YP201G ON 20/12/2019 ALONG BLK 78B TELOK BLANGAH Our Ref : 19/19/20/VC05/022870 - LKK REF CC4/LPC20000445/R1ha3 [External General]

Lonpac External - General

Dear Vic

Please proceed.

Regards,

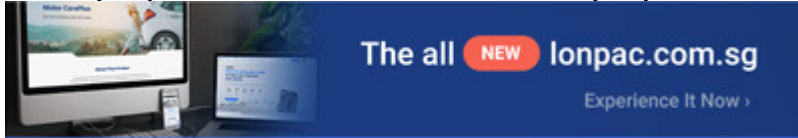
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 14 February 2020 10:22 AM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> RE: ACCIDENT INVOLVING VEHICLE NO.: GBG6299E & YP201G ON 20/12/2019 ALONG BLK 78B TELOK BLANGAH Our Ref : 19/19/20/VC05/022870 [External General] - LKK REF CC4/LPC20000445/R1ha3

Your Ref: 19/19/20/VC05/022870

Our Ref: CC4/LPC20000445/R1ha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES YP 201G (OI) AND GBG 6299E (TP) ON 20/12/2019

We refer to the subject matter and to the assignment dated 6th January 2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle reversed and collided to the parked TP vehicle.

As such, in view of the MCF and BOLA scenario 23, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**TONG LUCK AUTO PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,285.40	\$ 4,113.29
Loss of Use (\$120 x 3 days)	\$ 360.00	\$ 300.00 (\$100 x 3 days)
TOTAL	\$ 6,645.40	\$ 4,413.29

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
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The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)

Sent: Monday, 20 January, 2020 10:10 AM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBG6299E & YP201G ON 20/12/2019 ALONG BLK 78B TELOK BLANGAH Our Ref : 19/19/20/VC05/022870 [External General]

LPC ref: 19/19/20/VC05/022870

LKK REF: CC4/LPC20000445/R1ha3

Dear Sirs / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 9 January 2020 11:28 AM

To: Mei Kwan (LKKAUTO)

Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)

Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBG6299E & YP201G ON 20/12/2019 ALONG BLK 78B TELOK BLANGAH Our Ref : 19/19/20/VC05/022870 [External General]

Lonpac External - General

Dear Mei Kwan

Attached is our Insured's GIA report.

Regards,

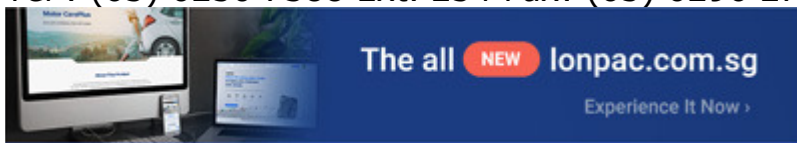
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 7 January 2020 5:15 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)

Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBG6299E & YP201G ON 20/12/2019 ALONG BLK 78B TELOK BLANGAH Our Ref : 19/19/20/VC05/022870 [External General]

LPC REF: 19/19/20/VC05/022870

LKK REF: CC4/LPC20000445/ha3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happiness and Prosperity New Year"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 6 January, 2020 4:00 PM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBG6299E & YP201G ON 20/12/2019 ALONG BLK 78B TELOK BLANGAH Our Ref : 19/19/20/VC05/022870 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed survey on 07/01/2020.

“Wishing you a Happiness and Prosperity New Year”

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

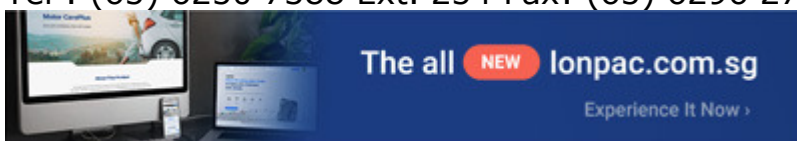
From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Monday, 6 January 2020 3:34 PM
To: tlauto <tlauto@singnet.com.sg>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBG6299E & YP201G ON 20/12/2019 ALONG BLK 78B TELOK BLANGAH Our Ref : 19/19/20/VC05/022870 [External General]

Lonpac External - General

Dear Nivitha

Please see below and arrange survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: tlauto [<mailto:tlauto@singnet.com.sg>]

Sent: Monday, 6 January 2020 2:51 PM

To: ONG LI LI

Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBG6299E & YP201G ON 20/12/2019 ALONG BLK 78B TELOK BLANGAH Our Ref : 19/19/20/VC05/022870 [External General]

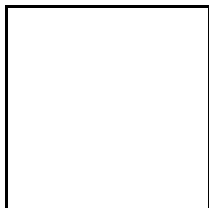
Dear Li Li,

We hereby confirmed and agreed to nominate Mohammed Rasul to conduct the joint pre-repair survey as a single joint expert.

Best Regards,

Candy Ong

Tong Luck Auto Pte Ltd



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