

## Asher Sng (LKKAUTO)

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**From:** Focus Auto Pte Ltd <claims@focusauto.com.sg>  
**Sent:** Monday, 17 May 2021 10:50 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** focus.autopteltd@yahoo.com.sg  
**Subject:** REMINDER 4 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - REJECTION

Dear Asher

We refer to the above mentioned.

We regret to inform you that your offer is rejected.

Our client had passed the case to his lawyer to proceed.

Thank you

**Best Regards**

**Jenny Koh**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

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**From:** "Asher Sng (LKKAUTO)" <AsherSng@lkkauto.com>

**Sent:** 5/14/21 5:38 PM

**To:** "claims@focusauto.com.sg" <claims@focusauto.com.sg>

**Subject:** RE: REMINDER 4 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Sir,

We refer to the email offer below.

Please kindly re-consider our offer and let us have your acceptance.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 8 March 2021 12:45 PM  
**To:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)  
**Subject:** RE: REMINDER 4 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Sir,

We refer to the above matter.

On a without prejudice, for a quick and amicable settlement, our principal propose the settlement at Global Sum S\$3,800.00 (all-in) and maintain 50% liability.

Please kindly reconsider and let us have your acceptance.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Focus Auto Pte Ltd <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Wednesday, 17 February 2021 10:42 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: REMINDER 4 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

Dear Asher,

Happy New Year!

Any updates from the principal? Your reply is greatly appreciated. Thank you

Best Regards

**Aidah Zailani**

**Claims Executive**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

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**From:** "Asher Sng (LKKAuto)" <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** 1/22/21 2:37 PM  
**To:** "[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>  
**Subject:** RE: REMINDER 4 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

**'WITHOUT PREJUDICE'**

***SAVE AS TO COSTS***

Hi Sir,

We refer to the email below.

We have submitted for our principal approval, shall revert to you once our principal revert.

Thank You.

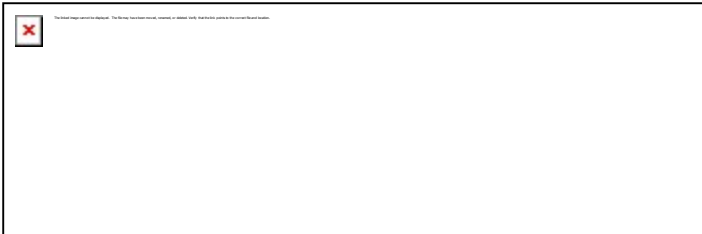
*Best Regards,*

**Asher Sng** | *Case Handler*

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Focus Auto <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Monday, 18 January 2021 9:35 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Re: REMINDER 4 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

Dear Asher,

Waiting for your reply in regards of below matter. Thank You

Best Regards

*Aidah Zailani*

Claims Executive

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

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**From:** "Focus Auto" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** 1/13/21 4:06 PM

**To:** "Asher Sng (LKKAuto)" <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Re: REMINDER 4 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

Dear Asher,

Apologies your offer we cant accept it. We will settle if agreeable amount is as below. Waiting for your reply

1. Cost of Repair (w/GST)	\$ 6,634.00
2. Loss of Rental (5days x \$62)	\$ 310.00
Total:	\$ 6,944.00
\$ 5902.40	
3. LTA search fee	\$ 31.00
85%:	\$ 5,933.40
ROUND OFF AMOUNT	\$5,993.00

Best Regards

*Aidah Zailani*

Claims Executive

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

---

**From:** "Asher Sng (LKKAuto)" <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** 1/13/21 10:56 AM

**To:** "[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Subject:** Re: REMINDER 4 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Aida,

We refer to the email below, our principal previous offer based on 50% on the support document that is provided.

Our principal to propose settlement as follow:-

1. Cost of Repair (w/GST)	\$ 6,634.00
2. Loss of Rental (5days x \$62)	\$ 310.00
Total:	\$ 6,944.00
	\$ 3,472.00
3. LTA search fee	\$ 31.00
<b>50%:</b>	<b>\$ 3,503.00</b>

Kindly reconsider the offer and let us have the acceptance.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Focus Auto <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Wednesday, January 13, 2021 10:49 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Re: REMINDER 4 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

Dear Asher,

Thank you for your reply. Enclosed LOD letter which was mail to you on 30.01.20 for your reference. As per your email dated 10/12/2020 stated that the global sum \$3500(all-in) settlement we have to reject as it is not even 50% of the amount claim. We have agree to close the settlement atleast 85% of the amount of \$7565.00 which will be \$6,430.25. I hope we could settle this issue amicably. Your reply in regards of this matter is greatly appreciated.

