

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 7 January, 2020 12:32 PM
To: 'Motor Claim - III'; assignments
Cc: 'C Meenachi - III'; Admin A
Subject: RE: REMINDER : PRS FOR ACCIDENT INVOLVING SMB3502J & GY9893R (III ins'd) 04/01/2020 @ 00:30HRS ALONG BAYFRONT AVE

Dear Sir/Mdm,

Thank you for the assignment.

“Wishing you a Happiness and Prosperity New Year”

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Tuesday, 7 January 2020 8:49 AM
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: C Meenachi - III <Meenachi@iii.com.sg>
Subject: RE: REMINDER : PRS FOR ACCIDENT INVOLVING SMB3502J & GY9893R (III ins'd) 04/01/2020 @ 00:30HRS ALONG BAYFRONT AVE

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMB3502J](#) and let us have your report urgently.

This claim will be handled by [Ms Meena](#).

*Kindly upload this survey request email to merimen.

***We started using audatex since 1st dec 2019. Please do adjustments through Audatex and upload the report onto Merimen.**

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Bazlin Ahmad [<mailto:Bazlin.Ahmad@towertransit.sg>]
Sent: 06 January, 2020 2:04 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Lalitha Krishnan - III <lalitha@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>
Subject: RE: REMINDER : PRS FOR ACCIDENT INVOLVING SMB3502J & GY9893R (III ins'd) 04/01/2020 @ 00:30HRS
ALONG BAYFRONT AVE

Hi Gabriel

1. Possible to arrange LKK to survey instead.
2. We **do not** use Audatex for our estimate.

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

Working hours : Mon – Fri ~ 9am – 6pm

Close on Sat, Sun & PH

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg



From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 6 January, 2020 1:52 PM
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>; Lalitha Krishnan - III <lalitha@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>
Subject: RE: REMINDER : PRS FOR ACCIDENT INVOLVING SMB3502J & GY9893R (III ins'd) 04/01/2020 @ 00:30HRS
ALONG BAYFRONT AVE

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If in doubt, please check with IT Support!

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Bazlin Ahmad [<mailto:Bazlin.Ahmad@towertransit.sg>]

Sent: 06 January, 2020 1:37 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Lalitha Krishnan - III <lalitha@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>

Subject: REMINDER : PRS FOR ACCIDENT INVOLVING SMB3502J & GY9893R (III ins'd) 04/01/2020 @ 00:30HRS ALONG BAYFRONT AVE

WITHOUT PREJUDICE

Dear Sir / Mdm,

We refer to our PRS request dated 05/01/2019 (email attached), we are still waiting for your surveyor's appointment.

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

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Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg



From: Bazlin Ahmad

Sent: Sunday, 5 January, 2020 4:57 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Lalitha Krishnan - III <lalitha@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>

Subject: PRS FOR ACCIDENT INVOLVING SMB3502J & GY9893R (III ins'd) 04/01/2020 @ 00:30HRS ALONG BAYFRONT AVE

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like to notify you of a road accident on **04/01/2020** at about **00:30hrs** along **Bayfront Avenue** involving our bus, SMB3502J & your insured vehicle **GY9893R**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please advise if the survey appointment could be arranged on Monday 06/01/2020 anytime before 3pm.

**Survey Location : Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170**

Contact Person : Lynn @ +65 9199 0025

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

Working hours : Mon – Fri ~ 9am – 6pm

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