

**Mei Kwan (LKKAUTO)**

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Saturday, 18 January 2020 6:06 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Khanchna (LKK Auto); Admin A  
**Subject:** RE: ACCIDENT INVOLVING SMK6685Y & YOUR INSURED: XD8318B DOA: 06/01/2020 - ARRANGE SURVEY Our Ref: 19/20/20/VC05/022872 [External General]  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF  
**Categories:** HMK

**LPC ref: 19/20/20/VC05/022872**  
**LKK REF: CC4/LPC20000421/Eka3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]  
**Sent:** Wednesday, 8 January 2020 3:54 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Khanchna (LKK Auto); Admin A  
**Subject:** RE: ACCIDENT INVOLVING SMK6685Y & YOUR INSURED: XD8318B DOA: 06/01/2020 - ARRANGE SURVEY Our Ref: 19/20/20/VC05/022872 [External General]

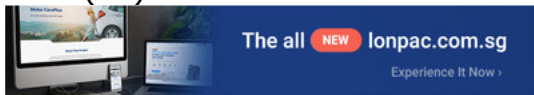
**Lonpac External - General**

Dear Mei Kwan

Attached is our Insured's GIA report.

Regards,  
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Tuesday, 7 January 2020 4:39 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Khanchna (LKK Auto); Admin A  
**Subject:** RE: ACCIDENT INVOLVING SMK6685Y & YOUR INSURED: XD8318B DOA: 06/01/2020 - ARRANGE SURVEY  
Our Ref: 19/20/20/VC05/022872 [External General]

**LPC REF: 19/20/20/VC05/022872**  
**LKK REF: CC4/LPC20000421/ka3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

**"Wishing you a Happiness and Prosperity New Year"**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]  
**Sent:** Monday, 6 January 2020 5:05 PM  
**To:** Kalah Varatharajoo <[kalah.pegasusengrg@gmail.com](mailto:kalah.pegasusengrg@gmail.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [johnsonchua@pegasusengrg.com.sg](mailto:johnsonchua@pegasusengrg.com.sg); Lionel Chua <[lionelchua@pegasusengrg.com.sg](mailto:lionelchua@pegasusengrg.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING SMK6685Y & YOUR INSURED: XD8318B DOA: 06/01/2020 - ARRANGE SURVEY  
Our Ref: 19/20/20/VC05/022872 [External General]

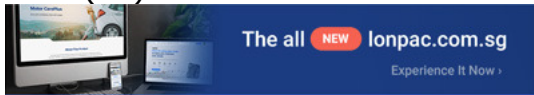
**Lonpac External - General**

Dear Nivitha

Please see below and arrange TP survey.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Kalah Varatharajoo [<mailto:kalah.pegasusengrg@gmail.com>]  
**Sent:** Monday, 6 January 2020 5:02 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; [johnsonchua@pegasusengrg.com.sg](mailto:johnsonchua@pegasusengrg.com.sg); Lionel Chua  
**Subject:** Re: ACCIDENT INVOLVING SMK6685Y & YOUR INSURED: XD8318B DOA: 06/01/2020 - ARRANGE SURVEY  
Our Ref: 19/20/20/VC05/022872 [External General]

Hi Ong Li Li,

We would like to choose Mr.Steve Chen to conduct survey.

Thank you.

Warmest Regards,

**Kala**

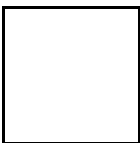
Claims Assistance at Pegasus Engineering & Trading Pte Ltd

**Tel : 6513 7748 | Fax : 6251 3161**  
**Add : 74 Kian Teck Road Singapore 628800**

*Make Life a Beautiful Ride*

On Mon, 6 Jan 2020 at 16:52, ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)> wrote:

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This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)