Best Regards

*Aidah Zailani*

Claims Executive

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

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**From:** "Asher Sng (LKKAuto)" <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** 1/12/21 11:45 AM

**To:** "[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Subject:** Re: REMINDER 4 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Aidah,



We refer to the email below.

Our principal have maintain the offer as is fair and reasonable.

Please kindly advise your client to reconsider and let us have the acceptance.

Thank You.

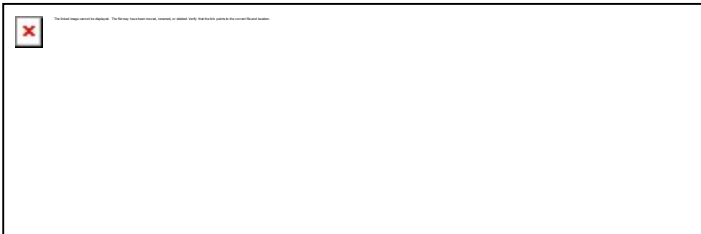
Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Focus Auto <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Tuesday, January 5, 2021 11:50 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Re: REMINDER 4 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

Dear Asher,

Sorry for the late reply. As this case has been escalated to merimen but they are asking us to settle between us amicably will you be able to increase settlement amount?

Best Regards

**Aidah Zailani**

**Claims Executive**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

---

**From:** "Asher Sng (LKKAuto)" <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** 10/12/20 11:37 AM  
**To:** "[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>  
**Cc:** "[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)" <[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)>  
**Subject:** Re: REMINDER 4 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Sir,

We refer to the above matter.

On a without prejudice, for a quick and amicable settlement, our principal would like improve the offer of settlement at Global Sum S\$3,500.00 (all-in).

Please kindly reconsider and let us have your acceptance.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Monday, October 12, 2020 11:33 AM  
**To:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg) <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>  
**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg) <[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)>  
**Subject:** Re: REMINDER 4 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Jenny,

We refer to the above matter.

Please read the email send out on 08/09/20.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Focus Auto <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>  
**Sent:** Monday, October 5, 2020 12:19 PM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg) <[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)>  
**Subject:** REMINDER 4 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

Dear Asher

We refer to the above mentioned.

Kindly advise on the status.

Appreciate your assistance and prompt reply.

Thank you

**Best Regards**  
**Jenny Koh**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50

AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

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**From:** "Focus Auto" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>  
**Sent:** 9/19/20 11:51 AM  
**To:** "Asher Sng (LKKAUTO)" <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** "[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)" <[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)>  
**Subject:** REMINDER 3 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

Dear Asher

We refer to the above mentioned.

Kindly advise on the status.

Appreciate your assistance and prompt reply.

Thank you

**Best Regards**  
**Jenny Koh**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50

AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

---

**From:** "Focus Auto" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** 9/8/20 12:22 PM

**To:** "Asher Sng (LKKAUTO)" <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** REMINDER 2 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

Dear Asher

We refer to the above mentioned.

Kindly advise on the status.

My colleague had emailed the Accident Scene Photos and video to you on 6 June 2020. Requested for updates on 29 July 2020 and 19 August 2020.

Up to date, there is still no response from your end,

Appreciate your assistance and prompt reply.

Thank you

**Best Regards**  
**Jenny Koh**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50

AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

---

**From:** "Focus Auto" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** 8/19/20 4:09 PM

**To:** "Asher Sng (LKKAUTO)" <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** REMINDER 1 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

Dear Asher

We refer to the above mentioned.

Kindly advise on the status.

My colleague had emailed the Accident Scene Photos and video to you on 6 June 2020. Requested for updates on 29 July 2020.

Up to date, there is still no response from your end,

Appreciate your assistance and prompt reply.

Thank you

**Best Regards**

**Jenny Koh**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

---

**From:** "Focus Auto" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** 7/29/20 3:15 PM

**To:** "Asher Sng (LKKAUTO)" <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Re: REMINDER - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS (ACCIDENT SCENE PHOTOS)

Dear Asher,

Any updates on this matter? Please revert back to me asap

Best Regards

*Aidah Zailani*

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

---

**From:** "Focus Auto" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** 6/6/20 3:17 PM

**To:** "Asher Sng (LKKAUTO)" <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Re: REMINDER - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS (ACCIDENT SCENE PHOTOS)

Dear Asher,



Thank you for your email. Regret that your offer is unacceptable.

Enclosed picture and video for your reference. I have enclosed 3 picture as per below details

- 1) Picture 1 - As you can see your client vehicle the gap is very wide with the divider on the left when he is doing the turning.
- 2) Picture 2 - I am taking picture from the video which i pause and took the picture. This video is from my client video camera inside his vehicle. As i am drawing an arrow to show you that my client is driving not in the centre of the lane as you mention earlier. .
- 3) Picture 2 - Showing the gap of your client when turning which his car was in the centre of the lane.

As in the video you could see that my client is in the right of his way as he is going straight and your client moving very fast when turning which he is in the centre of the lane.

I hope you could re-consider your decision. Waiting for your finalization in reply

Best Regards

*Aidah Zailani*

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

---

**From:** "Asher Sng (LKKAUTO)" <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** 6/4/20 12:01 PM

To: "[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: REMINDER - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS (ACCIDENT SCENE PHOTOS)

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Jenny,

We refer to the email below.

Based on the video footage our insured make a left turn on a slow manner when your client drive straight to our insured vehicle.

The 2 scene photo also show that your client vehicle is traveling more to the center that the right and our insured have already very near to the left kerb.

On a without prejudice, for a quick and amicable settlement, our principal propose the settlement at Global Sum S\$1,500 (all-in).

Please kindly let us have your acceptance.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**From:** Focus Auto <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Thursday, June 4, 2020 11:53 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:**REMINDER - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS (ACCIDENT SCENE PHOTOS)

Dear Asher

Kindly refer to the attached for your reference and necessary action.

My insured is still at his lane which is in his favour whereas your insured has already half way turning to his left.

You can see clearly that your insured's front right portion was like peeled off due to the impact.

Please take into consideration that our insured is still on his right of way lane (straight).

Thank you

**Best Regards**

**Jenny Koh**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

---

**From:** "Asher Sng (LKKAuto)" <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** 6/4/20 11:23 AM

**To:** "[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: REMINDER - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Sir,

We refer to the email below.

Our insured strongly dispute on the liability, we are still looking into the matter.

Shall revert to you soon.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Focus Auto <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Thursday, June 4, 2020 11:17 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** REMINDER - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT

INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31  
DECEMBER 2019 AT ABOUT 1215 HOURS - STATUS

Dear Asher

Kindly refer to the above mentioned and advise on the status.

LOD was emailed to you on 30 January 2020 and spoken to you on 26 March 2020 followed by  
reminder to you on 27 April 2020.

Up to date, there is still no response from your end.

Appreciate your assistance and prompt reply.

Thank you

**Best Regards**  
**Jenny Koh**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50

AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

## **Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 17 May 2021 4:23 PM  
**To:** Lee, Ming-Yao  
**Subject:** 5062396843SG // ACCIDENT INVOLVING SLH 5693H AND SMA 1562D ON 31/12/2019  
**Attachments:** REMINDER 4 - YOUR REF : SMA 1562 D OUR REF : SLH 5693 H ACCIDENT INVOLVING SLH 5693 H & SMA 1562 D ALONG BLK 874 TAMPINES STREET 84 ON 31 DECEMBER 2019 AT ABOUT 1215 HOURS - REJECTION

Hi Ming Yao,

We refer to the above matter.

### **ACCIDENT INVOLVING SLH 5693H AND SMA 1562D ON 31/12/2019**

Third party disagreed with our offer and claimant have pass the case to solicitor to handle the matter.

In view on the above we will process to submit our w/p report and close off the matter at our end.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***